

BEFORE THE ARIZONA CORPORATION COMMISSION

Arizona Corporation Commission



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1 WILLIAM A. MUNDELL

2 Chairman

3 JIM IRVIN

4 Commissioner

MARC SPITZER

Commissioner

DOCKETED

FEB 02 2001

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5 IN THE MATTER OF COX ARIZONA TELECOM,)
6 L.L.C.'S TARIFF FILING TO REVISE ITS LOCAL)
7 EXCHANGE TARIFF)

DOCKET NO. T-03471A-00-0993

DECISION NO. 63345

ORDER

8
9 Open Meeting
10 January 30 and 31, 2001
11 Phoenix, Arizona

12 BY THE COMMISSION:

FINDINGS OF FACT

13 1. Cox Arizona Telecom, L.L.C. ("Cox") is certified to provide intrastate
14 telecommunications service as a public service corporation in the State of Arizona.

15 2. On July 25, 2000, Cox filed revisions to its Local Exchange Tariff:

Arizona CC Tariff No. 1

16 First Revised Title Page

17 6th Revised Page No. 2

18 3rd Revised Page No. 3

19 5th Revised Page No. 4

20 4th Revised Page No. 5

21 1st Revised Page No. 6

22 2nd Revised Page No. 7

23 1st Revised Page No. 11

24 1st Revised Page No. 29

25 Original Revised Page No. 29.1

26 2nd Revised Page No. 30

27 2nd Revised Page No. 31

28 2nd Revised Page No. 39

Original Revised Page No. 39.1

Original Revised Page No. 47.1

Original Revised Page No. 47.2

1st Revised Page No. 61

3rd Revised Page No. 62

2nd Revised Page No. 62.2

1st Revised Page No. 70 through 81

Original Revised Page No. 81.1 through 81.8

1st Revised Page No. 92.10 and 92.11

Original Page No. 111 through 138

3. With this filing Cox is requesting approval of several revisions to its Local Exchange
Tariff. These revisions include:

- Adding language to expedite installation (Customers may request that installations be performed outside of the companies regular business hours; this filing clarifies that the companies regular business hours are 8:00 a.m. to 5:00 p.m. Monday through Saturday.)
- Adding 900 and 700 Dispute Resolution (Clarifies that customers may receive credits for disputed 900 and 700 charges if disputed within 30 days of receipt of the bill, customers may be blocked from 900 calls for failure to pay legitimate 900 call charges, and that basic service will not be cut off for non-payment of 900 charges.)
- Adding specific language for harassing or annoying telephone calls (Allows the company to disconnect the service of customers who repeatedly make harassing or annoying phone calls.)
- A clarification of Cox's local calling area (Clarifies that Cox's local calling area shall match U S WEST's calling area.)
- Adding business measured rate service (Adds a new local service option for business customers with rates of \$15.00 per month plus \$0.10 a minute, compared to Cox's current business rates of \$30.00 per month.)
- Increasing the monthly rate for Call Waiting (Discussed below.)
- Increasing the monthly rate for Caller ID (Discussed below.)
- Replacing Cox's Centrex offering (Cox's Centrex offering has been revised, current customers will not be affected by these changes.)
- Adding Toll Free features and increasing Toll Free listing charge (A feature has been added to allow customers with multiple toll free-numbers that terminate on the same facilities to determine which toll free number was called. The charge for providing a listing in the nationwide Toll-Free directory maintained by AT&T has been increased, since Cox currently has no toll-free customers this change has no impact on current customers or on Cox's revenue.)

4. Since this filing increases the monthly maximum rates for Call Waiting and Caller ID, services that have been classified as competitive under the Commission's Competitive Telecommunications Services Rules, A.A.C. Rule R14-2-1110 applies to Cox's proposal.

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ORDER

THEREFORE, IT IS ORDERED that the filing be and hereby is approved.

IT IS FURTHER ORDERED that this Decision shall become effective immediately.

BY ORDER OF THE ARIZONA CORPORATION COMMISSION

		
CHAIRMAN	COMMISSIONER	COMMISSIONER

IN WITNESS WHEREOF, I, BRIAN MCNEIL, Executive Secretary of the Arizona Corporation Commission, have hereunto, set my hand and caused the official seal of this Commission to be affixed at the Capitol, in the City of Phoenix, this 2nd day of February, 2001.


 BRIAN McNEIL
 Executive Secretary

DISSENT: _____

DRS:MJR:lhM/MAS

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