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IN COMMISSION

UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (602) 542-0848

Fax: (602) 542-2129

Priority: Respond Within Five Days

Opinion No. 2004 - 36733

Date: 7/13/2004

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: Euland

Brooks

Account Name: Euland Brooks

Home: (602) 674-5289

Street: 9225 N. 5th Street

Work: (000) 000-0000

City: Phoenix

CBR:

State: AZ Zip: 85020

is:

Utility Company: Arizona Public Service Company E-01345A-03-0437

Division: Electric

Contact Name: For assignment

Contact Phone: (602) 250-2280

Nature of Complaint:

Customer feels that company is purposely causing outages. That the company is making excuses that replacement parts are not available. He is opposed to rate increase.

Utilities' Response:

Investigator's Comments and Disposition:

7/13/04 comments noted. Closed

Date Completed: 7/13/2004

Opinion No. 2004 - 36733

Arizona Corporation Commission

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