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NEW APPLICATION

31EX

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ARIZONA CORPORATION COMMISSION

Application and Petition for Certificate of Convenience and Necessity to Provide Intrastate Telecommunications Services

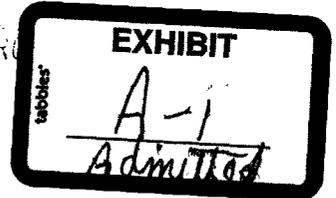
2003 NOV 17 A 10: 38

Mail original plus 13 copies of completed application to:

For Docket Control Only (Please Stamp Here)

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007-2927

AZ CORP COMMISSION DOCUMENT CONTROL



Please indicate if you have current applications pending in Arizona as an Interexchange reseller, AOS provider, or as the provider of other telecommunication services.

T-04221A-03-0832

Type of Service: Resold Long Distance Telecommunications Services, and Resold Local Exchange Telecommunications Services

Docket No.: \_\_\_\_\_ Date: \_\_\_\_\_

Date Docketed: \_\_\_\_\_

Type of Service: \_\_\_\_\_

Docket No.: \_\_\_\_\_ Date: \_\_\_\_\_

Date Docketed: \_\_\_\_\_

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A. COMPANY AND TELECOMMUNICATION SERVICE INFORMATION

(A-1) Please indicate the type of telecommunications services that you want to provide in Arizona and answer the appropriate numbered items:

- X Resold Long Distance Telecommunications Services (Answer Sections A, B).
X Resold Local Exchange Telecommunications Services (Answer Sections A, B, C).
Facilities-Based Long Distance Telecommunications Services (Answer Sections A, B, D).
X Facilities-Based Local Exchange Telecommunications Services (Answer Sections A, B, C, D, E)
Alternative Operator Services Telecommunications Services (Answer Sections A, B)

(A-2) The name, address, telephone number (including area code), facsimile number (including area code), e-mail address, and World Wide Web address (if one is available for consumer access) of the Applicant:

Computer Network Technology Corporation, 6000 Nathan Lane, Minneapolis, MN 55442, Telephone Number: 763-268-6000 and Facsimile Number: 763-268-6810. Web Address:www.cnt.com

Arizona Corporation Commission

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Handwritten signature

(A-3) The d/b/a ("Doing Business As") name if the Applicant is doing business under a name different from that listed in Item (A-2): Not applicable

(A-4) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Management Contact:

Gregory Barnum Ph. 763-268-6000  
6000 Nathan Lane Fx. 763-268-6810  
Minneapolis, MN 55442

(A-5) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Attorney and/or Consultant:

Paulette Bannack Ph. 630-518-5626  
Windfall Resources International, LLC Fx. 630-351-3009  
486 Sequoia Trail, Roselle, IL 60172 E-MAIL: PBANNACK@WINDFALLINTL.COM

(A-6) The name, address, telephone number (including area code), facsimile number (including area code), E-mail address of the Applicant's Complaint Contact Person:

Gregory Barnum Ph. 763-268-6000  
6000 Nathan Lane Fx. 763-268-6810  
Minneapolis, MN 55442 E-MAIL: GREGORY\_BARNUM@CNT.COM

(A-7) What type of legal entity is the Applicant?

- Sole proprietorship
- Partnership: \_\_\_\_\_ Limited, \_\_\_\_\_ General, \_\_\_\_\_ Arizona, \_\_\_\_\_ Foreign
- Limited Liability Company: \_\_\_\_\_ Arizona, \_\_\_\_\_ Foreign
- Corporation: \_\_\_\_\_ "S",  "C", \_\_\_\_\_ Non-profit
- Domicile: \_\_\_\_\_ Arizona,  Foreign
- Other, specify: \_\_\_\_\_

(A-8) Please include "Attachment A":

Attachment "A" must include the following information:

1. A copy of the Applicant's Certificate of Good Standing as a domestic or foreign corporation, LLC, or other entity in the State of Arizona.
2. A list of the names of all owners, partners, limited liability company managers (or if a member managed LLC, all members), or corporation officers and directors (specify).
3. Indicate percentages of ownership of each person listed in A-8.2.

**(A-9) Include your Tariff as "Attachment B".**

Your Tariff must include the following information:

1. Proposed Rates and Charges for each service offered (reference by Tariff page number).
2. Tariff Maximum Rate and Prices to be charged (reference by Tariff page number).
3. Terms and Conditions Applicable to provision of Service (reference by Tariff page number).
4. Deposits, Advances, and/or Prepayments Applicable to provision of Service (reference by Tariff page number).
5. The proposed fee that will be charged for returned checks (reference by Tariff page number).

**(A-10) Indicate the geographic market to be served:**

- X Statewide. (Applicant adopts statewide map of Arizona provided with this application).
- Other. Describe and provide a detailed map depicting the area.

**(A-11) Indicate if the Applicant or any of its officers, directors, partners, or managers has been or are currently involved in any formal or informal complaint proceedings pending before any state or federal regulatory commission, administrative agency, or law enforcement agency.**

Describe in detail any such involvement. Please make sure you provide the following information:

1. States in which the Applicant has been or is involved in proceedings.
2. Detailed explanations of the Substance of the Complaints.
3. Commission Orders that resolved any and all Complaints.
4. Actions taken by the Applicant to remedy and/or prevent the Complaints from re-occurring.

No 1-4 inclusive.

**(A-12) Indicate if the Applicant or any of its officers, directors, partners, or managers has been or are currently involved in any civil or criminal investigation, or had judgments entered in any civil matter, judgments levied by any administrative or regulatory agency, or been convicted of any criminal acts within the last ten (10) years.**

Describe in detail any such judgments or convictions. Please make sure you provide the following information:

1. States involved in the judgments and/or convictions.
2. Reasons for the investigation and/or judgment.
3. Copy of the Court order, if applicable.

No 1-4 inclusive.

(A-13) Indicate if the Applicant's customers will be able to access alternative toll service providers or resellers via 1+101XXXX access.

X Yes

No

(A-14) Is applicant willing to post a Performance Bond? Please check appropriate box(s).

For Long Distance Resellers, a \$10,000 bond will be recommended for those resellers who collect advances, prepayments or deposits.

Yes

X No

If "No", continue to question (A-15).

For Local Exchange Resellers, a \$25,000 bond will be recommended.

Yes

X No

If "No", continue to question (A-15).

For Facilities-Based Providers of Long Distance, a \$100,000 bond will be recommended.

Yes

X No

If "No", continue to question (A-15).

For Facilities-Based Providers of Local Exchange, a \$100,000 bond will be recommended.

Yes

X No

If "No", continue to question (A-15).

Note: Amounts are cumulative if the Applicant is applying for more than one type of service.

(A-15) If No to any of the above, provide the following information. Clarify and explain the Applicant's deposit policy (reference by tariff page number). Provide a detailed explanation of why the applicant's superior financial position limits any risk to Arizona consumers. **CNT currently provides data storage and related consulting services to customers on a global scale. CNT intends to provide private line special access service in conjunction with current services and products to existing customers. There is minimal risk to Arizona consumers for two reasons. First, CNT is not targeting residential, or for that matter, commercial customers. They are providing an extra service for mere convenience to existing CNT customers in AZ. Secondly, CNT would not disconnect existing customers and/or withdraw from the Arizona competitive market and risk losing customers that purchase much more from CNT than just data services. This would put CNT as an entire corporation at risk; not just the telecommunications division. Furthermore, CNT is in superior financial position allowing them to withstand significant losses in the telecom market without having to disturb services to customers which, in turn, puts less risk of disconnection and/or low level of customer service on Arizona consumers.**

(A-16) **Submit copies of affidavits of publication that the Applicant has, as required, published legal notice of the Application in all counties where the applicant is requesting authority to provide service.**

Note: Prior to issuance of the CC&N, the Applicant must complete and submit an Affidavit of Publication Form as Attachment "C". Refer to the Commission's website for Legal Notice Material (Newspaper Information, Sample Legal Notice and Affidavit of Publication).

(A-17) Indicate if the Applicant is a switchless reseller of the type of telecommunications services that the Applicant will or intends to resell in the State of Arizona:

X Yes

No

If "Yes", provide the name of the company or companies whose telecommunications services the Applicant resells.

Applicant is currently engaged in ongoing negotiations to enter into Interconnection Agreements with incumbent local exchange carriers.

(A-18) List the States in which the Applicant has had an application approved or denied to offer telecommunications services similar to those that the Applicant will or intends to offer in the State of Arizona:

Not applicable

(A-19) List the States in which the Applicant currently offers telecommunications services similar to those that the Applicant will or intends to offer in the State of Arizona.

None

(A-20) List the names and addresses of any alternative providers of the service that are also affiliates of the telecommunications company, as defined in R14-2-801.

None

#### B. FINANCIAL INFORMATION

(B-1) Indicate if the Applicant has financial statements for the two (2) most recent years.

X Yes

If "No," explain why and give the date on which the Applicant began operations.

4. A copy of the Applicant's retained earnings balance.
5. A copy of all related notes to the financial statements and information.

**Note:** Make sure "most recent years" includes current calendar year or current year reporting period.

**(B-3)** Indicate if the Applicant will rely on the financial resources of its Parent Company, if applicable.

**(B-4)** The Applicant must provide the following information.

1. Provide the projected total revenue expected to be generated by the provision of telecommunications services to Arizona customers for the first twelve months following certification, adjusted to reflect the maximum rates for which the Applicant requested approval. Adjusted revenues may be calculated as the number of units sold times the maximum charge per unit.
2. Provide the operating expenses expected to be incurred during the first twelve months of providing telecommunications services to Arizona customers following certification.
3. Provide the net book value (original cost less accumulated depreciation) of all Arizona jurisdictional assets expected to be used in the provision of telecommunications service to Arizona customers at the end of the first twelve months of operation. Assets are not limited to plant and equipment. Items such as office equipment and office supplies should be included in this list.
4. If the projected value of all assets is zero, please specifically state this in your response.
5. If the projected fair value of the assets is different than the projected net book value, also provide the corresponding projected fair value amounts.

SEE ATTACHMENT "C"

(C-1) Indicate if the Applicant has a resale agreement in operation,

Yes

No

If "Yes", please reference the resale agreement by Commission Docket Number or Commission Decision Number.

**D. FACILITIES-BASED LONG DISTANCE AND/OR FACILITIES BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES**

(D-1) Indicate if the Applicant is currently selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services in the State of Arizona. This item applies to an Applicant requesting a geographic expansion of their CC&N:

Yes

No

If "Yes," provide the following information:

1. The date or approximate date that the Applicant began selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services for the State of Arizona.
2. Identify the types of facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services that the Applicant sells in the State of Arizona.

If "No," indicate the date when the Applicant will begin to sell facilities-based long distance telecommunications AND/OR facilities-based local exchange telecommunications services in the State of Arizona:

When approved by the Commission.

(D-2) Check here if you wish to adopt as your petition a statement that the service has already been classified as competitive by Commission Decision:

- Decision # 64178 Resold Long Distance
- Decision # 64178 Resold LEC
- Decision # 64178 Facilities Based Long Distance
- Decision # 64178 Facilities Based LEC

**E. FACILITIES-BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES**

(E-1) Indicate whether the Applicant will abide by the quality of service standards that were approved by the Commission in Commission Decision Number 59241:

- Yes  No

Applicant will rely on the quality of services provided by its underlying carriers, such as Qwest-Arizona.

(E-2) Indicate whether the Applicant will provide all customers with 911 and E911 service, where available, and will coordinate with incumbent local exchange carriers ("ILECs") and emergency service providers to provide this service:

- Yes  No

Applicant will only provide dedicated, non-switched data circuits, therefore, access to 911 will not be provided.

(E-3) Indicate that the Applicant's switch is "fully equal access capable" (i.e., would provide equal access to facilities-based long distance companies) pursuant to A.A.C. R14-2-1111 (A):

- Yes  No **NOT APPLICABLE**

Applicant will only provide dedicated, non-switched data circuits, therefore, access to 911 will not be provided

I certify that if the applicant is an Arizona corporation, a current copy of the Articles of Incorporation is on file with the Arizona Corporation Commission and the applicant holds a Certificate of Good Standing from the Commission. If the company is a foreign corporation or partnership, I certify that the company has authority to transact business in Arizona. I certify that all appropriate city, county, and/or State agency approvals have been obtained. Upon signing of this application, I attest that I have read the Commission's rules and regulations relating to the regulations of telecommunications services (A.A.C. Title 14, Chapter 2, Article 11) and that the company will abide by Arizona state law including the Arizona Corporation Commission Rules. I agree that the Commission's rules apply in the event there is a conflict between those rules and the company's tariff, unless otherwise ordered by the Commission. I certify that to the best of my knowledge the information provided in this Application and Petition is true and correct.

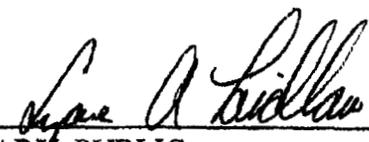
  
\_\_\_\_\_  
(Signature of Authorized Representative)

August 12, 2003  
\_\_\_\_\_  
(Date)

Greg Barnum  
\_\_\_\_\_  
(Print Name of Authorized Representative)

CEO  
\_\_\_\_\_  
(Title)

SUBSCRIBED AND SWORN to before me this 12<sup>th</sup> day of August, 2003

  
\_\_\_\_\_  
NOTARY PUBLIC

My Commission Expires January 31, 2005



**ATTACHMENT "A"**

**(A-8) 1. Copy of certificate of Good Standing as a foreign corporation in the State of Arizona.**

**(A-8) 2 & 3. The Names of Corporation Officers and Directors of Computer Network Technology Corporation and percentage of stock ownership.**

<b>DIRECTORS</b>	<b>NAMES</b>	<b>PERCENTAGE OF STOCK OWNERSHIP</b>
<b>Chairman</b>	<b>Thomas Hudson</b>	<b>.3%</b>
<b>Vice Chairman</b>	<b>Erwin Kelen</b>	<b>.9%</b>
<b>Director</b>	<b>Patrick Gross</b>	<b>&lt;.1%</b>
<b>Director</b>	<b>John Rollwagen</b>	<b>&lt;.1%</b>

<b>OFFICERS</b>	<b>NAMES</b>	<b>PERCENTAGE OF STOCK OWNERSHIP</b>
<b>President</b>	<b>Thomas Hudson</b>	<b>.3%</b>
<b>Vice President</b>	<b>Gregory Barnum</b>	<b>&lt;.1%</b>
<b>Secretary</b>	<b>Gregory Barnum</b>	<b>&lt;.1%</b>

# STATE OF ARIZONA



## Office of the CORPORATION COMMISSION

### CERTIFICATE OF GOOD STANDING

To all to whom these presents shall come, greeting:

I, James G. Jayne, Interim Executive Secretary of the Arizona Corporation Commission, do hereby certify that

**\*\*\*COMPUTER NETWORK TECHNOLOGY CORPORATION\*\*\***

a foreign corporation organized under the laws of Minnesota did obtain authority to transact business in the State of Arizona on the 27th day of November 2000.

I further certify that according to the records of the Arizona Corporation Commission, as of the date set forth hereunder, the said corporation has not had its authority revoked for failure to comply with the provisions of the Arizona Business Corporation Act; that its most recent Annual Report, subject to the provisions of A.R.S. sections 10-122, 10-123, 10-125 & 10-1622, has been delivered to the Arizona Corporation Commission for filing; and that the said corporation has not filed an Application for Withdrawal as of the date of this certificate.

This certificate relates only to the legal authority of the above named entity as of the date issued. This certificate is not to be construed as an endorsement, recommendation, or notice of approval of the entity's condition or business activities and practices.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the Arizona Corporation Commission. Done at Phoenix, the Capital, this 4th Day of August, 2003, A. D.



*[Signature]*  
Interim Executive Secretary

By *[Signature]*



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We are a leading provider of end-to-end storage solutions, including hardware and software products, related consulting and integration services, and managed services in the growing storage networking market. We focus primarily on helping our customers design, develop, deploy and manage storage networks, including storage area networks, or SANs, a high speed network within a business' existing computer system that allows the business to manage its data storage needs with greater efficiency and less disruption to its overall network. We design, manufacture, market and support a wide range of solutions for critical storage networking applications such as remote data replication, or the real-time backup of data to remotely located disks, and remote tape vaulting, or the backup of data to remotely archived tapes. We also supply storage systems, Fibre Channel switches, telecommunications capacity and storage application software. Our revenues were \$211.5 million, \$187.0 million and \$176.1 million for the years ended January 31, 2003, 2002 and 2001, respectively.

Our storage networking solutions enable businesses to cost-effectively design, implement, monitor and manage their storage requirements, connect geographically dispersed storage networks, provide continuous availability to greater amounts of data and protect increasing amounts of data more efficiently. We market our storage networking products and services directly to customers through our sales force and worldwide distributors. We also have strategic marketing and supply relationships with leading storage, telecommunications and fibre switching companies, including Brocade, EMC, Hewlett-Packard, Hitachi Data Systems, IBM, McDATA, StorageTek, Dell Computer Corporation and Veritas.

We were the first to develop, and remain a leading provider of, the following storage networking solutions:

- *Storage networking over WANs.* Our solutions for storage networking over wide area networks, or WANs, enable businesses to manage and protect data across remote locations, in real time if necessary, through applications such as remote data replication and remote tape vaulting. WANs are networks dispersed over long distances that communicate by traditional copper or fiber optic third-party telecommunication lines.
- *Fibre Channel-based storage networking over WANs.* In October 1999, we introduced our first Fibre Channel-based storage networking over WAN product. Fibre Channel is a technology that dramatically improves the speed of data input and output, or I/O, between existing storage devices and the ability to connect additional devices to storage networks. We believe our Fibre Channel-based storage networking over WAN products offer significant growth prospects. These products uniquely address constraints in distance, connectivity and data transmission speeds inherent in the Fibre Channel standard. We believe Fibre Channel technology combined with our products and services will enable businesses to efficiently consolidate, cluster and share data from multiple storage devices on storage networks.
- *Storage networks over IP-based networks.* In February 2000, we introduced the first products to allow storage networking applications, such as remote data replication, to be deployed over private networks that are based on Internet protocol, or IP, the standard method for data transmission over the Internet. In May 2001, we announced the first implementation of data mirroring that combined Fibre Channel over IP. Our products were the first to extend the Fibre Channel, SCSI and ESCON standards to IP-based networks. SCSI and ESCON are older, widely used standards for communicating between computers and IP refers to internet protocol. These products uniquely enable businesses that use virtual private IP-based networks, or VPNs, to build storage networking over WAN applications. In October 2002, we announced the first remote tape backup/recovery solution for open systems environments to operate over thousands of miles utilizing IP networks.

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Following these technological firsts, we expanded our solutions offerings with the acquisition of Articulent Inc. in April 2001, a storage solutions provider in the Northeast United States, and the acquisition of Business Impact Technology Solutions Limited (BI-Tech) in June 2002, a storage solutions provider in the United Kingdom. Our expanded solutions offerings include consulting, integration, monitoring, and management services that allow our customers to rapidly design, implement and manage complex storage environments. As a result, we are able to capture more of our customers' spending dollars on storage solutions.

Our storage networking solutions operate across most business computing environments, including open systems and mainframes. Open systems are server-based systems that are easy to scale, or expand, and use hardware and software standards not proprietary to any vendor. Mainframes are computer systems with high processing power that have historically been used by large businesses for storing and processing large amounts of data. Compared to available alternatives, we believe our storage networking products offer greater ability to connect various applications and heterogeneous environments using different interfaces, protocols and standards, and to connect and link devices in storage networks transparently, meaning with little or no alteration of other vendors' hardware or software products.

We believe our solutions that enable storage networking applications over IP-based networks will benefit existing customers and attract new customers, including mid-sized businesses. These solutions extend the "bandwidth on demand" advantages of IP-based networks to storage applications and allow customers to access telecommunications capacity only as needed through a virtual private network, or VPN, connection, as opposed to leasing expensive dedicated lines. By deploying storage networks over IP-based networks, companies can leverage their existing bandwidth, and can rely on their existing IP network knowledge. We believe that these cost savings, along with the generally expected decreasing costs of telecommunications capacity, will create high-growth opportunities for us in remote data replication, remote tape vaulting and other storage networking applications we enable.

Our storage networking products consist primarily of our UltraNet® family of products, that connect storage devices. We also market our established channel networking products, which enable mainframe computers to transmit data over unlimited distances and provide our support services. Our storage solutions sales, which includes the business we acquired from Articulent in April 2001 and BI-Tech in June 2002, helps our customers design, deploy and manage enterprise storage solutions by supplying products and expertise for implementing storage applications. The storage solutions sale includes consulting and integration services for disaster recovery, business continuance, storage infrastructure and network performance. We also offer integration services for data replication, enterprise back-up and restore, SAN implementation and network performance monitoring.

## **Our Market Opportunities**

We believe several forces will continue to drive the demand for our storage networking products and services:

- The volume of enterprise data is expected to increase significantly due to the proliferation of Web-based content, digital media, e-mail, supply chain management, customer relations management and other data-driven business applications. As a result, the demand for storage capacity continues to grow.
- Actual and expected declines in telecommunications costs and the introduction of cost-effective technologies such as Fibre Channel switching and fiber optic transmission capabilities will make remote data replication and remote tape backup applications more financially attractive for our customers. The decrease in telecommunications costs, coupled with an overall increase in the cost of ownership, contributes to a trend of consolidating and connecting storage across many servers and many locations, which drives demand for our products and services.

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- Storage networking applications over IP-based networks will further expand the type and amount of data our customers will backup and replicate to remote locations. This will also make these applications more affordable for customers with fewer storage requirements.
- The increased complexities of storage applications, such as interoperability, storage effectiveness, and business efficiency issues, results in customers requiring storage integration and implementation expertise. We believe our services permit customers to effectively solve these issues, driving demand for our products and services and increasing our revenues.
- Customers require that their business critical applications have effective disaster recovery solutions. The events of September 11, 2001 demonstrate the need for and functionality of our products and services. Our customers had 40 systems located in lower Manhattan that were significantly impacted. Because our products were routing data to remote facilities on behalf of customers located in and around the World Trade Center, we believe all products worked as designed, resulting in no material loss of data by any customer.

As a result of the foregoing and other factors, International Data Corporation, or IDC, estimates that the worldwide revenue for SAN-attached disk storage systems will grow from \$5.9 billion in 2002 to \$9.1 billion in 2006, a compound annual growth rate of 12%. Another indication of demand for our storage networking solutions is the growth of the Fibre Channel industry. IDC estimates the revenue for Fibre Channel hubs, switches and directors will grow from \$1.5 billion in 2002 to \$2.4 billion in 2007, which reflects a compound annual growth rate of 10%. IDC estimates the demand for storage consulting and support services will grow from \$1.6 billion in 2002 to \$2.1 billion in 2006, a compound annual growth rate of 6%. IDC estimates that North America revenue for storage services will grow from \$12.6 billion in 2002 to \$17.1 billion in 2006, a compound annual growth rate of 7%. It is notable however, that we are in the midst of a current economic slowdown affecting most technology sectors and communications in particular. During 2002, IDC estimates worldwide industry sales of disk storage systems declined \$4.1 billion from \$17.4 billion in 2001 to \$13.3 billion in 2002. We are uncertain of the depth and duration of this slowdown. However, we believe the need for storage networking solutions is significant and will continue to increase over the long term. For example, Terabytes installed grew 35% in 2002, even though the pricing declined from 2001 to 2002.

## **Selected Recent Developments**

On April 6, 2003, we entered into an agreement where our wholly owned subsidiary will acquire all of the shares of Inrange Technologies Corporation that are owned by SPX Corporation. The shares acquired will constitute approximately 91% of the issued and outstanding shares of Inrange for a purchase price of \$2.3132 per share and \$173 million in the aggregate. Pursuant to the agreement, immediately following the acquisition, the subsidiary will be merged into Inrange, and the remaining capital stock owned by other Inrange shareholders will be converted into the right to receive \$2.3132 per share in cash, resulting in a total payment of approximately \$190 million for both the stock purchase and the merger. Consummation of these transactions is subject to significant conditions, including filing and expiration of the waiting period under the Hart-Scott-Rodino Antitrust Improvements Act of 1976, as amended. Although we believe we have adequate resources there may be certain circumstances resulting from the completion of this transaction, which could impair our liquidity. In addition, if this transaction is completed, we will be subject to increased competition and other risks. See "Liquidity and Capital Resources" on page 29, "Competition" on page 10 and risk factors within Exhibit 99.1 for further discussion regarding the Inrange transaction.

Upon completion of the acquisition, we will be one of the world's largest providers of complete storage networking products, solutions and services, with 2002 pro forma annual revenues of approximately \$435 million and global leadership positions in Fibre Channel and wide area network switching, and operations worldwide. The acquisition significantly broadens and strengthens our portfolio of storage and networking products and solutions, expands our customer base, and provides us with significant scale and cost reduction opportunities.

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On January 30, 2003, we announced a number of actions to streamline our business, enhance customer service, and improve future profitability. We completed the integration of our networking and solutions sales, support and service functions. The integration allows us to execute our strategy for continued growth and enhanced customer service. Over the last several years, our products have been designed and built to be extremely reliable and easy to service, resulting in improved efficiencies within our service organization, and a reduction in the number of employees needed to provide world-class support. We continue to see excellent acceptance of our Fibre Channel IP product, the UltraNet® Edge. The UltraNet® Edge provides enterprise wide access to information and helps companies manage their storage infrastructure for maximum performance and efficiency. Because of the Edge product, the need for future upgrades to our legacy products is reduced. We expect to extend our competitive lead in fiscal 2003 via the introduction of new products within the UltraNet® family, and several new joint development arrangements with other leaders in the storage networking industry. These actions allowed us to reduce our worldwide workforce by 80 people or about 10%. While difficult, the reduction in workforce was necessary to improve future efficiency and profitability.

In June 2002, we acquired all of the outstanding stock of BI-Tech, a leading provider of storage management solutions and services, for \$12 million in cash, plus the assumption of approximately \$3.6 million of liabilities and the acquisition of approximately \$8.7 million of tangible assets. The accompanying financial statements include the results of BI-Tech since June 24, 2002. The purchase agreement requires that we pay at our option, in the form of a note payable or in our stock to the former stockholders, and in cash to the BI-Tech employees, additional consideration based on achievement of certain earnings for each of the next two years starting July 1, 2002. The portion payable to the former stockholders will be recorded as goodwill. The portion payable to BI-Tech employees will be recorded as compensation expense. Through January 31, 2003, additional consideration of \$3.6 million and \$744,000 was added to goodwill and compensation expense, respectively, and a corresponding liability was recorded.

In February 2002, we sold \$125 million of 3% convertible subordinated notes due February 2007, raising net proceeds of \$121 million. The notes are convertible into our common stock at a price of \$19.17 per share. We may redeem the notes upon payment of the outstanding principal balance, accrued interest and a make whole payment, if the closing price of our common stock exceeds 175% of the conversion price for at least 20 consecutive trading days, within a period of 30 consecutive trading days, ending on the trading day prior to the date we mail the redemption notice. The make whole payment represents additional interest payments that would be made if the notes were not redeemed prior to the due date. On August 15, 2002 a registration statement for the resale of the notes and the 6.5 million shares of common stock issuable upon conversion of the notes became effective.

## **Storage Networking Overview**

### ***Storage Networking Industry Background***

#### *Growth in Enterprise Data*

The volume of enterprise data is increasing due to the proliferation of Web-based content, digital media, e-mail, supply chain management, customer relations management and other data-driven business applications.

#### *Limitations of Traditional Storage Products*

The growth of the size and amount of data stored has presented organizations with significant data management challenges and increased storage related costs. As the volume of data stored, and the number of users that require access to the data continue to increase, storage systems and servers are burdened by an increased number of input/output, or I/O, transactions they must perform. However, traditional storage

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architecture has inherent speed, distance, capacity and performance constraints. For example, depending on the standards and protocols used, the following constraints may exist:

- bandwidth, or the data transmission rate, is generally fixed at 15, 40 or 80 megabytes per second;
- distance between devices is limited to 12 to 150 meters;
- connectivity is limited to 15 storage devices;
- lack of data management capability in SCSI devices places the burden for management tasks on servers, thereby degrading network performance;
- if the server to which the data storage device is connected fails, the data cannot be accessed; and
- local area network, or LAN performance can be significantly degraded while the LAN is being used for storage backup applications.

### *Advent of Storage Networking Services*

Storage networking is necessary for the effective use of large data-intensive applications such as enterprise resource planning, customer relationship management, and digital media. Our current and potential customers have a growing need to access and protect the business critical data created by these types of applications. As a result, we expect increased demand for the purchase and installation of storage networks, which will drive demand for our products and demand for our consulting, integration, and managed services for end-to-end storage solutions. As a result of the installation of these solutions, we expect there will also be increased demand for support services.

Complexity and interoperability issues associated with storage networks, coupled with budgetary constraints, cause customers to struggle with the effective implementation of storage networking environments. We believe this will cause many potential customers to look outside their organization for help. Thorough knowledge across a wide variety of proprietary technologies and standards, combining storage expertise and networking knowledge, is not easily found in the marketplace. We anticipate companies such as ours, with comprehensive expertise and skill sets in disaster recovery, business continuity, storage resource management, database, tuning, troubleshooting, switches, networking and storage arrays, will be able to fill in the void for these customers with consulting and integration services. We believe customers may also look to contract out the management of these storage networks as a result of outsourcing the design and implementation of these solutions.

### *Our Storage Networking Solutions*

Our storage networking solutions, consist of products and services that address the limitations of traditional storage architecture in the following ways:

- *Storage networks over unlimited distance* — Our products and services enable organizations to create secure storage networks without any distance limitations. This allows the creation of storage networking over WAN environments in such critical applications as remote data replication, enterprise backup and recovery and remote tape vaulting.
- *Any-to-any connectivity* — Our products are protocol independent — they can connect devices that use Fibre Channel, SCSI, ESCON, and bus and tag protocols. These devices can be connected and extended over telecommunications links including T1/E1, T3/E3 and ATM (OC3, OC12), packet over sonet, or WAN protocols like IP, Fibre Channel and fiber optics. We believe our products connect with substantially all storage vendors.
- *Infrastructure options* — Our products enable the use of IP, ATM, Fibre Channel and fiber optics for expanded use of a storage network infrastructure. This supports the growing amounts of storage created by applications like e-mail and increases due to user demands to access applications in a continuous mode.

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- *IP-based networking solutions* — We enable remote data replication over IP-based networks using software provided by EMC, IBM, Hitachi and Hewlett-Packard. Our solutions allow our customers to capitalize on inexpensive “bandwidth on demand” capabilities of IP-based networks and use existing IP capacity, especially at low traffic times of the day, and rely on existing IP network knowledge. We anticipate expanding storage networking application support with products from other vendors.
- *Consulting and integration services* — Our consulting and integration services help customers evaluate, analyze, design, install and manage storage networks. We strengthened our consulting, integration and managed services capacity with the acquisition of Articulent in 2001 and BI-Tech in June 2002. We believe these value-added services assist customers in designing, integrating, implementing, and managing storage networks more effectively than they could on their own. Our integration services help customers deal with the complexity of implementing a storage network that is scalable and compatible with customer resources. These services bolster sales of our high margin UltraNet® products and allow us to capture more of our customers’ spending. We offer bundled telecommunications access with our products and services to provide customers a complete end-to-end operating solution.
- *Managed services* — We offer outsourced storage management services that complement our current storage networking products on a 24x7x365 basis. Our network management service helps our customers monitor their UltraNet® products, third party manufactured products, and third-party telecommunication lines and allows them to quickly respond to and resolve storage network issues. Our data migration services help our customers migrate large amounts of data from one data center or storage facility to another during consolidation or expansion of data centers. This is a turnkey service including personnel, equipment, software and support. We anticipate adding other outsourced services to monitor and manage complete end-to-end storage solutions for our customers and help drive demand for our storage networking products.

Our storage networking solutions are used for immediate, or real-time, backup and recovery, and support a technology known as remote data replication. Data replication avoids the serious threat to businesses posed by the loss of data between data system backups by simultaneously creating up-to-the-minute images of business-critical data on multiple backup storage disks. Tape back-up over long distances, or tape pipelining, using our UltraNet® Edge Storage Router dramatically improves the performance of remote tape backup, making it a viable solution for business continuity and disaster recovery. Our remote data replication technology permits the backups to be transmitted to a separate geographic location, thereby reducing the risk of natural and site-wide disasters. This technique also permits rapid recovery of data when needed.

We also enhance continuous business operations. Traditional LAN-based storage management requires manual handling and transportation of storage to an off-site location. While this ensures a physically-separated copy of valuable corporate data, it requires additional time and expense for handling and transportation. By bridging the storage network over the WAN, backups can be instantly made to remote locations on disk media, including by data replication, or on tape, known as electronic tape vaulting. This allows for more secure archiving and timely retrieval of the correct business critical data.

### *Our Storage Networking Strategy*

We intend to build upon our position as a leading provider of storage networking solutions. Key elements of this strategy are as follows:

#### *Extend Storage Networking Technology Leadership*

We intend to extend our storage networking technology leadership by continuing to broaden our product and service offerings and by expanding our storage networking solutions into new markets. An example of this strategy is our recent introduction of our IP over Fibre Channel, IP over ATM WANs and IP tape pipelining. Currently, our IP-based network solutions enable remote data replication, in

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conjunction with software products from EMC, IBM, Hitachi and Hewlett-Packard and remote tape vaulting over IP-based networks. Our network management service will enable us to use our expertise to assist our customers in keeping the data stored in their storage networks performing efficiently and continuously. We intend to build market share by continuing to focus on areas that make storage networks more useful and accessible, such as WAN applications, any-to-any connectivity, IP-based network and network performance solutions. To achieve leadership, we intend to capitalize on the remote data replication, enterprise backup and recovery, remote tape vaulting and network management capabilities of our products.

### *Expand Our Consulting and Integration Services*

Our consulting and integration services help customers evaluate, analyze, design, install and manage storage networks. We strengthened our consulting, integration and managed services capability with the acquisition of Articulent in April 2001 and BI-Tech in June 2002. We believe these value-added services assist customers in designing, integrating, implementing, and managing storage networks more effectively than they could on their own. Our integration services eliminate the complexity of implementing a storage network that is scalable and compatible with customer resources. These services bolster sales of our high margin UltraNet® products and allow us to capture more of our customers' spending. We offer bundled telecommunications access with our products and services to provide customers a complete end-to-end operating solution.

### *Grow Managed Services*

We anticipate adding other outsourced services to monitor and manage complete end-to-end storage solutions for our customers and help drive demand for our storage networking products. An example of this is the recent introduction of our network management service that helps our customers monitor their UltraNet® products, third party manufactured products, and third-party telecommunication lines and allows them to quickly respond to and resolve storage network issues. We plan to add management of additional storage resources to the services for problem resolution on the complete storage network.

### *Further Strengthen Relationships with Storage Networking Industry Leaders*

We have established relationships with leaders in the storage networking market, including storage vendors, telecommunications providers, storage management software providers and Fibre Channel switch manufacturers. The parties with whom we have strategic relationships include companies such as Brocade, EMC, Hewlett-Packard, Hitachi Data Systems, IBM, McDATA, StorageTek, Dell Computer Corporation and Veritas. We intend to strengthen our existing relationships and develop new relationships that enable us to offer complementary products and services. We believe our current and future strategic relationships will facilitate the integration of our products, thereby increasing our market share and reducing the length of our sales cycle.

### ***Our Storage Networking Products***

Our storage networking products include the UltraNet® family of storage products, and our channel networking product known as Channelink®.

*UltraNet® Storage Director* is a high performance switching product that operates at the center of the storage network. It enables storage networks to establish a direct connection between storage elements and servers and share data among diverse servers and storage systems, and networks that are local and geographically dispersed. The switch provides connectivity among SCSI, ESCON, bus and tag, Fibre Channel and WANs.

*UltraNet® Edge Storage Router* complements the UltraNet® Storage Director by meeting the needs of a broader market. It provides a new price and performance entry point for our core solutions, which do not require high port-density and mixed platform support offered by the UltraNet® Storage Director. The UltraNet® Edge Storage Router is designed to reduce the total cost of ownership of enterprise-wide storage networking solutions by leveraging the lower-cost bandwidth offered by IP networks and the performance improvements provided by Fibre Channel.

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*Channelink®* offers connectivity over unlimited distances for mainframes. Applications include remote printing and imaging and data center load balancing, which permits the operation of two or more data centers from one site.

*Third party manufactured storage networking products* supplied by us that are designed and manufactured by others, include the following:

- storage systems;
- Fibre Channel switches;
- telecommunications capacity;
- fiber optical multiplexers;
- software; and
- servers.

### ***Our Storage Networking Services***

Our storage networking services help our clients design, deploy, monitor and manage end-to-end storage solutions. We believe these solutions allow our customers to better manage risk and reduce the cost of storage solutions in the enterprise. The acquisitions of Articulent and BI-Tech strengthened our service offerings, and provided us access to a family of integrated storage services, including consulting, integration and managed services.

### ***Consulting Services***

Our consulting services analyze a company's storage needs, determine a storage networking solution to meet those needs, and assist in the development of a business case to justify the storage networking solution. With our consulting, we assist our customers in making their existing networks more flexible and easier to manage. Our consulting expertise is focused on business continuation, disaster recovery, storage infrastructure and network performance to assist information technology managers and corporate executives responsible for planning and funding resources in making sound data management and storage decisions.

### ***Integration Services***

Our integration services help companies implement storage networking solutions. These services include project planning, analyzing, designing and documenting a detailed network, installing storage components, integrating storage components, and testing the functionality of the implemented storage solution. Our storage networking products are at the core of our storage architecture implementations, and our long-standing relationships with well-known and successful storage equipment and software manufacturers place us at the forefront of storage management solutions. Our integration services focus on data replication, enterprise back-up and restore, SAN implementation and network management.

### ***Managed Services and Telecommunications***

Our managed services include a network management service. We monitor our customers' UltraNet® products, third party manufactured products and telecommunications networks 24x7x365. We believe this service allows our customers to optimize network performance, decreases the chance of downtime and reduces recovery time after failures. Our data migration services help our customers migrate large amounts of data from one data center or storage facility to another during consolidation or expansion of data centers. We also offer telecommunications services to our customers.

### ***Support Services***

We offer standard maintenance contracts for our proprietary storage networking products. The contracts generally have a one-year term and provide for advance payment. Our products generally include a one-year limited warranty. Customers

purchasing our UltraNet® Director product generally purchase maintenance contracts to supplement their one-year limited warranty. Customers are offered a variety of

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contracts to choose from to suit their particular needs. For instance, current options allow a customer to choose support 7 days a week, 24 hours per day, or 5 days per week, 11 hours a day. Other options offer the customer the choice to select air shipment or replacement parts, with the part being installed by the customer's staff, or on site support with spare parts and service being provided by a local parts distributor.

## **Strategic Storage Networking Relationships**

Offering customers effective storage networking solutions requires integrating diverse components, including disk and tape storage devices, storage management software, network management products and Fibre Channel products. Our storage networking relationships include those with key storage vendors, storage management software providers and manufacturers of Fibre Channel and optical networking products. We market our storage networking products directly and through worldwide distributors. We have strategic marketing and supplier relationships with leading storage, telecommunications and fibre switching companies, including Brocade, EMC, Hewlett-Packard, Hitachi Data Systems, IBM, McDATA, StorageTek, Dell Computer Corporation and Veritas. These relationships allow us to provide complete end-to-end storage solutions for our customers. Approximately 34% of our revenues during fiscal year ended January 31, 2003 were represented by products that we supplied on behalf of the parties with whom we have strategic relationships.

## **Sales and Marketing**

We market storage networking products and services in the United States through a direct sales force. We have established representative offices in Canada, the United Kingdom, France, Germany, Australia, Japan, and the Netherlands. We also market these products and services in the United States and throughout the world through systems integrators and independent distributors. We use an exclusive independent consultant to market telecommunications services.

We maintain our own marketing staff and direct sales force. As of January 31, 2003, we had approximately 213 persons in our marketing and sales organization.

## **Customers**

Our customers include:

<b>Financial Services</b>	<b>Telecommunications</b>	<b>Information Outsourcing</b>	<b>Other</b>
American Express	AT&T	Computer Sciences Corporation	Best Buy
Bank of America	British Telecommunications	Electronic Data Systems	Wal-Mart
Barclays	Sprint	IBM Global Services	EchoStar
JP Morgan	France Telecom	Sungard	Boeing
Chase	Verizon		Lockheed
CitiGroup			Martin
Merrill Lynch			Mattel
Rabobank International			Target
Fannie Mae			Merck
Fidelity			
AXA			
Nasdaq			

IBM and its affiliates accounted for 10% of our revenue for fiscal 2002.

## **Research and Development**

The markets in which we operate are characterized by rapidly changing technology, new standards and changing customer requirements. Our long term success in these markets depends upon our continuing ability to develop advanced network hardware and software technologies.



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To meet the future demands of our customers, we expect to:

- increase the compatibility of our products with the products made by others;
- emphasize the flexible and modular architecture of our products to permit the introduction of new and improved products within existing systems;
- continue to focus on providing sophisticated diagnostic support tools to help deliver high network availability and, in the event of failure, rapid return to service; and
- develop new products based on customer feedback and market trends.

Research and development expenses were 13% of total revenue each year during the three-year period ended January 31, 2003. We intend to continue to apply a significant portion of our resources to product enhancements and new product development for the foreseeable future. We cannot assure you that our research and development activities will be successful.

### **Manufacturing and Suppliers**

In-house manufacturing activities for our products primarily involve quality assurance testing of subassemblies and final system assembly, integration and quality assurance testing. We became ISO 9002 certified in 1993. In fiscal 2002, we achieved certification under the ISO 2000 standard.

We manufacture our products based on forecasted orders. Forecasting orders is difficult as most shipments occur at the end of each quarter. Our customers generally place orders for immediate delivery, not in advance of need. Customers may generally cancel or reschedule orders without penalties. At January 31, 2003 we had a backlog of \$13.7 million. We believe approximately \$8.7 million of our backlog will be recognized as revenue during the next 12 months in fiscal 2003. At January 31, 2002 backlog was not meaningful.

We manufacture our UltraNet® and Channelink® products from subassemblies, parts and components, such as integrated circuits, printed circuit boards, power supplies and metal parts, manufactured by others. Some items manufactured by suppliers are made to our specific design criteria.

At January 31, 2003, we held \$1.4 million of net inventory for parts that our vendors no longer manufacture. Products in which those parts are included accounted for \$68.6 million in revenue during the year ended January 31, 2003. We expect that this inventory will be used in the ordinary course of our business over the next five years. Relevant parts will have to be redesigned after the inventory is used.

