

NEW APPLICATION



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TransWorld Network Corp.

7702 Woodland Center Boulevard, Suite 50
Tampa, Florida 33614

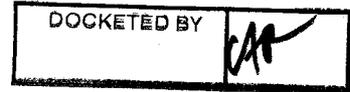
Telephone (813) 890-2200
1-800-253-0665
Fax (813) 496-8904

March 15, 2004

Docket Control Center
AZ Corporation Commission
1200 W. Washington Street
Phoenix, AZ 85007-2996

Arizona Corporation Commission
DOCKETED

MAR 17 2004



RE: TransWorld Network, Corp's Application for Authority as a Telecommunications Inter-exchange Reseller

To Whom It May Concern::

T-04246A-04-0201

Enclosed please find for filing an original and 15 copies of TransWorld Network, Corp's Application for Authority as a telecommunications inter-exchange reseller, with required attachments.

I have also enclosed an extra copy of this letter to be date stamped and returned to me in the enclosed, self-addressed, postage paid envelope. If you have any questions, or if I may provide you with additional information, please do not hesitate to contact me. I can be reached at (813) 890-2207 from 8:30am to 5:30pm EST.

Respectfully submitted,

A handwritten signature in cursive script that reads 'Lourdes Viñas'.

Lourdes Viñas
Director, Regulatory & Compliance

Enclosures

ARIZONA CORPORATION COMMISSION

Application and Petition for Certificate of Convenience and Necessity to Provide Intrastate Telecommunications Services

Mail original plus 13 copies of completed application to:

For Docket Control Only: (Please Stamp Here)

Docket Control Center
Arizona Corporation Commission
1200 West Washington Street
Phoenix, Arizona 85007-2927

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Please indicate if you have current applications pending in Arizona as an Interexchange reseller, AOS provider, or as the provider of other telecommunication services.

T-04246A-04-0201

Type of Service: _____

Docket No.: _____ Date: _____

Date Docketed: _____

Type of Service: _____

Docket No.: _____ Date: _____

Date Docketed: _____

A. COMPANY AND TELECOMMUNICATION SERVICE INFORMATION

(A-1) Please indicate the type of telecommunications services that you want to provide in Arizona and answer the appropriate numbered items:

- Resold Long Distance Telecommunications Services (Answer Sections A, B).
Resold Local Exchange Telecommunications Services (Answer Sections A, B, C).
Facilities-Based Long Distance Telecommunications Services (Answer Sections A, B, D).
Facilities-Based Local Exchange Telecommunications Services (Answer Sections A, B, C, D, E)
Alternative Operator Services Telecommunications Services (Answer Sections A, B)

(A-2) The name, address, telephone number (including area code), facsimile number (including area code), e-mail address, and World Wide Web address (if one is available for consumer access) of the Applicant:

TRANSWORLD NETWORK, CORP TELEPHONE: (813) 890-2200
7702 WOODLAND CENTER BLVD, STE 50 FAX: (813) 890-2712
TAMPA, FL 33614-2411 E-MAIL: compliance@epowerc.com
WEBSITE: http://www.twncorp.com

(A-3) The d/b/a ("Doing Business As") name if the Applicant is doing business under a name different from that listed in Item (A-2):

NOT APPLICABLE

(A-4) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Management Contact:

COLIN WOOD

TELEPHONE: (813) 890-2200 X2340

7702 WOODLAND CENTER BLVD, STE 50

FAX: (813) 890-2712

TAMPA, FL 33614-2411

E-MAIL: compliance@epowerc.com

(A-5) The name, address, telephone number (including area code), facsimile number (including area code), and E-mail address of the Applicant's Attorney and/or Consultant:

NOT APPLICABLE

(A-6) The name, address, telephone number (including area code), facsimile number (including area code), E-mail address of the Applicant's Complaint Contact Person:

LOURDES VINAS

TELEPHONE: (813) 890-2200 X2207

7702 WOODLAND CENTER BLVD, STE 50

FAX: (813) 890-2712

TAMPA, FL 33614-2411

E-MAIL: compliance@epowerc.com

(A-7) What type of legal entity is the Applicant?

Sole proprietorship

Partnership: ___ Limited, ___ General, ___ Arizona, ___ Foreign

Limited Liability Company: ___ Arizona, ___ Foreign

Corporation: ___ "S", "C", ___ Non-profit

Domicile: ___ Arizona, Foreign

Other, specify: _____

(A-8) Please include "Attachment A":

Attachment "A" must include the following information:

1. A copy of the Applicant's Certificate of Good Standing as a domestic or foreign corporation, LLC, or other entity in the State of Arizona.
2. A list of the names of all owners, partners, limited liability company managers (or if a member managed LLC, all members), or corporation officers and directors (specify).
3. Indicate percentages of ownership of each person listed in A-8.2.

SEE ATTACHMENT A

(A-9) Include your Tariff as "Attachment B".

