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J.D. Bristow
2155 Moyo Drive #1
Lake Havasu City, Az. 86403
(928) 854-4039

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Arizona Corporation Commission
DOCKETED

JUL - 9 2004

July 3, 2004

To: The Arizona Corporation Commission
Re: Docket No. E-04230A-04-0185

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UniSource Energy terminated my electrical service on Friday, June 11th, at 5:00pm, in order to raise the reconnection fees and makes it impossible to communicate with anyone other than the individual answering the phone. (No supervisors, etc..) The temperature was 110 degrees outside my door and the temperature in my apartment quickly reached 100 degrees, causing a great deal of distress to myself and my pets. The female I spoke with at UniSource refused to acknowledge this ongoing dispute for \$109.43 still in progress for nearly a year now. But the gentleman who left the recorded message after she disconnected our conversation seemed to have no problem finding that information. Still, when she returned to the phone, she said the reduced temperatures required to prevent heat stroke for both myself and my animals were not something she was concerned with and it didn't matter that I couldn't afford to pay the \$389.43 extortion she demanded for the reconnection of my service. With little time to spare before serious health problems occurred, my co-signer paid the ransom she demanded and my services were eventually restored. The blatant disregard for human rights that UniSource so proudly exhibits continues to be facilitated by the ACC, why?

It's obvious that this year long dispute means nothing now. UniSource has forcibly extorted what they wanted from me despite this dispute process and despite the ACC. Retrieving my money now is highly unlikely judging how this entire matter has been mishandled from the start. Even if it was returned, I can't wait another year for it. Obviously, I have no choice who judges this dispute since it's impossible for me to appear at the Commission's offices. So, the only alternative left is to judge it solely on the pleadings. But I don't see how it matters now, as I've been telling you would happen for months, I now lack the ability to pay my rent. That now makes this a non-issue, something it's always been for you. I'll be well into my eviction by the time you get this letter, so it really won't matter what you do with this stupid dispute now. Thanks again for making my life so incredibly difficult, it couldn't of been done more thoroughly without the combined efforts of UniSource and yourselves. If I had known this was how you define public service and assistance, I could've paid the illegal \$109.43 they've already extorted from me and I wouldn't be out the \$389.43 now! You don't know how distraught I've become from pounding my head against the wall you've erected that's prevented me from receiving justice. Nothing you intend to do now can ever make this right and judging by your actions thus far, you're apt to make matters worse!

Sincerely,

J.D. Bristow

cc: Rep. Trent Franks
 Senator Jon Kyle
 Mohave Co. Supervisor Buster Johnson

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