

file in dkt E-01345A-03-0437

ORIGINAL



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ARIZONA CORPORATION COMMISS

UTILITY COMPLAINT FORM

4760

**Investigator:** Carmen Madrid

**Phone:** (602) 542-0848

**Fax:** (602) 542-2129

**Priority:** Respond Within Five Days

**Opinion No.** 2004 - 34858

**Date:** 4/22/2004

**Complaint Description:** 08Z Rate Case Items - Other

**First:**

**Last:**

**Complaint By:** James J.

Garrett

**Account Name:** James J. Garrett

**Home:** (000) 000-0000

**Street:** 13914 Elmbrook Drive

**Work:** (000) 000-0000

**City:** Sun City West

**CBR:**

**State:** AZ **Zip:** 85375

**is:**

**Utility Company:** Arizona Public Service Company

**Division:** Electric

**Contact Name:** For assignment

**Contact Phone:** (000) 000-0000

**Nature of Complaint:**

Customer has lived in the house in Sun City West for over 16 years. The electric meter on my house has also been there 16 years.

Every month there appears on my electric bill an item, Meter--\$4.00.

When I checked with APS I was told that it is a "sort of" rental charge and took care of the maintenance of the meter. I ask, "what maintenance?" It is also way too high if they are recovering the cost of the meter. At \$4.00 per month, for 16 years is \$768.00. I am sure that meters do not cost any where near that much.

Why are they allowed to charge this fee?

I would appreciate an explanation and I think that this charge, plus others, should be considered during the upcoming review of APS's request for a rate increase.

Thank You

James J. Garrett

**Utilities' Response:**

**Investigator's Comments and Disposition:**

4/22/04 e-mailed to APS. This letter will be filed in the APS rate case proceeding Docket No. E-01345A-03-0437

**Date Completed:**

**Opinion No.** 2004 - 34858

Arizona Corporation Commission

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APR 14 2004

AVZ CORPORATION COMMISSIO  
DIRECTOR OF UTILITIES

James. J. Garrett  
13914 Elmbrook Drive  
Sun City West, Az 85375  
April 11, 2004

Maricopa County Corporation Commission  
Docket Control  
1200 West Washington Street  
Phoenix, Az. 85007

Att. Carmen Madrid

Gentlemen:

I have lived in the same house in Sun City West for over 16 years. The electric meter on my house has also been there 16 years.

Every month there appears on my electric bill an item, Meter--\$4.00.

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Thank you,  
  
James J. Garrett