Your Tariff must include the following information:

1. Proposed Rates and Charges for each service offered (reference by Tariff page number).
2. Tariff Maximum Rate and Prices to be charged (reference by Tariff page number).
3. Terms and Conditions Applicable to provision of Service (reference by Tariff page number).
4. Deposits, Advances, and/or Prepayments Applicable to provision of Service (reference by Tariff page number).
5. The proposed fee that will be charged for returned checks (reference by Tariff page number).

SEE ATTACHMENT B

(A-10) Indicate the geographic market to be served:

Statewide. (Applicant adopts statewide map of Arizona provided with this application).

Other. Describe and provide a detailed map depicting the area.

(A-11) Indicate if the Applicant or any of its officers, directors, partners, or managers has been or are currently involved in any formal or informal complaint proceedings pending before any state or federal regulatory commission, administrative agency, or law enforcement agency.

Describe in detail any such involvement. Please make sure you provide the following information:

1. States in which the Applicant has been or is involved in proceedings.
2. Detailed explanations of the Substance of the Complaints.
3. Commission Orders that resolved any and all Complaints.
4. Actions taken by the Applicant to remedy and/or prevent the Complaints from re-occurring.

ANSWER: NO

(A-12) Indicate if the Applicant or any of its officers, directors, partners, or managers has been or are currently involved in any civil or criminal investigation, or had judgments entered in any civil matter, judgments levied by any administrative or regulatory agency, or been convicted of any criminal acts within the last ten (10) years.

Describe in detail any such judgments or convictions. Please make sure you provide the following information:

1. States involved in the judgments and/or convictions.
2. Reasons for the investigation and/or judgment.
3. Copy of the Court order, if applicable.

ANSWER: NO

(A-13) Indicate if the Applicant's customers will be able to access alternative toll service providers or resellers via 1+101XXXX access.

Yes

No

(A-14) Is applicant willing to post a Performance Bond? Please check appropriate box(s).

For Long Distance Resellers, a \$10,000 bond will be recommended for those resellers who collect advances, prepayments or deposits.

Yes

No

If "No", continue to question (A-15).

For Local Exchange Resellers, a \$25,000 bond will be recommended.

Yes

No

If "No", continue to question (A-15).

For Facilities-Based Providers of Long Distance, a \$100,000 bond will be recommended.

Yes

No

If "No", continue to question (A-15).

For Facilities-Based Providers of Local Exchange, a \$100,000 bond will be recommended.

Yes

No

If "No", continue to question (A-15).

Note: Amounts are cumulative if the Applicant is applying for more than one type of service.

(A-15) If No to any of the above, provide the following information. Clarify and explain the Applicant's deposit policy (reference by tariff page number). Provide a detailed explanation of why the applicant's superior financial position limits any risk to Arizona consumers.

THE COMPANY ONLY INTENDS TO REQUIRE DEPOSITS FROM CUSTOMERS WITH UNACCEPTABLE CREDIT PRIOR TO ESTABLISHING SERVICE (SEE ORIGINAL TARIFF PAGE # 17). BASED ON EXPERIENCE WITH DEPOSIT COLLECTIONS IN OTHER STATES, THE COMPANY BELIEVES THAT THE AMOUNT OF ARIZONA DEPOSITS HELD IN PROPORTION TO REVENUES GENERATED WOULD BE VERY IMMATERIAL AND WILL NOT RESULT IN AN AMOUNT THAT WILL PLACE THE COMPANY IN FINANCIAL HARDSHIP SHOULD IT BE REQUIRED TO RETURN THE DEPOSITS ALL AT ONCE. THE COMPANY HAS ASSETS IN OTHER STATES AVAILABLE SHOULD IT BECOME NECESSARY TO SATISFY SUCH A REQUIREMENT.

(A-16) Submit copies of affidavits of publication that the Applicant has, as required, published legal notice of the Application in all counties where the applicant is requesting authority to provide service.

Note: For Resellers, the Applicant must complete and submit an Affidavit of Publication Form as Attachment "C" before Staff prepares and issues its report. Refer to the Commission's website for Legal Notice Material (Newspaper Information, Sample Legal Notice and Affidavit of Publication). For Facilities-Based Service Providers, the Hearing Division will advise the Applicant of the date of the hearing and the publication of legal notice. Do not publish legal notice or file affidavits of publication until you are advised to do so by the Hearing Division.

SEE ATTACHMENT C

(A-17) Indicate if the Applicant is a switchless reseller of the type of telecommunications services that the Applicant will or intends to resell in the State of Arizona:

Yes

No

If "Yes", provide the name of the company or companies whose telecommunications services the Applicant resells.

GLOBAL CROSSING

WILTEL COMMUNICATIONS

(A-18) List the States in which the Applicant has had an application approved or denied to offer telecommunications services similar to those that the Applicant will or intends to offer in the State of Arizona:

Note: If the Applicant is currently approved to provide telecommunications services that the Applicant intends to provide in Arizona in less than six states, excluding Arizona, list the Public Utility Commission ("PUC") of each state that granted the authorization. For each PUC listed provide the name of the contact person, their phone number, mailing address including zip code, and e-mail address.

