



BEFORE THE ARIZONA CORPORATION COMMISSION
DOCKETED

FEB 08 2001

1
2 WILLIAM A. MUNDELL
Chairman
3 JIM IRVIN
Commissioner
4 MARC SPITZER
Commissioner
5

DOCKETED BY

6 IN THE MATTER OF NAVAJO COMMUNICA-)
TIONS COMPANY, INC.'S TARIFF FILING TO)
7 ESTABLISH CUSTOMIZED LOCAL AREA)
SIGNALING SERVICE)

DOCKET NO. T-02115A-00-0937

DECISION NO. 6336.3

ORDER

9
10 Open Meeting
January 30 and 31, 2001
11 Phoenix, Arizona

12 BY THE COMMISSION:

13 FINDINGS OF FACT

14 1. On November 15, 2000, Navajo Communications Company ("Navajo") filed tariff
15 revisions to offer revisions Custom Local Area Calling Service ("CLASS") features:

16 Local Exchange Tariff - Arizona

17 Section 0, Sheet No. 1, 6th Revised
18 Section 0, Sheet No. 1.1, 3rd Revised
Section 25, Sheet Nos. 6 through 13, Original

19 2. Navajo proposes to introduce the following: Anonymous Call Rejection, Automatic
20 Busy Redial, Automatic Call Return, Caller ID, Caller ID - Name & Number, Caller ID Blocking, Call
21 Trace, Call Waiting/Caller ID, Selective Call Rejection, and Priority Ring. On November 24, 2000,
22 Navajo submitted a letter in which it agreed to waive the thirty-day time limit within which the
23 Commission must act.

24 3. Navajo provided a copy of the information pamphlet that it intends to distribute to its
25 customers. Staff reviewed the pamphlet and recommended that Navajo clarify that calls to subscribers
26 to Automatic Call Return will not be returned if the caller has blocked delivery of the telephone
27 number. Navajo indicated that it would revise the pamphlet to include that information.

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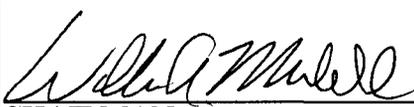
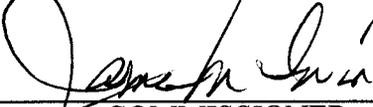
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ORDER

IT IS THEREFORE ORDERED that the filing, as amended, be and hereby is approved.

IT IS FURTHER ORDERED that this Decision shall become effective immediately.

BY ORDER OF THE ARIZONA CORPORATION COMMISSION

		
CHAIRMAN	COMMISSIONER	COMMISSIONER

IN WITNESS WHEREOF, I, BRIAN C. McNEIL, Executive Secretary of the Arizona Corporation Commission, have hereunto, set my hand and caused the official seal of this Commission to be affixed at the Capitol, in the City of Phoenix, this 8th day of February, 2001.


 BRIAN C. McNEIL
 Executive Secretary

DISSENT: _____

DRS:WMS:jbc/MAS

SERVICE LIST FOR: Navajo Communications Company

1 DOCKET NO. T-02115A-00-0737

2 Mr. Curt Huttzell
3 Director – State Government Affairs
4 Navajo Communications Company, Inc.
5 9672 South 700 East, Suite 101
6 Sandy, Utah 84070

7 Ms. Lyn Farmer
8 Chief Counsel
9 Arizona Corporation Commission
10 1200 West Washington
11 Phoenix, Arizona 85007

12 Ms. Deborah Scott
13 Director, Utilities Division
14 Arizona Corporation Commission
15 1200 West Washington
16 Phoenix, Arizona 85007

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OPEN MEETING ITEM

MEMORANDUM RECEIVED

TO: THE COMMISSION

2000 DEC 28 P 2:29

FROM: Utilities Division

AZ CORP COMMISSION
DOCUMENT CONTROL

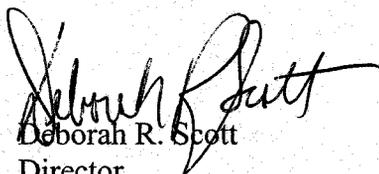
DATE: December 28, 2000

RE: IN THE MATTER OF NAVAJO COMMUNICATIONS COMPANY, INC.'S
TARIFF FILING TO ESTABLISH CUSTOMIZED LOCAL AREA SIGNALING
SERVICE (DOCKET NO. T-02115A-00-0937)

On November 15, 2000, Navajo Communications Company ("Navajo") filed tariff revisions to offer Custom Local Area Calling Service ("CLASS") features. Navajo proposes to introduce the following: Anonymous Call Rejection, Automatic Busy Redial, Automatic Call Return, Caller ID, Caller ID - Name & Number, Caller ID Blocking, Call Trace, Call Waiting/Caller ID, Selective Call Rejection, and Priority Ring. On November 24, 2000, Navajo submitted a letter in which it agreed to waive the thirty-day time limit within which the Commission must act.

Navajo has provided a copy of the information pamphlet that it intends to distribute to its customers. Staff has reviewed the pamphlet and recommended that Navajo clarify that calls to subscribers to Automatic Call Return will not be returned if the caller has blocked delivery of the telephone number. Navajo indicated that it would revise the pamphlet to include that information.

Staff has reviewed the filing and Navajo's proposed pamphlet. Staff recommends that Navajo be required to implement a customer information plan that is similar to the customer notification plan approved by the Commission for U S WEST Communications, Inc., and Valley Telephone Cooperative, Inc. It should include bill inserts, the use of Market Message Line on each customer's telephone bill, individualized letters to unlisted and unpublished numbers, individual letters to law enforcement and domestic violence agencies. Staff further recommends that the plan should be reviewed by Staff to confirm that Navajo plan complies with the Commission's Decision in this matter.



Deborah R. Scott
Director
Utilities Division

DRS:WMS:jbc/MAS

ORIGINATOR: Will Shand