We believe that we currently have adequate supply channels. Components and subassemblies used in our products and systems are generally available from a number of different suppliers. However, certain components in our other products are purchased from a limited number of sources. We do not anticipate any difficulty in obtaining an adequate supply of such products and required components. An interruption in our existing supplier relationships or delays by some suppliers, however, could result in production delays and harm our results of operations.

### **Competition**

Computer storage is a very large, multi billion dollar, multi-faceted, industry that has spawned the need for a diverse set of products, services and management solutions to address the needs of the large enterprise.

This market has a diverse set of needs, often dictated by the total cost of ownership, that include high availability, archive, large scale, high volume growth, flexibility, heterogeneous and interoperability requirements for a spectrum of solutions for the enterprise. Data movement and replication (mirroring) are two key applications that every customer must use a spectrum of products and services to get the job done. Customers have varying degrees of needs based upon: the peculiar requirements for various vendor and technology platforms; capacity; performance; access; back up and recovery time for the application user, for auditors and regulators; and risk and cost management for the entire enterprise. These needs have a



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further communications and distance dimension in their requirement to be local (same building) to each other, on a campus, across the city, across the country or even internationally interconnected. These needs often need to be satisfied across a diverse set of communications capabilities, including low and high speed lines from T1 to OC48+, to diverse protocols from point to point, ATM and IP, to free space optics and wireless, as well as the availability of dark fiber or wave length services.

Finally, customers often use existing technologies (including multi-generations of products) and methods that must be compared and integrated for total enterprise storage management. These data movement solutions would include: manual truck and archive storage, server based software for data movement and replication, LAN, SAN, MAN and WAN fabric switching products and technologies, wave division multiplexing, or WDM, products and technologies, and services across an array of providers both in house and outsourced to the customer.

CNT believes it has positioned itself to be a leading competitor of storage networking products and services, particularly in providing customers and service providers a wide range of integrated storage networking solutions, from us and others, that address high performance, guaranteed data reliability, large scale storage handling that addresses the above requirements for the global 2000 customers. Our key assets include not only our patents, engineering technologies and products, but our 7x24 services, our professional consulting and our 20 years of diverse implementations experience in networking our clients most mission critical information.

Our products are sold in markets where other market participants have significantly greater revenues and internationally known brand names. Many of those market participants do not currently sell products identical to ours today, but address customer needs from one vantage point or another, usually evolving as they and general customer requirements mature. However, such market participants may do so in the future, and new products we develop may compete with products sold by well-known market participants. Our competitors in channel networking and storage networking include storage system vendors and others including Akara, Inrange, Nishan Systems, SAN Valley, Sanera, Maxxan and SANcastle. In addition, Cisco has acquired technology (Andiamo and NuSpeed) with functionality similar to our product offerings. Also, EMC and Network Appliance recently announced a WAN capability for storage networking that may compete with our products. IBM and others continue to push the distance, performance and price performance capabilities of channels using FICON and GDPS technologies. In addition, other fiber channel switch and director companies are all stating that they will be providing similar long distance IP based connectivity features with an integrated card. Software vendors, Veritas, Legato and Tivoli/ IBM offer data movement and replication capabilities today at lower speeds and/or shorter distances. New software start ups, such as CommVault and others offer means for storage management. Our storage solutions services have numerous competitors, including consulting and integration services offered by storage vendors, telephone companies, dense wave division multiplexor technology providers and service providers. Specialist firms have begun with large amounts of invested capital to assist large enterprises in the challenge of large scale storage management for the enterprise, including Storage Networks, Inc, Giant Loop and MSI. In addition, nearly every major storage vendor, including EMC, IBM, HP, Sun, Hitachi, provide various capabilities in full service offerings for the design, implementation and operation of storage infrastructures.

The markets in which we operate are characterized by rapidly changing technology and evolving industry standards, resulting in rapid product obsolescence and frequent product and feature introductions and improvements. We compete with several companies that have greater engineering and development resources, marketing resources, financial resources, manufacturing capability, customer support resources and name recognition. As a result, our competitors may have greater credibility with existing and potential customers. They also may be able to adopt more aggressive pricing policies and devote greater resources to the development, promotion and sale of their products than we can to ours, which would allow them to respond more quickly than we can to new or emerging technologies and changes in customer requirements. These competitive pressures may materially harm our business.

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The competitive environments of markets in which our storage networking solutions are sold are continuing to develop rapidly. We are not in a position to prepare long-range plans in response to unknown competitive pressures. As these markets grow, we anticipate other companies will enter with competing products. In addition, our customers and business relationships may develop and introduce competing products. We anticipate the markets will be highly competitive.

The declining sales of channel networking products present unique competitive pressures. We anticipate pricing pressures may increase in these markets. Consolidation of competing vendors of these products could also have negative consequences.

The principal competitive factors affecting our products include total cost of ownership, customer service, flexibility, price, performance, reliability, ease of use, bundling of features and capabilities and functionality. In many situations, the potential customer has an installed base of a competitor's products, which can be difficult to dislodge. IBM, Cisco, Nortel, Lucent Microsoft and others can significantly influence customers and control technology in our markets. However, we believe our direct sales force, storage networking expert consultants and support services personnel offer us a substantial advantage over new competitors, because these newer competitors do not have the knowledge of storage networking design and support and any-to-any connectivity necessary to sell competing products and services.

On April 6, 2003 we entered into an agreement to acquire Inrange for \$190 million in cash. We believe Inrange's flagship product, the FC/9000, is the most scalable SAN based director class Fibre Channel director switch available for storage area networking. The FC/9000 provides a platform from which enterprises can build storage networks that can be used in systems where reliability and continuous availability are critical, with an ability for customers to upgrade and scale to 256 ports without disrupting existing systems. While the Fibre Channel switching market has yet to develop fully, we believe that the market for the products manufactured by us upon closing of the Inrange transaction will be highly competitive, continually evolving and subject to rapid technology change. Upon consummation of the transaction, we will compete against Brocade Communications Systems, McData Corporation, Cisco Systems, Inc., and Qlogic Corporation with respect to Fibre Channel switches. As the market for storage area network products grows, the products we acquire in the Inrange transaction may face competition from traditional networking companies and other manufacturers of networking equipment who may enter the storage area network market with their own switching products as well as several privately funded start-up companies who have products currently under development.

## **Intellectual Property Rights**

We rely on a combination of trade secret, copyright, patent and trademark laws, nondisclosure agreements and technical measures to establish and protect our intellectual property rights. That protection may not preclude competitors from developing products with features similar to our products.

We currently own 3 patents and have 10 patent applications filed or in the process of being filed in the United States with respect to our continuing operations. Our pending patent applications, however, may not be issued. We have not applied for patent protection in any foreign countries. Not all of our unique products and technology are patented. Our issued patents may not adequately protect our technology from infringement or prevent others from claiming that our technology infringes that of third parties. Failure to protect our intellectual property could materially harm our business. We believe that patent and copyright protection are less significant to our competitive position because of the rapid pace of technological change in the markets in which our products are sold and because of the effectiveness and quality of our support services, the knowledge, experience and ability of our employees and the frequency of our enhancements.

We rely upon a patent license agreement to manufacture our Channelink® and UltraNet® products that use ESCON. This license expires on December 31, 2004.

We have from time to time received, and may in the future receive, communications from third parties asserting that our products infringe on their patents. We believe that we possess or license all

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required proprietary rights to the technology included in our products and that our products, trademarks and other intellectual property rights do not infringe upon the proprietary rights of others. However, there can be no assurance that others will not claim a proprietary interest in all or a part of the technology we use or assert claims of infringement. Any such claim, regardless of its merits, could involve us in costly litigation and materially harm our business.

The existence of a large number of patents in the markets in which our products are sold, the rapid rate of issuance of new patents and short product development cycles means it is not economically practical to determine in advance whether a product infringes patent rights of others. We believe that, based upon industry practice, any necessary license or rights under such patents may be obtained on terms that would not materially harm our consolidated financial position or results of operations. However, there can be no assurance in this regard.

## **Employees**

As of January 31, 2003, we had 692 full-time employees. We consider our ability to attract and retain qualified employees and to motivate such employees to be essential to our future success. Competition for highly skilled personnel is particularly intense in the computer and data communications industry, and we cannot assure that we will continue to attract and retain qualified employees.

## **Discontinued Operations**

Our discontinued operations, which we have historically referred to as our Enterprise Integration Solutions Division, developed and sold our enterprise application integration, or EAI, software that automated the integration of computer software applications and business workflow processes, as well as our traditional server gateways and tools, which enable multiple desktop computers and mainframe terminals to communicate with one another. We changed the name of our Enterprise Integration Solutions Division to Propelis Software, Inc. During fiscal 2001, we sold substantially all of the assets of our discontinued operations in a series of transactions. These transactions included the sale of our IntelliFrame subsidiary to webMethods, and the sale of other assets of our Propelis subsidiary to Jacada Ltd. All outstanding options to purchase stock of Propelis Software, Inc. have been cancelled or have lapsed. The transactions allow us to focus all of our resources on our storage networking products and services.

## **Website Access to Reports**

The company's website is located at [www.cnt.com](http://www.cnt.com). The "Financial" link at this website provides, free of charge, access to the company's Annual Report on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, and all related amendments as soon as reasonably practicable after such material is electronically filed with, or furnished to, the SEC.

## **Special Note Regarding Forward-Looking Statements**

This Form 10-K contains "forward-looking statements" within the meaning of the securities laws. These forward-looking statements are subject to a number of risks and uncertainties, many of which are beyond our control. All statements other than statements of historical facts included or incorporated by reference in this Form 10-K, including the statements under "Business" and elsewhere in this Form 10-K regarding our strategy, future operations, financial position, estimated revenues, projected costs, prospects, plans and objectives of management are forward-looking statements. When used herein, the words "will," "believe," "anticipate," "plan," "intend," "estimate," "expect," "project" and similar expressions are intended to identify forward-looking statements, although not all forward-looking statements contain these identifying words. Although we believe that our plans, intentions and expectations reflected in or suggested by the forward-looking statements we make in this Form 10-K are reasonable, we can give no assurance that these plans, intentions or expectations will be achieved. Actual results may differ materially from those stated in these forward-looking statements due to a variety of factors, including those described in Exhibit 99.1 to this Form 10-K and from time to time in our filings with the U.S. SEC. All forward-

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looking statements speak only as of the date of this Form 10-K. We assume no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. These statements are only predictions. Although we believe that the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, levels of activity, performance or achievements. The cautionary statements qualify all forward-looking statements, whether attributable to us, or persons acting on our behalf.

**Item 2. Properties**

Our principal administrative, manufacturing, engineering and development functions are located in leased facilities in the Minneapolis, Minnesota suburb of Plymouth. In addition, we lease office space in England, France, Germany, Japan, and the Netherlands. We also lease space for sales offices for our direct sales staff and systems consultants in a number of locations throughout the United States and Canada. We believe our facilities are adequate to meet our current needs.

**Item 3. Legal Proceedings**

From time-to-time we are a party to various legal actions and receive threats of litigation. At this time, management does not believe any such litigation or threats will have a material impact on our financial position.

**Item 4. Submission of Matters to a Vote of Security Holders**

None.

**Item 4A. Executive Officers of the Company**

Our executive officers are as follows:

Name	Position Served	Age
Thomas G. Hudson	Chairman of the Board, President and Chief Executive Officer	57
Gregory T. Barnum	Chief Financial Officer, Vice President of Finance and Corporate Secretary	48
Jeffrey A. Bertelsen	Corporate Controller and Treasurer	40
William C. Collette	Chief Technology Officer and Vice President of Advanced Technology	59
James A. Fanella	Executive Vice-President Worldwide Sales and Services	45
Mark R. Knittel	Group Vice President of Worldwide Product Operations	48

Thomas G. Hudson has served as our President and as our Chief Executive Officer since June 1996, as a director since August 1996 and as our Chairman of the Board since May 1999. From 1993 to June 1996, Mr. Hudson served as Senior Vice President of McGraw Hill Companies, a leading information services provider, serving also as General Manager of its F.W. Dodge Division, and as Senior Vice President, Corporate Development. From 1968 to 1993, Mr. Hudson served in a number of management positions at IBM Corporation, most recently as Vice President Services Sector Division. Mr. Hudson's IBM career included varied product development, marketing and strategic responsibilities for IBM's financial services customers and extensive international and large systems experience. Mr. Hudson is a graduate of the University of Notre Dame and New York University. Mr. Hudson attended the Harvard Advanced Management Program in 1990. Mr. Hudson also serves on the board of directors of Ciprico, Inc., Lawson Software, Inc., and PLATO Learning, Inc., all of which are public companies.

Gregory T. Barnum was appointed Vice President of Finance, Chief Financial Officer and Corporate Secretary in July 1997. From September 1992 to July 1997, Mr. Barnum served as Senior Vice President of Finance and Administration, Chief Financial Officer and Corporate Secretary at Tricord Systems, Inc., a manufacturer of enterprise servers. From May 1988 to September 1992, Mr. Barnum served as the

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Executive Vice President, Finance, Chief Financial Officer, Treasurer and Corporate Secretary for Cray Computer Corporation, a development stage company engaged in the design of supercomputers. Prior to that time, Mr. Barnum served in various accounting and financial management capacities for Cray Research, Inc., a manufacturer of supercomputers. Mr. Barnum is a graduate of the University of St. Thomas.

Jeffrey A. Bertelsen was appointed Corporate Controller and Treasurer in December 1996. Mr. Bertelsen served as our Controller from March 1995 to December 1996. From 1985 to March 1995, Mr. Bertelsen was employed by KPMG LLP, a public accounting firm, most recently as a Senior Audit Manager. Mr. Bertelsen is a graduate of the University of Minnesota.

William C. Collette was appointed Chief Technology Officer in December 1998 and Vice President of Advanced Technology in October 1999. Mr. Collette served as our Vice President of Engineering from December 1995 to October 1999, and as our Director of Future Software Development and as a Software Development Manager from June 1993 to December 1995. From 1990 to 1993, Mr. Collette was employed by SuperComputer Systems, Inc. as a Senior Software Engineer, where he worked with Steve Chen to design the networking for the SSI Supercomputer. Mr. Collette holds a bachelors degree in business management from Metro State University.

James A. Fanella was appointed Executive Vice-President Worldwide Sales and Services in February 2003. From August 2001 to November 2002, Mr. Fanella served as Senior Vice President, Yahoo! Enterprise Solutions (YES). From September 2000 to July 2001, Mr. Fanella served as Vice President, Global Services for Commerce One, a business to business e-commerce company. From November 1999 to September 2000, Mr. Fanella served as Group President and General Manager of AppNet, Inc., an e-commerce company acquired by Commerce One in September 2000. From August 1994 to October 1999, Mr. Fanella held various positions with Unisys Corporation, a large systems integration company, as *Managing Principal/ Partner from September 1998 to October 1999, and Senior Principal/ Partner from August 1994 to September 1998*. Mr. Fanella holds a bachelors degree in business from Western Illinois University. Mr. Fanella also serves on the board of directors of Avatech, Inc., a public company.

Mark R. Knittel was appointed Group Vice President of Worldwide Product Operations in October 1999. From May 1997 to October 1999, Mr. Knittel served as our Vice President of Marketing, and also as our Vice President of Architecture and Business Development from March 1997 to May 1997. From July 1977 to March 1997, Mr. Knittel was employed with IBM where he held several executive development positions for both hardware and software networking products, as well as multiple strategy positions. Most recently, Mr. Knittel held the position of Director of Campus Product Marketing within the Network Hardware Division of IBM. Mr. Knittel has a masters degree in philosophy from the University of Chicago.

Table of Contents**PART II****Item 5. Market for the Registrant's Common Equity and Related Shareholder Matters****PRICE RANGE OF COMMON STOCK**

Our common stock is traded on the Nasdaq National Market under the symbol "CMNT." The following table sets forth for the indicated periods the range of high and low per share sales prices for our common stock as reported on the Nasdaq National Market:

	Price Range of Common Stock	
	High	Low
<i>Fiscal Year Ended January 31, 2001</i>		
First Quarter	\$27.00	\$11.50
Second Quarter	19.88	11.56
Third Quarter	35.25	15.25
Fourth Quarter	40.00	18.69
<i>Fiscal Year Ended January 31, 2002</i>		
First Quarter	\$29.88	\$ 8.44
Second Quarter	12.59	7.80
Third Quarter	15.73	8.05
Fourth Quarter	24.90	14.10
<i>Fiscal Year Ended January 31, 2003</i>		
First Quarter	\$21.75	\$ 8.80
Second Quarter	9.70	5.41
Third Quarter	7.99	3.79
Fourth Quarter	9.88	5.91

As of April 1, 2003, there were approximately 1,000 shareholders of record. The Company estimates that approximately an additional 10,500 shareholders own stock held for their accounts at brokerage firms and financial institutions.

**DIVIDEND POLICY**

We have not paid any cash dividends since our inception, and we do not intend to pay any cash dividends in the future.

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## Item 6. Selected Consolidated Financial Data

	Years Ended January 31,			Years Ended December 31,	
	2003(6)	2002	2001	1999(1)	1998
(in thousands, except per share data)					
<b>Consolidated Statements of Operations Data:(8)</b>					
<b>Revenue:</b>					
Product sales	\$145,355	\$129,276	\$125,432	\$ 89,248	\$ 74,969
Service fees	66,160	57,747	50,674	36,741	28,052
Total revenue	211,515	187,023	176,106	125,989	103,021
Cost of revenue	127,125	111,257	83,181	56,795	45,616
Cost of revenue — special charges	195(5)	2,325(4)	—	1,414(2)	—
Total cost of revenue	127,320	113,582	83,181	58,209	45,616
Gross profit	84,195	73,441	92,925	67,780	57,405
<b>Operating expenses:</b>					
Sales and marketing	57,849	52,156	41,019	34,626	32,255
Engineering and development	26,872	23,452	22,572	18,456	14,236
General and administrative	10,694	9,311	8,697	6,922	6,252
Special charges	1,666(5)	996(4)	(287)(3)	1,331(2)	—
Total operating expenses	97,081	85,915	72,001	61,335	52,743
Income (loss) from operations	(12,886)	(12,474)	20,924	6,445	4,662
Loss on sale and write down of webMethods stock	—	(10,283)(4)	—	—	—
Other income, net	869(5)	5,537	3,152	110	427
Income (loss) from continuing operations before income taxes	(12,017)	(17,220)	24,076	6,555	5,089
Provision (benefit) for income taxes	16,527(5)	(5,292)	7,947	2,229	1,730
Income (loss) from continuing operations	(28,544)	(11,928)	16,129	4,326	3,359
Income (loss) from discontinued operations, net of tax	207	8,222	(4,135)	329	1,370
Net income (loss) before cumulative effect of a change in accounting	(28,337)	(3,706)	11,994	4,655	4,729
Cumulative effect of change in accounting principle	(10,068)(6)	—	—	—	—
Net income (loss)	\$ (38,405)	\$ (3,706)	\$ 11,994	\$ 4,655	\$ 4,729
<b>Diluted income (loss) per share:</b>					
Continuing operations	\$ (1.02)	\$ (.40)	\$ .58	\$ .17	\$ .15
Discontinued operations	\$ .01	\$ .28	\$ (.15)	\$ .01	\$ .06
Cumulative effect of change in accounting principle	\$ (.36)	\$ —	\$ —	\$ —	\$ —
Net income (loss)	\$ (1.37)	\$ (.12)	\$ .43	\$ .18	\$ .21

Diluted shares	28,111	29,892	27,813	25,818	22,572
<b>Other Financial Data(7):</b>					
Ratio of earnings to fixed charges	—	—	12.41x	5.13x	5.55x

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	As of January 31,			As of December 31,	
	2003	2002	2001	1999	1998
<b>Consolidated Balance Sheet Data:</b>					
Cash, cash equivalents and marketable securities	\$209,484	\$118,014	\$150,477	\$ 26,895	\$12,362
Working capital	229,736	160,271	182,625	50,715	35,587
Total assets	339,169	269,738	268,623	110,654	87,596
Long-term obligations	125,000	708	1,952	1,780	1,816
Total shareholders' equity	151,631	216,643	213,102	78,472	60,558

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- (1) On January 12, 2000, we changed our fiscal year to end on January 31st, rather than December 31st.
  - (2) Includes special charges in the fourth quarter of fiscal 1999 of \$1.4 million for the write-off of non-SAN-related products and \$1.3 million for an abandoned facility.
  - (3) Includes a reversal of the unused balance of a fiscal 1999 fourth quarter accrual for an abandoned facility of \$287,000.
  - (4) Includes special charges and other items recognized in the first quarter of fiscal 2001, including a \$2.0 million write-down of inventory, a \$325,000 write-off of a product, a \$996,000 restructuring charge and a \$10.3 million loss on the sale and write-down of webMethods common stock acquired from the disposition of a portion of our discontinued operations.
  - (5) Includes special charges in the fourth quarter of fiscal 2002 of \$1.7 million for severance and professional fees related to canceled acquisition activity. It also includes an earn-out payable to the employees of BI-Tech of \$744,000, of which \$195,000 was recorded as cost of service, and \$549,000 as operating expense. Other income for fiscal 2002 was reduced by a \$1.0 million investment write-down. Income tax expense for fiscal 2002 includes a non-cash charge of \$23.6 million for a valuation allowance related to our United States deferred tax assets.
  - (6) In connection with the adoption of Statement of Financial Accounting Standards No. 142 "Goodwill and Other Intangible Assets", we recorded a \$10.1 million non-cash charge for impairment of goodwill associated with the acquisition of Articulent in April 2001.
  - (7) For fiscal years 2002 and 2001, earnings were inadequate to cover fixed charges by \$12.0 million and \$17.2 million, respectively. These ratios are calculated by dividing (a) income from continuing operations before income taxes and fixed charges by (b) fixed charges. Fixed charges include interest expense plus a portion of rental expense attributable to interest.
  - (8) See "Management's Discussion and Analysis of Financial Condition and Results of Operations" and "The Consolidated Financial Statements" included herein for a discussion of accounting changes, business combinations and dispositions of businesses affecting the comparability of the information reflected in the selected financial data.

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UNITED STATES  
SECURITIES AND EXCHANGE COMMISSION  
Washington, D.C. 20549

FORM 10-K

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d)  
OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended January 31, 2003  
Commission file number: 0-13994

**COMPUTER NETWORK TECHNOLOGY CORPORATION**  
(Exact Name of Registrant as Specified in its Charter)

Minnesota  
(State or Other Jurisdiction of Incorporation or  
Organization)

41-1356476  
(I.R.S. Employer Identification No.)

6000 Nathan Lane North, Plymouth, Minnesota  
(Address of Principal Executive Offices)

55442  
(Zip Code)

(763) 268-6000  
(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act: None

Securities registered pursuant to Section 12(g) of the Act: Common Stock \$.01 par value

Indicate by check mark whether the Registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the Registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark if disclosure of delinquent filers pursuant to item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of Registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is an accelerated filer (as defined in Rule 12b-2 of the Act). Yes  No

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We are a leading provider of end-to-end storage solutions, including hardware and software products, related consulting and integration services, and managed services in the growing storage networking market. We focus primarily on helping our customers design, develop, deploy and manage storage networks, including storage area networks, or SANs, a high speed network within a business' existing computer system that allows the business to manage its data storage needs with greater efficiency and less disruption to its overall network. We design, manufacture, market and support a wide range of solutions for critical storage networking applications such as remote data replication, or the real-time backup of data to remotely located disks, and remote tape vaulting, or the backup of data to remotely archived tapes. We also supply storage systems, Fibre Channel switches, telecommunications capacity and storage application software. Our revenues were \$211.5 million, \$187.0 million and \$176.1 million for the years ended January 31, 2003, 2002 and 2001, respectively.

Our storage networking solutions enable businesses to cost-effectively design, implement, monitor and manage their storage requirements, connect geographically dispersed storage networks, provide continuous availability to greater amounts of data and protect increasing amounts of data more efficiently. We market our storage networking products and services directly to customers through our sales force and worldwide distributors. We also have strategic marketing and supply relationships with leading storage, telecommunications and fibre switching companies, including Brocade, EMC, Hewlett-Packard, Hitachi Data Systems, IBM, McDATA, StorageTek, Dell Computer Corporation and Veritas.

We were the first to develop, and remain a leading provider of, the following storage networking solutions:

- *Storage networking over WANs.* Our solutions for storage networking over wide area networks, or WANs, enable businesses to manage and protect data across remote locations, in real time if necessary, through applications such as remote data replication and remote tape vaulting. WANs are networks dispersed over long distances that communicate by traditional copper or fiber optic third-party telecommunication lines.
- *Fibre Channel-based storage networking over WANs.* In October 1999, we introduced our first Fibre Channel-based storage networking over WAN product. Fibre Channel is a technology that dramatically improves the speed of data input and output, or I/O, between existing storage devices and the ability to connect additional devices to storage networks. We believe our Fibre Channel-based storage networking over WAN products offer significant growth prospects. These products uniquely address constraints in distance, connectivity and data transmission speeds inherent in the Fibre Channel standard. We believe Fibre Channel technology combined with our products and services will enable businesses to efficiently consolidate, cluster and share data from multiple storage devices on storage networks.
- *Storage networks over IP-based networks.* In February 2000, we introduced the first products to allow storage networking applications, such as remote data replication, to be deployed over private networks that are based on Internet protocol, or IP, the standard method for data transmission over the Internet. In May 2001, we announced the first implementation of data mirroring that combined Fibre Channel over IP. Our products were the first to extend the Fibre Channel, SCSI and ESCON standards to IP-based networks. SCSI and ESCON are older, widely used standards for communicating between computers and IP refers to internet protocol. These products uniquely enable businesses that use virtual private IP-based networks, or VPNs, to build storage networking over WAN applications. In October 2002, we announced the first remote tape backup/recovery solution for open systems environments to operate over thousands of miles utilizing IP networks.

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Following these technological firsts, we expanded our solutions offerings with the acquisition of Articulent Inc. in April 2001, a storage solutions provider in the Northeast United States, and the acquisition of Business Impact Technology Solutions Limited (BI-Tech) in June 2002, a storage solutions provider in the United Kingdom. Our expanded solutions offerings include consulting, integration, monitoring, and management services that allow our customers to rapidly design, implement and manage complex storage environments. As a result, we are able to capture more of our customers' spending dollars on storage solutions.

Our storage networking solutions operate across most business computing environments, including open systems and mainframes. Open systems are server-based systems that are easy to scale, or expand, and use hardware and software standards not proprietary to any vendor. Mainframes are computer systems with high processing power that have historically been used by large businesses for storing and processing large amounts of data. Compared to available alternatives, we believe our storage networking products offer greater ability to connect various applications and heterogeneous environments using different interfaces, protocols and standards, and to connect and link devices in storage networks transparently, meaning with little or no alteration of other vendors' hardware or software products.

We believe our solutions that enable storage networking applications over IP-based networks will benefit existing customers and attract new customers, including mid-sized businesses. These solutions extend the "bandwidth on demand" advantages of IP-based networks to storage applications and allow customers to access telecommunications capacity only as needed through a virtual private network, or VPN, connection, as opposed to leasing expensive dedicated lines. By deploying storage networks over IP-based networks, companies can leverage their existing bandwidth, and can rely on their existing IP network knowledge. We believe that these cost savings, along with the generally expected decreasing costs of telecommunications capacity, will create high-growth opportunities for us in remote data replication, remote tape vaulting and other storage networking applications we enable.

Our storage networking products consist primarily of our UltraNet® family of products, that connect storage devices. We also market our established channel networking products, which enable mainframe computers to transmit data over unlimited distances and provide our support services. Our storage solutions sales, which includes the business we acquired from Articulent in April 2001 and BI-Tech in June 2002, helps our customers design, deploy and manage enterprise storage solutions by supplying products and expertise for implementing storage applications. The storage solutions sale includes consulting and integration services for disaster recovery, business continuance, storage infrastructure and network performance. We also offer integration services for data replication, enterprise back-up and restore, SAN implementation and network performance monitoring.

## **Our Market Opportunities**

We believe several forces will continue to drive the demand for our storage networking products and services:

- The volume of enterprise data is expected to increase significantly due to the proliferation of Web-based content, digital media, e-mail, supply chain management, customer relations management and other data-driven business applications. As a result, the demand for storage capacity continues to grow.
- Actual and expected declines in telecommunications costs and the introduction of cost-effective technologies such as Fibre Channel switching and fiber optic transmission capabilities will make remote data replication and remote tape backup applications more financially attractive for our customers. The decrease in telecommunications costs, coupled with an overall increase in the cost of ownership, contributes to a trend of consolidating and connecting storage across many servers and many locations, which drives demand for our products and services.

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- Storage networking applications over IP-based networks will further expand the type and amount of data our customers will backup and replicate to remote locations. This will also make these applications more affordable for customers with fewer storage requirements.
- The increased complexities of storage applications, such as interoperability, storage effectiveness, and business efficiency issues, results in customers requiring storage integration and implementation expertise. We believe our services permit customers to effectively solve these issues, driving demand for our products and services and increasing our revenues.
- Customers require that their business critical applications have effective disaster recovery solutions. The events of September 11, 2001 demonstrate the need for and functionality of our products and services. Our customers had 40 systems located in lower Manhattan that were significantly impacted. Because our products were routing data to remote facilities on behalf of customers located in and around the World Trade Center, we believe all products worked as designed, resulting in no material loss of data by any customer.

As a result of the foregoing and other factors, International Data Corporation, or IDC, estimates that the worldwide revenue for SAN-attached disk storage systems will grow from \$5.9 billion in 2002 to \$9.1 billion in 2006, a compound annual growth rate of 12%. Another indication of demand for our storage networking solutions is the growth of the Fibre Channel industry. IDC estimates the revenue for Fibre Channel hubs, switches and directors will grow from \$1.5 billion in 2002 to \$2.4 billion in 2007, which reflects a compound annual growth rate of 10%. IDC estimates the demand for storage consulting and support services will grow from \$1.6 billion in 2002 to \$2.1 billion in 2006, a compound annual growth rate of 6%. IDC estimates that North America revenue for storage services will grow from \$12.6 billion in 2002 to \$17.1 billion in 2006, a compound annual growth rate of 7%. It is notable however, that we are in the midst of a current economic slowdown affecting most technology sectors and communications in particular. During 2002, IDC estimates worldwide industry sales of disk storage systems declined \$4.1 billion from \$17.4 billion in 2001 to \$13.3 billion in 2002. We are uncertain of the depth and duration of this slowdown. However, we believe the need for storage networking solutions is significant and will continue to increase over the long term. For example, Terabytes installed grew 35% in 2002, even though the pricing declined from 2001 to 2002.

### **Selected Recent Developments**

On April 6, 2003, we entered into an agreement where our wholly owned subsidiary will acquire all of the shares of Inrange Technologies Corporation that are owned by SPX Corporation. The shares acquired will constitute approximately 91% of the issued and outstanding shares of Inrange for a purchase price of \$2.3132 per share and \$173 million in the aggregate. Pursuant to the agreement, immediately following the acquisition, the subsidiary will be merged into Inrange, and the remaining capital stock owned by other Inrange shareholders will be converted into the right to receive \$2.3132 per share in cash, resulting in a total payment of approximately \$190 million for both the stock purchase and the merger. Consummation of these transactions is subject to significant conditions, including filing and expiration of the waiting period under the Hart-Scott-Rodino Antitrust Improvements Act of 1976, as amended. Although we believe we have adequate resources there may be certain circumstances resulting from the completion of this transaction, which could impair our liquidity. In addition, if this transaction is completed, we will be subject to increased competition and other risks. See "Liquidity and Capital Resources" on page 29, "Competition" on page 10 and risk factors within Exhibit 99.1 for further discussion regarding the Inrange transaction.

Upon completion of the acquisition, we will be one of the world's largest providers of complete storage networking products, solutions and services, with 2002 pro forma annual revenues of approximately \$435 million and global leadership positions in Fibre Channel and wide area network switching, and operations worldwide. The acquisition significantly broadens and strengthens our portfolio of storage and networking products and solutions, expands our customer base, and provides us with significant scale and cost reduction opportunities.

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On January 30, 2003, we announced a number of actions to streamline our business, enhance customer service, and improve future profitability. We completed the integration of our networking and solutions sales, support and service functions. The integration allows us to execute our strategy for continued growth and enhanced customer service. Over the last several years, our products have been designed and built to be extremely reliable and easy to service, resulting in improved efficiencies within our service organization, and a reduction in the number of employees needed to provide world-class support. We continue to see excellent acceptance of our Fibre Channel IP product, the UltraNet® Edge. The UltraNet® Edge provides enterprise wide access to information and helps companies manage their storage infrastructure for maximum performance and efficiency. Because of the Edge product, the need for future upgrades to our legacy products is reduced. We expect to extend our competitive lead in fiscal 2003 via the introduction of new products within the UltraNet® family, and several new joint development arrangements with other leaders in the storage networking industry. These actions allowed us to reduce our worldwide workforce by 80 people or about 10%. While difficult, the reduction in workforce was necessary to improve future efficiency and profitability.

In June 2002, we acquired all of the outstanding stock of BI-Tech, a leading provider of storage management solutions and services, for \$12 million in cash, plus the assumption of approximately \$3.6 million of liabilities and the acquisition of approximately \$8.7 million of tangible assets. The accompanying financial statements include the results of BI-Tech since June 24, 2002. The purchase agreement requires that we pay at our option, in the form of a note payable or in our stock to the former stockholders, and in cash to the BI-Tech employees, additional consideration based on achievement of certain earnings for each of the next two years starting July 1, 2002. The portion payable to the former stockholders will be recorded as goodwill. The portion payable to BI-Tech employees will be recorded as compensation expense. Through January 31, 2003, additional consideration of \$3.6 million and \$744,000 was added to goodwill and compensation expense, respectively, and a corresponding liability was recorded.

In February 2002, we sold \$125 million of 3% convertible subordinated notes due February 2007, raising net proceeds of \$121 million. The notes are convertible into our common stock at a price of \$19.17 per share. We may redeem the notes upon payment of the outstanding principal balance, accrued interest and a make whole payment, if the closing price of our common stock exceeds 175% of the conversion price for at least 20 consecutive trading days, within a period of 30 consecutive trading days, ending on the trading day prior to the date we mail the redemption notice. The make whole payment represents additional interest payments that would be made if the notes were not redeemed prior to the due date. On August 15, 2002 a registration statement for the resale of the notes and the 6.5 million shares of common stock issuable upon conversion of the notes became effective.

## **Storage Networking Overview**

### ***Storage Networking Industry Background***

#### *Growth in Enterprise Data*

The volume of enterprise data is increasing due to the proliferation of Web-based content, digital media, e-mail, supply chain management, customer relations management and other data-driven business applications.

#### *Limitations of Traditional Storage Products*

The growth of the size and amount of data stored has presented organizations with significant data management challenges and increased storage related costs. As the volume of data stored, and the number of users that require access to the data continue to increase, storage systems and servers are burdened by an increased number of input/output, or I/O, transactions they must perform. However, traditional storage

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architecture has inherent speed, distance, capacity and performance constraints. For example, depending on the standards and protocols used, the following constraints may exist:

- bandwidth, or the data transmission rate, is generally fixed at 15, 40 or 80 megabytes per second;
- distance between devices is limited to 12 to 150 meters;
- connectivity is limited to 15 storage devices;
- lack of data management capability in SCSI devices places the burden for management tasks on servers, thereby degrading network performance;
- if the server to which the data storage device is connected fails, the data cannot be accessed; and
- local area network, or LAN performance can be significantly degraded while the LAN is being used for storage backup applications.

### *Advent of Storage Networking Services*

Storage networking is necessary for the effective use of large data-intensive applications such as enterprise resource planning, customer relationship management, and digital media. Our current and potential customers have a growing need to access and protect the business critical data created by these types of applications. As a result, we expect increased demand for the purchase and installation of storage networks, which will drive demand for our products and demand for our consulting, integration, and managed services for end-to-end storage solutions. As a result of the installation of these solutions, we expect there will also be increased demand for support services.

Complexity and interoperability issues associated with storage networks, coupled with budgetary constraints, cause customers to struggle with the effective implementation of storage networking environments. We believe this will cause many potential customers to look outside their organization for help. Thorough knowledge across a wide variety of proprietary technologies and standards, combining storage expertise and networking knowledge, is not easily found in the marketplace. We anticipate companies such as ours, with comprehensive expertise and skill sets in disaster recovery, business continuity, storage resource management, database, tuning, troubleshooting, switches, networking and storage arrays, will be able to fill in the void for these customers with consulting and integration services. We believe customers may also look to contract out the management of these storage networks as a result of outsourcing the design and implementation of these solutions.

### *Our Storage Networking Solutions*

Our storage networking solutions, consist of products and services that address the limitations of traditional storage architecture in the following ways:

- *Storage networks over unlimited distance* — Our products and services enable organizations to create secure storage networks without any distance limitations. This allows the creation of storage networking over WAN environments in such critical applications as remote data replication, enterprise backup and recovery and remote tape vaulting.
- *Any-to-any connectivity* — Our products are protocol independent — they can connect devices that use Fibre Channel, SCSI, ESCON, and bus and tag protocols. These devices can be connected and extended over telecommunications links including T1/E1, T3/E3 and ATM (OC3, OC12), packet over sonet, or WAN protocols like IP, Fibre Channel and fiber optics. We believe our products connect with substantially all storage vendors.
- *Infrastructure options* — Our products enable the use of IP, ATM, Fibre Channel and fiber optics for expanded use of a storage network infrastructure. This supports the growing amounts of storage created by applications like e-mail and increases due to user demands to access applications in a continuous mode.

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- *IP-based networking solutions* — We enable remote data replication over IP-based networks using software provided by EMC, IBM, Hitachi and Hewlett-Packard. Our solutions allow our customers to capitalize on inexpensive “bandwidth on demand” capabilities of IP-based networks and use existing IP capacity, especially at low traffic times of the day, and rely on existing IP network knowledge. We anticipate expanding storage networking application support with products from other vendors.
- *Consulting and integration services* — Our consulting and integration services help customers evaluate, analyze, design, install and manage storage networks. We strengthened our consulting, integration and managed services capacity with the acquisition of Articulent in 2001 and BI-Tech in June 2002. We believe these value-added services assist customers in designing, integrating, implementing, and managing storage networks more effectively than they could on their own. Our integration services help customers deal with the complexity of implementing a storage network that is scalable and compatible with customer resources. These services bolster sales of our high margin UltraNet® products and allow us to capture more of our customers’ spending. We offer bundled telecommunications access with our products and services to provide customers a complete end-to-end operating solution.
- *Managed services* — We offer outsourced storage management services that complement our current storage networking products on a 24x7x365 basis. Our network management service helps our customers monitor their UltraNet® products, third party manufactured products, and third-party telecommunication lines and allows them to quickly respond to and resolve storage network issues. Our data migration services help our customers migrate large amounts of data from one data center or storage facility to another during consolidation or expansion of data centers. This is a turnkey service including personnel, equipment, software and support. We anticipate adding other outsourced services to monitor and manage complete end-to-end storage solutions for our customers and help drive demand for our storage networking products.

Our storage networking solutions are used for immediate, or real-time, backup and recovery, and support a technology known as remote data replication. Data replication avoids the serious threat to businesses posed by the loss of data between data system backups by simultaneously creating up-to-the-minute images of business-critical data on multiple backup storage disks. Tape back-up over long distances, or tape pipelining, using our UltraNet® Edge Storage Router dramatically improves the performance of remote tape backup, making it a viable solution for business continuity and disaster recovery. Our remote data replication technology permits the backups to be transmitted to a separate geographic location, thereby reducing the risk of natural and site-wide disasters. This technique also permits rapid recovery of data when needed.

We also enhance continuous business operations. Traditional LAN-based storage management requires manual handling and transportation of storage to an off-site location. While this ensures a physically-separated copy of valuable corporate data, it requires additional time and expense for handling and transportation. By bridging the storage network over the WAN, backups can be instantly made to remote locations on disk media, including by data replication, or on tape, known as electronic tape vaulting. This allows for more secure archiving and timely retrieval of the correct business critical data.

### *Our Storage Networking Strategy*

We intend to build upon our position as a leading provider of storage networking solutions. Key elements of this strategy are as follows:

#### *Extend Storage Networking Technology Leadership*

We intend to extend our storage networking technology leadership by continuing to broaden our product and service offerings and by expanding our storage networking solutions into new markets. An example of this strategy is our recent introduction of our IP over Fibre Channel, IP over ATM WANs and IP tape pipelining. Currently, our IP-based network solutions enable remote data replication, in

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conjunction with software products from EMC, IBM, Hitachi and Hewlett-Packard and remote tape vaulting over IP-based networks. Our network management service will enable us to use our expertise to assist our customers in keeping the data stored in their storage networks performing efficiently and continuously. We intend to build market share by continuing to focus on areas that make storage networks more useful and accessible, such as WAN applications, any-to-any connectivity, IP-based network and network performance solutions. To achieve leadership, we intend to capitalize on the remote data replication, enterprise backup and recovery, remote tape vaulting and network management capabilities of our products.

### *Expand Our Consulting and Integration Services*

Our consulting and integration services help customers evaluate, analyze, design, install and manage storage networks. We strengthened our consulting, integration and managed services capability with the acquisition of Articulent in April 2001 and BI-Tech in June 2002. We believe these value-added services assist customers in designing, integrating, implementing, and managing storage networks more effectively than they could on their own. Our integration services eliminate the complexity of implementing a storage network that is scalable and compatible with customer resources. These services bolster sales of our high margin UltraNet® products and allow us to capture more of our customers' spending. We offer bundled telecommunications access with our products and services to provide customers a complete end-to-end operating solution.

### *Grow Managed Services*

We anticipate adding other outsourced services to monitor and manage complete end-to-end storage solutions for our customers and help drive demand for our storage networking products. An example of this is the recent introduction of our network management service that helps our customers monitor their UltraNet® products, third party manufactured products, and third-party telecommunication lines and allows them to quickly respond to and resolve storage network issues. We plan to add management of additional storage resources to the services for problem resolution on the complete storage network.

### *Further Strengthen Relationships with Storage Networking Industry Leaders*

We have established relationships with leaders in the storage networking market, including storage vendors, telecommunications providers, storage management software providers and Fibre Channel switch manufacturers. The parties with whom we have strategic relationships include companies such as Brocade, EMC, Hewlett-Packard, Hitachi Data Systems, IBM, McDATA, StorageTek, Dell Computer Corporation and Veritas. We intend to strengthen our existing relationships and develop new relationships that enable us to offer complementary products and services. We believe our current and future strategic relationships will facilitate the integration of our products, thereby increasing our market share and reducing the length of our sales cycle.

