

ORIGINAL



BEFORE THE ARIZONA CORPORATION CC

CARL J. KUNASEK
Chairman
JIM IRVIN
Commissioner
WILLIAM A. MUNDELL
Commissioner

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AZ CORP COMMISSION
DOCUMENT CONTROL

IN THE MATTER OF U S WEST)
COMMUNICATIONS, INC.'S)
COMPLIANCE WITH SECTION 271 OF THE) DOCKET NO. T-000001-97/238
TELECOMMUNICATIONS ACT OF 1996)
_____)

MCI WORLDCOM'S SUPPLEMENTAL COMMENTS ADDRESSING THE
MASTER TEST PLAN

MCI WorldCom, Inc. ("MCIW") is encouraged to see the recent revisions to the master test plan ("MTP"). The revisions certainly further the goal of establishing more comprehensive and objective testing. MCIW submits these additional comments to the draft Master Test Plan and the revisions as requested at the workshop held on October 1, 1999.

Arizona Corporation Commission
DOCKETED

1. **Friendlys**

OCT 12 1999

MCIW proposes the use of a test bed of established accounts to be used in addition to the "friendlys" US WEST could establish a number of accounts to which subsequent activities could be performed such as call types and features. This approach will minimize the need for the large number of friendlys. MCIW does not suggest the elimination of friendlys and continues to request the migration back of the friendlys (CLEC to US West) to be included in the third party OSS test.

The primary objective of the OSS testing is to ensure that CLECs are able to

effectively compete in the local market. Part of this local competition is to handle the migration of customers from one co-provider to another. MCIW has had personal experience in the migration back of test “friendlies” and would propose that this process be included as part of the overall scope of the test. In late 1997, MCIW performed an EDI test of the US WEST Resale service. In January 1998, MCIW began the migration back and/or disconnects of the operational test trial resale customers. Many of these customers were in fact in Arizona. During the past two years, MCIW has experienced significant problems with the process and the associated billing. To date, MCIW still has several customers who have not been successfully migrated back to US WEST.

The Master Test Plan indicates the management of the friendlies is extremely critical yet there is no documentation on who will manage the friendlies. MCIW recommends the third party vendor assume this responsibility to manage the friendlies and develop the package to be provided.

2. Rejection Correction Process

MCIW proposes additional documentation to describe the reject correction process during the functional testing. The error rejection process includes issuance of the reject notice by US WEST and the creation of the Supplement to correct the reject by the Psuedo-CLEC. Additionally, the review of the process and the US WEST documentation is recommended to verify the reject codes and definitions are provided and substantiated in the interface responses.

3. **Maintenance and Repair**

The Maintenance and Repair testing process documentation has a focus on placing trouble reports. MCIW suggests additional documentation to identify the trouble handling and the closing of the ticket my US WEST

2.3.3 Additional tests

Any unplanned troubles that occur should not require an additional test scenario. Unplanned troubles should be included as part of the test evaluation by the third party consultant and the Psuedo-CLEC.

4. **LIDB Testing**

MCIW requests that the Psuedo-CLEC orders include a change of LIDB data to ensure that this information is correctly handled by US WEST.

5. **Billing Verification**

The Master Test Plan does include the Access Service Request (ASR) Inteface to the US WEST EXACT system for the interconnect trunks. Since the ASR interface is being evaluated, the associated Carrier Access Billing System (CABS) bills ought to also be included in the list of billing interface files to be evaluated.

MCIW requests that all the bills be tested for every test case as part of the OSS testing. This bill process should include the initial bill, changes and corrections as well as the disconnect bill. From personal experience, MCIW has found many inconsistent billing problems depending on the US WEST region and the services. MCIW requests that a comprehensive test of all of the test cases and scenarios be included within the

scope of the test. Thus, a comprehensive test would entail three billing cycles to accommodate all the iterations of the bills.

4.3.4 Billing.

As part of the billing verification, the Daily Usage files should be included in the list of transaction and the verification process.

6. **4.8 Functionality Test Success Criteria.**

The Master Test Plan identifies the success criteria based on the evaluation of issues and problems of minor, semi-major and major severity. These severity types may be interpreted very differently by various parties. MCIW recommends a detailed description of what each severity entails. Since the basis for success is on these criteria they must be fully described and agreed to by all parties.

7. **6.7.3.3 Exit Criteria.**

An additional exit criteria is proposed. The test case actual results and the expected results. Additionally the conclusion of pass/fail is also an exit criteria of the test execution.

8. **Test Scenarios**

MCIW proposes the addition of CLEC-to-CLEC migration with US WEST's facilities. This process will also entail the Loss Notification process.

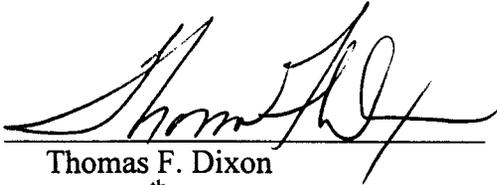
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Other MCIW participants will attend on an as-needed basis.

Dated: October 8, 1999

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CERTIFICATE OF SERVICE

I hereby certify that on this 8th day of October, 1999, the Original and ten copies of MCI Worldcom's Supplemental Comments on the Master Test Plan were sent via Airborne Express to the Arizona Corporation Commission.

In addition, a true and correct copy of this filing was sent via United States Mail to the following individuals:

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