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September 10, 2004

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Judge Amanda Pope  
1200 W. Washington  
Phoenix, AZ 85007

2004 SEP 13 A 11: 16

Reference: Document No. W-020157AC03-0724 ARIZONA CORPORATION COMMISSION  
Beaver Valley Water Company procedural order by the Arizona Corporation Commission

Your Honor,

As a consumer of Beaver Valley Water Company water, I would like to bring to the attention of the court several concerns:

1. A rate increase was implemented by the Beaver Valley Water Company in November, 2003, but which was not approved by the Arizona Corporation Commission. As of this date, the rate increase has not been rescinded. The increase is very large, almost doubling the monthly water bills. Please note that the sewerage and garbage services are not included in the water bills but are paid additionally by the home owners.
2. The operation of the water company is questionable. At times the water is yellow brown, but at no time have I been notified to protect my health by boiling the water. Other neighbors comment about the dirt in their toilet bowls after flushing. As I write this letter, our water service for this area is shut off. With the restart of the water supply, there should be a precautionary "boil order" to protect our health. But this has not happened in the past 3 years of my residency in Beaver Valley. Even in our drought conditions over the past year, there are continuous water pipe leakages that have spurred the growth of cattail plants on a permanent basis, the same as a year around marsh. Leakages of water indicate openings in the pipe that could allow an inflow of contaminates, including chemicals and sewerage when the system is not pressurized. This is a valid health concern.
3. The qualifications of the purchaser's ability to operate the system are questionable as indicated by the above reasons stated and by the Arizona Corporation Commission.

I request that the proposed sale, current operations and rate increase being given a careful review before approval is given. I am concerned that the owners and proposed owners are not complying with the requirements of the Arizona Corporation Commission nor meeting Arizona Department of Environmental Quality minimum standards.

Thank you for your considerations.

Sincerely yours,

Roger Kreimeyer  
HC 3 Box 638E  
Payson, AZ 85541

Arizona Corporation Commission  
**DOCKETED**

SEP 13 2004

DOCKETED BY

9.10.04

To Judge Amanda Pope

My name is Arthur M. Stuckenberg,  
I reside in Beaver Valley Estates, Payson  
az. This is in regards to the  
Beaver Valley Water Co. I'll make this  
into a short list of complaints.  
The water now tastes bad, rates are  
illegally raised against A.C.C. order since  
~~10~~ 10.29.03, I don't think Mike Davoran  
is a fit operator of BVWC, and  
I would not like for Mike Davoran  
to be able to purchase BVWC.  
Thank you for your time Judge.

Docket No.  
W-02015A-03  
0724

Sincerely

Art M. Stuckenberg  
~~amstuckenberg~~

P.O. Box 1564  
Payson AZ 85547

(Beaver Valley)

AZ CORP COMMISSION  
DOCUMENT CONTROL

2004 SEP 13 A 11: 17

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9-9-04

1 of 2

To: Judge Amanda Pope.

Thank you for your time and consideration, while reading my letter.

This is in regards to the Beaver Valley Water Co. Docket no. W-02015A-03-0724

My name is Paul Honer, and I am a resident of Beaver Valley, AZ, along with my wife and 5 children.

I would like to voice my opinion that I agree with the AZ. Corp. Comm. That they recommend closure of this docket based upon BVWC failure to comply with the Commissions orders.

Line 27 of the above stated docket.

① NO ADEQ compliance

② ability to operate system

Fit and proper entity as ordered Docket no. W-02015A

-03-0268

page 10.

Line 3, 4, 5

③ Mike Oovarens apparent disregard for the law. The second docket ordered

He has been charging the new higher rates since 10-29-03

→ Lines 9-12

The AZ, Corp. Comm. Said he can't do that and has told him to send a letter to all customers saying that he is in error and will refund or credit the difference. He has not done that and continues to defy the AZ, Corp. Comm. Order. This is not fair to the residents, and if BVWC can do what ever he want's, then why do we need ACC + ADEQ.

My request is simply that you would please consider not waiving or altering the order, but to adhere to the ACC order, for the benefit of the residents. Please do not allow Mike Davoren to defy the ACC order, but to obey the rules like the rest of the citizens have to. Please at least have the ADEQ do an onsite physical inspection before making a decision, and the ACC acknowledged a difficulty (in the order) in the transfer of the sale, but still said it has to be done before rates go up. Davoren also seeks retro pay if this gets approved in the future. Please don't allow it.

Thank you for your time + consideration,  
 Paul. Honer A-928-472-1125 W-928-472-1357  
 HC3 Box 639 A Payson AZ 85541 (Beaver Valley)

P.S. my water Bill was 48.<sup>00</sup> per mo. (5 kids) it went up to 110.<sup>00</sup> per mo. for same useage. <sup>water</sup> only. I cancelled his "service" and put in a well. But the other Residents still deserve compliance. THANKS.