### *Our Storage Networking Products*

Our storage networking products include the UltraNet® family of storage products, and our channel networking product known as Channelink®.

*UltraNet® Storage Director* is a high performance switching product that operates at the center of the storage network. It enables storage networks to establish a direct connection between storage elements and servers and share data among diverse servers and storage systems, and networks that are local and geographically dispersed. The switch provides connectivity among SCSI, ESCON, bus and tag, Fibre Channel and WANs.

*UltraNet® Edge Storage Router* complements the UltraNet® Storage Director by meeting the needs of a broader market. It provides a new price and performance entry point for our core solutions, which do not require high port-density and mixed platform support offered by the UltraNet® Storage Director. The UltraNet® Edge Storage Router is designed to reduce the total cost of ownership of enterprise-wide storage networking solutions by leveraging the lower-cost bandwidth offered by IP networks and the performance improvements provided by Fibre Channel.

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*Channelink®* offers connectivity over unlimited distances for mainframes. Applications include remote printing and imaging and data center load balancing, which permits the operation of two or more data centers from one site.

*Third party manufactured storage networking products* supplied by us that are designed and manufactured by others, include the following:

- storage systems;
- Fibre Channel switches;
- telecommunications capacity;
- fiber optical multiplexers;
- software; and
- servers.

### ***Our Storage Networking Services***

Our storage networking services help our clients design, deploy, monitor and manage end-to-end storage solutions. We believe these solutions allow our customers to better manage risk and reduce the cost of storage solutions in the enterprise. The acquisitions of Articulent and BI-Tech strengthened our service offerings, and provided us access to a family of integrated storage services, including consulting, integration and managed services.

### ***Consulting Services***

Our consulting services analyze a company's storage needs, determine a storage networking solution to meet those needs, and assist in the development of a business case to justify the storage networking solution. With our consulting, we assist our customers in making their existing networks more flexible and easier to manage. Our consulting expertise is focused on business continuation, disaster recovery, storage infrastructure and network performance to assist information technology managers and corporate executives responsible for planning and funding resources in making sound data management and storage decisions.

### ***Integration Services***

Our integration services help companies implement storage networking solutions. These services include project planning, analyzing, designing and documenting a detailed network, installing storage components, integrating storage components, and testing the functionality of the implemented storage solution. Our storage networking products are at the core of our storage architecture implementations, and our long-standing relationships with well-known and successful storage equipment and software manufacturers place us at the forefront of storage management solutions. Our integration services focus on data replication, enterprise back-up and restore, SAN implementation and network management.

### ***Managed Services and Telecommunications***

Our managed services include a network management service. We monitor our customers' UltraNet® products, third party manufactured products and telecommunications networks 24x7x365. We believe this service allows our customers to optimize network performance, decreases the chance of downtime and reduces recovery time after failures. Our data migration services help our customers migrate large amounts of data from one data center or storage facility to another during consolidation or expansion of data centers. We also offer telecommunications services to our customers.

### ***Support Services***

We offer standard maintenance contracts for our proprietary storage networking products. The contracts generally have a one-year term and provide for advance payment. Our products generally include a one-year limited warranty. Customers

purchasing our UltraNet® Director product generally purchase maintenance contracts to supplement their one-year limited warranty. Customers are offered a variety of

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contracts to choose from to suit their particular needs. For instance, current options allow a customer to choose support 7 days a week, 24 hours per day, or 5 days per week, 11 hours a day. Other options offer the customer the choice to select air shipment or replacement parts, with the part being installed by the customer's staff, or on site support with spare parts and service being provided by a local parts distributor.

**Strategic Storage Networking Relationships**

Offering customers effective storage networking solutions requires integrating diverse components, including disk and tape storage devices, storage management software, network management products and Fibre Channel products. Our storage networking relationships include those with key storage vendors, storage management software providers and manufacturers of Fibre Channel and optical networking products. We market our storage networking products directly and through worldwide distributors. We have strategic marketing and supplier relationships with leading storage, telecommunications and fibre switching companies, including Brocade, EMC, Hewlett-Packard, Hitachi Data Systems, IBM, McDATA, StorageTek, Dell Computer Corporation and Veritas. These relationships allow us to provide complete end-to-end storage solutions for our customers. Approximately 34% of our revenues during fiscal year ended January 31, 2003 were represented by products that we supplied on behalf of the parties with whom we have strategic relationships.

**Sales and Marketing**

We market storage networking products and services in the United States through a direct sales force. We have established representative offices in Canada, the United Kingdom, France, Germany, Australia, Japan, and the Netherlands. We also market these products and services in the United States and throughout the world through systems integrators and independent distributors. We use an exclusive independent consultant to market telecommunications services.

We maintain our own marketing staff and direct sales force. As of January 31, 2003, we had approximately 213 persons in our marketing and sales organization.

**Customers**

Our customers include:

<b>Financial Services</b> American Express	<b>Telecommunications</b> AT&T	<b>Information Outsourcing</b> Computer Sciences Corporation	<b>Other</b> Best Buy
Bank of America	British Telecommunications	Electronic Data Systems	Wal-Mart
Barclays	Sprint	IBM Global Services	EchoStar
JP Morgan	France Telecom	Sungard	Boeing
Chase	Verizon		Lockheed
			Martin
CitiGroup			Mattel
Merrill Lynch			Target
Rabobank International			Merck
Fannie Mae			
Fidelity			
AXA			
Nasdaq			

IBM and its affiliates accounted for 10% of our revenue for fiscal 2002.

**Research and Development**

The markets in which we operate are characterized by rapidly changing technology, new standards and changing customer requirements. Our long term success in these markets depends upon our continuing ability to develop advanced network hardware and software technologies.

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To meet the future demands of our customers, we expect to:

- increase the compatibility of our products with the products made by others;
- emphasize the flexible and modular architecture of our products to permit the introduction of new and improved products within existing systems;
- continue to focus on providing sophisticated diagnostic support tools to help deliver high network availability and, in the event of failure, rapid return to service; and
- develop new products based on customer feedback and market trends.

Research and development expenses were 13% of total revenue each year during the three-year period ended January 31, 2003. We intend to continue to apply a significant portion of our resources to product enhancements and new product development for the foreseeable future. We cannot assure you that our research and development activities will be successful.

### **Manufacturing and Suppliers**

In-house manufacturing activities for our products primarily involve quality assurance testing of subassemblies and final system assembly, integration and quality assurance testing. We became ISO 9002 certified in 1993. In fiscal 2002, we achieved certification under the ISO 2000 standard.

We manufacture our products based on forecasted orders. Forecasting orders is difficult as most shipments occur at the end of each quarter. Our customers generally place orders for immediate delivery, not in advance of need. Customers may generally cancel or reschedule orders without penalties. At January 31, 2003 we had a backlog of \$13.7 million. We believe approximately \$8.7 million of our backlog will be recognized as revenue during the next 12 months in fiscal 2003. At January 31, 2002 backlog was not meaningful.

We manufacture our UltraNet® and Channelink® products from subassemblies, parts and components, such as integrated circuits, printed circuit boards, power supplies and metal parts, manufactured by others. Some items manufactured by suppliers are made to our specific design criteria.

At January 31, 2003, we held \$1.4 million of net inventory for parts that our vendors no longer manufacture. Products in which those parts are included accounted for \$68.6 million in revenue during the year ended January 31, 2003. We expect that this inventory will be used in the ordinary course of our business over the next five years. Relevant parts will have to be redesigned after the inventory is used.

We believe that we currently have adequate supply channels. Components and subassemblies used in our products and systems are generally available from a number of different suppliers. However, certain components in our other products are purchased from a limited number of sources. We do not anticipate any difficulty in obtaining an adequate supply of such products and required components. An interruption in our existing supplier relationships or delays by some suppliers, however, could result in production delays and harm our results of operations.

### **Competition**

Computer storage is a very large, multi billion dollar, multi-faceted, industry that has spawned the need for a diverse set of products, services and management solutions to address the needs of the large enterprise.

This market has a diverse set of needs, often dictated by the total cost of ownership, that include high availability, archive, large scale, high volume growth, flexibility, heterogeneous and interoperability requirements for a spectrum of solutions for the enterprise. Data movement and replication (mirroring) are two key applications that every customer must use a spectrum of products and services to get the job done. Customers have varying degrees of needs based upon: the peculiar requirements for various vendor and technology platforms; capacity; performance; access; back up and recovery time for the application user, for auditors and regulators; and risk and cost management for the entire enterprise. These needs have a

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further communications and distance dimension in their requirement to be local (same building) to each other, on a campus, across the city, across the country or even internationally interconnected. These needs often need to be satisfied across a diverse set of communications capabilities, including low and high speed lines from T1 to OC48+, to diverse protocols from point to point, ATM and IP, to free space optics and wireless, as well as the availability of dark fiber or wave length services.

Finally, customers often use existing technologies (including multi-generations of products) and methods that must be compared and integrated for total enterprise storage management. These data movement solutions would include: manual truck and archive storage, server based software for data movement and replication, LAN, SAN, MAN and WAN fabric switching products and technologies, wave division multiplexing, or WDM, products and technologies, and services across an array of providers both in house and outsourced to the customer.

CNT believes it has positioned itself to be a leading competitor of storage networking products and services, particularly in providing customers and service providers a wide range of integrated storage networking solutions, from us and others, that address high performance, guaranteed data reliability, large scale storage handling that addresses the above requirements for the global 2000 customers. Our key assets include not only our patents, engineering technologies and products, but our 7x24 services, our professional consulting and our 20 years of diverse implementations experience in networking our clients most mission critical information.

Our products are sold in markets where other market participants have significantly greater revenues and internationally known brand names. Many of those market participants do not currently sell products identical to ours today, but address customer needs from one vantage point or another, usually evolving as they and general customer requirements mature. However, such market participants may do so in the future, and new products we develop may compete with products sold by well-known market participants. Our competitors in channel networking and storage networking include storage system vendors and others including Akara, Inrange, Nishan Systems, SAN Valley, Sanera, Maxxan and SANcastle. In addition, Cisco has acquired technology (Andiamo and NuSpeed) with functionality similar to our product offerings. Also, EMC and Network Appliance recently announced a WAN capability for storage networking that may compete with our products. IBM and others continue to push the distance, performance and price performance capabilities of channels using FICON and GDPS technologies. In addition, other fiber channel switch and director companies are all stating that they will be providing similar long distance IP based connectivity features with an integrated card. Software vendors, Veritas, Legato and Tivoli/IBM offer data movement and replication capabilities today at lower speeds and/or shorter distances. New software start ups, such as CommVault and others offer means for storage management. Our storage solutions services have numerous competitors, including consulting and integration services offered by storage vendors, telephone companies, dense wave division multiplexor technology providers and service providers. Specialist firms have begun with large amounts of invested capital to assist large enterprises in the challenge of large scale storage management for the enterprise, including Storage Networks, Inc, Giant Loop and MSI. In addition, nearly every major storage vendor, including EMC, IBM, HP, Sun, Hitachi, provide various capabilities in full service offerings for the design, implementation and operation of storage infrastructures.

The markets in which we operate are characterized by rapidly changing technology and evolving industry standards, resulting in rapid product obsolescence and frequent product and feature introductions and improvements. We compete with several companies that have greater engineering and development resources, marketing resources, financial resources, manufacturing capability, customer support resources and name recognition. As a result, our competitors may have greater credibility with existing and potential customers. They also may be able to adopt more aggressive pricing policies and devote greater resources to the development, promotion and sale of their products than we can to ours, which would allow them to respond more quickly than we can to new or emerging technologies and changes in customer requirements. These competitive pressures may materially harm our business.

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The competitive environments of markets in which our storage networking solutions are sold are continuing to develop rapidly. We are not in a position to prepare long-range plans in response to unknown competitive pressures. As these markets grow, we anticipate other companies will enter with competing products. In addition, our customers and business relationships may develop and introduce competing products. We anticipate the markets will be highly competitive.

The declining sales of channel networking products present unique competitive pressures. We anticipate pricing pressures may increase in these markets. Consolidation of competing vendors of these products could also have negative consequences.

The principal competitive factors affecting our products include total cost of ownership, customer service, flexibility, price, performance, reliability, ease of use, bundling of features and capabilities and functionality. In many situations, the potential customer has an installed base of a competitor's products, which can be difficult to dislodge. IBM, Cisco, Nortel, Lucent Microsoft and others can significantly influence customers and control technology in our markets. However, we believe our direct sales force, storage networking expert consultants and support services personnel offer us a substantial advantage over new competitors, because these newer competitors do not have the knowledge of storage networking design and support and any-to-any connectivity necessary to sell competing products and services.

On April 6, 2003 we entered into an agreement to acquire Inrange for \$190 million in cash. We believe Inrange's flagship product, the FC/9000, is the most scalable SAN based director class Fibre Channel director switch available for storage area networking. The FC/9000 provides a platform from which enterprises can build storage networks that can be used in systems where reliability and continuous availability are critical, with an ability for customers to upgrade and scale to 256 ports without disrupting existing systems. While the Fibre Channel switching market has yet to develop fully, we believe that the market for the products manufactured by us upon closing of the Inrange transaction will be highly competitive, continually evolving and subject to rapid technology change. Upon consummation of the transaction, we will compete against Brocade Communications Systems, McData Corporation, Cisco Systems, Inc., and Qlogic Corporation with respect to Fibre Channel switches. As the market for storage area network products grows, the products we acquire in the Inrange transaction may face competition from traditional networking companies and other manufacturers of networking equipment who may enter the storage area network market with their own switching products as well as several privately funded start-up companies who have products currently under development.

## **Intellectual Property Rights**

We rely on a combination of trade secret, copyright, patent and trademark laws, nondisclosure agreements and technical measures to establish and protect our intellectual property rights. That protection may not preclude competitors from developing products with features similar to our products.

We currently own 3 patents and have 10 patent applications filed or in the process of being filed in the United States with respect to our continuing operations. Our pending patent applications, however, may not be issued. We have not applied for patent protection in any foreign countries. Not all of our unique products and technology are patented. Our issued patents may not adequately protect our technology from infringement or prevent others from claiming that our technology infringes that of third parties. Failure to protect our intellectual property could materially harm our business. We believe that patent and copyright protection are less significant to our competitive position because of the rapid pace of technological change in the markets in which our products are sold and because of the effectiveness and quality of our support services, the knowledge, experience and ability of our employees and the frequency of our enhancements.

We rely upon a patent license agreement to manufacture our Channelink® and UltraNet® products that use ESCON. This license expires on December 31, 2004.

We have from time to time received, and may in the future receive, communications from third parties asserting that our products infringe on their patents. We believe that we possess or license all

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required proprietary rights to the technology included in our products and that our products, trademarks and other intellectual property rights do not infringe upon the proprietary rights of others. However, there can be no assurance that others will not claim a proprietary interest in all or a part of the technology we use or assert claims of infringement. Any such claim, regardless of its merits, could involve us in costly litigation and materially harm our business.

The existence of a large number of patents in the markets in which our products are sold, the rapid rate of issuance of new patents and short product development cycles means it is not economically practical to determine in advance whether a product infringes patent rights of others. We believe that, based upon industry practice, any necessary license or rights under such patents may be obtained on terms that would not materially harm our consolidated financial position or results of operations. However, there can be no assurance in this regard.

## **Employees**

As of January 31, 2003, we had 692 full-time employees. We consider our ability to attract and retain qualified employees and to motivate such employees to be essential to our future success. Competition for highly skilled personnel is particularly intense in the computer and data communications industry, and we cannot assure that we will continue to attract and retain qualified employees.

## **Discontinued Operations**

Our discontinued operations, which we have historically referred to as our Enterprise Integration Solutions Division, developed and sold our enterprise application integration, or EAI, software that automated the integration of computer software applications and business workflow processes, as well as our traditional server gateways and tools, which enable multiple desktop computers and mainframe terminals to communicate with one another. We changed the name of our Enterprise Integration Solutions Division to Propelis Software, Inc. During fiscal 2001, we sold substantially all of the assets of our discontinued operations in a series of transactions. These transactions included the sale of our IntelliFrame subsidiary to webMethods, and the sale of other assets of our Propelis subsidiary to Jacada Ltd. All outstanding options to purchase stock of Propelis Software, Inc. have been cancelled or have lapsed. The transactions allow us to focus all of our resources on our storage networking products and services.

## **Website Access to Reports**

The company's website is located at [www.cnt.com](http://www.cnt.com). The "Financial" link at this website provides, free of charge, access to the company's Annual Report on Form 10-K, quarterly reports on Form 10-Q, current reports on Form 8-K, and all related amendments as soon as reasonably practicable after such material is electronically filed with, or furnished to, the SEC.

## **Special Note Regarding Forward-Looking Statements**

This Form 10-K contains "forward-looking statements" within the meaning of the securities laws. These forward-looking statements are subject to a number of risks and uncertainties, many of which are beyond our control. All statements other than statements of historical facts included or incorporated by reference in this Form 10-K, including the statements under "Business" and elsewhere in this Form 10-K regarding our strategy, future operations, financial position, estimated revenues, projected costs, prospects, plans and objectives of management are forward-looking statements. When used herein, the words "will," "believe," "anticipate," "plan," "intend," "estimate," "expect," "project" and similar expressions are intended to identify forward-looking statements, although not all forward-looking statements contain these identifying words. Although we believe that our plans, intentions and expectations reflected in or suggested by the forward-looking statements we make in this Form 10-K are reasonable, we can give no assurance that these plans, intentions or expectations will be achieved. Actual results may differ materially from those stated in these forward-looking statements due to a variety of factors, including those described in Exhibit 99.1 to this Form 10-K and from time to time in our filings with the U.S. SEC. All forward-

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looking statements speak only as of the date of this Form 10-K. We assume no obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. These statements are only predictions. Although we believe that the expectations reflected in the forward-looking statements are reasonable, we cannot guarantee future results, levels of activity, performance or achievements. The cautionary statements qualify all forward-looking statements, whether attributable to us, or persons acting on our behalf.

**Item 2. Properties**

Our principal administrative, manufacturing, engineering and development functions are located in leased facilities in the Minneapolis, Minnesota suburb of Plymouth. In addition, we lease office space in England, France, Germany, Japan, and the Netherlands. We also lease space for sales offices for our direct sales staff and systems consultants in a number of locations throughout the United States and Canada. We believe our facilities are adequate to meet our current needs.

**Item 3. Legal Proceedings**

From time-to-time we are a party to various legal actions and receive threats of litigation. At this time, management does not believe any such litigation or threats will have a material impact on our financial position.

**Item 4. Submission of Matters to a Vote of Security Holders**

None.

**Item 4A. Executive Officers of the Company**

Our executive officers are as follows:

Name	Position Served	Age
Thomas G. Hudson	Chairman of the Board, President and Chief Executive Officer	57
Gregory T. Barnum	Chief Financial Officer, Vice President of Finance and Corporate Secretary	48
Jeffrey A. Bertelsen	Corporate Controller and Treasurer	40
William C. Collette	Chief Technology Officer and Vice President of Advanced Technology	59
James A. Fanella	Executive Vice-President Worldwide Sales and Services	45
Mark R. Knittel	Group Vice President of Worldwide Product Operations	48

Thomas G. Hudson has served as our President and as our Chief Executive Officer since June 1996, as a director since August 1996 and as our Chairman of the Board since May 1999. From 1993 to June 1996, Mr. Hudson served as Senior Vice President of McGraw Hill Companies, a leading information services provider, serving also as General Manager of its F.W. Dodge Division, and as Senior Vice President, Corporate Development. From 1968 to 1993, Mr. Hudson served in a number of management positions at IBM Corporation, most recently as Vice President Services Sector Division. Mr. Hudson's IBM career included varied product development, marketing and strategic responsibilities for IBM's financial services customers and extensive international and large systems experience. Mr. Hudson is a graduate of the University of Notre Dame and New York University. Mr. Hudson attended the Harvard Advanced Management Program in 1990. Mr. Hudson also serves on the board of directors of Ciprico, Inc., Lawson Software, Inc., and PLATO Learning, Inc., all of which are public companies.

Gregory T. Barnum was appointed Vice President of Finance, Chief Financial Officer and Corporate Secretary in July 1997. From September 1992 to July 1997, Mr. Barnum served as Senior Vice President of Finance and Administration, Chief Financial Officer and Corporate Secretary at Tricord Systems, Inc., a manufacturer of enterprise servers. From May 1988 to September 1992, Mr. Barnum served as the

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Executive Vice President, Finance, Chief Financial Officer, Treasurer and Corporate Secretary for Cray Computer Corporation, a development stage company engaged in the design of supercomputers. Prior to that time, Mr. Barnum served in various accounting and financial management capacities for Cray Research, Inc., a manufacturer of supercomputers. Mr. Barnum is a graduate of the University of St. Thomas.

Jeffrey A. Bertelsen was appointed Corporate Controller and Treasurer in December 1996. Mr. Bertelsen served as our Controller from March 1995 to December 1996. From 1985 to March 1995, Mr. Bertelsen was employed by KPMG LLP, a public accounting firm, most recently as a Senior Audit Manager. Mr. Bertelsen is a graduate of the University of Minnesota.

William C. Collette was appointed Chief Technology Officer in December 1998 and Vice President of Advanced Technology in October 1999. Mr. Collette served as our Vice President of Engineering from December 1995 to October 1999, and as our Director of Future Software Development and as a Software Development Manager from June 1993 to December 1995. From 1990 to 1993, Mr. Collette was employed by SuperComputer Systems, Inc. as a Senior Software Engineer, where he worked with Steve Chen to design the networking for the SSI Supercomputer. Mr. Collette holds a bachelors degree in business management from Metro State University.

James A. Fanella was appointed Executive Vice-President Worldwide Sales and Services in February 2003. From August 2001 to November 2002, Mr. Fanella served as Senior Vice President, Yahoo! Enterprise Solutions (YES). From September 2000 to July 2001, Mr. Fanella served as Vice President, Global Services for Commerce One, a business to business e-commerce company. From November 1999 to September 2000, Mr. Fanella served as Group President and General Manager of AppNet, Inc., an e-commerce company acquired by Commerce One in September 2000. From August 1994 to October 1999, Mr. Fanella held various positions with Unisys Corporation, a large systems integration company, as Managing Principal/ Partner from September 1998 to October 1999, and Senior Principal/ Partner from August 1994 to September 1998. Mr. Fanella holds a bachelors degree in business from Western Illinois University. Mr. Fanella also serves on the board of directors of Avatech, Inc., a public company.

Mark R. Knittel was appointed Group Vice President of Worldwide Product Operations in October 1999. From May 1997 to October 1999, Mr. Knittel served as our Vice President of Marketing, and also as our Vice President of Architecture and Business Development from March 1997 to May 1997. From July 1977 to March 1997, Mr. Knittel was employed with IBM where he held several executive development positions for both hardware and software networking products, as well as multiple strategy positions. Most recently, Mr. Knittel held the position of Director of Campus Product Marketing within the Network Hardware Division of IBM. Mr. Knittel has a masters degree in philosophy from the University of Chicago.

Table of Contents**PART II****Item 5. Market for the Registrant's Common Equity and Related Shareholder Matters****PRICE RANGE OF COMMON STOCK**

Our common stock is traded on the Nasdaq National Market under the symbol "CMNT." The following table sets forth for the indicated periods the range of high and low per share sales prices for our common stock as reported on the Nasdaq National Market:

	Price Range of Common Stock	
	High	Low
<i>Fiscal Year Ended January 31, 2001</i>		
First Quarter	\$27.00	\$11.50
Second Quarter	19.88	11.56
Third Quarter	35.25	15.25
Fourth Quarter	40.00	18.69
<i>Fiscal Year Ended January 31, 2002</i>		
First Quarter	\$29.88	\$ 8.44
Second Quarter	12.59	7.80
Third Quarter	15.73	8.05
Fourth Quarter	24.90	14.10
<i>Fiscal Year Ended January 31, 2003</i>		
First Quarter	\$21.75	\$ 8.80
Second Quarter	9.70	5.41
Third Quarter	7.99	3.79
Fourth Quarter	9.88	5.91

As of April 1, 2003, there were approximately 1,000 shareholders of record. The Company estimates that approximately an additional 10,500 shareholders own stock held for their accounts at brokerage firms and financial institutions.

**DIVIDEND POLICY**

We have not paid any cash dividends since our inception, and we do not intend to pay any cash dividends in the future.

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## Item 6. Selected Consolidated Financial Data

	Years Ended January 31,			Years Ended December 31,	
	2003(6)	2002	2001	1999(1)	1998
(in thousands, except per share data)					
<b>Consolidated Statements of Operations Data:(8)</b>					
Revenue:					
Product sales	\$145,355	\$129,276	\$125,432	\$ 89,248	\$ 74,969
Service fees	66,160	57,747	50,674	36,741	28,052
Total revenue	211,515	187,023	176,106	125,989	103,021
Cost of revenue	127,125	111,257	83,181	56,795	45,616
Cost of revenue — special charges	195(5)	2,325(4)	—	1,414(2)	—
Total cost of revenue	127,320	113,582	83,181	58,209	45,616
Gross profit	84,195	73,441	92,925	67,780	57,405
Operating expenses:					
Sales and marketing	57,849	52,156	41,019	34,626	32,255
Engineering and development	26,872	23,452	22,572	18,456	14,236
General and administrative	10,694	9,311	8,697	6,922	6,252
Special charges	1,666(5)	996(4)	(287)(3)	1,331(2)	—
Total operating expenses	97,081	85,915	72,001	61,335	52,743
Income (loss) from operations	(12,886)	(12,474)	20,924	6,445	4,662
Loss on sale and write down of webMethods stock	—	(10,283)(4)	—	—	—
Other income, net	869(5)	5,537	3,152	110	427
Income (loss) from continuing operations before income taxes	(12,017)	(17,220)	24,076	6,555	5,089
Provision (benefit) for income taxes	16,527(5)	(5,292)	7,947	2,229	1,730
Income (loss) from continuing operations	(28,544)	(11,928)	16,129	4,326	3,359
Income (loss) from discontinued operations, net of tax	207	8,222	(4,135)	329	1,370
Net income (loss) before cumulative effect of a change in accounting	(28,337)	(3,706)	11,994	4,655	4,729
Cumulative effect of change in accounting principle	(10,068)(6)	—	—	—	—
Net income (loss)	\$ (38,405)	\$ (3,706)	\$ 11,994	\$ 4,655	\$ 4,729
Diluted income (loss) per share:					
Continuing operations	\$ (1.02)	\$ (.40)	\$ .58	\$ .17	\$ .15
Discontinued operations	\$ .01	\$ .28	\$ (.15)	\$ .01	\$ .06
Cumulative effect of change in accounting principle	\$ (.36)	\$ —	\$ —	\$ —	\$ —
Net income (loss)	\$ (1.37)	\$ (.12)	\$ .43	\$ .18	\$ .21

Diluted shares	28,111	29,892	27,813	25,818	22,572
<b>Other Financial Data(7):</b>					
Ratio of earnings to fixed charges	—	—	12.41x	5.13x	5.55x

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	As of January 31,			As of December 31,	
	2003	2002	2001	1999	1998
<b>Consolidated Balance Sheet Data:</b>					
Cash, cash equivalents and marketable securities	\$209,484	\$118,014	\$150,477	\$ 26,895	\$12,362
Working capital	229,736	160,271	182,625	50,715	35,587
Total assets	339,169	269,738	268,623	110,654	87,596
Long-term obligations	125,000	708	1,952	1,780	1,816
Total shareholders' equity	151,631	216,643	213,102	78,472	60,558

- (1) On January 12, 2000, we changed our fiscal year to end on January 31st, rather than December 31st.
- (2) Includes special charges in the fourth quarter of fiscal 1999 of \$1.4 million for the write-off of non-SAN-related products and \$1.3 million for an abandoned facility.
- (3) Includes a reversal of the unused balance of a fiscal 1999 fourth quarter accrual for an abandoned facility of \$287,000.
- (4) Includes special charges and other items recognized in the first quarter of fiscal 2001, including a \$2.0 million write-down of inventory, a \$325,000 write-off of a product, a \$996,000 restructuring charge and a \$10.3 million loss on the sale and write-down of webMethods common stock acquired from the disposition of a portion of our discontinued operations.
- (5) Includes special charges in the fourth quarter of fiscal 2002 of \$1.7 million for severance and professional fees related to canceled acquisition activity. It also includes an earn-out payable to the employees of BI-Tech of \$744,000, of which \$195,000 was recorded as cost of service, and \$549,000 as operating expense. Other income for fiscal 2002 was reduced by a \$1.0 million investment write-down. Income tax expense for fiscal 2002 includes a non-cash charge of \$23.6 million for a valuation allowance related to our United States deferred tax assets.
- (6) In connection with the adoption of Statement of Financial Accounting Standards No. 142 "Goodwill and Other Intangible Assets", we recorded a \$10.1 million non-cash charge for impairment of goodwill associated with the acquisition of Articulent in April 2001.
- (7) For fiscal years 2002 and 2001, earnings were inadequate to cover fixed charges by \$12.0 million and \$17.2 million, respectively. These ratios are calculated by dividing (a) income from continuing operations before income taxes and fixed charges by (b) fixed charges. Fixed charges include interest expense plus a portion of rental expense attributable to interest.
- (8) See "Management's Discussion and Analysis of Financial Condition and Results of Operations" and "The Consolidated Financial Statements" included herein for a discussion of accounting changes, business combinations and dispositions of businesses affecting the comparability of the information reflected in the selected financial data.

### **Special Charges in Fiscal Year 2001**

Economic conditions in early 2001 caused our customers to reevaluate their capital spending plans, and to defer previously planned projects for information technology infrastructure. The reduction in demand for our products and services resulted in the following charges in the first quarter of fiscal 2001:

- \$2.0 million to write-down slow moving inventory
- \$325,000 for the write-off of a product; and
- \$996,000 for restructuring, principally severance.

### **Sale and Write-down of webMethods Stock**

During the first quarter of fiscal 2001, we sold 232,511 shares of webMethods stock received from the sale of IntelliFrame for approximately \$6.2 million, resulting in a pre-tax loss of approximately \$8.7 million. We also wrote-down the carrying value of the remaining 41,031 shares of webMethods stock that we still own, resulting in a pre-tax loss of approximately \$1.5 million.

### **Acquisition of Articulent**

On April 3, 2001 we acquired all of the outstanding stock of Articulent Inc., a privately held, leading provider of storage solutions and services for \$12.4 million in cash, plus the assumption of approximately \$24.4 million of liabilities and the acquisition of approximately \$19.3 million of tangible assets.

### **Cumulative Effect of Change in Accounting Principle — Impairment Charge**

Effective February 1, 2002, we adopted SFAS No. 142 "Goodwill and Other Intangible Assets." In connection with the adoption of SFAS No. 142, we engaged a third party appraisal firm to determine the fair value of one of the reporting units within our former storage solutions segment. This valuation indicated that the goodwill associated with our acquisition of Articulent in April of 2001 was impaired, resulting in a \$10.1 million non-cash charge. This non-cash charge was recognized as a cumulative effect of change in accounting principle in our first quarter ended April 30, 2002.

### **Discontinued Operations — Divestiture of Propelis Software, Inc.**

Propelis Software, Inc., formerly known as our Enterprise Integration Solutions Division, developed and sold our enterprise application integration, or EAI, software that automates the integration of computer software applications and business workflow processes. In August 2000, we determined to divest Propelis Software, Inc. and focus on our core storage networking business. As a result, Propelis Software, Inc. has been accounted for as discontinued operations in the accompanying financial statements, meaning that the division's revenues and expenses are not shown and its net income (loss) for all periods are included under the "Discontinued Operations" caption in our statement of operations. During 2001, we sold substantially all of the assets of our discontinued operations in a series of transactions. These included the sale of our IntelliFrame subsidiary to webMethods and the sale of other assets to Jacada Ltd. All outstanding options to purchase stock of Propelis Software have been cancelled or have lapsed.

On February 2, 2001 we sold all of the outstanding stock of IntelliFrame Corporation, including the technology underlying our Propelis BPm™ product, to webMethods, Inc. for \$8.8 million in cash and 273,542 shares of webMethods common stock. The stock received from webMethods, Inc. was valued at \$17.1 million, which reflects a discount from its publicly reported trading price due to the initial restrictions placed on our ability to freely sell the stock. In connection with this transaction, we paid \$3.0 million to two employees, who were former shareholders of IntelliFrame, to satisfy all obligations to make further bonus payments under their employment agreements. The sale resulted in an after tax gain of \$12.6 million in the first quarter of fiscal 2001.

In the first quarter of fiscal 2001, we accrued \$9.3 million for the estimated future operating losses of Propelis Software, Inc. through the potential date of divestiture, resulting in an after tax loss of \$6.2 million.

On August 23, 2001, we sold substantially all of the remaining assets and liabilities of Propelis Software, Inc. to Jacada Ltd. for \$6.0 million in cash, plus a warrant to purchase 350,000 ordinary shares

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of Jacada Ltd. stock at a price of \$3.26 per share. The transaction resulted in an after tax gain of \$1.8 million in the third quarter of fiscal 2001.

In the third quarter of fiscal 2002, we received \$207,000 of royalty income, net of tax, related to the discontinued operations sold in fiscal 2001.

### **Change in Fiscal Year End**

On January 12, 2000, we changed our fiscal year end to January 31st, from December 31st. References in this Form 10-K to fiscal 2002, 2001 and 2000 represent the twelve months ended January 31, 2003, 2002 and 2001, respectively.

### **Critical Accounting Policies**

In preparing the consolidated financial statements in conformity with accounting principles generally accepted in the United States of America, management must make decisions which impact the reported amounts and the related disclosures. Such decisions include the selection of the appropriate accounting principles to be applied and the assumptions on which to base accounting estimates. In reaching such decisions, management applies judgment based on its understanding and analysis of the relevant circumstances. Reported results may differ from these estimates if different assumptions or conditions were to be made. Our most critical accounting estimates include valuation of accounts receivable, which impacts bad debt expense; valuation of inventory, which impacts gross margin; recognition and measurement of current and deferred income tax assets and liabilities, which impact our tax provision; and valuation of long-lived intangible assets and goodwill, which will impact operating expense. These critical accounting estimates and other critical accounting policies are discussed further below.

#### *Revenue Recognition*

Revenue is recognized upon shipment for product sales with standard configurations and product sales with other than standard configurations, which have demonstrated performance in accordance with its customer's specifications prior to shipment provided that (a) evidence of an arrangement exists, (b) delivery has occurred, (c) the price to the customer is fixed and determinable, and (d) collectibility is assured. All other product sales are recognized when customer acceptance is received, or the passage of the customer acceptance period. We accrue for warranty costs and sales returns at the time of shipment based on experience. In transactions that include multiple products and/or services, we allocate the sales value to each of the deliverables, based on their relative fair values.

Service fees are recognized as revenue when earned, which is generally on a straight-line basis over the contracted service period or as the services are rendered. Deferred revenue primarily consists of the unearned portion of service agreements billed in advance to customers.

#### *Valuation of Accounts Receivable*

We review accounts receivable to determine which are doubtful of collection. In addition, we also make estimates of potential future product returns. In making the determination of the appropriate allowance for doubtful accounts and product returns, we consider specific accounts, changes in customer payment terms, historical write-offs and returns, changes in customer demand and relationships, concentrations of credit risk and customer credit worthiness. Changes in the credit worthiness of customers, general economic conditions and other factors may impact the level of future write-offs and product returns.

#### *Valuation of Inventory*

We review obsolescence to determine that inventory items deemed obsolete are appropriately reserved. In making the determination we consider our history of inventory write-offs, future sales of related products, and quantity of inventory at the balance sheet date assessed against our past usage rates and future expected usage rates. Changes in factors such as technology, customers demand, competitor product introductions and other matters could affect the level of inventory obsolescence in the future.

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### *Valuation of Deferred Taxes*

Significant management judgment is required in determining the provision for incomes taxes, deferred tax assets and liabilities and any valuation allowance recorded against net deferred tax assets. We are required to estimate our income taxes in each jurisdiction where we operate. This process involves estimating our actual current tax exposure together with assessing temporary differences resulting from differing treatment of items, such as the depreciable life of fixed assets for tax and accounting purposes. These differences result in deferred tax assets and liabilities, which are included in our consolidated balance sheet. We then assess the likelihood that our deferred tax assets will be recovered from future taxable income, and to the extent we believe recovery is unlikely, we must establish a valuation allowance. To the extent we establish a valuation allowance or increase the valuation allowance in a given period, we must increase tax expense within our statement of operations.

In the fourth quarter of fiscal 2002, we recognized a non-cash charge of \$23.6 million to provide a valuation allowance for our United States deferred tax assets. Our cumulative valuation allowance recorded against our deferred tax assets at January 31, 2003 was \$24.8 million. As we generate taxable income in future periods, we do not expect to record significant income tax expense in the United States until it becomes likely that we will be able to utilize the deferred tax assets, and we reduce the valuation allowance. The establishment of the valuation allowance does not impair our ability to use the deferred tax assets upon achieving profitability. Our federal net operating loss carry-forwards and credits do not expire for the next 15-20 years.

### *Valuation of Long-Lived and Intangible Assets and Goodwill*

We assess the impairment of long-lived and intangible assets and goodwill whenever events or changes in circumstances indicate that the carrying value may not be recoverable. Factors we consider important which could trigger an impairment review include significant under performance relative to expected operating results, changes in the manner of use of the acquired assets or the strategy of our overall business, negative industry or economic trends, significant decline in our stock price for a sustained period, and our market capitalization relative to our net book value.

When we determine that the carrying value of long-lived and intangibles assets and goodwill may not be recoverable based upon the existence of one or more of the above indicators of impairment, we measure any impairment based on the projected discounted cash flow method using a discount rate commensurate with the risk inherent in our current business model. We may also obtain an independent third party appraisal of the asset to help us identify and quantify any possible impairment. Net long-lived and intangible assets, and goodwill amounted to \$44.4 million at January 31, 2003, and no asset impairments were identified as of that date.

Effective February 1, 2002, we adopted SFAS No. 142 which eliminates amortization of goodwill, but instead follows an impairment approach for goodwill valuation. In fiscal 2001, we recorded goodwill amortization expense of \$624,000, which was not required in fiscal 2002. In lieu of amortization, we were required to perform an initial impairment review of our goodwill in fiscal 2002, and an annual impairment review thereafter. SFAS No. 142 provides a six-month transitional period from the effective date of adoption to perform an assessment of whether there is an indication of goodwill impairment. We tested our reporting units for impairment by comparing fair value to carrying value. Fair value was determined using a discounted cash flow and cost methodology. We engaged a third-party appraisal firm to determine the fair value of a reporting unit within our former Storage Solutions segment. This valuation indicated that the goodwill associated with our acquisition of Articulent in April of 2001 was impaired. The performance of this business has not met management's original expectations, primarily due to the unexpected global slow down in capital spending for information technology equipment. Accordingly, a non-cash impairment charge of \$10.1 million from the adoption of SFAS No. 142 was recognized as a cumulative effect of change in accounting principle in our first quarter ended April 30, 2002. Impairment adjustments recognized after adoption, if any, generally are required to be recognized as an operating expense.

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**Results of Continuing Operations**

The following table sets forth financial data for our continuing operations for the periods indicated as a percentage of total revenue except for gross profit, which is expressed as a percentage of the related revenue.

	Years Ended January 31,		
	2003	2002	2001
<b>Revenue:</b>			
Product sales	68.7%	69.1%	71.2%
Service fees	31.3	30.9	28.8
<b>Total revenue</b>	<b>100.0</b>	<b>100.0</b>	<b>100.0</b>
<b>Gross profit:</b>			
Product sales	38.7	41.0	57.8
Service fees	42.2	35.4	40.2
<b>Total gross profit</b>	<b>39.8</b>	<b>39.3</b>	<b>52.8</b>
<b>Operating expenses:</b>			
Sales and marketing	27.3	27.9	23.3
Engineering and development	12.7	12.5	12.8
General and administrative	5.1	5.0	4.9
Restructuring	0.8	0.5	(0.2)
<b>Total operating expenses</b>	<b>45.9</b>	<b>45.9</b>	<b>40.9</b>
<b>Income (loss) from continuing operations</b>	<b>(6.1)%</b>	<b>(6.6)%</b>	<b>11.9%</b>

**Revenue**

**Years Ended January 31, 2003 and 2002**

*Product revenue*

Sales of our networking products generated revenue of \$94.6 million in fiscal 2002, an increase of \$2.6 million or 3%, from \$92.0 million in fiscal 2001. Storage networking related product revenue increased 16% in fiscal 2002 to \$80.9 million from \$69.8 million in fiscal 2001. Sales of our new UltraNet® Edge product were up over 300%, or \$10 million, in fiscal 2002 to \$13.2 million, from \$3.2 million in fiscal 2001. Sales of channel extension product applications decreased 38% in fiscal 2002 to \$13.7 million from \$22.2 million in fiscal 2001. Our older channel extension products continue to be a profitable part of our business and a key application for many of our storage networking customers. We expect that revenue from our storage networking products will account for a substantial portion of our total networking product sales for the foreseeable future. Further we do not expect revenue for our channel networking products to increase significantly and it may decline in the future.

Sales of our third party storage solutions products generated revenues of \$50.8 million in fiscal 2002, an increase of 36%, from \$37.2 million in fiscal 2001. Our acquisition of Articulent in April 2001 and BI-Tech in June 2002 significantly expanded our third party solutions offerings, and accounted for most of the increase in third party product revenue when comparing fiscal 2002 to earlier years. Our acquisition of BI-Tech in June 2002 contributed \$12.1 million of product revenue in fiscal 2002.

*Service revenue*

Service revenue from maintenance of our networking products decreased 3% in fiscal 2002 to \$43.3 million from \$44.8 million in fiscal 2001. The decrease can be attributed to cancellation of maintenance related to our Channelink® products and migration of customers to our UltraNet® products.



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Our storage consulting fee revenues increased 77% in fiscal 2002 to \$22.8 million from \$12.9 million in fiscal 2001. The growth in solutions consulting fees revenue in fiscal 2002 was due to increased customer acceptance of our service offerings. In addition, our sales team has become more experienced and proficient at selling solutions that include our service offerings. During fiscal 2002, BI-Tech contributed \$3.0 million of storage consulting fee revenue.

### **Years Ended January 31, 2002 and 2001**

#### *Product revenue*

Sales of our networking products generated revenue of \$92.0 million in fiscal 2001, a decrease of 24%, from \$121.1 million in fiscal 2000. Storage networking related product revenue decreased 16% in fiscal 2001 to \$69.8 million from \$83.5 million in fiscal 2000. Approximately \$3.2 million of storage networking product revenue in fiscal 2001 resulted from the sale of our new UltraNet® Edge product, which started to ship in our third quarter ended October 31, 2001. Sales of channel extension product applications decreased 41% in fiscal 2001 to \$22.2 million from \$37.7 million in fiscal 2000.

