

Consu



Complaint Form

ORIGINAL

This form may be completed to: Arizona Corporation Commission, Consumer Services Section, 1200 W. Washington St. Phoenix, Arizona 85007; or You may save the completed form and e-mail it as an attachment to: mailmaster@cc.state.az.us

directed to:

RECEIVED

2003 OCT 17 P 4: 03

Step 1 DOCKET No. WS - 01303A-02-0868

AZ CORP COMMISSION DOCUMENT CONTROL

Before submitting a complaint to the ACC please visit this link to determine if the Commission regulates this service. If the company is regulated, please contact the company first. If you have already contacted your utility and are not satisfied with its response, please fill out this form and return the address above.

Step 2

Form with fields: YOUR NAME (Elvis Milic), DATE (28 Aug 03), ADDRESS (15723 W. Young St.), PHONE (HOME) (623 546 8520), NAME THAT APPEARS ON THE BILL (Elvis Milic), ALTERNATE PHONE (DAYTIME) (623 516 6796), NAME OF THE UTILITY COMPANY (Arizona American Water Co.), ACCOUNT NUMBER, E-MAIL ADDRESS (topgunner71@yahoo.com), CHECK HERE TO CONFIRM THAT YOU HAVE ALREADY CONTACTED THE UTILITY (SEE STEP 1) [X]

Step 3

PLEASE SUMMARIZE YOUR COMPLAINT OR INQUIRY: Citizens Water in Surprise is raising our water rates again. 90% of my bill is a fixed cost. On top of that, this is the 3rd increase. Can you please help? Is this greed? If not, it is surely unfair? Thank You.

Step 4

Arizona Corporation Commission

Please include copies of any documentation, such as bills, that our office would need to provide a response.

DOCKETED

RECEIVED

RECEIVED

OCT 17 2003

SEP 03 2003

DOCKETED BY [Signature]

AZ CORPORATION COMMISSION DIRECTOR OF UTILITIES

AZ CORPORATION COMMISSION DIRECTOR OF UTILITIES