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ARIZONA CORPORATION COMMISSION ORIGINAL  
UTILITY COMPLAINT FORM

Investigator: John La Porta

Phone: (602) 542-0819

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2004 - 36891

Date: 7/20/2004

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Charles R

Paynter, President

Account Name: Paynter Properties Inc

Home: (480) 948-9581

Street: 11208 North 84th Street

Work: (000) 000-0000

City: Scottsdale

CBR:

State: AZ Zip: 85260

is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

Attached correspondence from the customer that has a strong protest in regards to the impending rate increase requested by APS. The letters also had been sent to the editor of the Arizona Republic and exactly expresses his belief that the citizens of Arizona are presently being conditioned for a full court press aimed at the increase before the ACC. Customer feels that the company's corporate earnings of their parent company far exceeds their record of adequate advance planning towards summer problems and states in his letter that he is deeply concerned that great effort is underway to steamroll the ACC and APS maybe be capable of very unsavory efforts that end. He urges the ACC to deny APS their rate increase request.

Utilities' Response:

N/A

Investigator's Comments and Disposition:

Left a voice-mail message for Mr. Paynter to the call me back. His opinion is being documented for the record and a copy of his letter will be distributed here at the ACC. CLOSED.

Date Completed: 7/20/2004

Opinion No. 2004 - 36891

Arizona Corporation Commission

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ARIZONA CORPORATION COMMISSION  
DOCUMENT CONTROL  
2004 JUL 20 P 1:41

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E-01345A-03-0437

**Paynter Properties, Inc.**

11208 North 84th Street / Scottsdale, Arizona 85260 / (480) 948-9581

**RECEIVED**

July 19, 2004

JUL 20 2004

AZ CORPORATION COMMISSION  
DIRECTOR OF UTILITIES

Arizona Corporation Commission  
Utilities Division/Consumer Services  
1200 W. Washington  
Phoenix, Arizona 85007

Gentlemen:

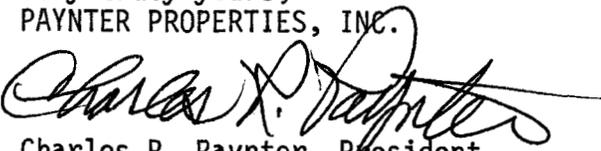
Enclosed is a letter which I wish to enter in the records as a part of my strong protest of the impending rate increase being requested by Arizona Public Service.

This letter has been sent to the Editor of the Arizona Republic and exactly expresses my belief that the citizens of Arizona are presently being conditioned for a full court press aimed at the increase request now before you.

Their concern for the corporate earnings of their parent company far exceeds their record of adequate advance planning towards summer problems. I am deeply concerned that great effort is underway to steamroll your commission and they may be capable of very unsavory efforts towards that end.

Please deny their request.

Very truly yours,  
PAYNTER PROPERTIES, INC.



Charles R. Paynter, President

CRP/pt  
enclosure

July 17, 2004

Letters to the Editor  
The Arizona Republic  
P. O. Box 2244  
Phoenix, AZ 85002

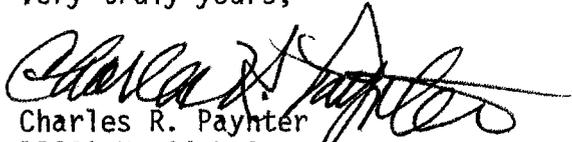
It is possible that I missed them, but I do not recall any letters to the editor about the dark side of the APS rate increase request being printed in this paper. I wonder why that is.

Everyone knows APS now has a rate increase request before the Corporation Commission. Everyone knows of the on again off again action at Palo Verde so coincidentally occurring during this increase request period. Everyone knows that the recent APS substation fire has resulted in much suspicion and a call for an investigation. Everyone knows of the much ballyhooed campaign by this paper and the other news media predicting possible black outs. All timed for most benefit to the APS increase request.

Just a few years ago we had 120, 121 & 122 degree days in succession without a black out. We will not have a black out this time either or at least not one prompted by necessity. What we WILL have is the "arrival" of the new APS substation accompanied by much fanfare immediately followed by the rate increase APS has been seeking. It has all been a very successful campaign. One in which this newspaper has played a witting or unwitting role.

You have not made even the lamest attempt to look at the dark side of this potential scam. Of course you wouldn't if you had been part of it.

Very truly yours,

  
Charles R. Paynter  
11208 N. 84th Street  
Scottsdale, AZ 85260  
480-948-9581