During fiscal 2000, partner relationships with STK and Compaq generated significant product revenue. Sales of the DXE product to STK contributed \$9.3 million of product revenue in fiscal 2000, compared to \$1.5 million of product revenue in fiscal 2001. We discontinued the DXE/RDE product line in March 2001, and are transitioning the customer base to our UltraNet® products. An OEM agreement with Compaq contributed \$5.7 million of product revenue in fiscal 2000. No revenue was generated from this OEM agreement in fiscal 2001.

Sales of our third party storage solutions products generated revenues of \$37.2 million in fiscal 2001, up significantly from \$4.3 million in fiscal 2000. Our acquisition of Articulent in April 2001 significantly expanded our third party solution offerings and accounted for most of the increase when comparing fiscal 2001 to fiscal 2000.

#### *Service revenue*

Service revenue from maintenance of our networking products increased 6% in fiscal 2001 to \$44.8 million from \$42.3 million in fiscal 2000. The increase in revenue was due to the growing installed base of customers using our networking products.

Our storage consulting fee revenues increased 55% in fiscal 2001 to \$12.9 million, from \$8.3 million in fiscal 2000. The increase primarily relates to our acquisition of Articulent in April 2001. During fiscal 2001, Articulent contributed \$2.9 million of service revenue.

### **General**

Revenue from the sale of products and services outside the United States increased by \$13.1 million or 29% in fiscal 2002 when compared to fiscal 2001, and decreased by 12% or \$6.0 million in fiscal 2001 when compared to fiscal 2000. We derived 27%, 25% and 30% of our revenue outside the United States in fiscal 2002, 2001 and 2000, respectively. The increase in revenue generated outside the United States in fiscal 2002 is primarily attributable to the BI-Tech acquisition in June of 2002. BI-Tech increased our international sales in fiscal 2002 by \$15.1 million. BI-Tech is based in the United Kingdom, and we expect that, it will further increase our international sales in future periods.

One customer accounted for 10% of our revenue in fiscal 2002. No single customer accounted for more than 10% of our revenue in fiscal 2001 or 2000. Price discounting for our networking products had a small impact on revenue in fiscal 2002 and 2001.

In fiscal 2002, approximately 36%, 5% and 14% of our product revenue was derived from businesses in the financial services, telecommunications and information outsourcing industries, respectively.

We primarily sell our networking and third party storage solutions products directly to end-user customers in connection with joint marketing activities with our business partners. For a new customer, the



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initial sales and design cycle, from first contact through shipment, can vary from 90 days to 12 months or more. We expect that this cycle will continue.

We expect continued quarter-to-quarter fluctuations in revenue in both domestic and international markets. The timing of sizable orders, because of their relative impact on total quarterly sales, may contribute to such fluctuations. The level of product sales reported by us in any given period will continue to be affected by the receipt and fulfillment of sizable new orders in both domestic and international markets.

**Gross Profit Margin****Years Ended January 31, 2003 and January 31, 2002***Product margins*

Gross margins from the sale of networking products were 49% in fiscal 2002, compared to 51% in fiscal 2001. Excluding the \$2.0 million write-down of slow moving inventory and the \$325,000 write-off of a product in the first quarter of fiscal 2001, gross profit margins from the sale of networking products were 53% in fiscal 2001. The decline in gross margin percentage was due to the continued movement in sales mix toward our UltraNet® Director products, which carry a lower margin than our older Channelink® products, and higher levels of sales discounts. We believe that margins for our networking products will trend upward as volumes increase, particularly for our new higher margin UltraNet® Edge product.

Gross margins from the sale of third party storage solutions products were 20% in fiscal 2002, compared to 17% in fiscal 2001. The increase in gross margin percentage was primarily due to a change in product mix, as certain third party storage solutions products carry higher gross margins. Historically, the third party storage solutions products offered by Articulent, BI-Tech and CNT have generated gross margins in the 15% to 25% range.

*Service margins*

Gross service margins for our networking maintenance business decreased slightly in fiscal 2002 to 48% from 49% in fiscal 2001. The slight decrease was due to the 3% decline in maintenance revenue, resulting from the cancellation of maintenance for our older Channelink® products, and migration of customers to our newer UltraNet® products. Cost of service associated with our networking maintenance business decreased slightly in fiscal 2002 to \$22.7 million from \$22.9 million in fiscal 2001.

Gross service margins for our storage consulting fees were 32% in fiscal 2002, or 33%, excluding a \$195,000 earn-out payable to the service employees of BI-Tech. The gross service margins for our storage consulting fees were a negative 12% in fiscal 2001. The improvement in gross service margin percentage in fiscal 2002 compared to fiscal 2001 was due to higher utilization of our employee consultants. Our storage consulting fees revenue increased to \$22.8 million in fiscal 2002 from \$12.9 million in fiscal 2001, an increase of 77%. Costs associated with our storage consulting fees were \$15.5 million or \$15.3 million, excluding the BI-Tech earn-out, up from \$14.4 million in fiscal 2001.

**Years Ended January 31, 2002 and January 31, 2001***Product margins*

Gross margins from the sale of our networking products were 51% in fiscal 2001. Excluding the \$2.0 million write-down of slow moving inventory and the \$325,000 write-off of a product in the first quarter of fiscal 2001, gross profit margins from the sale of networking products were 53% in fiscal 2001 compared to 58% in fiscal 2000. The decline in gross margin percentage was due to the continued movement in sales mix toward our UltraNet® products which carry a lower margin than our older Channelink® products, and higher levels of sales discounts.

Gross profit margins from the sale of storage solutions products were 17% in fiscal 2001 compared to 53% in fiscal 2000. The decline in gross margin percentage was primarily due to an increase in the sale of



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lower margin third party products resulting from the acquisition of Articulent in April 2001. Historically, the product solutions offered by Articulent have generated gross margins in the 15% to 25% range.

### *Service margins*

Gross service margins for our networking maintenance business improved to 49% in fiscal 2001 from 46% in fiscal 2000. The improvement was due to the steadily increasing base of customers contracting for maintenance services, actions taken in April 2001 to reduce employee costs, including a workforce reduction and wage freeze, and a change in third party maintenance and logistic suppliers that also reduced costs in fiscal 2001.

Gross profit margins from storage consulting fees were a negative 12% in fiscal 2001 compared to a positive 13% in fiscal 2000. The decline in gross margin percentage and negative gross margin in fiscal 2001 is due to the fixed cost structure of the services business and low levels of service revenue in fiscal 2001. The service costs for the solutions business, mainly people, tend to be fixed in nature. Gross profit margins for storage consulting fees improve as the volume of storage consulting fees revenue increases.

## **Operating Expenses**

### **Years Ended January 31, 2003 and 2002**

#### *Sales and marketing*

Sales and marketing expense increased 11% or \$5.6 million in fiscal 2002 to \$57.8 million from \$52.2 million in fiscal 2001. The June 2002 acquisition of BI-Tech added \$1.7 million to sales and marketing expense in fiscal 2002. The remainder of the increase in sales and marketing expense was due to increases in expense for employee wages, fringe benefits, commissions, and travel, partially offset by a \$1.3 million reduction in employee recruitment in fiscal 2002 compared to fiscal 2001. Recruitment costs were higher in fiscal 2001 due to a 25% increase in our sales force, and an increase in sales management.

#### *Engineering and development*

Engineering and development expense increased 15% or \$3.4 million in fiscal 2002 to \$26.9 million from \$23.5 million in fiscal 2001. The increase in engineering and development expense for fiscal 2002 was primarily due to continued development of our UltraNet® family of products, particularly the UltraNet® Edge product, which generated \$13.2 million of revenue in fiscal 2002.

#### *General and administrative*

General and administrative expense increased \$1.4 million or 15% in fiscal 2002 to \$10.7 million from \$9.3 million in fiscal 2001. The June 2002 acquisition of BI-Tech added \$776,000 to general and administrative expense in fiscal 2002. The remaining increase in expense for fiscal 2002 was due to higher costs for employee wages, fringe benefits, insurance, professional fees and legal fees associated with canceled acquisition activity, partially offset by a \$624,000 reduction in goodwill amortization expense. Amortization of goodwill ceased effective February 1, 2002 with our adoption of SFAS No. 142, "Goodwill and Other Intangible Assets".

### **Years Ended January 31, 2002 and 2001**

#### *Sales and marketing*

Sales and marketing expense increased \$11.1 million or 27% in fiscal 2001 to \$52.2 million from \$41.0 million in fiscal 2000. The acquisition of Articulent in April 2001 added \$6.0 million to sales and marketing expense in fiscal 2001, including wages for approximately 26 new employees, and related costs such as travel, training and facilities. The remaining increase in sales and marketing expense was due to a planned expansion of our sales force. During fiscal 2001, we increased our sales force by over 25%, and



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stock, the amount of nondeductible foreign losses and fluctuations in the level of benefit from our foreign sales corporation. We also recorded an \$830,000 valuation allowance in fiscal 2001 for certain state and foreign tax credits and loss carry-forwards. Utilization of these benefits in future periods was determined to be unlikely.

**Liquidity and Capital Resources**

We have historically financed our operations through the public and private sale of debt and equity securities, bank borrowings under lines of credit, capital and operating equipment leases and cash generated by operations.

Cash, cash equivalents and marketable securities at January 31, 2003 totaled \$209.5 million, an increase of \$91.5 million since January 31, 2002. In February 2002, we sold \$125 million of 3% convertible subordinated notes due February 2007, raising net proceeds of \$121.6 million. Operations generated \$17.5 million of cash in fiscal 2002, including \$7.4 million from reduced inventories due to better inventory management, \$1.7 million from lower accounts receivable, a \$2.1 million increase in accounts payable, and \$5.9 million from deferred revenue, resulting from receipt of cash in advance of revenue recognition. Proceeds from the exercise of stock options, and purchases of stock through our employee stock purchase plan provided cash in fiscal 2002 of \$3.0 million. Uses of cash in fiscal 2002 included \$7.7 million for the purchase of BI-Tech, \$1.5 million for repayment of capital lease obligations, and purchases of property and equipment and field support spares totaling \$12.4 million. We also used \$32.2 million of cash in fiscal 2002 to repurchase 4.0 million shares of our common stock.

Expenditures for capital equipment and field support spares have been, and will likely continue to be, a significant capital requirement. On April 6, 2003, we entered into an agreement to acquire all of the outstanding common stock of Inrange Technologies Corporation for \$190 million in cash. Upon closing of the transaction, Inrange will become our wholly owned subsidiary. We anticipate that our available cash after closing for the combined entity will be approximately \$50-\$60 million before transaction costs. We believe that our available cash after closing, when combined with our anticipated cash flows from the combined operations of the two companies, including cash flow improvements resulting from increased scale and cost synergies, will be adequate to fund our operating plans and meet our current anticipated aggregate capital requirements, at least through fiscal 2003.

In April 2001, our board of directors authorized the repurchase of up to \$50.0 million of our common stock. As of January 31, 2003, we had repurchased 4.1 million shares of our common stock for \$33.0 million. The board recently changed the authorization, so that the remaining balance of the \$50.0 million authorized can be used for the repurchase of either debt or common stock.

In fiscal 2002, our board of directors adopted amendments to our 1999 Non-Qualified Stock Award Plan increasing the number of shares authorized for issuance from 3,230,000 to 4,730,000. In fiscal 2002, our board and shareholders also approved our 2002 Stock Award Plan providing for the issuance of 1,000,000 shares of our common stock. In February 2003, our board of directors adopted an amendment to our 1999 Non-Qualified Stock Award Plan increasing the number of shares authorized for issuance by 250,000 to 4,980,000, in connection with the hiring of our new Executive Vice President of Worldwide Sales & Services.

We believe that inflation has not had a material impact on our operations or liquidity to date.

Our future contractual cash obligations at January 31, 2003, including open purchase orders incurred in the ordinary course of business, are as follows (in millions):

Cash Obligation	Total	Less Than One Year	One to Three Years	Four to Five Years	After Five Years
Capital leases	\$ .7	\$ .7	None	None	None
Operating leases	\$ 22.6	\$ 4.6	\$ 8.2	\$ 4.6	\$ 5.2
Purchase orders	\$ 13.5	\$ 12.9	\$ .6	None	None
Convertible subordinated debt, plus interest	\$ 140.0	\$ 3.8	\$ 11.3	\$ 124.9	None

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### **Acquisition of Inrange Corporation**

On April 6, 2003, we entered into an agreement where our wholly owned subsidiary will acquire all of the shares of Inrange Technologies Corporation that are owned by SPX Corporation. The shares acquired will constitute approximately 91% of the issued and outstanding shares of Inrange for a purchase price of \$2.3132 per share and \$173 million in the aggregate. Pursuant to the agreement, immediately following the acquisition, the subsidiary will be merged into Inrange, and the remaining capital stock owned by other Inrange shareholders will be converted into the right to receive \$2.3132 per share in cash, resulting in a total payment of approximately \$190 million for both the stock purchase and the merger. *Consummation of these transactions is subject to significant conditions, including filing and expiration of the waiting period under the Hart-Scott-Rodino Antitrust Improvements Act of 1976, as amended.*

Upon completion of the acquisition, we will be one of the world's largest providers of complete storage networking products, solutions and services, with 2002 pro forma annual revenues of approximately \$435 million and global leadership positions in Fibre Channel and wide area network switching, and operations worldwide. The acquisition would significantly broaden and strengthen our portfolio of storage and networking products and solutions, expand our customer base, and provide us with significant scale and cost reduction opportunities.

### **Acquisition of BI-Tech Solutions, Inc.**

In June 2002, we acquired all of the outstanding stock of BI-Tech, a leading provider of storage management solutions and services, for \$12 million in cash, plus the assumption of approximately \$3.6 million of liabilities and the acquisition of approximately \$8.7 million of tangible assets. The accompanying financial statements include the results of BI-Tech since June 24, 2002. The purchase agreement requires that we pay at our option, in the form of a note payable or our stock to the former stockholders, and in cash to the BI-Tech employees, additional consideration based on achievement of certain earnings for each of the next two years starting July 1, 2002. The portion payable to the former stockholders will be recorded as goodwill. The portion payable to BI-Tech employees will be recorded as compensation expense. Through January 31, 2003, additional consideration of \$3.6 million and \$744,000 was recorded as goodwill and compensation expense, respectively, and a corresponding liability was recorded.

### **Valuation Allowance for Deferred Tax Assets**

In the fourth quarter of fiscal 2002, we recorded a non-cash charge of \$23.6 million to provide a valuation allowance for our United States deferred tax assets. As we generate taxable income in future periods, we do not expect to record significant income tax expense in the United States until it becomes likely that we will be able to utilize the deferred tax assets, and we reduce the valuation allowance. The establishment of the valuation allowance does not impair our ability to use the deferred tax assets upon achieving profitability. Our federal net operating loss carry-forwards and credits do not expire for the next 15-20 years.

### **Convertible Subordinated Debt Offering**

In February 2002, we sold \$125 million of 3% convertible subordinated notes due February 2007, raising net proceeds of \$121 million. The notes are convertible into our common stock at a price of \$19.17 per share. We may redeem the notes upon payment of the outstanding principal balance, accrued interest and a make whole payment if the closing price of our common stock exceeds 175% of the conversion price for at least 20 consecutive trading days within a period of 30 consecutive trading days ending on the trading day prior to the date we mail the redemption notice. The make whole payment represents additional interest payments that would be made if the notes were not redeemed prior to their due date. On August 15, 2002 a registration statement for the resale of the notes and the 6.5 million shares of common stock issuable upon conversion of the notes became effective.

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On December 3, 2002 we entered into a product development agreement that requires us to purchase \$10.0 million of product prior to March 15, 2005. The commitment expires if the product is not generally available by March 31, 2004. This purchase commitment has been reflected in the above table under the "Purchase Order" caption.

Our acquisition of BI-Tech requires that we pay to the former stockholders and the BI-Tech employees additional consideration based on achievement of certain earnings for each of the next two years starting July 1, 2002. The additional consideration of \$4.4 million at January 31, 2003 is not reflected in the above table because terms of payment have not yet been elected. Payment may be in the form of a note payable or stock at our option, or in the case of the employees, cash.

On February 20, 2002, we sold \$125 million in aggregate principal amount of 3% convertible subordinated notes due February 2007. Holders of the notes may, in whole or part, convert the notes into shares of our common stock at a conversion price of approximately \$19.17 per share (aggregate of approximately 6.5 million shares) at any time prior to maturity on February 15, 2007. We may redeem the notes in whole or part at any time if the closing price of our common stock has exceeded 175% of the conversion price then in effect for at least 20 trading days within a period of 30 consecutive trading days ending on the trading day prior to the date we mail the redemption notice. We are required to pay interest on February 15 and August 15 of each year while the notes are outstanding. Debt issuance costs of \$3.2 million are being amortized over a five-year term using the straight-line method, which approximates the effective interest rate method. The amortization of these debt issuance costs will accelerate upon early redemption of the notes. The net proceeds remain available for general working capital purposes and potential acquisitions. Cash obligations related to this debt include annual interest payments of \$3.8 million for the next five fiscal years starting 2002 and a principal payment of \$125 million due February 2007. Payment of the notes will also accelerate upon certain events of default. In addition, upon certain events which constitute a change in control of the company, we must make an offer to purchase the notes at 100% of the principal amount plus accrued interest.

Our convertible subordinated debt is subject to a fixed interest rate, and the notes are based on a fixed conversion ratio into common stock. Therefore, we are not exposed to changes in interest rates related to our long-term debt instruments. On January 31, 2003, the reported trading price of our convertible subordinated notes due 2007 was 75.50 per \$100 in face amount of principal indebtedness, resulting in an aggregate fair value of approximately \$94.4 million. Our common stock is quoted on the Nasdaq National Market under the symbol "CMNT". On January 31, 2003, the last reported sale price of our common stock on the Nasdaq Market was \$7.49 per share.

**Related Party Transactions**

During fiscal 2002 and 2001, we purchased \$374,000 and \$491,000, respectively, of bandwidth from Dynegy Connect, an entity wholly owned by Dynegy Global Communications. At January 31, 2003 we have commitments to purchase \$933,000 of additional bandwidth from Dynegy Connect through fiscal 2006. All of the bandwidth purchases were for re-sale at a profit. The bandwidth was purchased from Dynegy Connect because they offered us the best pricing. We have purchased bandwidth from competitors of Dynegy Connect when their pricing has been more attractive. Our board member, Lawrence McLernon was formerly chief executive officer of Dynegy Global Communications.

On May 3, 2002 our board of directors granted Mr. Kelen, a board member, an option to purchase 50,000 shares of our common stock at a price of \$8.77 per share in consideration of his special participation on our board, and in consideration of such services to be performed in the future.

Thomas G. Hudson's son-in-law is employed by us as a regional sales manager. In fiscal 2002, he was paid \$128,688 in compensation, commissions and bonuses. Erwin A. Kelen's son is employed by us as an area business development manager. In fiscal 2002, he was paid \$146,896 in compensation, commissions and bonuses.

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**New Accounting Pronouncements**

In July 2002, the Financial Accounting Standards Board (“FASB”) issued Statements of Financial Accounting Standards (“SFAS”) No. 146, “Accounting for Costs Associated with Exit or Disposal Activities.” SFAS 146 addresses financial accounting and reporting for costs associated with exit or disposal activities and nullifies Emerging Issues Task Force (“EITF”) Issue No. 94-3, “Liability Recognition for Certain Employee Termination Benefits and Other Costs to Exit an Activity (including Certain Costs Incurred in a Restructuring)” and must be applied beginning January 1, 2003. SFAS 146 requires that a liability for a cost associated with an exit or disposal activity be recognized when the liability is incurred rather than when the exit or disposal plan is approved. The adoption of SFAS 146 did not have an effect on our consolidated financial statements.

In December 2002, the EITF reached a consensus on EITF 00-21, “Revenue Arrangements with Multiple Deliverables”. This Issue addresses certain aspects of the accounting by a vendor for arrangements under which it will perform multiple revenue-generating activities. In some arrangements, the different revenue-generating activities (deliverables) are sufficiently separable and there exists sufficient evidence of their fair values to separately account for some or all of the deliverables (that is, there are separate units of accounting). In other arrangements, some or all of the deliverables are not independently functional, or there is not sufficient evidence of their fair values to account for them separately. This Issue addresses when and, if so, how an arrangement involving multiple deliverables should be divided into separate units of accounting. This Issue does not change otherwise applicable revenue recognition criteria. The guidance in this Issue is effective for revenue arrangements entered into in fiscal periods beginning after June 15, 2003. We do not expect the adoption of EITF 00-21 will have a material effect on our financial statements.

In December 2002, the FASB issued SFAS 148, “Accounting for Stock-Based Compensation-Transition and Disclosure, an amendment to FASB Statement 123”. SFAS 148 provides alternative methods of transition for a voluntary change to the fair value based method of accounting for stock-based employee compensation. In addition, SFAS 148 amends the disclosure requirements of SFAS 123, “Accounting for Stock-Based Compensation”, to require prominent disclosures in both annual and interim financial statements about the method of accounting for stock-based employee compensation, and the effect of the method used on reported results. We adopted the disclosure provisions of SFAS 148 effective January 31, 2003.

In November 2002, the FASB issued FASB Interpretation (FIN) No. 45, Guarantor’s Accounting and Disclosure Requirements for Guarantees, Including Indirect Guarantees of Indebtedness of Others. FIN No. 45 requires companies to recognize, at the inception of a guarantee, a liability for the fair value of the obligation undertaken in issuing the guarantee. Guarantees in existence at December 31, 2002 are grandfathered for the purposes of recognition and would only need to be disclosed. We do not expect that the adoption of FIN No. 45 will have an effect on our consolidated financial statements. We will adopt the initial recognition and measurement provisions of FIN No. 45 for guarantees issued or modified after December 31, 2002.

**Item 7A. Quantitative and Qualitative Disclosures about Market Risk**

We have no derivative financial instruments in our cash, cash equivalents and marketable securities. We mainly invest our cash and cash equivalents in investment grade, highly liquid investments, consisting of money market instruments, bank certificates of deposits and investments in commercial paper.

At January 31, 2003, our marketable securities include a \$149,000 investment in a Standard & Poors 500 stock price index fund and a \$259,000 investment in a NASDAQ 100 index tracking stock. These investments were purchased to directly offset any investment gains or losses owed to participants under our executive deferred compensation plan, which has been established for selected key employees.

We are exposed to market risks related to fluctuations in foreign exchange rates because some sales transactions, and the assets and liabilities of our foreign subsidiaries, are denominated in foreign currencies, primarily the euro and British pounds sterling. As of January 31, 2003, we had no open forward exchange contracts.

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## Item 8. Consolidated Financial Statements and Supplementary Data

## COMPUTER NETWORK TECHNOLOGY CORPORATION

**CONSOLIDATED BALANCE SHEETS**  
(in thousands, except per share data)

	January 31,	
	2003	2002
<b>Assets</b>		
Current assets:		
Cash and cash equivalents	\$ 98,341	\$ 34,402
Marketable securities	111,143	83,612
Receivables, net	56,040	53,962
Inventories	24,091	31,410
Deferred tax asset	—	5,134
Other current assets	2,118	4,138
	<hr/>	<hr/>
Total current assets	291,733	212,658
	<hr/>	<hr/>
Property and equipment, net	22,566	25,604
Field support spares, net	6,009	4,562
Deferred tax asset	—	11,048
Goodwill, net	14,113	14,070
Other intangibles, net	1,669	463
Other assets	3,079	1,333
	<hr/>	<hr/>
	\$339,169	\$269,738
	<hr/>	<hr/>
<b>Liabilities and shareholders' equity</b>		
Current liabilities:		
Accounts payable	\$ 16,889	\$ 17,240
Accrued liabilities	25,060	20,158
Deferred revenue	19,340	13,466
Current installments of obligations under capital lease	708	1,523
	<hr/>	<hr/>
Total current liabilities	61,997	52,387
	<hr/>	<hr/>
Convertible subordinated debt	125,000	—
Deferred tax liability	541	—
Obligations under capital lease, less current installments	—	708
	<hr/>	<hr/>
Total liabilities	187,538	53,095
	<hr/>	<hr/>
Shareholders' equity:		
Undesignated preferred stock, authorized 965 shares; none issued and outstanding	—	—
Series A junior participating preferred stock, authorized 40 shares; none issued and outstanding	—	—
Common stock, \$.01 par value; authorized 100,000 shares; issued and outstanding 26,921 at January 31, 2003, and 30,383 at January 31, 2002.	269	304
Additional paid-in capital	173,955	202,996
Unearned compensation	(675)	(1,232)
Retained earnings (accumulated deficit)	(22,946)	15,459
Accumulated other comprehensive income (loss)	1,028	(884)
	<hr/>	<hr/>
Total shareholders' equity	151,631	216,643
	<hr/>	<hr/>
	\$339,169	\$269,738



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## COMPUTER NETWORK TECHNOLOGY CORPORATION

## CONSOLIDATED STATEMENTS OF OPERATIONS

(in thousands, except per share data)

	Years Ended January 31,		
	2003	2002	2001
<b>Revenue:</b>			
Product sales	\$145,355	\$129,276	\$125,432
Service fees	66,160	57,747	50,674
Total revenue	211,515	187,023	176,106
<b>Cost of revenue:</b>			
Cost of product sales	89,110	76,254	52,873
Cost of service fees	38,210	37,328	30,308
Total cost of revenue	127,320	113,582	83,181
<b>Gross profit</b>	84,195	73,441	92,925
<b>Operating expenses:</b>			
Sales and marketing	57,849	52,156	41,019
Engineering and development	26,872	23,452	22,572
General and administrative	10,694	9,311	8,697
Abandoned facility	—	—	(287)
Restructuring charge	1,666	996	—
Total operating expenses	97,081	85,915	72,001
<b>Income (loss) from operations</b>	(12,886)	(12,474)	20,924
<b>Other income (expense):</b>			
Write-down of investment	(1,000)	—	—
Loss on sale and write-down of webMethods stock	—	(10,283)	—
Interest income	6,183	6,166	3,802
Interest expense	(4,326)	(285)	(338)
Other, net	12	(344)	(312)
Other income (expense), net	869	(4,746)	3,152
<b>Income (loss) from continuing operations before income taxes</b>	(12,017)	(17,220)	24,076
Provision (benefit) for income taxes	16,527	(5,292)	7,947
<b>Income (loss) from continuing operations</b>	(28,544)	(11,928)	16,129
<b>Discontinued operations:</b>			
Gain on disposition of discontinued operations, net of tax	—	8,222	—
Income (loss) from discontinued operations, net of tax	207	—	(4,135)
	207	8,222	(4,135)
<b>Net income (loss) before cumulative effect of change in accounting principle</b>	(28,337)	(3,706)	11,994
<b>Cumulative effect of change in accounting principle</b>	(10,068)	—	—
<b>Net income (loss)</b>	<b>\$ (38,405)</b>	<b>\$ (3,706)</b>	<b>\$ 11,994</b>
<b>Basic income (loss) per share:</b>			

**ATTACHMENT "B"**  
**TARIFF**

COMPUTER NETWORK TECHNOLOGY  
CORPORATION

ISSUED:  
EFFECTIVE:  
BY: Gregory Barnum - Vice President

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**PRIVATE LINE SERVICE TARIFF**  
of  
**Computer Network Technology Corporation.**

REGULATIONS AND SCHEDULE OF CHARGES  
APPLICABLE TO COMMUNICATIONS SERVICES  
REGULATED BY THE  
ARIZONA CORPORATION COMMISSION







COMPUTER NETWORK TECHNOLOGY  
CORPORATION

ISSUED:  
EFFECTIVE:  
BY: Gregory Barnum - Vice President

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7	T45 Service-Interoffice & Local Channel
8	Asynchronous Transfer Mode
09	(Reserved for future use)
10	(Reserved for future use)
11	(Reserved for future use)
12	SONET Services – Interoffice & Local Channel
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15	Miscellaneous Equipment and Arrangements
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COMPUTER NETWORK TECHNOLOGY  
CORPORATION

ISSUED:  
EFFECTIVE:  
BY: Gregory Barnum - Vice President

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COMPUTER NETWORK TECHNOLOGY  
CORPORATION

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EFFECTIVE:  
BY: Gregory Barnum - Vice President

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PREFACE  
HOW TO USE THIS TARIFF

Explanation of Symbols for Coding Tariff Revisions

Revisions to this tariff are coded through the use of symbols. These symbols appear in the right margin of the page. The symbols and their meanings are:

- C - indicates changed regulation.
- D - indicates discontinued rate or regulation.
- N - indicates new rate or regulation, and/or text.
- T - indicates a change in text but no change in rate or regulation
- I - indicates an increase in rate.
- R - indicates a reduction in rate.
- M - indicates relocation of material from or to another part of the tariff

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PREFACE  
HOW TO USE THIS TARIFF

ABBREVIATIONS AND DEFINITIONS - Following is a list of the abbreviations used in this tariff (see Explanation of Abbreviations, below). In addition, the General Regulations section contains definitions of certain technical terms and terms with specific meaning in the context of this tariff.

EXPLANATION OF ABBREVIATIONS

Ac	- alternating current
CNT	- Computer Network Technology Corporation
bps	- bits per second
COC	- Central Office Connection
dB	- decibel
dc	- direct current
DS0	- Digital Signal Level 0
DS1	- Digital Signal Level 1
DS3	- Digital Signal Level 3
F.C.C.	- Federal Communications Commission
Hz	- Hertz
ICB	- Individual Case Basis
IOC	- interoffice channel
kpbs	- kilobits per second
kHz	- kilohertz
LATA	- Local Access and Transport Area
LDMTS	- Long Distance Message Telecommunications Service
LEC	- Local Exchange Company
Mbps	- Megabits per second
Mcs	- microseconds
MF	- Multifrequency Pulsing
MHz	- Megahertz
MTS	- Message Telecommunications Service
NPA	- Numbering Plan Area
NXX	- Local Exchange Central Office Code
PBX	- Private Branch Exchange
P.U.C.	- Public Utilities Commission
USOC	- Uniform Service Order Code
V & H	- Vertical and Horizontal
WATS	- Wide Area Telecommunications Service
wpm	- Words-per-minute
2W	- Two-wire
4W	- Four-wire

COMPUTER NETWORK TECHNOLOGY  
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BY: Gregory Barnum - Vice President

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1. APPLICATION OF TARIFF

1.1 Application

1.1.1 General

- A. This tariff contains the regulations and rates, terms and conditions applicable to private-line services furnished in the State of Arizona for intrastate communications.

Private line services are furnished by means of wire, radio, fiber optics or any suitable technology or combination of technologies.

- B. Private line services are provided by Computer Network Technology Corporation. (herein referred to as "CNT" or "the Company").

1.1.2 Jurisdiction

Jurisdiction refers to the classification of a private line service as intrastate (subject to the jurisdiction of the Arizona State Corporation Commission) or as interstate (subject to the jurisdiction of the Federal Communications Commission).

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2. GENERAL REGULATIONS

2.1 Undertaking of CNT

2.1.1 General

A non-switched private line service is furnished for the transmission of data communications. It may include one or more interoffice and/or local channels, office connections, office functions, miscellaneous functions, miscellaneous equipment, and channel options. A private line service may also consist solely of an office connection or solely of an office function.

Private line services are provided on a monthly basis.

CNT is responsible for end-to-end service between customers' premises when (1) a private line service uses the Access Coordination Function and a Local Channel, or (2) a private line service uses the Access Coordination Function and other access. Service dates of components may be independent of each other when the customer obtains access other than that furnished under the Local Channel sections of this Tariff.

CNT does not transmit messages. However, the private line facilities it furnishes may be used for that purpose.

2.1.2 Transmission Medium

CNT selects and/or arranges for the facilities and/or equipment used to provide a private line Service. CNT may modify or change the facilities and/or equipment at any time subject to the regulations within this tariff. Any suitable technology or combination of technologies may be used.

2.1.3 Provision of Private Line Services

The services offered under this tariff are subject to the availability of suitable facilities and equipment.

A. Engineering, Installation, and Maintenance

CNT fully supports the private line services provided under this tariff through engineering, installation, and maintenance efforts. CNT will ensure that each private line service functions properly within its specified transmission, signaling, or switching parameters. The technical characteristics and specifications of each type of private line service are described or referenced in the respective service sections.

1. Engineering

CNT will engineer a private line service to meet its transmission parameters and/or equipment specifications.

2. Installation

CNT will schedule installation activity to meet the due date of the private line service. If the customer's request that installation activity be performed at other than CNT's scheduled time results in premium payment for labor, additional charges will apply.

The local channels provided under this tariff (a) will include any entrance cable or drop wiring and wire in intrabuilding cable to that point where provision is made for termination of the LEC's outside distribution network facilities at a suitable location inside a customer's premises, and (b) will be installed to such point of termination.

COMPUTER NETWORK TECHNOLOGY  
CORPORATION

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BY: Gregory Barnum - Vice President

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2. GENERAL REGULATIONS

2.1 Undertaking of CNT (Cont'd)]

2.1.3 Provision of Private Line Services (Cont'd)

A. Engineering, Installation, and Maintenance (Cont'd)

3. Maintenance

CNT will maintain and repair, or arrange for the maintenance and repair of only the private line service which it provides. The testing of a service which is routed through a designated CNT central office will be made from that office.

If a trouble condition occurs, the customer is responsible for determining if the trouble is in any customer equipment or customer-provided communications system which is connected at the customer's premises. A Maintenance of Service Charge will apply if, at the customer's request, a repair person is dispatched to the customer premises and testing discloses that the private line service is functioning correctly. No charge will apply, however, if at a later time the trouble condition is actually determined to be a malfunction of any CNT-provided private line service.

2.1.4 Through Transmission of Signals

CNT is responsible for the quality of transmission and signaling on the private line services it provides.

2.1.5 Limitations on the Provision of a Private Line Service

A. Availability

A private line service is offered subject to the availability of the facilities and equipment required to provide the service.

CNT bases the rates and charges quoted in this tariff on services furnished under normal conditions. Where installation of facilities involves unusual costs because of factors such as the time period, type of facility or location requested by the customer, special construction charges based on maintenance, operation, depreciation, engineering, return on investment and other expenses associated with furnishing the service may apply. Special construction charges may consist of recurring charges, nonrecurring charges, or both. Special construction charges may also include termination charges. Special equipment and arrangements not otherwise provided in this tariff will be provided on an individual case basis. These services will be provided only if CNT deems them to be practical and only if the special equipment or arrangement is in accord with and used in connection with other services provided by CNT. Charges for these services will be based on the estimated service costs including maintenance, operation, depreciation, administration, taxes, and other service specific costs, and a reasonable amount for return and contingencies.

B. Restoration of Private Line Services

In the event of failure, private line services will be restored in compliance with Part 64, Subpart D, of the FCC's Rules and Regulations.

C. Billing Capability

Services offered under this tariff will be provided only if billing capabilities for the services exist.

COMPUTER NETWORK TECHNOLOGY  
CORPORATION

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BY: Gregory Barnum - Vice President

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2. GENERAL REGULATIONS

2.1 Undertaking of CNT (Cont'd)

2.1.6 Transfer or Assignment

A private line service may be transferred or assigned to a new customer, on an individual case basis

2.1.7 Provision of a Design Layout Report

The customer may order a Design Layout Report describing the makeup of the facilities used to provide the interoffice channel portion of a service, the makeup of local channels used to provide a service, or both. The rates for the report(s) and a description of the information provided are contained within this tariff. Design Layout Reports can only be provided on services ordered after the effective date of this Tariff.

2.2 Use

2.2.1 General

A private line service may be used for any purpose permitted by law and consistent with its transmission or switching parameters.

2.2.2 Resale or Shared Use

When a private line service is resold or shared, the customer may advise its user that a portion of its service is provided by CNT. However, the customer shall not represent that CNT jointly participates with the customer in the provision of its services.

2.2.3 Interference, Impairment, and Hazard

The customer's use of a private line service must not interfere with, or impair, any services provided by CNT to others. In addition, it must not endanger the safety of installation/maintenance personnel of the public; damage or interfere with the functioning of CNT equipment or service; or otherwise injure the public in its use of these offerings.

2.3 Responsibilities of CNT

2.3.1 Liability

- A. CNT's liability, if any, for its willful misconduct is not limited by this tariff. With respect to any other claim or suit, by a customer or by any others, for damages associated with the installation, provision, termination, maintenance, repair, or restoration of a private line service, and subject to the provisions of B. through J. following, CNT's liability, if any, shall not exceed an amount equal to the proportionate charge provided for under this tariff for the private line service for the period during which the service was affected.
- B. CNT is not liable for damages associated with service, channels, or equipment which it does not furnish.
- C. CNT is not liable for any act or omission of any other carrier providing a portion of a private line service, nor shall CNT for its own act or omission hold liable any other carrier providing a portion of a private line service.
- D. CNT is not liable for damages to a premises resulting from the furnishing of service, including the installation and removal of equipment and associated wiring, unless the damage is caused by CNT's negligence.

COMPUTER NETWORK TECHNOLOGY  
CORPORATION

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2. GENERAL REGULATIONS

2.3 Responsibilities of CNT (Cont'd)

2.3.1 Liability (Cont'd)

- E. CNT shall be indemnified, defended and held harmless by the customer and user against all claims, losses, or damages arising from the use of private line services furnished pursuant to this tariff, involving:
1. Claims for libel, slander, invasion of privacy, or infringement of copyright arising from any communication;
  2. Claims for patent infringement arising from combining or using the private line service furnished by CNT in connection with facilities or equipment furnished by others; or
  3. All other claims arising out of any act or omission of others relating to private line services provided pursuant to this tariff.
- F. No license under patents (other than the limited license to use) is granted by CNT or shall be implied or arise by estoppel, with respect to any private line service offered under this tariff. CNT will defend the customer and user against claims of patent infringement arising solely from the use by the customer or user of private line services offered under this tariff and will indemnify such customer or user for any damages awarded based solely on such claims.
- G. CNT's failure to provide or maintain private line services under this tariff shall be excused by labor difficulties, governmental orders, civil commotions, natural catastrophes, and other circumstances beyond CNT's reasonable control, subject to the provisions for Credit Allowances for Interruptions in this tariff.
- H. CNT does not guarantee or make any warranty with respect to its local channel services when used in an explosive atmosphere. CNT shall be indemnified, defended, and held harmless by the customer and user against all claims, losses, or damages by any person relating to the services provided pursuant to this tariff when used in an explosive atmosphere.
- I. CNT shall not be liable for any failure of performance hereunder if such failure is due to any causes beyond the reasonable control of the Company. Such causes shall include, without limitation, acts of GOD, fire, explosion, vandalism, cable cut, storm or other similar occurrence, any law, order, regulation, direction, action or request of the United States government or of any other government or of any civil or military authority, national emergencies, insurrections, riots, wars, strikes, lockouts or work stoppages or other labor difficulties, supplier failures, shortages, breaches or delays, or preemptions of existing service to restore service in compliance with the Commission's Rule and Regulations.
- J. CNT shall not be liable for interruptions, delays, errors, or defects in transmission, or for any injury whatsoever, caused by the Customers, or the Customer's agents, End Users, or customers, or by facilities or equipment provided by the Customers.

2.3.2 Changes in Minimum Protection Criteria, Facilities, or Procedures

CNT is not responsible to any party if a change in a local channel service's Minimum Protection Criteria, facilities, operations or procedures (1) affects any facilities, customer equipment or customer-provided communications system in any way, or (2) requires their modification in order to be used. However, if such changes can be reasonably expected to materially affect the operating or transmission characteristics of the CNT Service, or render any customer equipment or customer-provided communications system incompatible, CNT will provide adequate notice, in writing, to allow the customer an opportunity to maintain uninterrupted service.

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2. GENERAL REGULATIONS

2.3 Responsibilities of CNT (Cont'd)

2.3.3 Service Dates

When a customer orders a local channel service, all components of the resulting end-to-end arrangement which are provided by CNT will begin service on the same date, unless otherwise specified by the customer.

2.3.4 Registration Information

CNT will make information available as required by Part 68 of the FCC's Rules and Regulations (e.g., the number of ringers that may be connected to a particular local channel service).

2.4 Responsibilities of the Customer

2.4.1 General

The customer's general responsibilities are described in this section. When other access is connected to a private line service, the customer assumes additional responsibilities that are described in the Connections section of this tariff.

A. Placement of Orders, Payment of Bills, and Compliance with Regulations

The customer is responsible for placing orders, complying with tariff regulations, and assuring that its users comply with tariff regulations. The customer is also responsible for the payment of bills for private line service. The customer may appoint an agent to act on its behalf, as specified in B. following.

1. Information the Customer Must Provide

When a customer places an order for private line service, the following information must be provided by the customer so that CNT can design, install, maintain, and bill the private line service ordered:

The category of interoffice and local channel private line service, interface, and signaling (if required), The designated CNT central office to which the local channel service is to be routed (when the customer elects to specify routing or when the local channel service consists solely of access coordination function),

The customer's billing name and address,

The contact name, telephone number, and address at each customer premises where the installation will be made,

The customer's desire to use LEC bridging (when a multipoint local channel service is ordered), and the location of Local Exchange Company bridges (when the customer elects to specify LEC bridge locations),

Information regarding customer equipment as specified in Part 68.106 of the FCC Rules and Regulations - (Notification to telephone company).

The design information contained in the design layout record for other access when an order is placed to connect other access without the Access Coordination Function, and

Exemption certification when the Special Access Surcharge within this tariff does not apply.

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2. GENERAL REGULATIONS

2.4 Responsibilities of the Customer (Cont'd)

2.4.1 General (Cont'd)

B. Floor Space, Conduit, and Electrical Power at a Customer's Premises The customer must provide the equipment space, supporting structure, conduit, and electrical power required to terminate a local channel service at a customer's premises without charge to CNT. The space, structure, conduit, and power must be made available in sufficient time to permit the installation of the local channel service to be completed prior to its due date. Selection of AC or DC power will be a matter of mutual agreement between the customer and CNT.

C. Access to Customer's Premises

The customer is responsible for arranging customer premises access at any reasonable time so that installation/maintenance personnel may install, repair, maintain, inspect, or remove a local channel service. Customer premises access must be made available at a time mutually agreeable to the customer and CNT.

D. Locations Involving High Voltage Power

When a customer orders a local channel service installed at a customer's premises where high voltage power is present, the customer shall:

1. Install, maintain, and pay for special facilities and protective apparatus required by federal, state, or local regulations.
2. Pay for required protective apparatus recommended for the location by CNT.

