

Docket No. W-03875A-03-0737



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ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM RECEIVED

Investigator: Janie Woller

Phone: (602) 542-0821

2003 NOV 26 P 1:48 (602) 542-2129

Priority: Respond Within Five Days

AZ CORP COMMISSION
DOCUMENT CONTROL
Date: 11/26/2003

Opinion No. 2003 - 30816

Complaint Description: 08A Rate Case Items - Opposed/In Favor

Complaint By: Erica Steinert

Account Name: Erica Steinert Home (928) 739-4224

Street: 1960 Ricochet Ranch Road Work: (000) 000-0000

City: Clay Springs CBR:

State: AZ Zip: 85000 is:

Utility Company: Mountain Glen Water Service, Inc.

Division: Water

Contact Name: Bill Parker Contact Phone: (928) 739-4479

Nature of Complaint:

Ms. Steinert call to day she is against a 30% increase, a small increase would be OK so the business can operate. Ms. Steinert says the water is undrinkable.

Utilities' Response:

Investigator's Comments and Disposition:

11/26/03 Agreed to write up her comments and place them in Mountain Glen Water Services file W-03875A-03-0737. Closed.

Date Completed: 11/26/2003

Opinion No. 2003 - 30816

Arizona Corporation Commission

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