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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

Investigator: Janie Woller Phone: (602) 542-0821 Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2003 - 27733 Date: 8/5/2003

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: First: Mary Last: Goodman

Account Name: Mary Goodman Home (602) 230-2652

Street: 105 E. Lawrence Rd. Work: (000) 000-0000

City: Phoenix CBR:

State: AZ Zip: 85012 is:

Utility Company: Arizona Public Service Company

Division: Electric

Contact Name: For assignment Contact Phone: (602) 250-2280

Nature of Complaint:

Ms. Goodman called to say that she is against that high of an increase. She says she was a school teacher and some years they didn't received any increase.

Utilities' Response:

Investigator's Comments and Disposition:

8/5/03 Agreed to write up her comments and place them in APS' official Docket No. E-01345A-03-0437. Closed.

Date Completed: 8/5/2003

Opinion No. 2003 - 27733

Arizona Corporation Commission

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