E. Availability for Maintenance, Testing, or Modifications The customer must make a private line service available for maintenance, testing, or implementation of changes it has ordered, at any reasonable, mutually agreeable time. Occasionally an impairment may only be evident at certain times (e.g., a certain hour of the day). In such cases, the private line service must be made available for testing during the same time periods if the trouble condition is to be corrected.

F. Damage to a Private Line Service

The customer must pay CNT for replacement or repair of a private line service when damage results from:

The negligence or willful act of the customer or others authorized by the customer,

Improper use of the private line service, or any use of equipment or systems provided by the customer or others authorized by the customer.

After receipt of payment for the damages, CNT will cooperate with the customer in its claim against any third party causing the damage.

G. Ancillary Charges

The customer is responsible for the payment of any ancillary labor charges incurred, on its behalf, under tariffs of the local exchange companies, when the access coordination function is furnished.

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2. GENERAL REGULATIONS

2.4 Responsibilities of the Customer (Cont'd)

2.4.1 General (Cont'd)

H. Loss

The customer must pay for the loss through theft of any local channel service equipment installed at a customer's premises.

I. Use with a Customer-Provided Communications System or with Services Provided by Others

When a local channel service is used with a customer-provided communications system, or with a service(s) provided by others via connections at the customer's premises, the customer must make all arrangements concerning the connected system or service with its provider. The connection does not constitute a joint undertaking between CNT and the provider of the system or service. Connections will be made in accordance with the regulations set forth within this tariff.

2.5 Payments and Charges

2.5.1 General

The charge for a private line service may be a recurring and/or a nonrecurring charge.

2.5.2 Application of Charges

The charges billed are based on the rates that are in effect in this tariff during the period that the private line service is furnished. If the rates for a period covered by a bill change after the bill has been rendered, the bill will be adjusted to reflect the new charges (see Fractional Charges and Credits within this tariff).

2.5.3 Payment of Charges

Payment is due upon presentation of a bill for the private line service furnished. A private line service may be discontinued for nonpayment of a bill (see Violation of Regulations within this tariff).

An administrative charge of \$10.00 will be applied by CNT each time a check or bank draft is returned by a bank to CNT for the reason of insufficient funds.

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2. GENERAL REGULATIONS

2.5.4 Minimum Payment Period and Notice of Discontinuance

A. Minimum Payment Period

The minimum payment period is the minimum period for which the customer is required to make payment for the private line service. The charges applicable to the minimum payment period include the recurring charge(s) plus any nonrecurring and/or special construction charge(s) that may apply.

The minimum payment period is calculated from the date that billing started after (1) the initial installation, or (2) a reinstatement after a change.

Minimum payment period charges apply if the customer discontinues a private line service component before the specified minimum payment period expires. The minimum payment period for a given private line service component is specified in the section of this tariff applicable to that private line service component.

B. Notice of Discontinuance

CNT requires notice when private line services are to be discontinued. The required notice period and the application of charges, if any, are specified in the section applicable to the specific private line service. (Under certain conditions, this notice requirement may be waived.)

2.5.5 Advance Payments and Deposits

A. Advance Payment

An advance payment may be required before a private line service is provided when a customer has a history of late payments to CNT or when a customer's financial responsibility is not a matter of record. The advance payment will equal the charges for the minimum payment period and the applicable nonrecurring charges. In addition, the advance payment will include an amount equal to the estimated nonrecurring charges and one month's recurring charges (if any) when special construction is involved. The advance payment will be credited on the customer's bill(s). A deposit may apply in addition to an advance payment (see Deposits, following).

B. Deposits

To safeguard its interests, CNT may require a customer with a history of late payments to CNT or whose financial responsibility is not a matter of record to make a deposit to be held as a guarantee for the payment of charges. A deposit does not relieve the customer of the responsibility for the prompt payment of bills on presentation. The deposit will not exceed an amount equal to the sum of the charges for the minimum payment period for the private line service.

*If a termination charge or a maximum termination liability is specified, the deposit may include an additional amount. This additional amount will not exceed the maximum charge(s) specified for the termination charge or maximum termination liability. An advance payment may be required in addition to a deposit (see Advance Payment, preceding).*

1. Interest on a Cash Deposit

The deposit will bear simple interest at the rate currently effective by order of the Arizona Corporation Commission, payable on the actual amount of deposit with the Company.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (Cont'd)

2.5.5 Advance Payments and Deposits (Cont'd)

B. Deposits (Cont'd)

2. Return of a Deposit

A deposit will be credited to a customer's account, and any credit balance remaining will be refunded, when the customer has established credit, or when the customer has established a prompt payment record with CNT for one year, or when the private line service for which the deposit had been required is discontinued.

2.5.6 Types of Charges

There are two types of charges, recurring and nonrecurring. These charges are as follows:

A. Recurring Charges

The recurring charges for a private line service are listed in the applicable service section as:

1. Monthly Charge

A monthly charge applies each month or fraction thereof that a private line service is furnished. Monthly charges start on the day after the private line service is installed but not before the due date of the order unless the customer agrees to an earlier installation. Charges accrue through and include the day that the private line service is discontinued. Monthly charges will be billed in advance. When the billing date and the date that the private line service is started, changed, or discontinued do not coincide, the charges will be adjusted to reflect the fractional part of the month involved (see Fractional Charges and Credits, within this tariff). For billing purposes each month is considered to have 30 days.

B. Nonrecurring Charges

A nonrecurring charge applies for an activity, such as an installation, a move, or a change, ordered by the customer. A nonrecurring charge applies for each activity performed. The charge may differ according to the work activity involved. Other charges, such as termination charges, if applicable, are also classified as nonrecurring charges. In addition, other charges for specific functions as stated in this tariff are applied on a nonrecurring basis. Following is a description of the generic nonrecurring charges.

1. Installation Charge

An installation charge applies when a private line service is furnished. Installation charges are listed in the appropriate sections of this tariff.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (Cont'd)

2.5.6 Types of Charges (Cont'd)

B. Nonrecurring Charges (Cont'd)

2. Move Charge

A move charge applies when the physical location of the termination of an interoffice channel or of an office connection or office function or local channel is changed at the customer's request. A move of any of these is considered to be the discontinuance of service at the old location and the reinstallation of the service at the new location. Installation charges apply only for the components that are moved. A new minimum payment period will be established.

When a component with a termination charge is moved, the customer must pay the unexpired portion of the termination charge. A new termination charge will be established at the new location. A move normally involves an interruption of the private line service for the period required to complete the move. No credit allowance will be granted for the period.

When a customer requests the installation of a duplicate service to avoid interruption during a move, recurring and nonrecurring charges will apply for the duplicate service. Charges will commence when the duplicate service is furnished. A new minimum payment period will apply for the duplicate service.

a. Moves in the Same Building

When a local channel service is moved to a new location in the same building at the customer's request, a move charge applies. A move charge is equal to one-half, except for Digital Data Local Channel Services where whole charges apply, of the installation charge for the local channel service involved, including the access coordination function and any channel options, miscellaneous equipment and arrangements that are associated with the service at that building.

b. Moves to a Different Building

When a local channel service is moved to a different building (or to a different central office) at the customer's request, the move is considered to be the discontinuance of the local channel service at the former location and the installation of a local channel service at the new location. The installation charges for the local channel service apply. Installation charges also apply to the access coordination function and any channel options and miscellaneous equipment or arrangements (with stated installation charges) associated with the service required at the new location. A new minimum payment period will be established for the local channel service. If a move to a new designated Central Office is not made at the customer's request, but is required as a result of CNT's rearrangement of its network, move charges do not apply.

3. Termination Charge

A termination charge applies when a customer orders the discontinuance of a private line service before the expiration of a specified period of time. Termination charges apply to specific components as set forth in the appropriate sections of this tariff. The charge has two elements, a dollar amount and a specified period of time. This period, expressed in months, is shown in brackets next to the dollar amount (e.g., \$10,000[120]) in the appropriate sections of this tariff. The termination charge is determined by multiplying the dollar amount by the ratio of the unexpired portion of the specified period of time.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (Cont'd)

2.5.7 Cancellation, Delay, or Change of an Order

The regulations set forth in this section for the cancellation, delay, or change of an order apply to all private line service components.

Change of a Due Date

When an order for a private line service is placed, a due date will be established and confirmed with the customer. In the event that a due date is changed as set forth in A., B., or C. following, the due date for the order will be changed to reflect the number of days of delay or advance, as appropriate.

A. Delay of a Due Date by the Customer

A customer may delay the due date of an order involving the installation, move or rearrangement of a private line service when: Section 2.5.7.B. is not applicable and the request for the delay is received by CNT prior to the order's due date, and the total delay measured from the order's initial due date does not exceed 30 cumulative calendar days. When the due date is delayed, a due date change charge will apply. Orders involving the discontinuance of a private line service may be delayed at any time prior to the due date. There will be no maximum delay period for these orders.

1. Maximum Delay Period

When the customer has delayed an order for the maximum 30 cumulative calendar day period, the order may not be delayed again by the customer. In such case, unless B. following applies, the customer has the option to (1) accept billing for the private line service ordered, or (2) cancel the order and pay the applicable cancellation charge for the private line service ordered. The billing or cancellation is effective on the 30th cumulative calendar day of the delay.

If the customer elects to accept billing, the installation will be completed as soon as reasonably practical after the customer advises CNT that the installation can be completed.

B. Delay of a Due Date by CNT

CNT will make every reasonable effort to assure that the private line service ordered is furnished on the due date. However, in some cases a delay in the installation may be unavoidable. If an order is delayed beyond its due date for more than 30 cumulative calendar days and such delay is not requested or caused by the customer, the customer may cancel the order without cancellation charges applying.

C. Advance of a Due Date

A customer's request for an advancement in the due date of an order will be accepted by CNT when the request can be accommodated without delaying orders of other customers. When the due date is advanced, a due date change charge will apply (see Due Date Change Charge within this tariff.)

D. Cancellation of an Order

A critical date schedule is established by CNT for each private line service order placed by a customer. CNT uses this schedule to identify key activities in the service order process, to monitor the progress of the installation, and to administer the schedule of cancellation charges. Critical date schedules may vary between service orders.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (Cont'd)

2.5.7 Cancellation, Delay or Change of an Order (Cont'd)

D. Cancellation of an Order (Cont'd)

Critical Dates (Cont'd)

The critical dates monitored by CNT are:

**Application Date (APP):** The date on which the customer provides a firm commitment and sufficient information to CNT to proceed with issuance of a firm order for service.

**Scheduled Issue Date (SID):** The date on which the service order is entered into CNT's service order distribution system.

**Design Layout Report Date (DLRD):** The date on which the Design Layout Report (DLR) or access interface information is received by CNT from the LEC.

**Records Issue Date (RID):** The date on which all circuit design and assignment information is sent to the central office installation force.

**Wired and Office Tested Date (WOT):** The date by which all intraoffice wiring is completed, all plug-ins are optioned and aligned, and frame continuity is established.

**Circuit Test and Acceptance (CTA) Date:** The date on which overall testing of the service is completed.

**Due Date (DD):** The date that has been established for completion of the service installation.

If an order for private line service is canceled by the customer prior to the SID, no charge applies. For cancellations by the customer on or after the those dates, a cancellation charge will apply. Cancellation charges applicable to the components of each category of private line service are listed in the service specific sections of this tariff.

If the customer or CNT delays the due date of an order, in accordance with 2.5.7.A. or B. preceding, the critical date schedule for the order will be revised for those critical dates not yet passed. Subsequent cancellation of the delayed order by the customer will cause a cancellation charge based on the revised schedule to be incurred.

E. Cancellation Involving Special Construction If a customer cancels an order that involves special construction, the applicable charges for the special construction, described within this tariff, apply in addition to the cancellation charges, herein described.

F. Change of an Order

When a customer changes the office connection or the channel options on an order before the due date, such a change is considered to be a design change. A Design Change Charge applies as specified in this tariff (see Design Change Charge within this tariff). A change in the location of an IOC is considered to be a cancellation of the order. If the change does not involve all portions of a private line service but causes the remainder of the service to be delayed more than 30 days beyond its due date, the customer has the option of (1) accepting billing for the components on the remainder of the service or (2) canceling those components and paying the applicable cancellation charge.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (Cont'd)

2.5.7 Cancellation, Delay or Change of an Order (Cont'd)

G. Other Changes to an Order

When a customer changes (1) the point of local channel termination on a premises (including changes involving the addition or removal of inside wire), (2) the interface, or (3) the channel options on an order before the service date, such a change is considered to be a design change. A design change charge applies as specified in this tariff (see Design Change Charge, Section 13). A change in premises is considered to be a cancellation of the order for the local channel service. If the change does not involve all locations on a local channel service but causes the remainder of the locations to be delayed more than 30 days beyond their due date, the customer has the option of (1) accepting billing for the remaining locations or (2) canceling those locations and paying the applicable cancellation charge.

A customer's order for modification of private line service after the service date is considered to be a change in service arrangement, as specified within this tariff.

2.5.8 Change in Service Arrangement

When a customer requests that private line service be changed after the service date, charges are determined in accordance with A. and B. following.

A. When Charges Apply

Charges apply for the following changes:

1. A change of an interoffice private line service from one transmission speed or bandwidth to another is considered to be the discontinuance of one interoffice private line service and the installation of a new interoffice private line service. Installation charges apply for the new private line service and a new minimum payment period is established.
2. A change in the office connection or a change in conditioning is considered to be the discontinuance and reinstallation of the interoffice private line service involved. Installation charges for the changed components, as appropriate, apply. A new minimum payment period is not established. Installation charges for components continued in use do not apply. A component is considered to be continued in use if (1) there is no break in billing for the recurring charge(s) for the component(s), (2) the component is not changed.
3. For all other changes to an interoffice private line service, excluding those changes identified in B. following, the installation charge for the component involved applies.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (Cont'd)

2.5.8 Change in Service Arrangement (Cont'd)

A. When Charges Apply (Cont'd)

4. When a change involves any of the activities identified in (a) through (e) following, it is considered to be the discontinuance of one local channel service and the installation of another. Installation charges will apply for all components involved (including the access coordination function) and a new minimum payment period is established:
  - a. A change from one category of local channel service to another.
  - b. A change within a category of service from one transmission speed, transmission mode, bandwidth, or technical specifications package to another.
  - c. A change from a two-wire termination to a four-wire termination or vice versa.
  - d. A change from two-point to multipoint local channel service or vice versa.
  - e. A change from one access vendor to another access vendor when CNT provides only the Access Coordination Function.
5. When a change involves moving the physical location of a local channel service (including changes caused by a customer specifying a particular designated CNT central office as set forth within this tariff), move charges apply as specified within this tariff.
6. When a change involves the addition of a point to an existing multipoint local channel service, installation charges apply for the components which are added to the service (including the access coordination function).
7. When a change involves the addition of a local channel option, miscellaneous function, or miscellaneous equipment item which has a stated installation charge, that charge will apply. In addition, a charge equal to the installation charge for an access coordination function involved will apply.

B. When Charges do not Apply

Charges do not apply for the following changes:

1. When the customer for the private line service changes due to corporate purchase, merger, reorganization, or transfer of assignment of the private line service and no physical change in the service (e.g. change in the interface, change in signaling, etc.) is requested by the new customer.
2. When the jurisdiction of private line service changes and no physical change is requested by the customer, except where LEC access termination charges apply.
3. When a private line service is discontinued, unless a termination charge applies as set forth within this tariff.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (Cont'd)

2.5.8 Change in Service Arrangement (Cont'd)

B. When Charges do not Apply (Cont'd)

4. When the change involves CNT records only (e.g., change in billing address).

5. Changes which are not made for customer reasons, but are required as a result of CNT's rearrangement of its network (e.g., changes resulting from the termination of a Shared Network Facilities Arrangement contract).

2.5.9 Fractional Charges and Credits

A. Computing Charges or Credits for a Fractional Part of a Month

When rates are stated on a monthly basis, each month is considered to have 30 days for billing purposes. Charges or credits for a fractional part of a month are calculated by counting the number of days remaining in the billing period after the private line service is furnished or has been discontinued. The number of days remaining in the billing period (including the 31st day of a 31-day month, if applicable) are counted starting with the day after the date on which the private line service was furnished or discontinued. Divide that figure by 30 days. The resultant fraction is then multiplied by the monthly charge to arrive at the fractional monthly charge or credit.

B. Computing Fractional Charges or Credits for a Rate Change

When a monthly rate is changed (increased or decreased) as a result of a tariff revision, the additional charge or credit is calculated as follows.

1. Monthly Rates - For any fractional part of a month, count the number of days remaining in the billing period (including the 31<sup>st</sup> day of a 31-day month) starting with the effective date of the rate change. Divide that figure by 30 days (billing month). The resultant fraction is then multiplied by the amount of the monthly rate change to arrive at the fractional charge of credit for the rate change.

C. Rounding to the Nearest Cent

If the computed charge(s) or credit include one-half cent or more, the fractional is rounded up to the next higher cent. Fractions of less than one-half cent are disregarded.

2.5.10 Special Taxes, Fees, Charges

Any assessments, franchise fees, privilege, license, occupation, excise, or other similar taxes or fees, whether in a lump sum or at a flat rate, or based on receipts, or based on poles, wire or other utility property units, imposed upon CNT by any governmental authority subsequent to the effective date of this tariff shall be added pro rata, insofar as practical, to the rates and charges stated in the standard schedules, in amounts which in the aggregate for the customers of any political entity shall be equal to the amount of any such tax upon CNT. CNT shall, so long as any such tax or fee is in effect, add to the bills of the customers in such political entity a pro-rate on

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2. GENERAL REGULATIONS

2.5 Payments and Charges (Cont'd)

2.5.10 Special Taxes, Fees, Charges (Cont'd)

the basis of the revenue derived by the company from each such customer, an amount sufficient to recover any such tax or fee.

2.5.11 Special Access Surcharge

- A. A Special Access Surcharge applies to each termination of a channel service at a PBX or equivalent device capable of interconnecting the channel with the local exchange network. The surcharge applies to each two-point local channel, to each multipoint termination at a customer's location, and applies to analog and digital high capacity service on a per voice grade equivalent basis.

CNT will bill the customer for the surcharge on each channel service termination unless the customer certifies that the channel service termination is exempt from the surcharge. This charge will be billed automatically on each special access service installed irrespective of whether the interconnection capability exists in the customer's premises equipment or in a Centrex-CO type switch. The surcharge rate is specified in the applicable rate sections of this tariff.

B. Exemptions from the Surcharge

1. A customer's channel service termination will be exempted from the monthly surcharge if the customer certifies to CNT that:
  - a. The channel service is terminated in a device which is not capable of interconnecting the service with the local exchange network, or
  - b. The channel service termination is associated with Switched Access Service that is subject to Carrier Common Line charges.
2. Certification must be provided by the customer when the channel service is ordered or changed. If a certification is not received from the customer with the order or change of service, the surcharge will be applied.
3. If the customer's service termination cannot be exempted as certified, the company reserves the right to bill and/or back bill the customer as necessary, including any penalty charges that may accrue to the Company.

C. Crediting the Surcharge

Upon receipt by CNT of certification that the customer's channel service termination is exempt from the surcharge, as specified in B. preceding, CNT will not bill the customer at the location certified as exempt.

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2. GENERAL REGULATIONS

2.5 Payments and Charges (Cont'd)

2.5.12 Late Payment Charge

Subject to billing and systems availability, when a bill or estimated bill for private line services charges is presented to the Customer, any amounts for which payment has not been received within 30 calendar days of the invoice date will be considered delinquent. The Customer shall be assessed a Late Payment Charge on any delinquent account balance, when that balance exceeds \$25.00. The minimum late Payment Charge is \$5.00. The period subject to the Late Payment Charge shall commence on the 31st calendar day after the invoice date, and continue from month to month until the delinquent balance is resolved. The Late Payment Charge shall be assessed monthly, based on the delinquent balance maintained on the account at that time. The Late Payment Charge shall be an amount equal to the outstanding delinquent balance multiplied by the applicable interest rate. The interest rate shall be 18% annually, simple interest (1.5% per month, simple interest) unless an applicable law or regulation specifies a lower rate to be charged, and that lower rate shall then apply. The Customer shall not be charged a Late Payment Charge on a delinquent balance, however, if an applicable law or regulation prohibits the imposition of such charges.

In the event a Customer disputes, in good faith, the validity of any private line services charges appearing on its invoice, as specified in this tariff, the amount of these disputed charges will be excluded from the total delinquent balance while the dispute is pending. If the Company sustains the charges after investigating the dispute, the applicable Late Payment Charges shall be deemed correct and binding on the Customer. If, alternately, the Company credits the charges after investigating the dispute, the Late Payment Charges will not apply.

2.6 Credit Allowances for Interruptions

2.6.1 General

A credit allowance will be given when a private line service is interrupted, except as specified within this tariff. An interruption period begins when the customer reports a private line service to be interrupted and releases it for testing and repair. An interruption period ends when the private line service is operative. Only the interrupted portion of the private line service will receive a credit. If the customer reports a private line service to be inoperative but declines to release it for testing and repair, it is considered to be impaired, but not interrupted.

In addition, there are specific credit allowance regulations that only apply to a particular private line service. Those regulations are specified in the section of the tariff that is applicable to the specific private line service.

2.6.2 When Credit Allowance does not Apply

Credit allowance does not apply for:

- A. Interruptions caused by the negligence of the customer or others authorized by the customer to use the customer's service,
- B. Interruptions due to the failure of power, equipment, systems, or connections not provided by CNT,
- C. Interruptions during any period when the customer or user has released a private line service for maintenance or rearrangement purposes, or for the implementation of a customer order,

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2. GENERAL REGULATIONS

2.6 Credit Allowances for Interruptions (Cont'd)

2.6.2 When Credit Allowance does not Apply (Cont'd)

- D. Interruptions which continue because of the customer's failure to authorize replacement of any element of special construction. The period for which credit is not allowed, begins on the seventh day after the customer receives CNT's written notification of the need for such replacement. It ends on the day after receipt of the customer's written authorization for such replacement,
- E. interruptions during periods when the customer elects not to release the private line service for testing and/or repair,
- F. Interruptions caused by the failure of access service, or
- G. An interruption or group of interruptions, resulting from a common cause, for amounts totaling less than one dollar.
- H. Interruptions during any period in which CNT or its agents are not afforded access to the customer's premises.

2.6.3 Use of Another Means of Communication

If the customer elects to use another means of communication during the period of interruption, the customer must pay the charges for the alternative service used.

2.6.4 Temporary Surrender of a Private Line Service

In certain instances, the customer may be asked to surrender a private line service for purposes other than maintenance, testing, repair, or activity relating to a service order. If the customer consents, a credit will be given. One day's credit will be given for each 24-hour period or fraction thereof that the service is surrendered.

2.6.5 Calculation of Credit Allowances

The credit allowances for all private line services are set forth in this section.

For calculating credit allowances for monthly services, every month is considered to have 30 days.

A credit allowance will be given for all private line services that are interrupted for 30 minutes or more. The credit allowance is determined in the following manner:

A. Interoffice Channels:

1. Calculate the average point value for one month by adding the total monthly charges for the private line service. That sum is then divided by the total number of central offices affected.
2. Calculate the average point value for one full day by dividing the average point value for one month by 30 days: (A.1.) divided by 30.
3. Multiply the average point value for one day by the interruption period to be credited (see Calculation Table within this tariff.) in order to determine the credit for one point: (A.2.) x interruption period.

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2. GENERAL REGULATIONS

2.6 Credit Allowances for Interruptions (Cont'd)

2.6.5 Calculation of Credit Allowances (Cont'd)

A. Interoffice Channels: (Cont'd)

4. Multiply the credit for one point by the number of central offices affected to determine the credit allowance for the service: (A.3.) x number of central offices affected.

B. Local Channels:

1. Calculate the average channel value for one month by adding the total monthly charges for the local channel service. That sum is then divided by the total number of local channels or bridged channels on the local channel service.

2. Calculate the average channel value for one full day by dividing the average channel value for one month by 30 days: (B.1.) divided by 30.

3. Multiply the average channel value for one day by the interruption period to be credited (see Calculation Table following) in order to determine the credit for one channel: (B.2.) x interruption period.

4. Multiply the credit for one channel by the number of channels affected to determine the credit allowance for the local channel service: (B.3.) x number of channels affected.

C. Calculation Table

The following table is used for calculating credit allowances for interruptions.

Length of Interruption

1 hour 59 minutes or less

2 hours and less than 8 hours

Each hour above 8 hours

Interruption Period to be Credited

None

0.2% of monthly recurring revenue

0.5% of the monthly recurring revenue of the Circuit, capped at 50% of the monthly recurring revenue for any single Service Outage and 100% of the monthly recurring revenue for all Service Outages to that same Circuit in any month

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2. GENERAL REGULATIONS

2.7 Connections

2.7.1 General

When access is connected to a CNT service, the connection will be made at the designated CNT central office if the CNT service and the access are electrically compatible. The regulations in this section and in the section(s) and tariff(s) applicable to a specific CNT service will apply to the connection. Coordinating agreements are necessary between CNT and access providers to establish arrangements for common functions at central offices, such as space, power, and light. In addition, technical agreements, similar to those in place with local exchange companies, are required between CNT and access providers to establish the specific arrangements by which the access will be connected to CNT's services. Connections to access will be made using office connections as described within this tariff. The responsibilities of CNT and the customer are specified following.

A. Responsibilities of CNT

CNT is not responsible to any party if a change in its minimum protection criteria, operations, or procedures (1) affects any access in any way, or (2) requires modification of access in order to be used. However, if such changes can be reasonably expected to materially affect the operating, switching, or transmission characteristics of the CNT service, or render the access incompatible, CNT will provide adequate notice in writing to allow the customer the opportunity to maintain uninterrupted service.

Unless CNT is responsible for end-to-end service as defined within this tariff, CNT is not responsible for changing its channels or components to maintain compatibility with access. However, if such changes are requested, CNT will, upon receipt of a customer order, endeavor to make the changes without interrupting service.

The testing of an CNT service will be made from a designated CNT central office.

In certain situations, assistance is available in matters pertaining to testing of assemblies. The services offered are set forth in this tariff (see Additional Administrative and Operational Functions, within this tariff).

B. Responsibilities of the Customer

When access is connected at a designated CNT central office the customer assumes responsibility for the connection as follows:

1. Ordering

Unless CNT is responsible for end-to-end service as described within this tariff, the customer must make all arrangements concerning the access with its provider and must make arrangements with CNT for the connection.

2. Compatibility with the CNT Service

Unless CNT is responsible for end-to-end service as defined within this tariff, the customer is responsible for ensuring compatibility between the access and the CNT service. This customer responsibility applies at the initial installation and on a continuing basis as long as the connection is made.

When a connection of access is made at an designated CNT central office and CNT is not responsible for end-to-end service as defined within this tariff, CNT does not warrant that any portion of the assembly will operate properly or that transmission will be satisfactory. If, however, a trouble condition is reported, CNT will assure that the channels and components CNT provides are operating properly with satisfactory transmission.

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2. GENERAL REGULATIONS

2.7 Connections (Cont'd)

2.7.1 General (Cont'd)

B. Responsibilities of the Customer (Cont'd)

3. Interface Information

The customer must specify the type of interface that is required.

4. Testing and Maintenance

If a trouble condition occurs on an assembly, the customer is responsible for determining if the trouble is in the connected access. CNT will only test and maintain its service.

2.7.2 Interference and Hazard

The operating characteristics of the access connected to an CNT service must not interfere with, or impair, any services provided by CNT to others. In addition, they must not endanger the safety of CNT employees or the public; damage or interfere with the functioning of CNT equipment, channels or services; or otherwise injure the public in its use of these offerings.

2.7.3 Minimum Protection Criteria

Access must comply with the Minimum Protection Criteria as specified in this tariff for the service to which the access is connected.

2.8 Violation of Regulations

2.8.1 General

CNT may take immediate action to protect its private line services or interests when certain regulations contained in this tariff are violated. The specific regulations involved and the action that will be taken by CNT are as specified within this tariff.

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2. GENERAL REGULATIONS

2.8 Violation of Regulations (Cont'd)

2.8.2 *Interference, Impairment, or Improper Use*

CNT will take immediate action to temporarily suspend the private line service when a customer violation of Section 2.7.2 preceding:

Subjects CNT or non-CNT personnel to hazardous conditions,

Circumvents CNT's ability to charge for its services, or

Results in immediate harm to the private line service or other CNT service.

In such cases, CNT will make reasonable efforts to give the customer prior notice before temporarily suspending service.

If a customer fails to comply with Section 2.7.2 preceding, CNT may, on ten (10) days' written notice by certified U.S. mail to the customer, deny requests for additional private line services and/or temporarily suspend the private line service to the non complying customer. If CNT does not deny or temporarily suspend the private line service(s) involved on the date of the expiration of the ten (10) days advance notice, and the customer noncompliance continues, nothing contained herein shall preclude CNT's right to deny or temporarily suspend the private line service without further notice.

When a violation results in the temporary suspension or denial of the private line service, these restrictions will be removed when the customer is in compliance with the regulation and so advises CNT, and said compliance is verified by CNT.

2.8.3 Nonpayment of Charges

CNT may disconnect a private line service or deny requests for additional private line services for nonpayment of any charges due as specified in within this tariff (Payment of Charges) preceding. A written notice will be sent to the customer at least ten (10) days in advance of the disconnect or denial of additional private line services. Upon payment of charges, the denial of additional service will be removed.

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2. GENERAL REGULATIONS

2.9 Definitions

**Access** - The communications services, channels, assemblies and systems outside of CNT's interoffice network that connect the customer premises to the CNT interoffice network.

**Access Coordination Function** - A component that provides for the design, ordering, installation coordination, preservice testing and service turn-up, trouble sectionalization, and restoration coordination on a channel provided by CNT under this tariff or an equivalent channel provided by the customer.

**Assembly** - A configuration consisting of customer equipment (excluding Customer Premises Equipment as defined in Computer Inquiry II) and/or channels which is connected to one or more private line services.

**Designated CNT Central Office** - The physical point of access for a service category to the CNT interoffice network.

**Bridged Channel** - A Voice Grade Local Channel Service component which provides a communication path between (1) a customer's premises and a Local Exchange Company bridge, or (2) a designated CNT Central Office and a Local Exchange Company bridge.

**Building** - A structure consisting of an enclosed area surrounded by outside walls and under one continuous roof.

**Channel** - An electrical transmission path for communications between two points.

**Channel Option** - A private line service component added to a Channel to change and/or augment its transmission characteristics.

**Channel Service Unit** - Equipment which performs the function of properly terminating a Digital Data Service local channel. The functions provided are regeneration of signals, loop equalization, maintenance, testing capability, and network protection.

**Channel Service Unit Functionality** - Equipment which performs the functions of: (1) properly terminating an T1.5 Channel Service or a Digital Data Local Channel Service, (2) regeneration of signals and (3) recognition of signal format errors.

**Component** - An element furnished under this tariff. Components are local and interoffice channels, bridged, and interbridge channels, access coordination functions, channel options, miscellaneous functions, central office connections, and miscellaneous equipment items.

**Customer** - The person or legal entity that orders a private line service (either directly or through an agent).

**Customer Equipment** - Terminal equipment, a multiline terminating system or protective circuitry located at non-CNT premises.

**Customer Premises** - the premises of a customer or user. It also includes customer-designated non-CNT premises

**Customer-Provided Communications System** - Non-CNT-provided dedicated private line channels and equipment (e.g., microwave or cable system).

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2. GENERAL REGULATIONS

2.9 Definitions (Cont'd)

**Design Loss** - The amount of power loss expected to occur when a 1004 Hz tone is transmitted from one end of a local channel to the other end.

**Direct Electrical Connection** - A physical connection (i.e., not through a switch) of the electrical conductors in a communications path.

**DS1 Channel** - An T1.5 Service, 1.544 Mbps. Local Channel, or other access.

**Due Date** - The date that has been established for completion of the installation, change, or disconnect of a private line service component.

**Foreign Exchange Service** - A service that enables a customer to obtain dial tone and related features in a LEC central office outside the LATA of the LEC central office which normally services the customer's location.

**Independent Company** - A local exchange company (LEC) that is not a former Bell Operating Company.

**Interbridge Channel** - A Voice Grade Local Channel Service component which provides a communications path between two Local Exchange Company bridges located in the same LATA.

**Interface** - The electrical and physical means by which a connection is made at a designated CNT central office.

**Interoffice Channel** - A private line service component which connects a designated CNT central office to another designated CNT central office.

**Interoffice Private Line Service** - The interoffice channel(s) and office connection(s), office functions, and channel option(s) furnished under this tariff to a customer.

**Interstate Communications** - A term that describes communications between and among individual states. It includes both interstate and foreign communications.

**Intrastate Communications** - A term which describes communications which take place within a state's boundaries and which are not terminated in a switch permitting interstate communications.

**Local Access and Transport Area (LATA)** - A geographic area established for the provision and administration of communications service. It encompasses one or more designated exchanges which are grouped to serve common social, economic, and other purposes.

**Local Channel** - a private line channel that connects an designated CNT central office to a customer's premises.

**Local Exchange Company (LEC)**- A company which furnishes exchange telephone service.

**Multifrequency Pulsing** - An inband interoffice address signaling method in which ten decimal digits and five auxiliary signals are each represented by selecting two frequencies out of a group consisting of: 700, 900, 1100, 1300, 1500, and 1700 Hz.

**Multipoint** - A private line service directly connecting three or more designated CNT central offices.

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2. GENERAL REGULATIONS

2.9 Definitions (Cont'd)

*Multipoint Local Channel Service* - A service which connects three or more points on a direct electrical basis.

*Network Interface* - The point of demarcation on the end user's premises at which the access supplier's responsibility for the provision of access ends.

*Office Connection* - Office connections provide the physical connection, at a designated CNT central office to perform channel derivation, switching, conversion or transfer functions.

*Office Function* - A private line service component located and furnished at a designated CNT central office to perform channel derivation, switching, conversion, or transfer functions.

*Point of Interface* - The point of demarcation between CNT and an access supplier. This point, located at a designated CNT Central Office, establishes the technical interface, the test point, and the point of division of operational responsibility.

*Premises* - A building or buildings on continuous property (except railroad right-of-way, etc.) not separated by a public throughfare.

*Pricing Central Office* - The designated CNT central office for a particular category of local channel service which is nearest to the customer's premises (measured between the serving wire centers of the customer's premises and the designated CNT Central Office).

*Private Line Service* - (1) the interoffice channel(s) and office connection(s), station connections and channel option(s) furnished under this tariff to a customer as a unit uninterrupted by office functions, or (2) and office function.

*Registered* - A term which means compliance with and approval within the Registration Program.

*Registration Program* - Part 68 of the FCC's Rules and Regulations which permits customer equipment to be directly connected to WATS, LDMTS and certain local channel services without the requirement for protective circuitry.

*Ringling* - An alternating or pulsating current intended to produce an audible or visible alerting signal.

*Service Date* - The date that billing starts for a private line service or component.

*Service Period* - The period of time during which CNT furnishes a private line service. It encompasses the consecutive period from the start of service to the end of service ordered by the customer.

*Serving Wire Center* - The wire center from which the customer's premises or designated CNT central office would normally obtain dial tone from the Local Exchange Company.

*Standard Jack* - The means of connecting customer equipment to a local channel service as specified in the Registration Program.

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2. GENERAL REGULATIONS

2.9 Definitions (Cont'd)

*Technical Specifications Package* - A combination of the various technical specifications associated with a Voice Grade Local Channel Service. Each package is designed to satisfy specific customer applications (e.g., voice, data, telephoto, etc.).

*Terminal Equipment* - Any telecommunications equipment other than a multiline terminating system or customer-provided communications system installed on the customer's side of the interface at a customer's premises.

*Termination* - A customer premises or a designated CNT Central Office.

*Two-Point Local Channel Service* - A service which consists of a single local channel.

*User* - A person or legal entity authorized by a customer to communicate over, or be connected to, the customer's private line service.

*Wire Center* - A building in which one or more central offices, used for provision of local exchange service, are located.

*Wire Center Area* - The territory served by a serving wire center.

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3. GENERAL DESCRIPTION

3.1 General

This section provides a general overview of the private line services available in this tariff. It includes a description of the two major classifications of private line services and the categories and components of service available under each classification. More detailed descriptions and specific rate information are located within the section of this tariff that applies to a given category of service.

3.2 Private Line Service Classification

There are two major classifications of private line service, (1) interoffice private line service, and (2) private line local channel service.

3.2.1 Interoffice Private Line Service

An interoffice private line service connects two or more designated CNT central offices.

3.2.2 Private Line Local Channel Service

A private line local channel service connects customer premises to customer premises or to a designated CNT central office.

3.3 Interoffice Private Line Service Categories

There are several categories of interoffice private line service. Each service category has its own technical characteristics and specifications, and most are further subdivided into speeds or types of transmission. Following is a brief description of each service category. Each category of service is available only within and/or between specified CNT central offices.

3.3.1 T1.5 Services

Provides service for the transmission of large volumes of communications at 1.544 mbps.

3.3.2 T45 Services

Provides service for the transmission of 44.736 Mbps digital signals.

3.4 Private Line Local Channel Service Categories

There are several categories of local channel services. Each category has its own technical characteristics and specifications, and most are further subdivided into speeds or types of transmission. Following is a brief description of each local channel service category.

3.4.1 1.544 Mbps Local Channel Services

Provides services for the transmission of large volumes of communications at 1.544 Mbps.

3.4.2 Voice Grade Local Channel Services

Provides services for the transmission of analog signals within an approximate bandwidth of 300 to 3000 Hz.

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3. GENERAL DESCRIPTION

3.3 Interoffice Private Line Service Categories (Cont'd)

3.4.3 T45 Local Channel Services

Provides services for the transmission of large volumes of communications at 44.736 Mbps.

3.5 Interoffice Private Line Service Components

An interoffice private line service is comprised of components which include interoffice channels, office connections, channel options, and office functions.

3.5.1 Interoffice Channel (IOC)

An IOC is a channel between two designated CNT central offices.

3.5.2 Office Connections

An office connection provides the physical interconnection at a designated CNT central office between an interoffice channel, an office function, a local channel obtained from the Private Line Local Channel sections of this Tariff, or other access. When other access is connected to an CNT service and the customer wishes CNT to perform the functions of access design, ordering, installation, coordination, preservice testing and service turn-up, trouble sectionalization, and restoration coordination, the Access Coordination Function furnished under the Private Line Local Channel sections of this Tariff provides those functions. When the Access Coordination Function is ordered, CNT will design the service based upon standard engineering considerations. When other access is connected to an CNT service and the customer wishes CNT to perform only the function of physical connection of the access to a service component at an CNT central office, an office connection only is employed. In such cases, CNT makes or implies no warranty that the assembly will operate properly or that transmission will be satisfactory. An office connection is also employed to connect service components within a designated CNT central office, for example:

an IOC to: a local channel or other access, or an office function

a local channel to: another local channel or other access, or an office function

an office function to: another office function other access to: an office function

Office connections apply for each two components interconnected at a designated CNT central office.

3.5.3 Channel Options

Channel options are features which can be added to an Interoffice Channel to change or to augment its transmission characteristics. Typical channel options are signaling and data conditioning.

3.5.4 Office Functions

Office functions are optional functions performed at CNT central offices which enable customers to increase the efficiency or usefulness of their service. They include switching arrangements, transfer arrangements, and alternate use arrangements. Office functions are connected with channels or other office functions by office connections.

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3. GENERAL DESCRIPTION

3.6 Local Channel Service Components

A private line local channel service is comprised of components which include local channels, bridged channels, interbridge channels, access coordination functions, channel options, miscellaneous functions, and miscellaneous equipment items.

3.6.1 Local Channel

A local channel is a channel between customer premises, or between customer premises and a designated CNT central office.

3.6.2 Bridged Channel

A bridged channel is a channel between (1) a designated CNT central office and a Local Exchange Company bridge or (2) a customer's premises and a Local Exchange Company bridge. Bridged channels are available on Voice Grade Local Channel Services.

3.6.3 Interbridge Channel

An interbridge channel is a channel between two Local Exchange Company bridges located in different wire centers. Interbridge channels are available on Voice Grade Local Channel Services only.

3.6.4 Access Coordination Function

The access coordination function provides for the design, ordering, installation coordination, preservice testing and service turn-up, trouble sectionalization, and restoration coordination on a channel provided by CNT under this tariff or an equivalent channel provided by the customer. In addition the access coordination function is available on Feature Group A and B Switched Access service channels.

3.6.5 Channel Options

Channel options are features which can be added to a local channel to change or to augment its transmission characteristics. Typical channel options are signaling and data conditioning.

3.6.6 Miscellaneous Functions

Miscellaneous functions are optional functions performed at designated CNT central offices which enable a customer to increase the efficiency or usefulness of a service. The only miscellaneous function currently available is bridging for Digital Data Local Channel Service.

3.6.7 Miscellaneous Equipment Items

Miscellaneous equipment items are optional items and arrangements which may be ordered on a local channel service (see Miscellaneous Functions and Arrangements, within this tariff).

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4. MILEAGE MEASUREMENT

4.1 Mileage Measurement

The mileage to be used to determine the monthly rate for the Transport Channels is calculated on the airline distance between the location involved, i.e., the serving wire centers associated with two customer designated premises, a serving wire center associated with a customer designated premises and a designated central office, or two designated central offices. The serving wire center from which the customer designated premises would normally obtain dial tone.

Mileage is shown in terms of mileage bands. To determine the rate to be billed first compute the mileage using the V&H coordinates method, as set forth in the National Exchange Carrier Association Tariff F.C.C. No. 4, then find the band into which the computer mileage falls and apply the rates shown for that band. When the calculation results in a fraction of a mile, always round up to the next whole mile before determining the mileage band and applying the rate.

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5. SPECIAL ARRANGEMENTS

5.1 Promotions

CNT may from time to time engage in special promotions of new or existing tariffed offerings of limited duration designed to attract new customers or to increase existing customer awareness of a particular offering. These promotional offerings are subject to the availability of services and facilities and may be limited to a specific geographical area or to a subset of a specific market group.

5.2 Contract Service Arrangements

5.2.1 General

- A. When economically practicable, customer specific contract service arrangements may be furnished in lieu of existing tariff.
1. Rates, Charges, Terms and additional regulations, if applicable, for the contract service arrangement will be developed on an individual case basis.
  1. Unless otherwise specified, the regulations for contract service arrangements are in addition to the applicable regulations and rates specified in other sections of this Tariff.
  3. All customer specific contract service arrangements will be considered highly proprietary competitive market information, and will be sealed so as to prevent disclosure outside of those with a need to know.

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6. T1.5 SERVICES-INTEROFFICE & LOCAL CHANNEL

6.1 General

An T1.5 Service provides for the transmission of 1.544 Mbps digital signals over terrestrial channels.

