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MEMORANDUM RECEIVED

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TO: Docket Control  
FROM: Ernest G. Johnson *EJ*  
Director  
Utilities Division  
THRU: Matthew Rowell *MR*  
Chief, Telecommunications & Energy Section  
Utilities Division  
DATE: February 16, 2004

AZ CORP COMMISSION  
DOCUMENT CONTROL

RE: IN THE MATTER OF THE APPLICATION OF GLYPHICS COMMUNICATIONS, INC. TO WITHDRAW ITS CERTIFICATE OF CONVENIENCE AND NECESSITY TO PROVIDE RESOLD LONG DISTANCE TELECOMMUNICATIONS SERVICES. (DOCKET NO. T-03696A-03-0846)

Attached is the Staff Report for the application of Glyphics Communications, Inc. for cancellation of its Certificate of Convenience and Necessity ("CC&N"). Staff recommends cancellation of the CC&N.

Originator: Adam Lebrecht

Attachment: Original and Sixteen Copies

Arizona Corporation Commission

**DOCKETED**

FEB 17 2004

DOCKETED BY	<i>CAE</i>
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STAFF REPORT  
UTILITIES DIVISION  
ARIZONA CORPORATION COMMISSION

GLYPHICS COMMUNICATIONS, INC.  
DOCKET NO. T-03696A-03-0846

IN THE MATTER OF THE APPLICATION OF GLYPHICS COMMUNICATIONS, INC. TO  
WITHDRAW ITS CERTIFICATE OF CONVENIENCE AND NECESSITY TO PROVIDE  
RESOLD LONG DISTANCE TELECOMMUNICATIONS SERVICES.

## STAFF ACKNOWLEDGEMENT

The Staff Report for Glyphics, Communications, Inc., Docket No T-03696A-03-0846, was the responsibility of the staff member listed below. Adam Lebrecht was responsible for the review and analysis of the Company's application to cancel its Certificate of Convenience and Necessity.

A handwritten signature in black ink, consisting of stylized, cursive letters that appear to be 'AL'.

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ADAM LEBRECHT  
Executive Consultant I

## **Introduction**

On November 24, 2003, Glyphics Communications, Inc. ("Glyphics") filed an application with the Arizona Corporation Commission ("Commission") requesting approval to cancel its Certificate of Convenience and Necessity ("CC&N").

## **Background**

On January 12, 2000, the Commission, in Decision No. 62236, originally granted a CC&N to Glyphics to provide competitive intrastate telecommunications service in Arizona as a long distance reseller.

Glyphics requests Commission approval to discontinue its authority to provide resold long distance telecommunications services, abandon its CC&N and revoke its tariff in Arizona.

## **Staff Analysis**

Glyphics filed its application to cancel its CC&N on November 24, 2003. Glyphics is no longer providing resold long distance telecommunications services in Arizona and has no customers.

Consumer Services Staff has indicated that there are no open complaints, inquiries or opinions concerning Glyphics. Glyphics has informed Staff that all customer deposits and/or prepayments were reimbursed to the customers prior to its request to cancel its CC&N. Consequently, there is no risk that an advance, deposit and/or prepayment of funds from Arizona customers would be lost by canceling Glyphics' CC&N.

Since there are numerous other carriers offering similar services, Staff believes granting this application for cancellation of Glyphics' CC&N is in the public interest.

## **Recommendations**

Staff recommends the cancellation of Glyphics' CC&N.

Upon cancellation of its CC&N, Glyphics will no longer be authorized to provide competitive intrastate telecommunications service as a reseller of long distance service in Arizona and therefore, will no longer be subject to the requirements of Decision No. 62236.

SERVICE LIST FOR: GLYPHICS COMMUNICATIONS, INC.

DOCKET NO. T-03696A-03-0846

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*Lebrucht*

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**AZ CORPORATION COMMISSION  
DIRECTOR OF UTILITIES**

**Re: Glyphics Communications, Inc.  
T-03696A**

T-03696A-03-0846

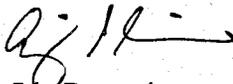
On October 23, 2003, Glyphics Communications, Inc.'s ("Glyphics") filed a request to withdraw its CCN authority with the Arizona Corporation Commission.

Pursuant to the request of Adam Leeright, this letter provides additional information required to withdraw Glyphics' authority.

Glyphics was certified to provide resold long distance services, under T-03696A. The company does not have any customers or customer deposits. Also, Glyphics did not collect deposits from pervious customers.

If you have any questions regarding this filing, please contact me at 801-558-8149 or via e-mail at [liz@glyphics.com](mailto:liz@glyphics.com).

Best regards,



Liz Petroni  
Regulatory Consultant  
for Glyphics Communications, Inc.