

NEW APPLICATION
ORIGINAL



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2004 OCT 13 A 9:11

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October 12, 2004

Arizona Corporation Commission
DOCKETED

OCT 13 2004

Ernest Johnson
Director, Utilities Division
Arizona Corporation Commission
1200 W. Washington
Phoenix, AZ 85007

DOCKETED BY	
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G-04204A-04-0744
E-04204A-04-0744

Re: Customer Assistance Residential Energy Support (C.A.R.E.S.) Pricing Plans

Dear Mr. Johnson,

UniSource Energy Corporation (UNS) is continuing its efforts to simplify the process for our customers whose income falls below the federal poverty levels. To make it more simple for those customers to receive the benefits of the company's programs and services, changes have been made to the UniSource Electric and Gas C.A.R.E.S. pricing plans.

Specifically, UNS Gas Pricing Plan R-12, the UNS Electric Pricing Plan C.A.R.E.S. and the UNS Electric Pricing Plan C.A.R.E.S. - M have been modified so that customers can become eligible to receive a discount on their utility bill in a shorter period of time. Additionally, the re-certification process has been extended to two years to alleviate the burden on customers to provide proof of income every year.

UNS staff worked informally with Arizona Corporation Commission staff to make the changes to the pricing plans. That work has culminated in the changes proposed in this filing. At Staff's request, UNS agrees to waive the 30-day statutory deadline until the November 23 & 24, 2004 Open Meeting.

Best Regards,

David Couture

Cc: Steve Glaser, UniSource
Dennis Nelson, UniSource
Leland Snook, UniSource
Barbara Keene, Arizona Corporation Commission
Docket Control, (original and 13 copies)



UNS Gas, Inc.
Pricing Plan R-12
Customer Assistance Residential Energy Support
(C.A.R.E.S.)

AVAILABILITY

In all territories served by Company at all points where facilities for gas service are available to the premise served.

APPLICABILITY

To gas service qualifying for billing under Residential Pricing Plan R-10 where the customer also has qualified for Pricing Plan R-12 as specified in the Company's plan for administration. All provisions of Pricing Plan R-10 will apply except as modified herein.

RATE

The monthly bill shall be in accordance with Pricing Plan R-10 except:

Basic Cost of Service Rate: first 100 therms or less per month will be discounted by \$0.1500 per therm for the billing months of November through April.

SPECIAL CONDITIONS

1. Eligibility requirements for C.A.R.E.S. are set forth on the Company's Application and Declaration of Eligibility for Low Income Ratepayer Assistance form. Customers who desire to qualify for this pricing plan must initially make application to the Company for qualification and must provide verification to the Company that the customer's household gross income does not exceed one hundred fifty percent (150%) of the federal poverty level. Qualified customers must have an approved application form on file with the Company. Subsequent to the initial certification, the residential customer seeking to retain eligibility for the C.A.R.E.S. must provide a personal certification that the household gross income of the residential dwelling unit involved does not exceed one hundred fifty percent (150%) of the federal poverty level.
2. Samples of the existing CARES participants will be re-certified every two years prior to October 1 and when a customer changes residence.
3. Eligible customers shall be billed under this pricing plan during the winter season, commencing with the next regularly scheduled billing period after the Company has received the customer's properly completed application form or re-certification.
4. Eligibility information provided by the customer on the application form may be subject to verification by the Company. Refusal or failure of a customer to provide documentation of eligibility acceptable to the Company, upon request of the Company, shall result in removal from or ineligibility for this pricing plan.

Filed By: Dennis R. Nelson
Title: Senior Vice President and Chief Operating Officer
District: Entire Gas Service Area

Tariff No.: R-12
Effective: To be determined
Page No.: 1 of 2



UNS Gas, Inc.
Pricing Plan R-12
Customer Assistance Residential Energy Support
(C.A.R.E.S.)

PRICING PLAN R-12 (continued)

5. Customers who wrongfully declare eligibility or fail to notify the Company when they no longer meet the eligibility requirements may be rebilled for the period of ineligibility under their otherwise applicable residential pricing plan.
6. It is the responsibility of the customer to notify the Company within thirty (30) days of any changes in the customer's eligibility status.

TAX CLAUSE

To the charges computed under the above rate, including any adjustments, shall be added the applicable proportionate part of any taxes or governmental impositions which are or may in the future be assessed on the basis of gross revenues of the Company.

RULES AND REGULATIONS

The standard Rules and Regulations of the Company as on file from time to time with the Arizona Corporation Commission shall apply where not inconsistent with this pricing plan.