6.1.1 Description

T1.5 INTEROFFICE SERVICES are configured by furnishing office functions or by combining components to connect two designated CNT central offices. T1.5 Services are furnished on a two-point basis only.

T1.5 Local Channel Service is capable of simultaneous two-way transmission of serial, bipolar, return-to-zero isochronous digital signals at a transmission speed of 1.544 Mbps on a two-point basis only.

The customer is responsible for providing channel service unit functionality at each local channel service termination on a customer's premises .

T1.5 Local Channel Services use a framed DS1 signal format (D4 or ESF). Customers are required to select either D4 format or where available, the Extended Superframe (ESF).

Intrastate/InterLATA Terrestrial T1.5 Local Channel Service is furnished: (1) between a Customer's premises and a designated CNT central office in the same LATA to connect that premises to InterLATA IOC, or (2) solely as an access coordination function.

Intrastate/IntraLATA Terrestrial T1.5 Local Channel Service is furnished: (1) between two Customer premises in the same LATA, or (2) between a Customer's premises and a designated CNT central office in the same LATA to connect that premises to IntraLATA IOC or another Intrastate/IntraLATA Local Channel.

6.1.2 Regulations

In addition to the Regulations in Section 2, preceding, the following apply.

A. Availability of an T1.5 Service

T1.5 Services are available from designated CNT central offices, and may not be available in every LATA.

B. Connection of other Access

If the connection provides the capability to transmit signals with encoded analog content via the T1.5 Service to the telecommunications network, it must comply with the minimum protection criteria.

C. Connection of Local Channel Service Unit Functionality

The customer is responsible for providing channel service unit functionality at each termination of a local channel service on a customer's premises.

In the event that a trouble indication exists which necessitates a visit of a repair person to a customer's premises because of the absence of a loop-back in the customer's equipment, a Maintenance of Service Charge will apply (see Maintenance of Service Charge, within this tariff).

The connection of channel service unit functionality to 1.544 Mbps Local Channel Services shall be in accordance with Part 68 of the FCC's Rules and Regulations (Registration Program).

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6. T1.5 SERVICES-INTEROFFICE & LOCAL CHANNEL

6.1.3 Minimum Payment Period

Except as noted within this tariff, the minimum payment period for all T1.5 Service components is one month.

6.1.4 Notice of Discontinuance

The notice of discontinuance for the IOC component of a T1.5 Service is 30 calendar days. Recurring charges apply for a period of 30 calendar days from the date CNT receives the discontinuance notice or until the requested discontinuance date, whichever is later. During this period, the charges will continue to apply whether or not the customer continues to use the service. For purposes of calculating the discontinuance charges for customers subscribing to a fixed rate plan, the customer's current fixed rate will apply until the expiration date of the fixed rate plan and conventional monthly rates will apply thereafter.

The notice of discontinuance for all other T1.5 Service components is 30 calendar days.

6.1.5 Cancellation Charge

A cancellation charge will apply, per component, for service orders canceled by the customer on or after the SID. Refer to Price List for Cancellation Charge Schedule – T1.5.

The applicable charge is based on the last scheduled critical date reached in the service order process. For example, for an order involving an IOC and two office connections that is canceled after the SID but prior to the DLRD, cancellation charges listed under the "SID" column for the IOC and each of the two office connections apply.

6.2 Service Components and Rates

6.2.1 Interoffice Channel (IOC)

An Interoffice Channel is a channel between two designated CNT central offices, points of connection, or a combination thereof.

6.2 Service Components and Rates (Cont'd)

6.2.1 Interoffice Channel (IOC) (Cont'd)

A. Monthly Rates

The monthly per channel charge is mileage sensitive and includes two rates. The fixed rate applies to the channel itself, and a mileage rate applies to each airline mile of the Interoffice Channel. Refer to Price List.

B. Calculation of Charges

To calculate the monthly recurring charge for each Interoffice Channel, first determine the airline mileage of the channel (see Calculation of Airline Mileage, within this tariff). Using the rate schedule which corresponds to the applicable rate plan, multiply the total calculated airline miles by the appropriate mileage rate. To this figure add the corresponding fixed rate. The sum of the mileage charge and the fixed charge is the total recurring monthly charge for the IOC.

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6. T1.5 SERVICES-INTEROFFICE & LOCAL CHANNEL

6.2 Service Components and Rates (Cont'd)

6.2.2 Office Connections

A. Access Connection

An access connection provides the function, at a designated CNT central office, of connecting Local Channels, other access, or a CNT enhanced service to an IOC, office function, another Local Channel, or other access. One access connection applies for each Local Channel, other access, or CNT enhanced service connected. Refer to Price List.

B. Function Connection

A function connection provides the function, at the designated CNT central office, of connecting an office function to an IOC or another office function. Refer to Price List.

6.2.3 Channel Options

Channel options are features added to a channel to change or augment its transmission characteristics.

A. Enhanced Diversity Routing

Under this option, two or more T1.5 IOCs are furnished entirely over physically and electrically separated transmission paths, such that a failure at one geographic location will not cause the loss of both paths. The Enhanced Diversity Routing (EDR) is offered where separate facilities are available, subject to routing or performance constraints resulting from the diverse routing and made known to the customer prior to ordering. If complete EDR is not available when ordered, or if it becomes unavailable at a later date due to network rearrangements, EDR may be furnished on a partial basis only at the customer's request. The customer will be advised before partial EDR is provided and may cancel or discontinue the EDR option if the partial EDR is not acceptable. No cancellation charge will apply if the facilities are not available or the customer does not accept the partial EDR. When EDR is ordered, an installation charge and a monthly charge apply for each IOC in an IOC relationship pair on which EDR is provided, i.e., IOC No. 1 is diverse from IOC No. 2.

Refer to Price List

B. Clear Channel Capability

This option provides a customer with the capability to transmit DSO (64 Kbps) or DS1 (1.544 Mbps) signals with more than 15 consecutive zeros in a transmission. B8ZS (bipolar eight zero substitution) is the only coding technique acceptable for use with T1.5 Service to provide 64 Kbps clear channel capability.

Compatible Customer Premises equipment is required with this option. This equipment must be capable of transmitting and receiving B8ZS coding and must conform to extended superframe format.

An order for the Clear Channel Capability option must be placed coincidentally with the customer's order for T1.5 Service. This option is subject to availability and may not be available in all locations. There is no charge for this option on a T1.5 Interoffice Channel. The Local Channel rates are on an individual case basis.

Refer to Price List.

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6. T1.5 SERVICES-INTEROFFICE & LOCAL CHANNEL

6.2 Service Components and Rates (Cont'd)

6.2.4 Office Functions

A. Transfer Arrangement

This transfer arrangement enables a customer to transfer a DS1 channel between two other DS1 channels.

An office connection is required for each DS1 channel connected to this arrangement.

A key-activated control channel or I X N Control Arrangement is required to operate the transfer arrangement. The control channel must be provided from the designated CNT central office to the control location of the customer. The key and channel must be provided by the customer. The control channel will require an office connection. Access to the I X N Control Arrangement requires a dial-up data station at the designated CNT central office.

Refer to Price List.

B. DS1 Switch Port

This office function provides electronic cross connection of DS0 Channels to provide Customer Controlled Reconfiguration.

Customer Controlled Reconfiguration - Customer Controlled Reconfiguration permits the Customer to electronically rearrange DS0 channels between DS1 channels. This can be done between all of a Customer's DS1 channels terminating in the same designated CNT central office. Customer Controlled Reconfiguration requires one DS1 Switch Port for each of the office connections. In addition, Customer Controlled Reconfiguration requires Customer-provided terminal equipment and private line service or a dial-up service to send the customer's instructions to the network control center. If the customer elects to use dial-up services to access the network control center, an CNT 800 Service or its equivalent is required to provide secure dial-back capability.

Refer to Price List.

C. Access Protection Capability

This office function provides protection against failure of a local channel or other access. Protection is furnished through the use of a switching arrangement that automatically switches to a spare channel when the working channel fails. The spare channel is not included and must be ordered separately. This office function also requires compatible equipment to be provided by the customer at its premises.

Refer to Price List.

6.2.5 T1.5 Local Channel Service Rates

The rates applicable to T1.5 Local Channel Services are as set forth herein.

6.2.6 Local Channels

CNT will provide t1.5 Local Channels on an individual case basis at rates based on the price for such local channels as established by Local Exchange Company tariffs. These rates will include recurring and nonrecurring charges and may include termination charges. Refer to Price List.

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6. T1.5 SERVICES-INTEROFFICE & LOCAL CHANNEL

6.2 Service Components and Rates (Cont'd)

6.2.7 Access Coordination Function

An access coordination function is required for each local channel provided by CNT or for each access channel provided by the customer for which CNT provides access coordination.

Refer to Price List.

6.2.8 Channel Options

The following channel options are available for use with t1.5 Local Channel Services:

A. Special Routing

A t1.5 Local Channel Service is normally furnished using facilities selected by CNT. However, special routing options are available where the required components are available. Diversity is the only special routing option available for t1.5 Local Channel Services.

Two or more 1.544 Mbps Local Channel Services may be furnished partially or entirely over not more than two physically separated routes, subject to availability of facilities. Diversity is furnished for a portion of the local channel or for the entire local channel depending on the facilities available. If there are more than two local channels, the local channels are divided into two groups and furnished partially or entirely over two physically separated routes.

Charges will be developed and filed on an individual case basis.

6.2.9 Special Access Surcharge

In addition to the rates set forth within this tariff, a Special Access Surcharge applies to each voice grade equivalent channel, derived from a T1.5 Local Channel Service, which is terminated at a PBX or equivalent device capable of interconnecting the derived channel with the local exchange network (for additional information regarding the application of the Special Access Surcharge, refer to the regulations set forth within this tariff).

Special Access Surcharge Rates are as specified in the Price List.

6.2.10 Customer Access Selection Charge (CASC)

When a Customer orders a Terrestrial T1.5 Local Channel Service and requests an access provider other than the one selected by CNT, and CNT provisions the local channel service with the access provider requested by the Customer, a monthly recurring CASC applies in addition to the price of the local channel service. The monthly recurring CASC does not count toward revenue commitments and is not eligible for discounts.

Refer to Price List.

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7. T45 SERVICES-INTEROFFICE & LOCAL CHANNEL

7.1 General

T45 Services provide for the transmission of 44.736 Mbps digital signals.

T45 Services use a framed DS3 signal format. When used to carry Multiplexed DS1 Channels, the signal carried within the framed DS3 format must contain Formatted DS1 channels (for Interoffice Service) or Extended Superframe(for Local Channel Services), to a maximum of 28.

7.1.1 Description

T45 Interoffice Services are configured by combining service components at designated CNT central offices, and are furnished on a two-point basis only.

A T45 Mbps Local Channel Service provides a digital channel for the two-way simultaneous transmission of signals at the DS3 rate of 44.736 Mbps.

A T45 Mbps Local Channel Service is suitable for the transmission of voice, data (including CNT Interoffice Digital Service Spectrum) or any other application required by the customer which utilizes digital signals within the specified transmission parameters of the local channel.

7.1.2 Regulations

In addition to the Regulations in Section 2 preceding, the following apply.

A. Availability of T45 Services

T45 Services are available from the designated CNT central offices, and may not be available in every LATA.

7.1.3 Minimum Payment Period

The minimum payment period for all T45 Interoffice and Local Channel Service components is one month.

7.1.4 Notice of Discontinuance

Except for services provided under a fixed term plan, the Notice of Discontinuance for all T45 Service components is one month. Recurring charges will apply for a period of one month from the date CNT receives the discontinuance notice or until the requested discontinuance date, whichever period is longer. These charges will apply during this period whether or not the customer continues to use the service.

7.1.5 Cancellation Charge

As specified within this tariff preceding the cancellation charge for T45 Mbps Local Channel Service orders canceled after the start of installation will be equal to an estimate of the net costs incurred in each installation not to exceed the charges for the minimum payment period.

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7. T45 SERVICES-INTEROFFICE & LOCAL CHANNEL

7.2 Service Components and Rates

The components of an T45 Service are Interoffice Channels, Office Connections, and Office Functions.

7.2.1 Interoffice Channel (IOC)

A T45 Interoffice Channel is a channel between two designated CNT central offices, points of connection, or a combination thereof, on digital fiber optic network or on terrestrial digital facilities at the discretion of the customer when fiber optic facilities are not available. The IOC monthly recurring charge comprises two elements. A fixed element applies per channel and a mileage element applies per airline mile of the IOC.

Refer to Price List.

7.2.2 Office Connections

A. Access Connection

An Access Connection provides the function, at a designated CNT central office, of connecting Local Channels, other access, or a CNT enhanced service to an IOC, office function, another Local Channel, other access, a CNT enhanced service or a CNT service as specified within this tariff. One access connection applies for each Local Channel, other access or CNT enhanced service connected.

Refer to Price List.

B. Function Connection

A function connection provides the function, at a designated CNT central office, of connecting an office function to an IOC, another office function, or a CNT service as specified within this tariff, or of connecting an IOC to a CNT service as specified within this tariff.

Refer to Price List.

7.2.3 Channel Options

Channel options are features added to a channel to change or augment its transmission characteristics.

CNT Enhanced Diversity Routing

Under this option, two or more T45 IOCs are furnished entirely over physically and electrically separated transmission paths, such that a failure at one geographic location will not cause the loss of both paths. The CNT Enhanced Diversity Routing (CEDR) is offered where separate facilities are available, subject to routing or performance constraints resulting from the diverse routing and made known to the customer prior to ordering. If complete CEDR is not available

when ordered, or if it becomes unavailable at a later date due to network rearrangements, CEDR may be furnished on a partial basis only at the customer's request. The customer will be advised before partial CEDR is provided and may cancel or discontinue the CEDR option if the partial CEDR is not acceptable. No cancellation charge will apply if the facilities are not available or the customer does not accept the partial CEDR. When CEDR is ordered, an installation charge and a monthly charge apply for each IOC in an IOC relationship pair on which CEDR is provided, i.e., IOC No. 1 is diverse from IOC No. 2. Refer to Price List.

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7. T45 SERVICES-INTEROFFICE & LOCAL CHANNEL

7.2 Service Components and Rates (Cont'd)

7.2.4 Local Channels

The rates for the local channel component of a T45 Mbps Local Channel Service are established on an individual case basis and are as specified in the Price List.

7.2.5 Access Coordination Function (ACF)

An Access Coordination Function is required for each local channel provided under this tariff or for each access channel provided by the Customer for which CNT provides access coordination. The rates for Access Coordination Functions are established on an individual case basis , as specified in the Price List.

7.2.6 Special Access Surcharge

*In addition to the rates set forth within this tariff, a Special Access Surcharge applies to each voice grade equivalent channel, derived from a T45 Mbps Local Channel Service which is terminated at a PBX or equivalent device capable of interconnecting the derived channel with the local exchange network. The rates are established on an individual case basis , as specified in the Price List.*

7.2.7 Customer Access Selection Charge (CASC)

When a Customer orders a Terrestrial 45 Mbps Local Channel Service and requests an access provider other than the one selected by CNT, and CNT provisions the local channel service with the access provider requested by the Customer, a monthly recurring CASC applies in addition to the price of the local channel service. The monthly recurring CASC does not count toward revenue commitments and is not eligible for discounts.

Refer to Price List.

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8. Asynchronous Transfer Mode

8.1 General

Asynchronous Transfer Mode (ATM) is a fast-packet based switching and transport technology that can support data applications over a single physical access link. This high-speed service utilizes digital access facilities and high performance ATM switches to allow for the efficient transfer of data between various customer locations.

8.1.1 Description

Asynchronous Transfer Mode is a dedicated-connection switching technology that organizes digital data into 53-byte cell units and transmits them over a physical medium using digital signal technology. Individually, a cell is processed asynchronously relative to other related cells and is queued before being multiplexed over the transmission path.

8.1.2 Regulations

In addition to the Regulations in Section 2., preceding, the following apply.

- A. Availability – These Services are available from designated CNT central offices, and may not be available in every LATA.

8.1.3 Minimum Payment Period

The minimum payment period for all ATM components shall be 12 months.

8.1.4 Notice of Discontinuance

The Notice of Discontinuance for ATM is one month. Recurring charges will apply for a period of one month from the date CNT receives the discontinuance notice or until the requested discontinuance date, whichever period is longer. These charges apply during this period whether or not the Customer continues to use the service.

8.1.5 Cancellation Charge

As specified within this tariff the cancellation charge for individual case basis orders canceled after the start of installation will be equal to an estimate of the net costs incurred in each installation not to exceed the charges for the minimum payment period.

8.2 Service Components and Rates

8.2.1 Interoffice Channel

An Interoffice Channel is a channel between two designated CNT central offices, points of connection, or a combination thereof. Rates are as specified in the Price List

8.2.2 Local Channel

A Local Channel is a channel between a designated CNT central office to a customer's premises. Rates are as specified in the Price List

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10. RESERVED FOR FUTURE USE

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12. SONET SERVICES-INTEROFFICE & LOCAL CHANNEL

12.1 General

The CNT Private Line Interoffice Channel SONET Services provide for the transmission of various digital signals.

12.1.1. Description

These CNT Private Line Interoffice and LocalChannel SONET Services are configured by combining service components at designated CNT Central Offices. The CNT Central Offices may be within the same LATA or may be in different LATAs. CNT Private Line SONET Interoffice Channels are furnished on a two-point basis only.

Local Channel Service used for CNT Private Line SONET Services is suitable for the transmission of voice, data or any other application required by the Customer which utilizes digital signals within the specified transmission parameters of the local channel.

Local Channel Service may be furnished (1) between a Customer's premises and a designated CNT Central Office or (2) solely as an Access Coordination Function.

All signals carried by local channels or other access and presented to the CNT Central Offices must meet certain signal and format constraints.

12.1.2. Regulations

In addition to the Regulations in Section 2., preceding, the following apply.

- A. Availability - These Services are available from designated CNT central offices, and may not be available in every LATA.
- B. Connection to Other Services

Other access at various speeds may be connected to a designated CNT Central Office.

12.1.3. Notice of Discontinuance

The Notice of Discontinuance for all CNT Private Line SONET Service components is one month. Recurring charges will apply for a period of one month from the date CNT receives the discontinuance notice or until the requested discontinuance date, whichever period is longer. These charges will apply during this period whether or not the Customer continues to use the service.

12.1.4 Minimum Payment Period

The minimum payment period for a Local Channel Service or Access Coordination Function used for CNT Private Line SONET Service shall be 12 months.

12.1.5. Cancellation Charge

As specified within this tariff the cancellation charge for individual case basis orders canceled after the start of installation will be equal to an estimate of the net costs incurred in each installation not to exceed the charges for the minimum payment period.

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12. SONET SERVICES-INTEROFFICE & LOCAL CHANNEL

12.2. Service Components and Rates

The components of CNT Private Line SONET Service are Interoffice Channels and Office Connections.

12.2.1. Interoffice Channel

An Interoffice Channel is a channel between two designated CNT central offices, points of connection, or a combination thereof. Rates are as specified in the Price List.

- A. Termination Charge - A termination charge will apply if the customer terminates service prior to the end of the term specified.

12.2.2. Office Connections

- A. Access Connection

An Access Connection provides the function, at a CNT central office, of connecting Ring Network Access Service or other access to an IOC. One access connection applies for each other access connected. Rates are as specified in the Price List.

Installation charges do not apply when the access connection is ordered for installation at the same time as an CNT Private Line SONET Service. The CNT Private Line SONET Service IOC must remain in service for at least 12 months. If the IOC is disconnected prior to the 12 months, the customer is liable for a termination charge equal to the installation charge for the access connection.

- B. Function Connection

A function connection provides the function, at a CNT central office, of connecting an office function to an IOC, another office function, a CNT service, or of connecting an IOC to a CNT service as specified within this tariff. Rates are as specified in the Price List.

12.2.3. Office Functions

*SONET Multiplexing*

The SONET multiplexing office function provides for the transmission of multiple digital signals configured in either a office multiplexing, hubbing, linear add/drop configuration or ring configuration, for which the Customer has designated the configuration. Rates are as specified in the Price List.

*Channel Activation Option*

This permits the Customer to designate various CNT Private Line SONET Service channels terminating in the interconnection of multiplexing office functions. An additional charge will apply, per termination, for three or more SONET Service terminations.

In addition, a non-recurring reconfiguration charge applies per each change to an activated channel.

Refer to Price List.

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12. SONET SERVICES-INTEROFFICE & LOCAL CHANNEL

12.2. Service Components and Rates (Cont'd)

12.2.4 Local Channels (LC)

The rates for the local channel component of a Local Channel Service used for CNT Private Line SONET Services are established on an individual case basis (ICB), as specified in the Price List.

12.2.5 Access Coordination Function (ACF)

An Access Coordination Function is required for each local channel provided under this tariff or for each access channel provided by the Customer for which CNT provides access coordination. The rates are established on an individual case basis (ICB).

Refer to Price List.

12.2.6 Special Access Surcharge

(See Voice Grade Local Channel Services Section).

12.2.7 Channel Options

The following channel option(s) are available for use with Local Channel Services used for CNT Private Line SONET Services:

A. Special Routing

Local Channel Service is normally furnished using facilities selected by CNT. However, special routing options are available where the required components are available. If complete Special Routing is not available when ordered, or if it becomes unavailable at a later date due to network rearrangements, Special Routing may only be furnished on a partial basis. The Customer will be advised before partial Special Routing is provided and may cancel or discontinue the special routing if the partial Special Routing is not acceptable. No cancellation charge will apply in such case. The special routing option available for Local Channel Service is Local Channel Protection Capability.

B. Local Channel Protection Capability

Local Channel Protection Capability (LCPC) provides two physically separate high capacity fiber optic local channels (primary and secondary) equipped with automatic restoration capability to provide backup in the event of a single facility break or an electronic failure. Local Channel Protection Capability is available between the Customer premises and the designated CNT central office, between the LEC serving wire center for the Customer premises and the designated CNT central office or between the Customer premises and the LEC serving wire center for that premises.

When facilities are not available, the Company may request special construction of plant to satisfy its requirements. When special construction is necessary, charges will be developed on an individual case basis.

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12. SONET SERVICES-INTEROFFICE & LOCAL CHANNEL

12.2. Service Components and Rates (Cont'd)

12.2.8 CNT Optical Carrier Levels

A. Optical Carrier Level 3 (OC3)

OC3 service provides for the transmission of 155.52 Mbps. OC3 Service is configured by combining service components at designated CNT central offices. Refer to Price List.

B. Optical Carrier Level 12 (OC12)

OC12 service provides for the transmission of 622.08 Mbps. Service is configured by combining service components at designated CNT Central Offices. Refer to Price List.

C. Optical Carrier Level 48 (OC48)

OC48 service provides for the transmission of 2.488 Gbps. Service is configured by combining service components at designated CNT Central Offices. Refer to Price List.

D. Optical Carrier Level 192 (OC192)

OC192 service provides for the transmission of 9.953 Gbps. Service is configured by combining service components at designated CNT Central Offices. Refer to Price List.

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14. CNT Regional Frame Relay Service

14.1 General

CNT Regional Frame Relay Service (RFRS) is a public data network offering which provides high speed, order-preserving transmission of frames between Regional Area Networks (LANs) or other high speed data communications equipment for distributed computing applications.

14.1.1 Description

RFRS is offered within the State of Arizona, where facilities and billing capabilities permit. Charges for additional CNT Frame Relay Services which may be used in conjunction with CNT Regional Frame Relay Service may be found in this tariff. The following CNT Frame Relay Service features are not available under this tariff for CNT Regional Frame Relay Service:

- Disaster Recovery Options
- Frame Relay Service Level Agreement
- Frame Relay Service Domestic Gateway Capability
- International Frame Relay Service
- CNT International End-to-End Frame Relay Service
- Frame Relay Volume Pricing Plan
- Digital Services Volume Pricing Plan

Regional Access Ports furnished under this tariff operate at transmission speeds of 56/64, 128, 256, 384, 512, 768 and 1544 kbps. The port speed defines the maximum rate that the Customer can transmit data to and receive data from the FRS network.

14.1.2 Regulations

A. Responsibilities of the Customer

The Customer must provide the following additional information to the Company when ordering RFRS:

- The number and location of the Ports ordered,
- The initial set of software functions for each Port per Technical Publication No. TR 50052,
- The transmission speed of each Port,
- The CIR of each PVC, The Port origination and destination of each PVC CIR, and Requirements for Regional and Global addressing for PVC Link Connection Identifiers (DLCI), for transmission through FRS.

B. Notice of Discontinuance

The Notice of Discontinuance for RFRS components in service is 15 days. Recurring charges apply for a period of 15 days from the date the Company receives the Notice of Discontinuance or until the requested discontinuance date, whichever is later.

The charges will continue to apply whether or not the Customer continues to use the RFRS components. Orders involving the discontinuance of RFRS components may be delayed or withdrawn, without charge, at any time prior to the discontinuance date. A Notice of Discontinuance cannot be withdrawn or delayed on the Due Date for discontinuance.

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14. CNT Regional Frame Relay Service

14.1.2 Regulations (Cont'd)

C. Cancellation, Delay or Change of an Order

The regulations set forth in this section apply for the cancellation, delay or change of an order for RFRS components. These regulations are in lieu of those specified within this tariff. When an order is placed for installation of a Regional Access Port or Regional PVC, or for a change to a Regional Access Port's speed or to a Regional PVC CIR, a Due Date for that order will be established by the Company. Such Due Date will be confirmed with the Customer. In the Event that such Due Date is delayed, the provisions specified in Section E. or F. following will apply.

D. Cancellation of an Order

A Customer may cancel an order for the installation or change of RFRS any time prior to the Due Date. An order cannot be canceled on the Due Date. An order is considered to have been canceled when the Company receives a notification of cancellation from the Customer. Such notification may not be retroactive. There is no cancellation charge if the notification of cancellation is received by the Company 30 calendar days or more prior to the initial Due Date. If the notification of cancellation is received by the Company less than 30 calendar days prior to the initial Due Date, the following cancellation charges will apply as specified in the Price List.

E. Delay of Due Date by Company

The company will make every reasonable effort to assure that the service ordered is furnished on the Due Date. However, in some cases a delay in the Due Date may be unavoidable. If the Company delays a Due Date for less than six (6) cumulative calendar days from the initial Due Date, not counting any delays requested or caused by the Customer, the Customer may either: (a) cancel the delayed order at no charge, or (b) after the installation or change is completed, the Company will credit the Customer's bill in an amount equal to 50% of one month's Monthly Charge (less applicable discount) for each delayed Regional Access Port or Regional PVC.

F. Delay of Due Date by the Customer

A Customer may delay an order for the installation or change of RFRS components at any time prior to the Due Date.

However,

1. If a Customer delays an order within the three (3) calendar days immediately prior to the Due Date, a Due Date Change Charge will apply as specified in the Price List, regardless of the length of delay.
2. If a Customer delays a Due Date by more than twenty (20) cumulative calendar days from the initial Due date, the Customer may either: (a) accept billing for the service ordered commencing on the first day after the 20th cumulative calendar day, or (b) cancel the order and pay the applicable cancellation charge as set forth within this tariff.
3. If a Customer is not ready on the Due Date and has not requested a delay prior to the Due Date, the service ordered will commence on the Due Date.

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14. CNT Regional Frame Relay Service

14.1 General—(Cont'd)

14.1.2 Regulations (Cont'd)

G. Change of an Order

When a Customer changes the speed of a Regional Access Port or Regional PVC before the Due Date, such a change is considered to be a design change, not a cancellation of an order. No design change charges apply for RFRS. However, if the Customer requests a Regional Access Port speed change from 56 kbps to a higher Regional Access Port speed, less than twenty (20) calendar days prior to the Due Date, a new Due Date will be established by the Company. Such new Due Date will be confirmed with the Customer.

H. Expedite of an Order

At the Customer's request, the Company will attempt to advance the Due Date of an order to the installation of a Regional Access Port to a new negotiated Due Date. If the new date is met, the following Nonrecurring Charge applies as specified in the Price List.

I. Minimum Payment Period

There is no minimum payment period for RFRS.

14.1.3 Provision of Access Lines

Regional Access Ports are available for connection to Regional PVCs within the same LATA. Regional Access Ports include a digital access line from the Customer Premises to a designated CNT Central Office providing RFRS within that LATA. Equivalent digital access lines provided by the Customer, in lieu of the access lines provided by CNT, may be connected to Regional Access Ports, however all nonrecurring and monthly charges for Regional Access Ports as specified within this tariff will apply.

Digital access lines connected to a Regional Access Port cannot connect to a Domestic Port or Global Port, provided in CNT's Business Services Guide.

14.1.4 Availability

Regional FRS is available at CNT Central Offices within those LATAs which provide T1.5 Service or CIDSS.

14.1.5 Regional FRS Components and Rates

The charges for Regional FRS consist of Non-Recurring Charges and Monthly Charges for Regional Access Ports and Regional PVCs.

A. Regional Access Port

Provides connection capability within and between any of the LATAs specified within this tariff in the State of Arizona. Regional Access Ports connect to Regional PVCs as specified within this tariff. A Regional Access Port can connect within the same LATA to a Domestic Port, Global Port or a Regional Access Port via an IntraLATA PVC. A Regional Access Port can connect to a Regional Access Port in another LATA, as specified within this tariff, in the State of Arizona via an InterLATA PVC.

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14. CNT Regional Frame Relay Service

14.1.5 Regional FRS Components and Rates (Cont'd)

B. Regional Access Port Change Charges

1. A customer can request to increase or decrease a port speed or change a Domestic Port to a Regional Access Port or change a Global Port to a Regional Access Port at any time after the service date for the Regional Access Port. A Regional Access Port Change Charge will apply for each change, as specified in the Price List.
2. A change of the physical location of a Customer's Premises that requires a change to an existing Regional Access Port connection, is considered to be a discontinuance and re-installation of the Regional Access Ports involved. Discontinuance provisions will apply as specified within this tariff. Installation Charges for the Regional Access Ports will apply as specified within this tariff. A change of the physical location of a Customer's Premises that does not require a change to an existing Regional Access Port connection is considered a change and the Regional Access Port Change Charge in 1. above will apply.

C. Regional Access Charges

Installation Charges and Monthly Recurring Charges apply for each Regional Access Port as specified in the Regional Access Port Charges Table. A Port Interconnection Monthly Charge applies for each Regional Access Port on which An InterLATA PVC or Domestic PVC terminates. The Port Interconnection Monthly Charge is in addition to the Regional Access Port Monthly Charge. Refer to Price List.

14.1.6 Regional PVCs

A. Regional PVCs are defined as follows:

Regional PVCs are provided solely in a two-way configuration. Regional PVCs must connect to at least one Regional Access Port. Domestic and Global Ports are available as specified within this tariff. A two-way PVC transmits and receives simultaneously.

B. Regional PVC CIR Change Charge

1. A Customer can request to increase or decrease a Regional PVC CIR at any time after the service date for that Regional PVC. A PVC CIR Change Charge will apply for each change to a Regional PVC CIR, as specified in the Price List.
2. A change of the physical location of the Customer's premises that requires a change to an existing Regional Access Port connection, requires discontinuance and re-installation of the Regional PVCs involved.

Discontinuance provisions will apply as specified within this tariff. Installation Charges for Regional PVCs will apply as specified within this tariff.

C. Regional PVC Installation Charges

Installation Charges apply for the installation of each Regional PVC, as specified in the Price List.

D. Recurring Charges

Monthly Recurring Charges apply for each Regional IntraLATA PVC and Regional InterLATA PVC as specified in the Regional PVC Charges Table. Refer to Price List.

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15. MISCELLANEOUS EQUIPMENT AND ARRANGEMENTS

15.1 General

*This section contains miscellaneous functions and arrangements that are provided for use with private line services offered under this tariff.*

15.1.1 Regulations

In addition to the regulations in Section 2, preceding, the following applies.

A. Minimum Payment Period

*Unless otherwise specified for an individual case, miscellaneous functions and arrangements are furnished for the same minimum payment period as that specified for the associated private line service.*

15.2 Interoffice Services-Multiservice Office Functions

15.2.1 1 X N Control Arrangement

This arrangement enables the customer to control up to 48 switching or transfer functions (e.g., switching or transfer arrangements to connect Voice Grade Services), at a designated CNT central office via a remote keyboard terminal capable of either 300 or 1200 bps operation.

The Control Arrangement must be located in the same CNT central office as the switching or transfer functions which it controls.

Access to the 1 X N Control Arrangement requires an appropriate channel.

Refer to Price List.

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16. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

16.1 General

This section contains the rates and regulations for additional administrative and operational functions that are available in connection with the installation, operation and maintenance of a private line service. The additional functions will be provided only when specifically ordered or requested by a customer. All of the additional administrative and operational functions are subject to the availability of personnel and equipment. In furnishing these functions, CNT does not assume any additional responsibility for the through transmission of signals beyond that set forth in 2 preceding.

16.2 Testing Functions

At the customer's request, CNT will review test results and participate with the customer in a design review, technical analysis, or testing.

16.2.1 Review of Test Results-IOC

The rates for Review of Test Results for an Interoffice Channel are as specified in the Price List.

16.2.2 Review of Test Results-Local Channel

Rates for Review of Test Results for local channels are as specified in the Price List.

16.2.3 Special Participative Design Review, Technical Analysis and Testing.

Refer to Price List.

16.2.4 Customer Directed Participative Testing

At the customer's request, CNT will participate in the testing of an assembly, when tests are directed by the customer.

A. Assembly Testing-Per IOC Per Person

Refer to Price List.

B. Bill Testing-Per IOC Service

Refer to Price List.

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16. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

16.3 Additional Installation/Maintenance Functions

CNT will provide the following additional installation/maintenance functions for a private line service when ordered by the customer.

16.3.1 Overtime Installation

Installation activities performed at times which require premium payment to installation personnel.

16.3.2 Stand-By

Refers to retention, at the customer's request, of installation/maintenance personnel at the designated CNT central office or customer premises after completion of normal testing appropriate to the installation or repair of the private line service being provided. In such cases additional Installation/Maintenance charges apply for all time in excess of half hour.

16.3.3 Rates are as specified in the Price List.

16.4 Additional Engineering Functions

16.4.1 Additional Engineering of Interoffice Services charges are as specified in the Price List.

16.4.2 Refer to Price List for Additional Engineering – Local Channel rates.

16.5 Maintenance of Service Charge

The customer is responsible for the payment of a Maintenance of Service Charge when:

a trouble condition exists and customer equipment, a customer provided communications system, or facilities provided by the customer or user is connected to the local channel service, and

when requested by the customer, maintenance personnel visit the customer's premises, and

as a result of that visit, the proper functioning of the local channel service is confirmed (i.e., the cause of the trouble condition was other than a malfunction of an CNT-provided private line service).

Refer to Price List.

In addition, a Stand By Charge applies if the customer requests a maintenance person remain at the customer's premises to perform additional coordinated testing and no trouble exists on the local channel (see Additional Installation/Maintenance Functions, within this tariff)

No charge will apply, if at a later time the trouble condition is actually determined to be a malfunction of an CNT-provided private line service.

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16. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

16.6 Telecommunications Service Priority (TSP)

16.6.1 Interoffice Channels

CNT will arrange a private line service for TSP provisioning and/or restoration priority on receipt of certification in conformance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations.

- A. When an order for a TSP provisioning priority is received, a charge applies, as specified in the Price List.
- B. When an order for TSP restoration priority is received, a charge applies, as specified in the Price List.
- C. When an order for a TSP restoration priority level change is received, a charge applies, as specified in the Price List.
- D. When a priority service is discontinued, no charge will apply.

16.6.2 Local Channels

CNT will arrange a local channel service for provisioning and/or restoration priority on receipt of certification in conformance with Part 64, Subpart D, Appendix A, of the FCC's Rules and Regulations. The applicable rates are as set forth herein.

- A. When an order for a TSP provisioning priority is received, a charge as specified in the Price List applies per local channel.
- B. When an order for TSP restoration priority is received, a charge as specified in the Price List applies per local channel.
- C. When an order for a TSP restoration priority level change is received, a charge as specified in the Price List applies per local channel.
- D. When a priority service is discontinued, no charge will apply.

16.7 Design Change Charge

A design Change Charge, as specified in the Price List, applies each time a Customer requests a change of an order that results in a change in the design, operation or function of the private line service ordered. The Design Change Charge applies when a change in an order occurs after installation has started but prior to the due date.

16.8 Provision of a Design Layout Report

The customer may order the design information pertaining to a private line service. This information is provided in a report referred to as a Design Layout Report. Design Layout Reports can only be provided on services ordered after the effective date of this tariff. A charge applies for the provision of the Design Layout Report.

16.9 Due Date Change Charge

A due Date Change Charge, as specified in the Price List, applies each time the Customer orders the due date for a local channel service or component be changed.

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6. T1.5 SERVICES-INTEROFFICE & LOCAL CHANNEL

INTEROFFICE CHANNEL:

Cancellation Charge

Cancellation Charge Schedule - T1.5

COMPONENT	APP	SID	DLRD	RID	WOT	CTA	DD
INTEROFFICE CHANNEL (IOC)	\$0	\$80.82	\$91.60	\$123.92	\$290.98	\$538.81	\$538.81
OFFICE CONNECTION (OC)	\$0	\$53.95	\$61.15	\$82.73	\$194.24	\$359.70	\$359.70

The applicable charge is based on the last scheduled critical date reached in the service order process. For example, for an order involving an IOC and two office connections that is canceled after the SID but prior to the DLRD, cancellation charges listed under the "SID" column for the IOC and each of the two office connections apply.

Interoffice Channel (IOC)

A. Monthly Rates

<u>FIXED</u>	<u>PER MILE</u>
ICB	ICB

Office Connections

A. Access Connection

	<u>MONTHLY CHARGE</u>	<u>INSTALLATION CHARGE</u>
Per connection	ICB	ICB

B. Function Connection

	<u>INSTALLATION CHARGE</u>
Per connection	ICB

Channel Options

A. Enhanced Diversity Routing

	<u>MONTHLY</u>	<u>INSTALLATION CHARGE</u>
Per each IOC in each Relationship pair	ICB	ICB



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6. T1.5 SERVICES-INTEROFFICE & LOCAL CHANNEL

Access Coordination Function

Per Function	<u>MONTHLY CHARGE</u> ICB	<u>INSTALLATION CHARGE</u> ICB
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Special Access Surcharge

Per equivalent local channel termination

	<u>MONTHLY</u>
Where applicable, each	\$28.88
Where not applicable, each	N/A

Customer Access Selection Charge (CASC)

	<u>MONTHLY CHARGE</u>
Customer Access Selection Charge	\$137.50

Special Routing

	<u>MONTHLY CHARGE</u>
Diversity	ICB

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7. T45 SERVICES-INTEROFFICE & LOCAL CHANNEL

Interoffice Channel (IOC)

FIXED PER MILE  
ICB ICB

Office Connections

A. Access Connection

	<u>MONTHLY</u> <u>CHARGES</u>	<u>INSTALLATION</u> <u>CHARGE</u>
Per connection	ICB	ICB

B. Function Connection

	<u>INSTALLATION CHARGE</u>
Per connection	ICB

Channel Options

A. Enhanced Diversity Routing

	<u>MONTHLY CHARGES</u>	<u>INSTALLATION CHARGE</u>
Per each IOC in each Relationship Pair	ICB	ICB

Office Functions

A. Network Protection Capability (NPC)

	<u>MONTHLY CHARGE</u>	<u>INSTALLATION CHARGE</u>
Per IOC	ICB	ICB

B. Switch Port

	<u>MONTHLY CHARGE</u>	<u>INSTALLATION CHARGE</u>
Per DS3 Switch Port	ICB	ICB

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7. T45 SERVICES-INTEROFFICE & LOCAL CHANNEL

Local Channels

The rates for the local channel component of a T45 Mbps Local Channel Service are established on an individual case basis.

Rates Per Local Channel

<u>MONTHLY</u>		<u>NONRECURRING</u>
<u>FIXED</u>	<u>PER MILE</u>	
ICB	ICB	ICB

Access Coordination Function (ACF)

	<u>Monthly Rate</u>	<u>Installation Charge</u>
Per Access Coordination Function	ICB	ICB

Special Access Surcharge

where applicable, per Customer  
termination each

	<u>Monthly</u>
	ICB

Customer Access Selection Charge (CASC)

	<u>MONTHLY CHARGE</u>
Customer Access Selection Charge CASSS	ICB

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8. ASYNCHRONOUS TRANSFER MODE

Interoffice Channel

<u>Monthly Charge</u>	<u>Installation Charge</u>
ICB	ICB

Local Channels

<u>Monthly Charge</u>	<u>Installation Charge</u>
ICB	ICB

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12. SONET SERVICES-INTEROFFICE & LOCAL CHANNEL

Interoffice Channel -

	<u>MONTHLY CHARGE</u>
- per OC3	ICB
- per OC12	ICB
- per OC48	ICB
- per OC192	ICB

Office Connections -

A. Access Connection-

	<u>MONTHLY CHARGE</u>	<u>INSTALLATION CHARGE</u>
- per OC3 connection	ICB	ICB
- per OC12 connection	ICB	ICB
- per OC48 connection	ICB	ICB
- per OC192 connection	ICB	ICB

B. Function Connection

-

	<u>INSTALLATION CHARGE</u>
- per OC3 connection	ICB
- per OC12 connection	ICB
- per OC48 connection	ICB
- per OC192 connection	ICB

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12. SONET SERVICES-INTEROFFICE & LOCAL CHANNEL

Office Functions

SONET Multiplexing

	<u>MONTHLY CHARGE</u>
- per SONET Multiplexing office function	ICB

Channel Activation Option -

	<u>SPEED</u>	<u>MONTHLY CHARGE</u>	<u>INSTALLATION CHARGE</u>
- per activated port	DS1	ICB	ICB
	DS3	ICB	ICB
	OC3	ICB	ICB
	OC12	ICB	ICB
	OC48	ICB	ICB
	OC192	ICB	ICB

	<u>SPEED</u>	<u>INSTALLATION CHARGE</u>
- Reconfiguration	DS1	ICB
Charge per Activated	DS3	ICB
port	OC3	ICB
	OC12	ICB
	OC48	ICB
	OC192	ICB

(These rates are billed in 15 minute increments.)

