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COMTECH21, LLC

NOTICE OF CHANGE IN LONG DISTANCE SERVICE PROVIDER

July 22, 2004

Dear Current United Systems Access Customer:

ComTech21 and United Systems Access are pleased to announce that as of September 15, 2004, United Systems Access customers will begin receiving long distance service from ComTech21.

Please note the following important information:

1. ComTech21 is committed to provide you with quality telecommunications services consistent with those services that you receive via United Systems Access. Your service will be provided on the same premier carrier network.
2. ComTech21 will maintain your existing rate structure. There will be no change in your rates as a result of this change.
3. In the unfortunate event that you would prefer to use another company as your long distance carrier, you have the right to switch to a long distance carrier of your choice.
4. ComTech21 will reimburse you for any primary long distance carrier change charges if they are imposed by your local exchange carrier in connection with the switch to ComTech21. (Please note that your primary long distance carrier will be changed even if you have a PIC Freeze associated with your telephone line).
5. ComTech21 will be responsible for the overall management of your account as of September 15, 2004. You may contact ComTech21 at its toll-free number, 1-866-547-4705, with any questions regarding your change in service provider.

ComTech21 extends a special welcome to all United Systems Access customers. Our staff is committed to providing you with quality service that exceeds your expectations. To learn more about ComTech21's products and services please call ComTech21 at its toll-free customer service number, 1-866-547-4705 or visit us on the worldwide web at [www.comtech21.com](http://www.comtech21.com).

Sincerely,

Customer Service Manager

Arizona Corporation Commission  
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JUL 20 2004

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