

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4760

Investigator: Deborah Reagan

Phone: (602) 364-0236

Fax: (602) 542-2129

Priority: Respond Within Five Days W-03512A-03-0279

Opinion No. 2004 - 34978

Date: 4/27/2004

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Elizabeth

Hall

Account Name: Elizabeth Hall #9003998-3

Home: (000) 000-0000

Street: Randall Dr., Pine Cove Lot #53

Work: (480) 984-6690

City: Pine

CBR:

State: AZ **Zip:** 85544

is:

Utility Company: Pine Water Co., Inc.

Division:

Contact Name: Mistie Jared

Contact Phone: (661) 633-7507

Nature of Complaint:

4/23 - Customer is opposed to the proposed rate increase. Customer feels the company is not providing an adequate water supply.

Customer also had questions about a Summary of Settlement Agreement she had received from the Pine/Strawberry Water Improvement District.

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer that I would enter her comments for the record and for the Docket in this case.

Advised customer that she would need to contact Pine/Strawberry Water Improvement District for information about the document she had received from the District. Provided telephone number for the District. CLOSED

Date Completed: 4/27/2004

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Arizona Corporation Commission

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