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12. SONET SERVICES-INTEROFFICE & LOCAL CHANNEL

Local Channels (LC)

	<u>Monthly Charge</u>	<u>Installation Charge</u>
per OC3	ICB	ICB
per OC12	ICB	ICB
per OC48	ICB	ICB
per OC192	ICB	ICB

Access Coordination Function (ACF)

	<u>Monthly Charge</u>	<u>Installation Charge</u>
per OC3	ICB	ICB
per OC12	ICB	ICB
Per OC48	ICB	ICB
Per OC192	ICB	ICB

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14. CNT Regional Frame Relay Service

Cancellation of an Order

	<u>CANCELLATION CHARGE</u>
- per canceled Regional Access Port	ICB
- per canceled Regional PVC	ICB

Delay of Due Date by the Customer

	<u>DUE DATE CHANGE CHARGE</u>
- per delayed Regional Access Port	ICB
- per delayed Regional PVC	ICB

Expedite of an Order

	<u>NONRECURRING CHARGE</u>
- per expedited Regional Access Port	ICB

Regional Access Port Change Charges

	<u>PORT CHANGE CHARGE</u>
- per port speed change or port type change	ICB

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14. CNT Regional Frame Relay Service

Regional Access Charges

Regional Access Port Charges Table

<u>Regional Access Port Speed Kbps</u>	<u>Regional Access Port Monthly Charge</u>	<u>Port Interconnection Monthly Charge</u>	<u>Regional Access Port Installation Charge</u>
56	ICB	ICB	ICB
64	ICB	ICB	ICB
128	ICB	ICB	ICB
256	ICB	ICB	ICB
384	ICB	ICB	ICB
512	ICB	ICB	ICB
768	ICB	ICB	ICB
1544	ICB	ICB	ICB

Regional PVC CIR Change Charge

- per Regional PVC CIR Change      Regional PVC Change Charge  
ICB

Regional PVC Installation Charges

Installation Charges apply for the installation of each Regional PVC.

- per Regional PVC      INSTALLATION CHARGE  
ICB

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14. CNT Regional Frame Relay Service

Recurring Charges

Monthly Recurring Charges apply for each Regional IntraLATA PVC and Regional InterLATA PVC as specified in the following Regional PVC Charges Table.

Regional PVC Charges Table

Regional PVC CIR kbps	Regional Monthly Charge
4	ICB
8	ICB
16	ICB
32	ICB
48	ICB
56	ICB
64	ICB
128	ICB
192	ICB
256	ICB
384	ICB
512	ICB
768	ICB
896	ICB
1024	ICB
1536	ICB

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15. MISCELLANEOUS EQUIPMENT AND ARRANGEMENTS

Interoffice Services-Multiservice Office Functions

1 X N Control Arrangement

	<u>MONTHLY CHARGE</u>	<u>INSTALLATION CHARGE</u>
Per Arrangement	\$161.70	\$0.00

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16. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

Testing Functions

A. Review of Test Results-IOC

	<u>CHARGE</u>
Per person, first half hour or fraction thereof	\$111.10
Per person, each additional half hour or fraction thereof	\$60.50

B. Review of Test Results-Local Channel

	<u>CHARGE</u>
Per person, first half hour or fraction thereof	\$101.48
Per person, each additional half hour or fraction thereof	\$55.50

C. Special Participative Design Review, Technical Analysis and Testing

1. Interoffice Channel

	<u>CHARGE</u>
Per Person	
1st half hour or fraction	\$110.10
Each additional half hour or fraction	\$60.50

2. Local Channel

	<u>CHARGE</u>
Per Person	
1st half hour or fraction	\$101.48
Each additional half hour or fraction	\$55.50

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16. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

Testing Functions (Cont'd)

D. Customer Directed Participative Testing

1. InterOffice Channel

	<u>CHARGE</u>
Per person per half hour or fraction thereof for IOC testing	\$35.20

Per Service

For each bill rendered	\$50.05
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For each service in an assembly which has been tested and designated by the customer to be included in a given bill	\$12.10
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2. Local Channel

	<u>CHARGE</u>
Per person per half hour or fraction thereof	\$32.29

Per IOC Service

For each bill rendered	\$46.00
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For each service in an assembly which has been tested and designated by the customer to be included in a given bill	\$11.00
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16. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

Additional Installation/Maintenance Functions

A. Overtime Installation of Interoffice Services/Standby at Central Office

	<u>CHARGE</u>
During normal working hours, per person	
First half hour or fraction thereof	\$85.25
Each additional half hour or fraction	\$35.20
Outside of normal working hours, per person	
First half hour or fraction thereof	\$90.20
Each additional half hour or fraction	\$40.15

B. Overtime Installation of Local Channel Services / Standby at Customer Premises

	<u>CHARGE</u>
During normal working hours, per person	
First half hour or fraction thereof	\$32.34
Each additional half hour or fraction	\$19.63
Outside of normal working hours, per person	
First half hour or fraction thereof	\$41.58
Each additional half hour or fraction	\$28.87

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16. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

A. Additional Engineering Functions-Interoffice

	<u>CHARGE</u>
During normal working hours, per person	
First half hour or fraction	\$91.30
Each additional half hour or fraction	\$41.53
Outside of normal working hours, per person	
First half hour or fraction	\$95.70
Each additional half hour or fraction	\$45.65

B. Additional Engineering Functions-Local Channel

	<u>CHARGE</u>
During normal working hours, per person	
First half hour or fraction	\$47.35
Each additional half hour or fraction	\$34.65
Outside of normal working hours, per person	
First half hour or fraction	\$53.13
Each additional half hour or fraction	\$40.42

C. Maintenance of Service Charge

	<u>CHARGE</u>
Per Visit	\$127.33

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16. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

Telecommunications Service Priority (TSP)

A. Interoffice Channels

1. When an order for a TSP provisioning priority is received, the following charge applies per service.

NONRECURRING  
CHARGE  
\$440.00

2. When an order for TSP restoration priority is received, the following charges apply per service.

MONTHLY	NONRECURRING
<u>CHARGE</u>	<u>CHARGE</u>
\$9.90	\$258.50

3. When an order for a TSP restoration priority level change is received, the following charge applies per service.

NONRECURRING CHARGE  
\$38.50

B. Local Channel

1. When an order for a TSP provisioning priority is received, the following charge applies per service.

NONRECURRING CHARGE  
\$154.00

2. When an order for TSP restoration priority is received, the following charges apply per service.

<u>MONTHLY CHARGE</u>	<u>NONRECURRING CHARGE</u>
\$1.76	\$154.00

3. When an order for a TSP restoration priority level change is received, the following charge applies per service.

NONRECURRING CHARGE  
\$5.50

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16. ADDITIONAL ADMINISTRATIVE AND OPERATIONAL FUNCTIONS

Provision of a Design Layout Report – InterOffice Channel

A. Design Layout Report Charge

	<u>CHARGE</u>
Per IOC service	\$30.80

B. Administrative Charge

When the Design Layout Report is ordered subsequent to an order to install or rearrange the service, an additional Administrative Charge applies for each order

	<u>CHARGE</u>
IOC DLR Administrative Charge	\$107.53

Provision of a Design Layout Report – Local Channel

A. Design Layout Report Charge

	<u>CHARGE</u>
Per local channel service	\$8.08

B. Administrative Charge

When the Design Layout Report is ordered subsequent to an order to install or rearrange the service, an additional Administrative Charge applies for each order

	<u>CHARGE</u>
Local Channel DLR Administrative Charge	\$98.84

Design Change Charge

	<u>CHARGE</u>
Per design change per IOC	\$140.80
Per design change per local channel	\$53.13

Due Date Change Charge

	<u>CHARGE</u>
Per Local Channel, Per Change	\$10.39

Expedite Charge (Advance of a Due Date)

	<u>CHARGE</u>
Per Local Channel, Per Change	
Terrestrial 1,544 Mbps	\$2216.50
Terrestrial 45 Mbps	2667.50
Voice Grade Service	451.00

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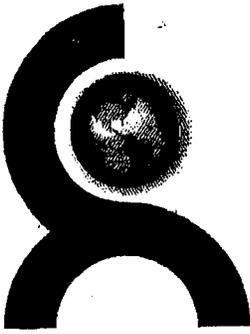
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**ATTACHMENT "C"**

Attached is the Public Notice that was sent to the Arizona Newspaper Association on September 22, 2003.



SourceCon

September 22, 2003

Arizona Newspaper Association

Attention: Lisa

**RE: Attached Publication for Computer Network Technology Corporation**

Dear Lisa:

Attached you find the notice of Application for certificate of convenience and necessity for a foreign corporation to do business in the state of Arizona.

Please mail the affidavit to me at:

Paulette Bannack  
486 Sequoia Trail  
Roselle, IL 60172

Once you receive the price quote, please call me on 630-980-6471. In addition, if you have any questions, concerns, etc., please feel free to contact me at the above number.

Your assistance is greatly appreciated.

Thank you

Paulette Bannack  
Operations Director  
SourceCon, LLC

Attachment

7144 North Harlem  
Suite # 323  
Chicago, IL 60631

866-270-1360  
Fax: 866-270-1434

**NOTICE OF APPLICATION FOR A CERTIFICATE OF  
CONVENIENCE AND NECESSITY TO PROVIDE  
COMPETITIVE RESOLD INTEREXCHANGE SERVICES BY  
COMPUTER NETWORK TECHNOLOGY CORPORATION**

Computer Network Technology Corporation ("Applicant") has filed with the Arizona Corporation Commission ("Commission") an application for a Certificate of Convenience and Necessity ("Certificate") to provide competitive local exchange service and long distance telecommunication services in the State of Arizona. Applicant will be required by the Commission to provide this service under the rates and charges and terms and conditions established by the Commission.

A.R.S. § 40-282 provides that the Commission may act on an application for a Certificate to provide resold telecommunications services without a hearing, or with a hearing, if one is requested by any party. Applicant or any other party must request a hearing within twenty (20) days of the date of this notice, or the Commission will rule on the application without a hearing.

The application, report of the Commission's Utilities Division Staff, and any written exceptions to the Staff report prepared by the applicant are available for inspection during regular business hours at the offices of the Commission located at 1200 West Washington Street, Phoenix, Arizona, 85007, and at Computer Network Technology Corporation, 6000 Nathan Lane North, Minneapolis, MN 55442.

Under appropriate circumstances, interested parties may intervene in the proceedings, and participate as a party. Intervention shall be in accordance with the A.A.C.R. 14-3-105, except that all motions to intervene must be filed on or within twenty (20) days of the date of this notice. You may have the right to intervene in the proceedings, or you may make a statement for the record. If you have any comments, mail them to:

The Arizona Corporation Commission  
Attention Docket Control  
RE: Computer Network Technology Corporation  
1200 West Washington Street  
Phoenix, Arizona 85007

All comments should be received within twenty (20) days of the date of this notice.

If you have any questions about this application or have objections to its approval, you may contact Consumer Service Section of the Commission at 1200 West Washington Street, Phoenix, Arizona 85007, or call 1-800-222-7000.

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request reasonable accommodations such as sign language interpreter, as well as request this document in an alternative format, by contacting Shelley Hood, ADA Coordinator, voice phone number (602) 542-3931, E-Mail [shood@cc.state.azus](mailto:shood@cc.state.azus). Requests should be made as early as possible to allow time to arrange the accommodations.

**Affidavit of  
Gregory Barnum**

**In Support of Computer Network Technology Corporation  
Application for Authority to Operate As a Competitive  
Provider of Non-switched Local Exchange and  
Intra-state Interexchange Data Communications**

Now comes Gregory Barnum, and in support of the application of Computer Network Technology for certificates of service authority to provide local exchange and intra state interexchange telecommunications services, states as follows:

**1. Can you please state your name, your title and business address?**

My name is Gregory T. Barnum, and I am Chief Financial Officer ("CFO") of the Applicant in this matter, Computer Network Technology Corporation ("CNT"). My business address is 6000 Nathan Lane, Minneapolis, Minnesota.

**2. What is the purpose of your affidavit in this matter?**

The purpose of this affidavit is to provide information to the Commission in support of CNT's application for authority to operate as a data communications carrier to business customers throughout the state.

**3. Can you please summarize your testimony in this application case?**

Yes. Based upon the evidence that CNT has provided the Commission in this case, there is clearly sufficient support for the granting of a certificate for CNT to operate as a competitive data communications carrier throughout this state. The evidence supports a finding that CNT has the requisite financial, managerial and technical qualifications to own and operate a facilities based telecommunications carrier, specializing in the provision of dedicated, private line data communications circuits to business customers in the state. In addition, granting this certificate is in the public interest, as the presence of a well funded, technically and managerially competent competitive provider of data communications services and facilities will enhance the competitive market for telecommunications services in the state, resulting in benefits to consumers, and the state's economy at large, through the innovation and lower prices that are driven by the presence of competitive carriers such as CNT.

**FINANCIAL QUALIFICATIONS**

**4. Please describe the financial qualifications of CNT to operate as a competitive data communications provider in this state.**

CNT is a well funded, publicly traded provider of critical data network storage and management products and services to Global 2000 enterprises throughout the world.

Through its own capabilities, and the capabilities of partners such as IBM and Hitachi Data Systems, CNT has built a company with over \$400 million in revenues and upwards of 1200 full time employees, providing critical data storage, disaster recovery and other data storage and management capabilities to thousands of large enterprise customers throughout the world.

Attached to CNT's application is a copy of the Company's 2002 10-K report, which lists the financial results of the Company for the fiscal year ending January 31, 2003. This report explains the financial operating situation of CNT in detail, and provides the Commission more than enough information to determine that CNT has the financial capabilities necessary to operate as a resale and facilities based provider of non-switched local exchange and intra-state inter-exchange data telecommunications services.

As CNT only plans on leasing and reselling the services of ILECs and other carriers when it first begins offering service to its customers, the level of financial investment necessary to become profitable is very modest. CNT will invest in facilities as customer requirements dictate, and only where such investment makes sense from a financial perspective.

**5. Where will CNT keep its books and records from telecommunications operations in this state?**

CNT will maintain its books and records at its headquarters, in Minneapolis, Minnesota. However, should the Commission require financial or accounting information related to the Company's operations in this state, CNT will take whatever steps as are necessary to ensure that the Commission has access to all information necessary for its purposes.

**6. Will CNT use the Uniform System of Accounts ("USOA") for telecommunications carriers in accounting for revenues and expenses related to its operations in this state?**

No. In place of USOA, CNT will use Generally Accepted Accounting Principles ("GAAP") to record the financial and accounting information relative to its telecommunications operations. As CNT is a publicly traded company on the Nasdaq Exchange, the financial and accounting requirements that it operates under are quite rigorous, and provide more than enough financial information to satisfy Commission needs.

**7. Can you provide projections of revenues and expenses from CNT's first year of operations as a telecommunications carrier in this state?**

No. Such information would be considered forward looking financial information that would be subject to Securities and Exchange Commission disclosure requirements. In addition, whiles CNT is optimistic that it will be successful in marketing its services to existing customers, CNT is unable to predict the number of its existing customers that will choose to purchase data services from CNT as an add-on to the products and services

that CNT currently provides them. As such, any projections of revenues and expenses would be highly speculative. The same would hold true for any projections related to technology, equipment and other investments within this state.

### **MANAGERIAL QUALIFICATIONS**

- 8. Please describe the qualifications of the members of the senior management team at CNT, and why you believe that these qualifications demonstrate the ability of CNT to operate as a telecommunications carrier under state rules and regulations.**

A review of the resumes of key CNT management personnel, which can be found in the Attachments to this application, reveals a very broad and strong background in communications technology based lines of business. All of the members of the CNT senior management team boast years of experience in network technology companies. Their experience and management skills have allowed them to build CNT into a high revenue, publicly traded company with over \$400 million in annual revenues and approximately 1200 full time employees. This background and experience satisfies the Commission's requirements regarding CNT's ability to manage the operations of a competitive telecommunications carrier in this state.

### **TECHNICAL QUALIFICATIONS**

- 9. Please describe the technical qualifications of the senior management team at CNT, and why you believe that these qualifications demonstrate the ability of CNT to operate as a telecommunications carrier under state rules and regulations.**

The management of CNT has built a solid, publicly traded business based upon their ability to provide large corporations with managed critical network data storage, management and disaster recovery products and services. In tailoring these products and services to their customers, CNT is required to assist in the design and implementation of data communications networks that allow for the transmission of customer data between various customer locations and CNT locations worldwide. As such, CNT has significant technical experience in the design, ordering and management of data communications services and facilities. This background and experience satisfies the Commission's requirements regarding CNT's technical ability to manage the operations of a competitive telecommunications carrier in this state. A review of the resumes of key CNT management personnel, which can be found in the Attachments to this application, supports this assessment.

## **PUBLIC INTEREST CONSIDERATIONS**

- 10. Please explain why you believe that it is in the public interest for the Commission to grant CNT's application to operate as a competitive telecommunications carrier.**

Under the terms of the Telecommunications Act of 1996, it was determined that it was in the public interest that local exchange telecommunications markets should be opened to competitive entry using either a facilities based, resale or unbundled network elements method of entry. In this case, CNT is applying for the authority to offer competitive data communications services to business customers in non-rural areas of the state. CNT's entry will provide business customers an additional source of supply for critical data communications services, and will provide the competitive marketplace for these services a well-funded competitor that will offer innovative services and pricing, as well as exceptional customer service and support, to the state's business customers. The presence of CNT will benefit both customers and the state economy as a whole, and as such, is in the public interest.

- 11. Does CNT currently have interconnection agreements in place with incumbent local exchange carriers in the state?**

No. CNT is currently in the process of initiating negotiations for interconnection with incumbent local exchange carriers in the non-rural service territories throughout the state. CNT anticipates that it will opt into an existing carrier interconnection agreement. CNT already has relationships in place with competitive providers of data services and facilities which it will augment with the relationships that it establishes with the incumbent local exchange carriers.

- 12. How does CNT plan to initially serve its customers in the state?**

Initially, CNT intends to lease and resell the services and facilities of competitive telecommunications carriers. This will be accomplished through relationships that CNT already has in place with companies such as Broadwing, AT&T and others. In addition, CNT will establish the necessary relationships with incumbent local exchange carriers serving non-rural territories, in order to lease and resell unbundled network elements and other services to its customers. Where sufficient customer demand justifies the expense, CNT would look at the option of supplying its own facilities as well.

- 13. Please explain the processes that CNT has in place to guard against the unauthorized slamming or cramming of telecommunications services on its customers.**

CNT will limit the marketing of its services to customers that currently purchase data management and storage products and services from it. These customers will be offered

the option of contracting for the data communications services that CNT will offer. CNT will only use its internal sales force to market the data services that it will sell to its customers, and it will only offer these services under contract with its customers. An additional layer of protection against slamming and cramming is afforded the customers and the Commission by virtue of the fact that the data services that will be offered to existing customers represent a small potential category of revenue to CNT. The data storage products and services which CNT currently sells to its customers are responsible for significantly more revenue to CNT than the data services that will be sold once CNT is certificated as a competitive telecommunications carrier. This fact, coupled with the fact that customers will enter contracts delineating the services that they will purchase from CNT, ensures that there is no likelihood of either slamming or cramming becoming an issue with respect to CNT customers.

**14. Please explain the processes that CNT has in place to ensure that customer inquiries and complaints are promptly addressed.**

CNT currently has a customer service infrastructure in place to handle all customer inquiries and address any complaints that may arise with respect to the products and services that it sells to its customers. CNT's data communications services customers will be serviced by the same infrastructure. That infrastructure is accessed 24 hours a day, seven days a week, 365 days a year, by dialing 800-752-8061. This number will be included in the customer's bill for data communications services, ensuring that they always have access to prompt, courteous customer care when they need it.

**15. Please provide an estimate of when CNT will begin to offer service in the state.**

CNT intends to begin offering services to customers as soon as the Commission approves its application, and any tariffs and interconnection agreements that are required in order to offer service.

**16. Please explain CNT's plan for addressing 911 emergency calling issues.**

CNT is only providing non-switched, dedicated private line data communications services to its customers. These services link computers at the customer's premises with computers at CNT's premises, for redundancy and security purposes. CNT's customers have existing relationships with other carriers for switched voice grade services, and will not rely upon CNT for those offerings. Since CNT is not providing any voice services to its customers, it will never be necessary for it to interconnect to the emergency 911 network in providing services. As such, CNT should not be required to participate in the emergency 911 program within this state.

If necessary, CNT will provide notice to that effect to any and all emergency 911 coordinators. In the event that CNT alters in any way its business model to include switched voice grade services, it will fulfill any and all requirements related to the

provision of emergency 911 services, including the assessment and remittance of 911 taxes, surcharges and other fees.

**17. Please explain CNT's plan for addressing state and federal Universal Service issues.**

CNT will comply with any and all state and federal requirements related to the advancement of universal telephone services that apply to data-only carriers of like character to themselves.

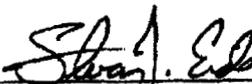
**18. Please describe briefly the service territories that CNT will be operating in.**

CNT will seek to serve its existing customer base, which is located in large and small urban areas throughout the state. CNT is unaware of any customers that are located in rural areas of the state.

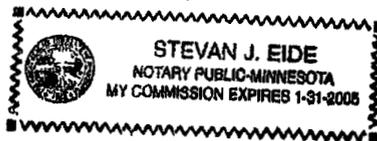
  
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Signature

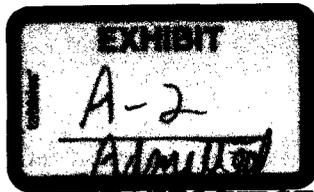
Gregory Barnum  
\_\_\_\_\_  
Typed or Printed Name

SWORN TO AND SUBSCRIBED before me on the 22<sup>nd</sup> day of October, 2008.

  
\_\_\_\_\_  
Notary Public In and For the  
State of MINNESOTA

My commission expires: 1/31/05





COPY !

STAFFS FIRST SET OF DATA REQUESTS FOR  
COMPUTER NETWORK TECHNOLOGY CORPORATION  
DOCKET NO. T-04221A-03-0832

RECEIVED

2004 JAN 13 A 11: 47

AZ CORP COMMISSION  
DOCUMENT CONTROL

Person Responsible for Response: Robert Fischer

**Question 1:** Please indicate CNTC's percentage of ownership. When combined, the total percentages of ownership should equal 100. Refer to item (A-8) of the application form.

**Response:** Computer Network Technology's percentage of ownership of Arizona Corporation Commission Computer Network Technology Corporation as a CLEC is 100%. CNT is a publicly traded corporation (CNT), NASDAQ:CMT.

DOCKETED

JAN 13 2004

Person Responsible for Response: Robert Fischer

DOCKETED BY *CAF*

**Question 2:** It was indicated that CNTC does not currently offer the services requested in any other states. Because of this, CNTC will need to indicate the total number of employees and their total years of combined experience.

**Response:** At the present time, CNT employs approximately 1,200 employees throughout their operations. With respect to telecommunications services, the relevant experience levels of the CNT team are listed in the bios of CNT management attached. In addition to the CNT management team, the Company has engaged the services of 20-20 Technologies, a specialist in the sales, marketing and provisioning of data telecommunications services. The bios of the 20-20 team are attached hereto, and represent a combined 135 years of experience in the telecommunications industry. In addition to the internal resources and the resource of 20-20, CNT has also engaged the services of Windfall Resources International, L.L.C., which boasts a combined experience of 75 years in the telecommunication industry. Bios of Windfall principals are attached as well.

Person Responsible for Response: Robert Fischer

**Question 3:** Indicate if the Applicant or any of its officers, directors, or partners have been or are currently involved in any formal or informal complaint proceedings pending before any state or federal regulatory commission, administrative agency, or law enforcement agency. Describe in detail any such involvement.

**STAFFS FIRST SET OF DATA REQUESTS FOR  
COMPUTER NETWORK TECHNOLOGY CORPORATION  
DOCKET NO. T-04221A-03-0832**

**Response:** The Applicant or any of its officers, directors or partners have never been nor are they currently involved in any formal or informal complaint proceedings pending before any state or federal regulatory commission, administrative agency, or law enforcement agency

**Person Responsible for Response: Robert Fischer**

**Question 4:** Indicate if the Applicant or any of its officers, directors, or partners have been or are currently involved in any civil or criminal investigation. Describe in detail any such involvement.

**Response:** The Applicant or any of its officers, directors or partners have never been nor currently involved in any formal or informal complaint proceedings pending before any state or federal regulatory commission, administrative agency, or law enforcement agency.

**Person Responsible for Response: Robert Fischer**

**Question 5:** Indicate if the Applicant or any of its officers, directors, or partners had judgment entered in any civil matter, judgments levied by any administrative or regulatory agency, or been convicted of any criminal acts within the last ten (10) years. Describe in detail any such judgments or convictions.

**Response:** The Applicant or any of its officers, directors or partners have never had any judgment entered in any civil matter, judgments levied by any administrative or regulatory agency, nor have they been convicted of any criminal acts within the last ten (10) years.

# **Computer Network Technology Corporation Resumes**

## THOMAS G. HUDSON

45 Gideons Point Road  
Tonka Bay, MN 55331

Residence: 612-401-0195  
Office: 612-797-6100

### Summary of Qualifications

Creative, results driven, technically proficient CEO; general manager, experienced in Technology Development, Systems Integration Services and Consulting, Global Marketing and Sales, for Services, Information Content, Systems and Technology industries; have created corporate business strategies and systems implementation teams that enable technology to address customer business problems and opportunities. I believe in aggressive leadership, building results oriented teams, and getting the results.

#### Computer Network Technology

1996 to Present

President and Chief Executive Officer since 7/1/96: Minneapolis based company staled at \$78 million in revenues; 500 people; high technology computer and wide area networking firm serving the large Fortune 500 companies worldwide. We are a data access and delivery company; we connect any device to any server at any distance and speed, and any user to any application and data. We provide solutions in three areas: channel networking, mainframe, server and Internet gateways; and storage area networking.

This is a turnaround situation that involves reestablishing a profitable growth model with new products, expanding the market niche and adding new technology partners. Currently at approximately \$100 million in revenues. Early on we are addressing several specific priorities:

- developing and communicating a simple, clear direction and vision for the future;
- staffing a new executive management team;
- revitalizing the pipeline of new products;
- developing a new product strategy including the Internet and storage area networking;
- improving the quality of products shipped;
- introducing an expanded go-to-market strategy, including OEM and reseller channels.

#### The McGraw Hill Companies

1993 to 1996

Senior Vice President - Corporate Development  
businesses, acquisitions, new products and sales channels.

Responsible to CEO for developing corporate strategy, assessing investments in new

Senior Vice President and General Manager - general manager of F.W. Dodge, 1993. Responsible for wholly owned, fully integrated division of parent. Dodge is the leading provider of information/content to the construction industry in the US. Its \$160 million revenues come from three primary businesses: reports on all new building projects in the US; plans and specifications information; and economic analysis and trends.

Dodge was in a classic turnaround situation: market dominant, growth through price increases, not customer driven, and limited in automation deployment. Revenues had stagnated for five years and profits had eroded eighty percent.

- cut costs by \$5 million in the first six months through downsizing and redeployment;
- repopulated the entire executive team in sales, CFO, systems, editorial, product management, production and distribution by recruiting top talent and experience;
- established process improvement teams for re-engineering out waste and improving internal and external customer satisfaction;
- developed two new software products and created a major national marketing launch program to generate new revenues from existing and new customers;
- improved overall competitiveness of information product line by making significant tactical design adjustments to improve competitiveness;
- established the unit's first goal setting, performance management and appraisal system for over 1500 employees at all levels;
- re-built the incentive system to incite growth and reward top performers.

These actions resulted in twelve months of business growth and the first real revenue and profit improvement in six years. Profits doubled the second year based upon subscription increases and cost/productivity improvements.

#### IBM Corporation

1968 to 1993

Developed worldwide strategy and implementation team for international financial services industry customers:

- managed industry hardware development: Charlotte, NC; Boebfinger, Germany; Tokyo, Japan;
- introduced new base of financial application software and architecture;
- began professional services/systems integration teams worldwide, focused on vertically integrated industry segments;
- established eight equity alliances and two new startup corporations; one has since gone public and the other has been acquired, all with substantial capital gains for IBM; a third spin off was later acquired as part of the core business.

General Manager with investment responsibility for worldwide missions:

- achieved all major measurements and objectives on time, in budget for last three years. Established quick response teams to cover two potential liability exposures;
- direct responsibility for profitable worldwide revenues in excess of \$1.8 billion; developed strategy and deployment for matrix management of \$12 billion in revenue;
- direct responsibility for 1300 professionals in worldwide development, services and consulting, marketing and sales;
- personally directed capital investments in new joint ventures, startups, and new equity alliances in excess of \$150 million;
- managed terms and conditions for diverse marketing channels for products and services;
- chairman of internal "community" for finance industry of worldwide executive team, to determine requirements and priorities;

- measured and recognized for profit contribution, customer satisfaction, employee morale, quality, competitive ranking, market share and growth over a sustained time period;
- effective at cost cutting both before and during a business crisis: personally cut 650 staff from my division's headquarters; closed large development and manufacturing site through effective economizing and standardization. Organized rightsizing for 14,000 person division.
- quality review board executive and owner of Solution Integration Process for IBM Corporation.

Senior Executive for wide array of systems development for new products, application and systems software and services offerings, including:

- managed startup operations to large multi-site development efforts; budget exceeded \$300 million annually;
- developed application software for mission critical applications in banking including: deposits, loans, trusts, trading, EFT/EDI, branch banking, telemarketing and servicing, consumer home banking, capital markets, risk and profitability management;
- developed unique products for the finance and distribution industry customer set; check/image hardware and software, branch delivery system products, and self service (ATM) machines;
- established architecture for industry applications: development of tools and models for improving productivity and quality in application design and rapid prototypes;
- developed new business line for Japan and other Asian countries for: printers, displays, POS and banking terminals, communications protocols, and application design and rapid prototypes;
- justified development of Kanji language for all IBM system software;
- developed first OEM line of business offerings for storage products business;
- developed alliances and a subcontractor network to reduce risks and internal hiring, as well as gain required specialized skills to accomplish the objectives in a timely fashion.

Other Marketing and Sales experiences include overall responsibility for:

- worldwide services industry marketing including finance, brokerage, insurance, and distribution;
- directed applications software sales, services and consulting to large banking clients;
- US industry marketing executive for services industries;
- business area manager - marketing for all IBM products in Asia Pacific in Tokyo;
- national marketing manager for small and distributed systems;
- international large account sales manager for largest financial customer;
- sales executive for brokerage accounts in New York.

Creator of innovative partnerships in response to market needs and competitive pressures:

- established eight equity alliances and joint ventures for IBM solutions in specific application niches;
- established multiple customer joint development contracts to ensure focused development efforts and lower risk. Established multiple alternate sales and service channels via joint ventures in Japan and Far East countries.

Broad based functional and international management experience with proven results:

- recognized as a visionary leader for developing new ideas and strategies; implementation through team building and people management;
- assignments in worldwide marketing, application development, services, consulting, planning, and general business management
- started outsourcing business for IBM in finance industry to meet customer needs and address severe competition to our core businesses. Spun this department off to another unit focused only on outsourcing: ISSC;
- generally viewed as the authority on marketing and development investments for the services sector;
- speaker at numerous industry leadership functions including: ABA, Group of Thirty, World Economic Council, MIT and Harvard, as well as many newspaper articles and a television news and commentary feature. These generally focused on "the impact of technology and leveraging technology in the finance industry."

Vice President, Services Sector Division

1988 to 1993

Responsible for worldwide systems development, services/consulting and marketing in financial services industries. \$1 billion profit and loss responsibility; \$300 million budget; 1300 people.

Vice President Plans and Control, General Products Division

1987 to 1988

Responsible for business plan management for worldwide revenue and profit, quality assurance for new product introduction, and marketing brand management.

General Manager, Product Development Tokyo, Japan

1985 to 1987

New product development for banking, POS, printers and communications hardware.

Group Director, Product Marketing Tokyo, Japan

1984 to 1985

Responsible for marketing, brand management and new product introduction for Asia Pacific Group.

Various Strategic Planning and Product Management Positions

1982 to 1984

A Series of IBM Systems Engineering, Sales and Marketing Management Positions in the New York Territory

1968 to 1982

### **Education**

Harvard Business School, Advanced Management School, 1990

MBA, Finance, New York University, 1974

BS Electrical Engineering, University of Notre Dame, 1968

### **Memberships**

CNT, Board of Directors, 1996 to Present

Seer Technologies, Board of Directors, Cary, NC, founded in 1990 to 1993

Financial Technologies, Board of Directors, New York, NY, founded in 1990 to 1993

Hogan Corporation, Board of Directors, Audit, Dallas, TX, 1988 to 1993

Information Industry Association, United Way Executive Campaigner

Who's Who in American Business

Harvard Alumni Club; Notre Dame Sorin Society

Top Secret clearance - current

### **Family**

Married 29 years, four children; enjoy skiing, boating and gardening

**GREGORY T. BARNUM**

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4760 Bayside Road  
Orono, Minnesota 55359  
(952) 472-7992 (home)  
(763) 268-6110

**EXPERIENCE**

**Computer Network Technology Corporation**  
Plymouth, Minnesota

Vice President of Finance,  
Chief Financial Officer and  
Secretary

July 1997 - Present

**Responsibilities:**

- Directly responsible for Accounting, Treasury, Credit and Collections, Contracts, Facilities, Financial Reporting, Investor Relations, Information Technology, Mergers and Acquisitions, Operations Planning, Order Entry, Supply Chain Management, Taxation, and the duties of the Secretary to the Board.

**Tricord Systems, Inc.**  
Plymouth, Minnesota

Senior Vice President of Finance and  
Administration, Chief Financial Officer  
and Secretary

September 1992 - July 1998

Hired as Sr. Vice President of Finance and Administration and CFO in September 1992 after the Company had postponed its initial public offering due to serious internal control and system problems. My initial responsibility was to implement the appropriate controls and systems in order to complete the public offering. The Company's initial public offering was completed in March 1993. My primary responsibilities then shifted towards more of an operations role, including implementation of aggressive inventory and

cost reduction programs, ISO 9001 certification, materials management and the formation of operating units in the U.K., France, Germany, Canada, the Netherlands and Mexico. In February 1997, the company made a strategic decision to exit the enterprise server market and enter the storage management market, as a software developer. I participated in successfully right-sizing the Company and then resigned to pursue a more challenging opportunity.

**Responsibilities:**

- Directly responsible for Accounting, Treasury, Credit and Collections, Facilities, Financial Reporting, Human Resources, Investor Relations, Management Information Systems, Materials Management, Operations Planning, Order Entry, Taxation, and the duties of the Secretary to the Board.

**Cray Computer Corporation  
Colorado Springs, Colorado**

**Executive Vice President, Finance  
Chief Financial Officer, Treasurer and Secretary**

**November 1989 - September 1992**

Cray Computer Corporation (CCC) was spun-off by Cray Research, Inc. (CRI) on November 15, 1989 as a publicly held company. Previous to this CCC functioned as a division and subsidiary since 1983. In May 1988 the division was relocated to Colorado Springs from Chippewa Falls, Wisconsin. As Corporate Controller of CRI I transferred with the division with the responsibility to assist the founder, Seymour Cray, and the newly appointed President in establishing the operation. My assignment was for 2 years at the end of which I would relocate back to Minneapolis as Vice President, Finance. When CCC became a separate company in November 1989, my decision was to stay with CCC.

**Responsibilities:**

Directly responsible for Accounting, Financial Reporting, Operations Planning, Management Information Systems, Data Center, Human Resources, Facility Maintenance, Contracts, Investor Relations, Customer Visits, Taxation, Treasury and the duties of the Secretary to the Board.

**Cray Research Inc.**  
Minneapolis, Minnesota

Vice President, Finance - Colorado Operations	March 1989 - November 1989
Corporate Controller	May 1983 - March 1989
Accounting Manager	August 1980 - May 1983

**Responsibilities:**

- Responsible for establishing Accounting, Financial Reporting, Operations Planning, International Operations, Tax (1980-1982) and Treasury (1980-1982) functions.

**Peat Marwick Mitchell and Co.**  
St. Paul, Minnesota

Supervising Senior	June 1977 - August 1980
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**Responsibilities:**

- In-charge responsibilities on medium to large size jobs.
- Computer Audit Specialist - involved training in computer audit techniques. One of two in the St. Paul office.

## **EDUCATION**

Bachelor of Arts in Accounting - 1977  
College of St. Thomas  
St. Paul, Minnesota

Certified Public Accountant - Minnesota 1979  
Certified Public Accountant - Colorado 1990

**Organizations:**

- American Institute of Certified Public Accountants
- Minnesota Society of Certified Public Accountants
- Financial Executives Institute
- Collaborative CFO roundtable

**Jeffrey A. Bertelsen, C.P.A.**  
**12405 51st Avenue North**  
**Plymouth, MN 55442**

**(Home) 559-7368**  
**(Work) 337-9394 - Confidential**

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**SUMMARY**

A Certified Public Accountant with 10 years of progressive experience with KPMG Peat Marwick assisting companies in the manufacturing and high technology industries, including annual audits, due diligence and acquisition activities, corporate tax matters, external financial reporting and various SEC filings.

**EDUCATION**

University of Minnesota  
Minneapolis, MN

Bachelor of Science - Accounting  
Cumulative G.P.A. - 3.5/4.0  
1980 to 1984

**EXPERIENCE**

**KPMG PEAT MARWICK**  
Minneapolis, MN

**Senior Audit Manager**  
1991 to present  
**Audit Manager**  
1989 to 1991  
**Staff Auditor**  
1985 to 1989

Engagement Senior Manager for a variety of companies in the manufacturing and high technology industries. Responsibilities include overall management of the audit process, billing and collection, client relations, technical research and financial reporting assistance with a variety of SEC filings, including registration statements, Forms 10-Q, 10-K and annual report. Clients were also assisted with special projects, including due diligence for acquisition targets, internal audit activities and corporate tax issues.

Jeffrey Bertelsen, C.P.A.

### Representative Clients and Services Provided

- **GNB Batteries Technology Inc. -**

A \$700 million manufacturer of automobile and industrial batteries which is a wholly owned subsidiary of Pacific Dunlop, a \$5 billion public company based in Melbourne Australia. Activities include management of the annual audit, assistance with financial reporting under both U.S. and Australian Generally Accepted Accounting Principles, internal audits, due diligence for acquisitions and special operational audit activities resulting in significant savings from consolidation of the finance function.

- **Advence Machine Company -**

A \$90 million manufacturer and distributor of commercial and industrial floor maintenance equipment. Activities include management of the annual audit, assistance with purchase accounting, and due diligence provided for the Danish corporation which subsequently acquired Advanca Machine Company.

- **Computer Network Technology Corporation -**

A \$60 million manufacturer of computer networking equipment. Special services provided include assistance with two public offerings, technical accounting assistance with respect to acquisitions (purchase price allocation, purchased in-process research and development, exchange of stock options, and pro forma financial information requirements) and accounting assistance including consolidations and foreign operations.

- **Grand Casinos, Inc. -**

A large casino entertainment company with operations located throughout the United States. Special services provided include assistance with four public offerings of debt and equity securities, accounting for debt with detachable warrants, equity method accounting, consolidations with minority interest and earnings per share technical issues.

#### Other Clients Include:

- IMI Cornelius, Inc.
- SoDak Gaming, Inc.
- Ciprico, Inc.
- Bridon Cordage, Inc.
- Dahlberg, Inc.
- Pirelli Power Transmission, Inc.
- Caribou Coffee, Inc.
- Toro, Inc. - Wheelhorse Division

## **WILLIAM C. COLLETTE**

7610 Crestview Dr.  
Eau Claire, Wisconsin 54701

(715) 878-4006

### **SUMMARY**

A versatile professional with in-depth knowledge of operating systems, networking and software development. Proven expertise in systems development from microcomputer to supercomputer operations with knowledge of both hardware and software integration and operation. Familiar with UNIX, local area networks, wide area networks, servers and client systems. Strengths include creativity, high energy, innovation and proven ability to analyze and solve problems.

### **SUPERCOMPUTER SYSTEMS INC., Eau Claire WI**

Senior Software Engineer

1980 - 1983

Wrote the detailed test plan for the test and integration of the SS-1 Supercomputer. Executed the test and integration of the SS-1 which covered hardware and software installation, testing of the hardware and the UNIX operating system. The tasks also included installation and integration of HIPPI I/O devices including disk, and network devices on local and wide area networks. This project involved interfacing with several hardware and software groups, both internal and external.

Responsible for the design, testing, and implementation of network capabilities first on a Sun platform and then on the SS-1 Supercomputer. Wrote C programs to test the memory interface from the Network Systems router to the Sun. Worked closely with the vendor to approve, test and install a HIPPI driver on the Sun platform to fully test the HIPPI memory interface capability. The network capabilities included FTP TCP/IP and NFS UDP/IP over Ethernet and HIPPI.

Responsible for all network vendor interfacing and negotiations of contracts between SSI and the vendors. These included Zitel, Ultra Technologies, Netstar Inc., Computer Network Technologies and Network Systems Corporation.

### **CONTROL DATA CORPORATION, Arden Hills, MN.**

Section Manager

1986 - 1990

Managed major software projects including all personnel issues, hiring and performance appraisals. Conducted communication meetings, and presentations to upper management regarding financial and schedule performance. Effectively utilized matrix management, to get projects completed on time and within budget.

Directed all aspects of network file archiving between a Control Data Cyber server and a UNIX client system. Managed this 14 person project and kept the project on schedule and on budget. Responsible for the selection of peripherals which were attached to the file server, including Network Systems Data Exchange hardware, Maastek Tape Cartridge subsystem, Storage Technology Tapes and Control Data Disks.

Managed a \$28 million dollar project for hardware and delivery of several key features for the Naval Surface Weapons Center including common input/output queues, multiple level security and several other feature enhancements. The system was accepted on time and the project was on budget.

Managed a Management Information Center which supported two software development groups and other end users. This center achieved a 98%+ production availability along with a high level of efficiency and cost effectiveness.

**Unit manager**

**1980 - 1986**

Evaluated, designed and developed turn-key solutions for large customers. The solutions were derived by evaluating the customers request for proposal as well as competition from other vendors. My group developed the software features for several large systems. Provided the Interface between the marketing and development organizations for future products.

**Consultant**

**1975 - 1980**

Planned the migration of applications from the CDC NOS operating system to the NOS/VE operating system. Designed, coded and implemented an operating system on the PL10 hardware which included interrupt handling, I/O drivers and a communication interface.

**Senior Programmer**

**1968 - 1975**

Using the Control Data assembly language, designed and implemented a communication subsystem for the Master Operating System. Managed multiple project groups, mainly in the I/O and driver areas of the operating system.

**System Analyst**

**1965 - 1968**

Installed and supported the Master Operating System world-wide for Control Data Corporation. Analyzed and solved many extremely difficult problems that could not be solved by local analysts in the country.

**Hardware Integration Engineer**

**1963 - 1965**

Debugged the instructions and I/O on the CDC 3300 and installed the systems on site.

