

ORIGINAL

	Ms. Frances Clark
	1661 S Rainbow Rd
	Cottonwood, AZ 86326



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9-3-04 4760

Arizona Corporation Commission
Docket Control
1200 W. Washington St.
Phoenix, Az.

Sirs:

T-010518-03-0454

I am a customer of Quest. I wish to protest the de-regulation of this company as they will raise their rates on everything. They already get too much. For less than 5 minutes on a service call they charged me \$85.00. Did no work on my line--just told me I had a short in my telephone.

Please do not let them get an increase in just plain telephone service. I already pay \$22.00 a month for plain service. I complained in writing once before to you but never got an answer. Please do not disregard this complaint.

Sincerely,

Frances W. Clark

Frances W. Clark

Phone # = 928-634-5816
Docket No. = 010518-03-0454, et al.

Arizona Corporation Commission
DOCKETED

SEP - 3 2004

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