

ORIGINAL



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To: Arizona Corp. Comm.

From: Mr. & Mrs. Helfrich

Date: 9/18/04

Re: Qwest to increase rates T-01051B-03-0454  
T-00000D-00-0672

4700

Just a note to say the notice we received from Qwest with our monthly statement for the month of September regarding the service plan changes is worded so that it doesn't sound like they want to increase the rates. Just make some changes. But we all know that's exactly what this statement is referring too. Qwest has done nothing but charge people to death with the exception of the last year or so. But the rates have been so high and climbing for so long, that this request for their changes should be denied! They need to be held at bay for a while. They have done nothing for service and everything for increased rates! My husband and I can't wait for another telephone service to inter our area, we will switch just because of the way we have been treated by Qwest.

Thank you,

*Mr & Mrs Helfrich*

Arizona Corporation Commission  
**DOCKETED**

SEP 22 2004

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