**EDUCATION**

**Metz State University, St. Paul, Minnesota**

**B.A. Business Management, 1979**

**Control Data Corporation**  
attended extensive computer courses

**International Business Machines**  
attended Chief Programmer Top Level Design course

350 Lynton Lane  
Medina, MN 55340

Work: 763-268-7509  
Home: 763-478-8504  
[Ed\\_walsh@cnt.com](mailto:Ed_walsh@cnt.com)

## Edward J. Walsh

### Experience

2001 - Present                      CNT                      Minneapolis, MN

#### **Vice President - Strategy, Marketing and Alliances**

- Responsible for CNT's Strategy, Marketing, Product Management and Marketing, Alliances and Channel Sales teams.

#### **Vice President - Storage Solutions Group**

- Responsible for CNT's Storage Solutions Group for North America. This included Sales, Pre-Sales and Professional Services Delivery teams.

1988-2001                      Articulent                      Hopkinton, MA

An \$88 million systems integrator and consulting company focusing on data management solutions. Business partners include IBM, Digital Equipment, Compaq, EMC, Microsoft and AT&T.

#### **VP of Field Operations**

- Responsible for all of Articulent's Sales, Pre-Sales and Professional Services teams.

#### **District Manager**

- Responsible for Articulent's Mid-Atlantic and Metro New York districts. Managed the region's Sales, Pre-Sales and Professional Services teams.

#### **Data Management Consultant**

- In order to accomplish Berkshire's goal to penetrate strategic accounts in New York's Financial District, I focused on penetrating and managing these new accounts.

#### **District Manager / Sales Representative**

- Moved to New York City to open, establish and grow Berkshire's business in the Metro New York region.

#### **Sales Representative / Co-Founder**

- Berkshire was incorporated in 1988. Berkshire was a storage OEM at this time. the second person at Berkshire my roles were many and diverse. My roles included product concept development, product launches, sales, product testing and product installation.

Jan 1988–Dec 1988      EMC Corporation      Hopkinton, MA  
**Marketing**

- Worked in the marketing group responsible for compatible products for Digital Equipment Corporation's Systems.

**Education**      1992      University of Massachusetts      Amherst, MA

- B.S. in Marketing with Minor in Computer Science.

**Robert R. Beyer**

4950 Shady Island Circle

Mound, MN 55364

Home: (612)470-6019

Office: (612)638-7104

---

**Qualifications Profile:**

Highly skilled computer executive with over fifteen years experience in engineering, sales, and customer support settings. Areas of expertise include:

- Operations Management
- Financial Management
- Program Development and Deployment
- Change Management
- Vendor Management
- Computer Service Delivery
- Personnel Management
- Strategic Planning
- Contract Negotiations
- Conflict Management
- Support Planning
- Cross Functional Management

Results oriented leader with experience in start-up, turn-around, and growth situations. Dedicated individual with strong problem solving, communication, and leadership skills. Extensive background in leading technical professionals in highly complex computer support and business critical environments. Respected and viewed as a strong leader by senior executive management.

**Professional Experience:**

NCR Corporation, Dayton, Ohio

1989 to Present

Vice President, High Availability Services

1997 to Present

- Provide strategic, tactical, and operational leadership in supporting computer service delivery operation.
- Design and execute US computer service delivery and support operations model providing best-in-class profit margins.
- Negotiate multi-year/multi-million dollar support service contracts with customers and strategic alliances.
- Provide leadership and direction in the design of the High Availability Services organization which consists of over 400 engineers, 30 district managers, and 5 region directors.
- Provide leadership and support to international partners in implementing US support and service methodologies.
- Partner with NCR leadership team formulating strategic direction for NCR's key support strategies.
- Member of key quality improvement teams.
- Provide post-sale support for two of NCR's key initiatives.
- Executive sponsor for key customers.

Robert E. Beyer

Page 1

**Achievements/Accomplishments**

- Received highest associate satisfaction ratings while improving customer satisfaction and overall profitability.
- Selected as "high potential" succession candidate.
- First NCR employee to attend AT&T's Leadership Development Program.
- Exceeded revenue and profit objectives every year.
- Best-in-class revenue per associate in the industry.
- Developed and initiated support methodologies that were adopted by worldwide operation and results in profitable value-add services.
- Led cross functional team in creating new service organization and aligning support systems in less than three months.
- Selected by peers as one of the "Best of the Best."

**Director, Business Critical Support Services 1993 to 1997**

- Responsible for seven regional managers and over 100 support representatives in providing post-sale support for Teradata systems in the Western Region.
- Designed, Developed, and Deployed business critical support methodologies that were implemented across the world.
- Participated on numerous cross functional teams in supporting NCR's key initiatives.

**Executive Account Manager 1993 to 1993**

- Responsible for key Teradata customers in the Kansas City area.

**District Manager 1992 to 1993**

- Responsible for leading 20 field engineers in supporting key Teradata customers.

**System Support Representative 1989 to 1992**

- Responsible for onsite hardware and software support at Teradata's largest customer.

**Additional Professional Experience:**

Clear With Computers, Account Director

Powermotion, Sales Engineer

South Dakota State University, Lecturer in Electrical Engineering Department

TL Systems, Sales Engineer

Hughes Aircraft, Field Engineer

**Military:**

United States Marine Corps 1978 to 1982

- Promoted meritoriously to Sergeant in 20 months, honorably discharged.

**Education:**

- South Dakota State University, BS Electrical Engineering 1986, 3.4 GPA.
- Keller Graduate School of Management, various courses.
- University of St. Thomas, Executive MBA, complete 1999.

References Available Upon Request

**Windfall Resources International, L.L.C. Bio's**

**Robert K Lock, Jr.**  
**Biographical Information**

Mr. Lock is one of the founders of Windfall Resources International, L.L.C., a firm specializing in the auditing and reconciliation of Global 2000 enterprise communications billing. Bob brings over fifteen years of multidisciplinary experience in the telecommunications industry. His strong management, legal and regulatory background has helped both large and small competitive telecommunications clients achieve market advantages ahead of their competition. Until recently, Mr. Lock was engaged by several large communications clients, devoting the majority of his time to supporting complex class action telecommunications litigation, and competitive local market entry strategies. Bob served as a founder and President of the Competitive Strategies Group (CSG), an aggressive consultancy formed in the wake of the Telecommunications Act of 1996, which assisted new entrants into nascent competitive local telecommunications markets, both domestic and international. While at CSG, Bob managed multiple complex projects spanning a broad range of issues, including arbitration of local interconnection agreements, revenue assurance, forensic analysis of operations support systems, competitive market analysis, and transactional support, which resulted in tens of millions of dollars in both immediate and recurring revenues to major communications clients such as AT&T, MCI, USN and Motorola. Prior to CSG, Mr. Lock acted as legal and policy advisor at the Illinois Commerce Commission, where he analyzed complex financial, economic, legal and regulatory issues in telecommunications and energy regulatory proceedings. Mr. Lock received his BA from the University of San Francisco, his JD from John Marshall Law School, and is currently a PhD candidate in Telecommunications at Northwestern University. Bob was recently appointed to the Mayor's Council of Technology Advisors by Mayor Richard M. Daley, where he is chair of a working group focusing on wireless issues. He has published numerous academic articles on competitive telecommunications law and policy.

**Stephen M. Lee**  
**Biographical Information**

Mr. Lee is one of the founders of Windfall Resources International, L.L.C., a firm specializing in the auditing and reconciliation of Global 2000 enterprise telecommunications billing. Steve has been actively involved in all facets of the telecommunications industry over the last 23 years. Most recently, Steve founded TallGrass Communications, Inc., a Digital Subscriber Line service provider that successfully deployed Internet access and Voice Over DSL solutions in the SBC serving areas. Prior to that, he held the position of Senior Consultant with the Competitive Strategies Group, where he focused on Operations Support Systems and data/voice conversion strategies for competitive carriers. Steve was an original member of the executive team that launched 21<sup>st</sup> Century Telecommunications, Inc., the nation's first cable TV/voice/data over-builder and where he actively participated in that company's \$300M private placement. While at MFS Datanet, Steve was responsible for managing the Midwest deployment and sales of the first public ATM services offered in the U.S. Earlier, as General Manager for the U.S.-subsidiary of Graphnet, Inc., he negotiated and managed the interconnection of that carrier's X.25 network throughout Canada. Steve has extensive experience in international private line and switched services gained while employed by ITT World Communications in a variety of sales and sales engineering positions. Steve graduated on the Dean's List from the McIntyre School of Commerce at the University of Virginia and he has served as a member of the Executive Council of the International Engineering Council, where he chaired numerous committees, as well as participating in the initial Sun JavaOne conference as a key-note speaker.

**Paulette Bannack**  
**Biographical Information**

Paulette Bannack brings over 36 years of experience in the telecommunications industry to Windfall Resources International, L.L.C. ("Windfall"). In her role as Director of Operations for Windfall, Paulette is responsible for the management of all aspects of client project fulfillment. Prior to joining Windfall, Ms. Bannack served as Director of Operations for SourceCon, L.L.C., a boutique consulting practice specializing in competitive telecommunications market entry strategies. At SourceCon, Ms. Bannack managed multiple projects for the enterprise and carrier clients that the company served. Prior to joining SourceCon, Ms. Bannack worked with Competitive Strategies Group, Ltd. ("CSG"), another boutique consulting practice serving the competitive telecommunications industry. At CSG, Paulette acted as a consultant and project manager on projects involving such issues as carrier interconnection process development and the analysis of incumbent local exchange carrier operations support systems. Ms. Bannack was also responsible for the oversight of multiple projects dealing with competitive carrier regulatory licensing and compliance, including certification applications, tariffing and ongoing compliance with state, federal and international regulatory requirements. Prior to CSG, Ms. Bannack served in various capacities within AT&T, where she was responsible for customer relation management, process development, human resource management, as well as the management of large scale legal and regulatory projects.

**20-20 Technologies Bio's**

## **The 20/20 Technologies Team**

To understand and clearly see the future, it is necessary to have a strong underpinning of experience and understanding of the past. A strength of 20/20 is the depth and breadth of its senior team:

### **Patrick Shutt, Chairman**

Mr. Shutt is a 15-year telecommunications industry veteran. Prior to founding 20/20 he was founder, Chairman, and CEO of Universal Access, a company providing dedicated wholesale connectivity to other service providers. At Universal Access Patrick led an organization that developed and implemented a business plan that grew from \$0 to \$120 million in revenue in four years. Previously he was associated with Cable & Wireless, Arista Communications, Teleport Communications Group (TCG), and Sprint. Mr. Shutt holds an MBA from Wagner College.

### **Mark Dickey, Senior Vice President Global Business Development**

Mr. Dickey has spent 20 years in the telecommunications industry in a variety of sales, sales management, and operational roles. Most recently he was Senior Vice President of Sales and Procurement for Universal Access. Prior to Universal Access Mark was associated with CBLD, Cable & Wireless, USN, and Teleport Communications Group (TCG).

### **Robert Fischer, Senior Vice President Marketing**

Mr. Fischer is a telecommunications industry veteran with over 30 years of business experience. He began his telecom career with Illinois Bell and AT&T Business Marketing, moving through various strategic planning, operations, and marketing positions with Ameritech. At the time Ameritech was acquired by SBC, Bob was Director of Wireline Business Development for Ameritech International, working with clients and partner companies in Europe, Oceania, and Asia. Prior to joining 20/20, he was Vice President of Industry and Competitive Intelligence for Universal Access. Mr. Fischer holds a Masters Degree from the Kellogg School of Management at Northwestern University.

### **Chris Kelleher, Vice President –North American Business Development**

Mr. Kelleher has 20 years of telecommunications industry experience including 15 years with Cable & Wireless. At C&W, he was part of their London-based international team, interfacing with both existing and new clients, providing marketing, sales, and business development. Most recently Chris was the Vice-President, Sales, for Universal Access. Mr. Kelleher holds an MBA from the University Of Chicago Graduate School Of Business.

### **George Letavay, Vice President – Services & Technology**

Mr. Letavay entered the telecommunications arena in 1979 as a PBX Service Technician. As his career progressed, his experiences and responsibilities broadened to include middle and senior management positions in network design, engineering, product management and development, client solution development, and business strategy at

firms including AT&T, Illinois Bell, Ameritech, SBC, Telenisus, and Universal Access. George holds a Masters Degree from DePaul University.

**Milan Saric, Senior Vice President – Finance & Administration**

Mr. Saric is a financial executive with over 25 years business experience in managing medium and small businesses, including startups; as well as large business key functions. His career has encompassed a broad range of industries including telecommunications, transportation, construction, finance, and consulting. Milan is a CPA and holds an MBA from the University of Illinois.

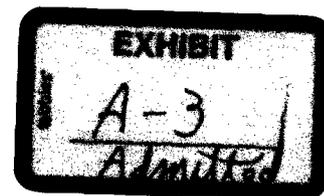
**Steven Altschul, Director of Business Strategy and Development**

Mr. Altschul brings a strong knowledge of information based market leveraging to the 20/20 table. He has been tasked with creating and managing the bandwidth markets/trading desk at 20/20, leveraging knowledge of both the buy and sell sides of the markets to ensure best possible pricing for communications solutions. Beyond working as an independent consultant, he was trained by commodities industry leader Cargill in the mechanics and functions of an actively traded environment. Steve holds an MBA from the Kellogg School of Management at Northwestern University.

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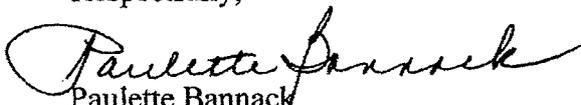
Docket Control  
Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007-2927

February 10, 2004

**RE: Docket No. T-04221A-03-0832 – Staff's Letter of Sufficiency and Second Set of Data Requests to Computer Network Technology Corporation**

Please find attached the responses of Computer Network Technology Corporation to the Department's Second Set of Data Requests related to the Company's application for a certificate of public convenience and necessity in Docket No. T-04221A-03-0832. Should you have any questions regarding this filing, please do not hesitate to contact me.

Respectfully,

  
Paulette Bannack  
Operations Director

Attachments

Arizona Corporation Commission  
**DOCKETED**

FEB 12 2004

DOCKETED BY	
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7144 North Harlem Avenue  
Suite # 323  
Chicago, Illinois 60631  
(773) 631-0664  
[pbannack@windfallintl.com](mailto:pbannack@windfallintl.com)  
[www.windfallintl.com](http://www.windfallintl.com)

**Docket No. T-04221A-03-0832**  
**Computer Network Technology Corporation:**  
**Application for Certificate of Public Convenience & Necessity**

**Person Responsible for Response: Michael Bono**

**Question 1:** Please indicate if the financial reports in the CNTC's 2002 annual report are audited or not. Also, please indicate if any notes have been attached to this report.

**Response:** The CNT 2002 Annual Report is audited and there are not notes attached to the annual report.

**Person Responsible for Response: Robert Fischer**

**Question 2:** Please answer all the questions in item (B-4) of the application form. In the original application form.

**Response (B-4) 1:** Applicant CNT anticipates serving three (3) Arizona data customers during the first twelve (12) months of operations, with total anticipated revenues of \$400,000.00. The distribution of these projected revenues is presented in the attached spreadsheet. Applicant's pricing will be determined on an individual case basis.

**Response (B-4) 2:** Applicant CNT anticipates serving three (3) Arizona data customers during the first twelve (12) months of operations, with total anticipated expenses of \$300,000.00. The distribution of these projected expenses is presented in the attached spreadsheet.

**Response (B-4) 3:** Applicant CNT does not anticipate having any Arizona jurisdictional assets used in the provision of telecommunications services to its Arizona customers during the first twelve (12) months of operations. As such, the projected value of all Arizona assets is zero. Applicant CNT will lease the services and facilities of both incumbent and competitive local and inter-exchange carriers in order to provide telecommunications services to its Arizona customers.

**Response (B-4) 4:** Please see answer to previous question.

**Response (B-4) 5:** Does not apply.

# Computer Network Technology Corporation--Projected 2004 Budget for Telecommunications Operations in the State of Arizona

	Month 1	Month 2	Month 3	Month 4	Month 5	Month 6	Month 7	Month 8	Month 9	Month 10	Month 11	Month 12
<b>Expenses</b>												
Data circuit costs	\$0.00	\$0.00	\$0.00	\$33,333.33	\$33,333.33	\$33,333.33	\$33,333.33	\$33,333.33	\$33,333.33	\$33,333.33	\$33,333.33	\$33,333.33
											<b>Total Expense</b>	<b>\$300,000.00</b>
<b>Revenues</b>												
	\$0.00	\$0.00	\$0.00	\$44,444.44	\$44,444.44	\$44,444.44	\$44,444.44	\$44,444.44	\$44,444.44	\$44,444.44	\$44,444.44	\$44,444.44
											<b>Total Revenue</b>	<b>\$400,000.00</b>

Assumes 3 customers acquired through first 12 months of operations

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February 17, 2004



TO: Docket Control

FROM: Adam Lebrecht  
Executive Consultant I  
Utilities Division

RE: Computer Network Technology Corporation Docket No. T-04221A-03-0832

Please place add the attached information to application concerning the referenced docket number.

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Arizona Corporation Commission

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FEB 17 2004

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February 17, 2004

Arizona Corporation Commission  
1200 W. Washington St.  
Phoenix, AZ 85007-2927

**ATTENTION: Adam Lebrecht**

**RE: Docket No. T-04221A-03-0832**

Listed below is the revised response of Computer Network Technology Corporation to Question 1 of the Department's Second Set of Data Requests related to the Company's application for a certificate of public convenience and necessity. Unfortunately, there was a misunderstanding to the question and after further research; we are sending a revision to this question. I apologize for any inconvenience this may have caused.

**QUESTION 1: Please indicate if the financial reports in the CNTC's 002 annual report are audited or not. Also, please indicate if any notes have been attached to the report.**

**Response: The CNT 2002 Annual Report is audited and there are accompanying notes to this report.**

Do not hesitate to call if you have questions, (630) 346-6477.

Respectfully,

A handwritten signature in cursive script that reads 'Paulette Bannack'.

Paulette Bannack  
Operations Director  
Windfall Resource International, LLC  
486 Sequoia Trail  
Roselle, IL 60172  
E-mail: [pbannack@windfallintl.com](mailto:pbannack@windfallintl.com)

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ATTACHMENT A



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Mr. Adam Lebrecht  
Arizona Public Service Commission

April 26, 2004

RE: Computer Network Technology Corporation application for Certificate of Public Convenience and Necessity to provide telecommunications services in the State of Arizona

Dear Adam:

I am responding to the requests of the Arizona Public Service Commission for additional information regarding the application of Computer Network Technology Corporation (CNT) for a Certificate of Public Convenience and Necessity to provide telecommunications services in the State of Arizona.

While CNT has applied for resale and facilities based authority, in its initial market entry, and for the foreseeable future, CNT will restrict itself to the provision of private line point to point and point to multi-point high speed data services. These services will be marketed to existing customers of CNT's data storage and management products and services. CNT will not be offering voice grade services at the present time, and will not be using the public switched telephone network to provide its data services. Please regard this letter as a formal request to amend the original application for CPCN filed by CNT with the Commission.

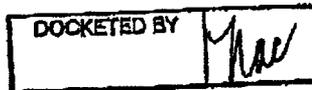
I hope that this answers any questions that the Commission may have with respect to CNT's application, and I am available to discuss any aspect of this matter.

Respectfully,

Arizona Corporation Commission  
**DOCKETED**

Robert K. Lock

APR 27 2004



7144 North Harlem Avenue  
Suite # 323  
Chicago, Illinois 60631  
(773) 631-0064  
[BLOCK@windfallintl.com](mailto:BLOCK@windfallintl.com)  
www.windfallintl.com

Table of Contents

## Item 8. Consolidated Financial Statements and Supplementary Data

## COMPUTER NETWORK TECHNOLOGY CORPORATION

CONSOLIDATED BALANCE SHEETS  
(in thousands, except per share data)

	January 31,	
	2004	2003
<b>Assets</b>		
<b>Current assets:</b>		
Cash and cash equivalents	75,267	98,341
Marketable securities	2,219	111,143
Receivables, net	109,813	56,040
Inventories	29,976	24,091
Other current assets	4,400	42,178
<b>Total current assets</b>	<b>211,677</b>	<b>291,733</b>
Property and equipment, net	100,113	22,566
Field support spares, net	11,951	6,009
Deferred tax asset	872	—
Goodwill	105,203	14,113
Other intangibles, net	33,225	11,669
Other assets	9,140	3,079
	<b>312,981</b>	<b>5339,169</b>
<b>Liabilities and shareholders' equity</b>		
<b>Current liabilities:</b>		
Accounts payable	\$ 47,696	\$ 16,889
Accrued liabilities	43,783	23,060
Deferred revenue	47,058	19,340
Current installments of obligations under capital lease	1,619	708
<b>Total current liabilities</b>	<b>140,106</b>	<b>61,997</b>
Convertible subordinated debt	125,000	125,000
Deferred tax liability	—	541
Obligations under capital lease, less current installments	4,468	—
<b>Total liabilities</b>	<b>269,574</b>	<b>187,538</b>
<b>Shareholders' equity:</b>		
Undesignated preferred stock, authorized 965 shares; none issued and outstanding	—	—
Series A junior participating preferred stock, authorized 40 shares; none issued and outstanding	—	—
Common stock, \$.01 par value; authorized 100,000 shares; issued and outstanding 27,501 at January 31, 2004, and 26,921 at January 31, 2003	275	269
Additional paid-in capital	187,639	173,939
Unearned compensation	(319)	(675)
Accumulated deficit	(46,999)	(22,946)
Accumulated other comprehensive income	2,198	1,028
<b>Total shareholders' equity</b>	<b>142,807</b>	<b>316,631</b>
	<b>\$412,381</b>	<b>\$339,169</b>

## Table of Contents

## COMPUTER NETWORK TECHNOLOGY CORPORATION

CONSOLIDATED STATEMENTS OF OPERATIONS  
(in thousands, except per share data)

	Years Ended January 31,		
	2004	2003	2002
<b>Revenue:</b>			
Product sales	\$239,839	\$145,355	\$129,276
Service fees	121,038	66,160	57,747
<b>Total revenue</b>	<b>360,877</b>	<b>211,515</b>	<b>187,023</b>
<b>Cost of revenue:</b>			
Cost of product sales	143,992	89,110	76,254
Cost of service fees	72,262	38,210	37,328
<b>Total cost of revenue</b>	<b>216,254</b>	<b>127,320</b>	<b>113,582</b>
<b>Gross profit</b>	<b>144,623</b>	<b>84,195</b>	<b>73,441</b>
<b>Operating expenses:</b>			
Sales and marketing	88,396	57,859	52,156
Engineering and development	42,719	26,872	23,452
General and administrative	16,073	10,694	9,311
In-process research and development	19,706	—	—
Goodwill impairment	1,204	—	—
Restructuring charge	—	1,666	996
<b>Total operating expenses</b>	<b>167,098</b>	<b>97,081</b>	<b>85,915</b>
<b>Loss from operations</b>	<b>(22,475)</b>	<b>(12,886)</b>	<b>(12,474)</b>
<b>Other income (expense):</b>			
Write-down of investment	—	(1,000)	—
Loss on sale and write-down of webMethods stock	—	—	(80,283)
Net gain on sale of marketable securities	747	—	—
Interest income	1,609	6,183	6,486
Interest expense	(4,435)	(4,326)	(285)
Other, net	211	312	(344)
<b>Other income (expense), net</b>	<b>(1,668)</b>	<b>869</b>	<b>(4,746)</b>
<b>Loss from continuing operations before income taxes</b>	<b>(24,143)</b>	<b>(12,017)</b>	<b>(17,260)</b>
Provision (benefit) for income taxes	625	16,527	(5,292)
<b>Loss from continuing operations</b>	<b>(24,768)</b>	<b>(28,544)</b>	<b>(11,928)</b>
<b>Discontinued operations:</b>			
Gain on disposition of discontinued operations, net of tax	—	—	8,222
Income from discontinued operations, net of tax	715	207	—
	<b>715</b>	<b>207</b>	<b>8,222</b>
<b>Net loss before cumulative effect of change in accounting principle</b>	<b>(24,053)</b>	<b>(28,337)</b>	<b>(3,706)</b>
<b>Cumulative effect of change in accounting principle</b>	<b>—</b>	<b>(10,668)</b>	<b>—</b>
<b>Net loss</b>	<b>\$ (24,053)</b>	<b>\$ (38,405)</b>	<b>\$ (3,706)</b>
<b>Basic and diluted income (loss) per share:</b>			
Continuing operations	\$ (.91)	\$ (1.02)	\$ (.40)

MEMORANDUM

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TO: Docket Control  
FROM: Ernest G. Johnson  
Director  
Utilities Division

2004 MAY 26 A 11:42

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DATE: May 25, 2004

RE: IN THE MATTER OF THE APPLICATION OF COMPUTER NETWORK TECHNOLOGY CORPORATION FOR A CERTIFICATE OF CONVENIENCE AND NECESSITY TO PROVIDE RESOLD LONG DISTANCE, FACILITIES-BASED LOCAL AND RESOLD LOCAL EXCHANGE SERVICES IN ARIZONA AND PETITION FOR COMPETITIVE CLASSIFICATION OF PROPOSED SERVICES WITHIN THE STATE OF ARIZONA (DOCKET NO. T-04221A-03-0832)

Attached is the Amended Staff Report for the above referenced application. The Applicant is applying for approval to provide the following services:

- Private Line Service

Staff is recommending approval of the application.

/ajl

Originator: Adam Lebrecht

Attachment: Original and Ten Copies

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MAY 26 2004

LEGAL DIV.  
ARIZ. CORPORATION COMMISSION



SERVICE LIST FOR: Computer Network Technology Corporation  
DOCKET NO. T-04221A-03-0832

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AMENDED STAFF REPORT  
UTILITIES DIVISION  
ARIZONA CORPORATION COMMISSION

COMPUTER NETWORK TECHNOLOGY CORPORATION

DOCKET NO. T-04221A-03-0832

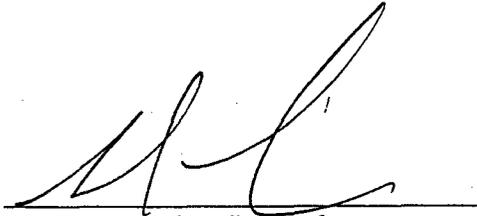
IN THE MATTER OF THE APPLICATION OF COMPUTER NETWORK  
TECHNOLOGY CORPORATION FOR A CERTIFICATE OF CONVENIENCE AND  
NECESSITY TO PROVIDE RESOLD LONG DISTANCE, FACILITIES-BASED  
LOCAL AND RESOLD LOCAL EXCHANGE SERVICES AND PETITION FOR  
COMPETITIVE CLASSIFICATION OF PROPOSED SERVICES WITHIN THE  
STATE OF ARIZONA

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## STAFF ACKNOWLEDGMENT

The Amended Staff Report for Computer Network Technology Corporation, Docket No. T-04221A-03-0832, was the responsibility of the Staff member listed below. Adam Lebrecht was responsible for the review and analysis of the application for a Certificate of Convenience and Necessity to provide private line service and its petition for a determination that its proposed services should be classified as competitive.

A handwritten signature in black ink, appearing to be 'AL', written over a horizontal line.

Adam Lebrecht  
Executive Consultant I

## 1. INTRODUCTION

On November 17, 2003, Computer Network Technology Corporation ("CNTC" or "Applicant") filed an application for a Certificate of Convenience and Necessity ("CC&N") to provide resold long distance, resold local exchange and facilities-based local exchange services within the State of Arizona. In addition, the Applicant petitioned the Arizona Corporation Commission ("Commission") for a determination that its proposed services should be classified as competitive.

On March 9, 2004, a Staff Report was filed based on the initial application. However, on April 27, 2004, the Applicant amended its application. In this amendment, the Applicant stated that it will not be providing resold long distance, resold local exchange or facilities-based local exchange services (See "Attachment A"). Instead, the Applicant intends to provide only private line service on an individual case or contract basis ("ICB"). Because private line services are tailored to meet individual customer's demands, the Applicant indicated its rates will be determined on an ICB.

Staff now files an Amended Staff Report, in which Staff reviewed the amended application as indicated in Attachment A. This review addresses the overall fitness of the Applicant to receive a CC&N to provide private line service only. Staff's analysis also considers whether the Applicant's services should be classified as competitive and if the Applicant's initial rates are just and reasonable.

Private line service is a direct circuit or channel specifically dedicated to the use of an end user organization for the purpose of directly connecting two or more sites in a multisite enterprise. Private line service provides a means by which customers may transmit and receive messages and data among various customer locations over facilities operated and provided by the Applicant. The Applicant is therefore engaged in providing telecommunications service for hire to the public, which fits the definition of a common carrier and a public service corporation. Staff believes the Commission has jurisdiction over the services to be provided by CNTC. Staff also believes a hearing is necessary.

## 2. THE APPLICATION FOR A CERTIFICATE OF CONVENIENCE & NECESSITY

This section of the Amended Staff Report contains descriptions of the geographic market to be served by the Applicant, the requested services, and the Applicant's technical and financial capability to provide the requested services. In addition, this section contains the Staff evaluation of the Applicant's proposed rates and charges and Staff's recommendation thereon.

### 2.1 DESCRIPTION OF THE GEOGRAPHIC MARKET TO BE SERVED

CNTC seeks authority to provide private line services throughout the State of Arizona.

## 2.2 DESCRIPTION OF REQUESTED SERVICES

CNTC proposes to provide only private line service. Private line service is a direct circuit or channel specifically dedicated to the use of an end user organization for the purpose of directly connecting two or more sites in a multisite enterprise. CNTC indicated that its private line service would be used by business customers for the purposes of transferring data.

## 2.3 THE ORGANIZATION

CNTC is incorporated under the laws of the State of Minnesota and has authority to transact business in Arizona.

## 2.4 TECHNICAL CAPABILITY TO PROVIDE THE REQUESTED SERVICES

CNTC reported that it currently has a staff of 1200 employees of which its management has over 50 years of total combined experience in the telecommunications industry and private line services. CNTC has indicated that it has engaged the services of the consulting firms 20-20 Technologies ("20-20") and Windfall Resources International, LLC ("Windfall"). CNTC reported that when combined, the employees of 20-20 and Windfall have over 200 years of combined experience in the telecommunications industry. Based on the above, Staff believes CNTC possesses the technical capabilities to provide the services it is requesting the authority to provide.

## 2.5 FINANCIAL CAPABILITY TO PROVIDE THE REQUESTED SERVICES

The Applicant did provide financial statements for the twelve months ending January 31, 2004. The Applicant indicated that these financial statements were audited. These financial statements list current assets in excess of \$412 million; total equity in excess of \$142 million; and a net loss in excess of \$24 million. The Applicant did provide notes related to the financial statements.

## 2.6 ESTABLISHING RATES AND CHARGES

The Applicant would initially be providing service in areas where an incumbent local exchange carrier ("ILEC"), along with various competitive local exchange carriers ("CLECs") and interexchange carriers are providing telephone and private line services. Therefore, the Applicant would have to compete with those providers in order to obtain subscribers to its services. The Applicant would be a new entrant and would face competition from both an incumbent provider and other competitive providers in offering service to its potential customers. Therefore, the Applicant would generally not be able

to exert market power. Thus, the competitive process should result in rates that are just and reasonable.

Staff obtained information from the company indicating that its fair value rate base is zero. Accordingly, the company's fair value rate base is too small to be useful in a fair value analysis. In addition, the rate to be ultimately charged by the company will be heavily influenced by the market. Therefore, while Staff considered the fair value rate base information submitted by the company, it did not accord that information substantial weight in its analysis.

### 3. PROVISION OF BASIC TELEPHONE SERVICE AND UNIVERSAL SERVICE

The Commission has adopted rules to address the level of funding for universal telephone service during and after the transition to a competitive telecommunications services market. The rules contain provisions for non-basic local exchange and interexchange carriers as they relate to the Arizona Universal Service Fund ("AUSF"). Under the rules, the Applicant will be required to contribute to the AUSF and may be eligible for AUSF support. Therefore, Staff recommends that approval of the application for a CC&N be conditioned upon the Applicant's agreement to abide by and participate in the AUSF mechanism established in R14-2-1204(B)(3)(b).

### 4. REVIEW OF COMPLAINT INFORMATION

Consumer Services reports no complaint history within Arizona.

The Applicant indicated the following:

1. There have not been any civil or criminal proceedings against the Applicant;
2. There have not been any formal complaint proceedings involving the Applicant;
3. The Applicant has not had an application for service denied or revoked in any state;
4. None of the Applicant's officers, directors or partners have been involved in any civil or criminal investigations;
5. None of the Applicant's officers, directors or partners have been convicted of any criminal acts in the past ten (10) years.

5. COMPETITIVE SERVICES ANALYSIS

The Applicant has petitioned the Commission for a determination that the services it is seeking to provide should be classified as competitive. Staff's analysis and recommendations are discussed below.

5.1 COMPETITIVE SERVICES ANALYSIS FOR PRIVATE LINE SERVICES

5.1.1 **A description of the general economic conditions that make the relevant market for the service one that is competitive.**

Interexchange carriers ("IXCs") hold a substantial share of the private line service market. Also, a number of ILECs and CLECs have been authorized to provide private line service. The Applicant will be entering the market as an alternative provider of private line and, as such, the Applicant will have to compete with several existing companies in order to obtain customers.

5.1.2 **The number of alternative providers of the service.**

IXCs are the primary providers of private line service in the State. Several ILECs and CLECs also provide private line service.

5.1.3 **The estimated market share held by each alternative provider of the service.**

IXCs hold a substantial share of the private line market. ILECs and CLECs likely have a smaller share of the private line market.

5.1.4 **The names and addresses of any alternative providers of the service that are also affiliates of the telecommunications Applicant, as defined in A.A.C. R14-2-801.**

None

5.1.5 **The ability of alternative providers to make functionally equivalent or substitute services readily available at competitive rates, terms and conditions.**

IXCs have the ability to offer the same services that the Applicant has requested in their respective service territories. Similarly, many of the ILECs and CLECs offer substantially similar services.

## 6. RECOMMENDATIONS

The following sections contain the Staff recommendations on the application for a CC&N and the Applicant's petition for a Commission determination that its proposed services should be classified as competitive.

### 6.1 RECOMMENDATIONS ON THE APPLICATION FOR A CC&N

Staff recommends that the application for a CC&N to provide private line service, as listed in Section 2.2 of this Report, be granted. In addition, Staff recommends the following:

1. That the Applicant be required to notify the Commission immediately upon changes to the Applicant's name, address or telephone number;
2. That the Applicant comply with all Commission rules, orders, and other requirements relevant to the provision of intrastate telecommunications service;
3. That the Applicant maintain its accounts and records as required by the Commission;
4. That the Applicant file with the Commission all financial and other reports that the Commission may require, and in a form and at such times as the Commission may designate;
5. That the Applicant maintain on file with the Commission all current tariffs and rates, and any service standards that the Commission may require;
6. That the Applicant cooperate with Commission investigations including, but not limited to, customer complaints;
7. That the Applicant abide by and participate in the AUSF mechanism established in R14-2-1204(B)(3)(b);
8. Staff obtained information from the company indicating that its fair value rate base is zero. Accordingly, the company's fair value rate base is too small to be useful in a fair value analysis. In addition, the rate to be ultimately charged by the company will be heavily influenced by the market. Therefore, while Staff considered the fair value rate base information submitted by the company, the fair value information provided should not be given substantial weight in this analysis;
9. The Applicant should be ordered to file an application with the Commission pursuant to A.A.C. R14-2-1107, if the Applicant desires to discontinue service. The Applicant should be required to notify each of its private line service

customers and the Commission 60 days prior to filing an application to discontinue service;

10. That the Applicant be subject to the Commission's rules and the 1996 Telecommunications Act to the extent that they apply to Private Line Service Carriers.

Staff further recommends that the Applicant be ordered to file conforming tariffs for its CC&N to provide private line service within 365 days from the date of an Order in this matter or 30 days prior to providing service, whichever comes first, and in accordance with the Decision.

## 6.2 RECOMMENDATION ON THE APPLICANT'S PETITION TO HAVE ITS PROPOSED SERVICES CLASSIFIED AS COMPETITIVE

Staff believes that the Applicant's proposed services should be classified as competitive. There are alternatives to the Applicant's services. The Applicant will have to convince customers to purchase its services, and the Applicant has no ability to adversely affect the local exchange, interexchange or private line service markets. Therefore, the Applicant currently has no market power in the local exchange, interexchange or private line service markets where alternative providers of telecommunications services exist. Staff therefore recommends that the Applicant's proposed services be classified as competitive.

## 7. PRIVATE LINE SERVICE

Private line service is a direct circuit or channel specifically dedicated to the use of an end user organization for the purpose of directly connecting two or more sites in a multisite enterprise. Private line service provides a means by which customers may transmit and receive messages and data among various customer locations over facilities operated and provided by the Applicant. The Applicant is therefore engaged in providing telecommunications service for hire to the public, which fits the traditional definition of a common carrier and a public service corporation. Staff is recommending approval of CNTC's application to receive a CC&N to provide private line service in Arizona.

If, in the future, CNTC wishes to provide telecommunications service(s) different from those addressed in this application, Staff recommends that an application be filed concerning the type of CC&N sought.

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ATTACHMENT A



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Mr. Adam Lebrecht  
Arizona Public Service Commission

April 26, 2004

RE: Computer Network Technology Corporation application for Certificate of Public Convenience and Necessity to provide telecommunications services in the State of Arizona

Dear Adam:

I am responding to the requests of the Arizona Public Service Commission for additional information regarding the application of Computer Network Technology Corporation (CNT) for a Certificate of Public Convenience and Necessity to provide telecommunications services in the State of Arizona.

While CNT has applied for resale and facilities based authority, in its initial market entry, and for the foreseeable future, CNT will restrict itself to the provision of private line point to point and point to multi-point high speed data services. These services will be marketed to existing customers of CNT's data storage and management products and services. CNT will not be offering voice grade services at the present time, and will not be using the public switched telephone network to provide its data services. Please regard this letter as a formal request to amend the original application for CPCN filed by CNT with the Commission.

I hope that this answers any questions that the Commission may have with respect to CNT's application, and I am available to discuss any aspect of this matter.

Respectfully,

Robert K Lock

Arizona Corporation Commission

DOCKETED

APR 27 2004

DOCKETED BY	<i>[Signature]</i>
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## Item 8. Consolidated Financial Statements and Supplementary Data

## COMPUTER NETWORK TECHNOLOGY CORPORATION

## CONSOLIDATED BALANCE SHEETS

(in thousands, except per share data)

	January 31,	
	2004	2003
<b>Assets</b>		
<b>Current assets:</b>		
Cash and cash equivalents	\$ 75,267	\$ 98,341
Marketable securities	2,219	111,143
Receivables, net	99,815	56,040
Inventories	29,976	24,091
Other current assets	4,400	2,118
<b>Total current assets</b>	<b>211,677</b>	<b>291,733</b>
Property and equipment, net	40,313	22,566
Field support spares, net	11,951	6,009
Deferred tax asset	872	—
Goodwill	105,203	14,113
Other intangibles, net	33,225	1,669
Other assets	9,140	3,079
	<b>\$412,381</b>	<b>\$339,169</b>
<b>Liabilities and shareholders' equity</b>		
<b>Current liabilities:</b>		
Accounts payable	\$ 47,696	\$ 16,889
Accrued liabilities	43,733	25,060
Deferred revenue	47,058	19,340
Current installments of obligations under capital lease	1,619	708
<b>Total current liabilities</b>	<b>140,106</b>	<b>61,997</b>
Convertible subordinated debt	125,000	125,000
Deferred tax liability	—	541
Obligations under capital lease, less current installments	4,468	—
<b>Total liabilities</b>	<b>269,574</b>	<b>187,538</b>
<b>Shareholders' equity:</b>		
Undesignated preferred stock, authorized 965 shares; none issued and outstanding	—	—
Series A junior participating preferred stock, authorized 40 shares; none issued and outstanding	—	—
Common stock, \$.01 par value; authorized 100,000 shares; issued and outstanding 27,501 at January 31, 2004, and 26,921 at January 31, 2003	275	269
Additional paid-in capital	187,652	173,955
Unearned compensation	(319)	(675)
Accumulated deficit	(46,999)	(22,946)
Accumulated other comprehensive income	2,198	1,028
<b>Total shareholders' equity</b>	<b>142,807</b>	<b>151,631</b>
	<b>\$412,381</b>	<b>\$339,169</b>

## COMPUTER NETWORK TECHNOLOGY CORPORATION

## CONSOLIDATED STATEMENTS OF OPERATIONS

(in thousands, except per share data)

	Years Ended January 31,		
	2004	2003	2002
<b>Revenue:</b>			
Product sales	\$239,839	\$145,355	\$129,276
Service fees	121,038	66,160	57,747
Total revenue	360,877	211,515	187,023
<b>Cost of revenue:</b>			
Cost of product sales	143,992	89,110	76,254
Cost of service fees	72,262	38,210	37,328
Total cost of revenue	216,254	127,320	113,582
<b>Gross profit</b>	144,623	84,195	73,441
<b>Operating expenses:</b>			
Sales and marketing	88,396	57,849	52,156
Engineering and development	42,719	26,872	23,452
General and administrative	16,073	10,694	9,311
In-process research and development	19,706	—	—
Goodwill impairment	204	—	—
Restructuring charge	—	1,666	996
Total operating expenses	167,098	97,081	85,915
<b>Loss from operations</b>	(22,475)	(12,886)	(12,474)
<b>Other income (expense):</b>			
Write-down of investment	—	(1,000)	—
Loss on sale and write-down of webMethods stock	—	—	(10,283)
Net gain on sale of marketable securities	747	—	—
Interest income	1,609	6,183	6,166
Interest expense	(4,435)	(4,326)	(285)
Other, net	411	12	(344)
Other income (expense), net	(1,668)	869	(4,746)
<b>Loss from continuing operations before income taxes</b>	(24,143)	(12,017)	(17,220)
Provision (benefit) for income taxes	625	16,527	(5,292)
<b>Loss from continuing operations</b>	(24,768)	(28,544)	(11,928)
<b>Discontinued operations:</b>			
Gain on disposition of discontinued operations, net of tax	—	—	8,222
Income from discontinued operations, net of tax	715	207	—
	715	207	8,222
<b>Net loss before cumulative effect of change in accounting principle</b>	(24,053)	(28,337)	(3,706)
<b>Cumulative effect of change in accounting principle</b>	—	(10,068)	—
<b>Net loss</b>	\$ (24,053)	\$ (38,405)	\$ (3,706)
<b>Basic and diluted income (loss) per share:</b>			
Continuing operations	\$ (.91)	\$ (1.02)	\$ (.40)