Filed By: Dennis R. Nelson
Title: Senior Vice President and Chief Operating Officer
District: Entire Gas Service Area

Tariff No.: R-12
Effective: To be determined
Page No.: 2 of 2



UNS Electric, Inc.
Pricing Plan C.A.R.E.S. - M
Customer Assistance Residential Energy Support
Low Income Medical Life Support Program

AVAILABILITY

This C.A.R.E.S. Low income Medical Life Support Program pricing plan is available in all territories served by the Company in Mohave and Santa Cruz Counties, Arizona, where facilities of adequate capacity and the required phase and voltage are adjacent to the premises served.

APPLICABILITY

This C.A.R.E.S. Low Income Medical Life Support Program is available to all qualified C.A.R.E.S. residential customers who are medically life-support dependent and who meet the eligibility requirements.

ELIGIBILITY REQUIREMENTS

To be eligible for the C.A.R.E.S. Low Income Medical Life Support Program, a customer must meet the following requirements:

- A. Require the use of medical equipment that is considered essential for sustaining life and is operated at the residence;
- B. Submit to UNS Electric, Inc. a statement signed by the attending physician that verifies that the customer is medically life-support dependent and states the type of essential medical equipment in use at the residence; and
- C. Submit to UNS Electric, Inc. verification by the physician to remain eligible for the program beyond two years.

The following equipment is representative of that which may be qualified as being essential under the program:

- Ventilator
- Oxygen concentrator
- Peritoneal Dialysis Cyclor
- Hemo Dialysis Equipment
- Feeding Pump
- Infusion Pump
- Suction Machine
- Small Volume Nebulizer
- Oximeter

Filed By: Dennis R. Nelson
Title: Senior Vice President and Chief Operating Officer
District: Mohave and Santa Cruz Counties, Arizona

Tariff No.: C.A.R.E.S. - M
Effective: To be determined
Page No.: 1 of 2



UNS Electric, Inc.
Pricing Plan C.A.R.E.S. - M
Customer Assistance Residential Energy Support
Low Income Medical Life Support Program

LOW INCOME MEDICAL LIFE SUPPORT PROGRAM (continued)

RATE

The monthly bill for customers eligible under the C.A.R.E.S. Low Income Medical Life Support Program shall be computed in accordance with the Company's currently approved residential pricing plan except:

<u>For Bills with Usage of:</u>	<u>The Total Bill (Before Taxes & Regulatory Assessment) will be Discounted by:</u>
0 - 600 kWh	30%
601 - 1,200 kWh	20%
1,201 - 2,000 kWh	10%
2,001 + kWh	\$8.00

Filed By: Dennis R. Nelson
Title: Senior Vice President and Chief Operating Officer
District: Mohave and Santa Cruz Counties, Arizona

Tariff No.: C.A.R.E.S. - M
Effective: To be determined
Page No.: 2 of 2



UNS Electric, Inc.
Pricing Plan C.A.R.E.S.
Customer Assistance Residential Energy Support

AVAILABILITY

This C.A.R.E.S. pricing plan is available in all territories served by the Company in Mohave and Santa Cruz Counties, Arizona, where facilities of adequate capacity and the required phase and voltage are adjacent to the premises served.

APPLICABILITY

This C.A.R.E.S. pricing plan is available to those residential customers presently taking service under the Company's residential service pricing plan whose gross annual income is not more than one hundred fifty percent (150%) of the federal poverty level guideline effective at the time qualification and annual certification is sought. Residential customers who desire to qualify for such pricing plan must initially make application to the Company for qualification and must provide verification to the Company that the customer's household gross income does not exceed one hundred fifty percent (150%) of the federal poverty level. Subsequent to the initial certification, the residential customer who seeks to retain eligibility for the C.A.R.E.S. pricing plan must provide a personal certification that the household gross income of the residential dwelling unit involved does not exceed one hundred fifty percent (150%) of the federal poverty level. Eligibility information provided by the customer on the application form is subject to verification by the Company. Samples of the existing CARES participants will be re-certified every two years prior to January 1 and when a customer changes residence.

RATE

For all qualified C.A.R.E.S. residential customers, the monthly bill shall be computed in accordance with the Company's currently approved residential pricing plan except:

For Bills with Usage of:	The Total Bill (Before Taxes & Regulatory Assessment) will be Discounted by:
0 - 300 kWh	30%
301 - 600 kWh	20%
601 - 1,000 kWh	10%
1,001 + kWh	\$8.00

Filed By: Dennis R. Nelson
Title: Senior Vice President and Chief Operating Officer
District: Mohave and Santa Cruz Counties, Arizona

Tariff No.: C.A.R.E.S.
Effective: To be determined
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