APPLICANT PROVIDES SERVICE IN EACH STATE APPROVED AND HASN'T BEEN DENIED IN ANY STATE.

(A-19) List the States in which the Applicant currently offers telecommunications services similar to those that the Applicant will or intends to offer in the State of Arizona.

Note: If the Applicant currently provides telecommunication services that the Applicant intends to provide in Arizona in six or more states, excluding Arizona, list the states. If the Applicant does not currently provide telecommunications services that the Applicant intends to provide in Arizona in five or less states, list the key personnel employed by the Applicant. Indicate each employee's name, title, position, description of their work experience, and years of service in the telecommunications services industry.

ALABAMA, CALIFORNIA, COLORADO, DISTRICT OF COLUMBIA, FLORIDA, GEORGIA, ILLINOIS, INDIANA, IOWA, KANSAS, LOUISIANA, MARYLAND, MASSACHUSETTS, MICHIGAN, MINNESOTA, MISSOURI, MONTANA, NEVADA, NEW HAMPSHIRE, NEW JERSEY, NEW MEXICO, NEW YORK, NORTH CAROLINA, NORTH DAKOTA, OKLAHOMA, OREGON, PENNSYLVANIA, SOUTH CAROLINA, TENNESSEE, TEXAS, UTAH, VERMONT, VIRGINIA, WASHINGTON, WISCONSIN

(A-20) List the names and addresses of any alternative providers of the service that are also affiliates of the telecommunications company, as defined in R14-2-801.

NONE

B. FINANCIAL INFORMATION

(B-1) Indicate if the Applicant has financial statements for the two (2) most recent years.



Yes



No

If "No," explain why and give the date on which the Applicant began operations.

(B-2) Include "Attachment D".

Provide the Applicant's financial information for the two (2) most recent years.

1. A copy of the Applicant's balance sheet.
2. A copy of the Applicant's income statement.
3. A copy of the Applicant's audit report.
4. A copy of the Applicant's retained earnings balance.
5. A copy of all related notes to the financial statements and information.

Note: Make sure "most recent years" includes current calendar year or current year reporting period.

CONFIDENTIAL AND PROPRIETARY INFORMATION.

COMPANY IS PRIVATELY HELD AND INFORMATION IS NOT PUBLICLY AVAILABLE ELSEWHERE.

COMPANY REQUESTS PROTECTIVE/CONFIDENTIALITY AGREEMENT PRIOR TO FILING.

CONTACT: LOURDES VINAS 813-890-2207

(B-3) Indicate if the Applicant will rely on the financial resources of its Parent Company, if applicable.

THE COMPANY WILL NOT RELY ON THE FINANCIAL RESOURCES OF ITS PARENT COMPANY.

(B-4) The Applicant must provide the following information.

1. Provide the projected total revenue expected to be generated by the provision of telecommunications services to Arizona customers for the first twelve months following certification, adjusted to reflect the maximum rates for which the Applicant requested approval. Adjusted revenues may be calculated as the number of units sold times the maximum charge per unit.

EXPECTED PROJECTED TOTAL REVENUE FOR THE FIRST 12 MONTHS:

\$ 206,000.00

2. Provide the operating expenses expected to be incurred during the first twelve months of providing telecommunications services to Arizona customers following certification.

EXPECTED PROJECTED OPERATING EXPENSES FOR THE FIRST 12 MONTHS: \$ 204,000.00

3. Provide the net book value (original cost less accumulated depreciation) of all Arizona jurisdictional assets expected to be used in the provision of telecommunications service to Arizona customers at the end of the first twelve months of operation. Assets are not limited to plant and equipment. Items such as office equipment and office supplies should be included in this list.

ZERO—COMPANY EXPECTS NO ARIZONA JURISDICTIONAL ASSETS

4. If the projected value of all assets is zero, please specifically state this in your response.

COMPANY EXPECTS NO ARIZONA JURISDICTIONAL ASSETS

5. If the projected fair value of the assets is different than the projected net book value, also provide the corresponding projected fair value amounts.

COMPANY EXPECTS NO ARIZONA JURISDICTIONAL ASSETS

C. RESOLD AND/OR FACILITIES-BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

(C-1) Indicate if the Applicant has a resale agreement in operation,

Yes

No

If "Yes", please reference the resale agreement by Commission Docket Number or Commission Decision Number.

QUESTION NOT APPLICABLE TO LD RESELLERS

D. FACILITIES-BASED LONG DISTANCE AND/OR FACILITIES BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

(D-1) Indicate if the Applicant is currently selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services in the State of Arizona. This item applies to an Applicant requesting a geographic expansion of their CC&N:

Yes No

If "Yes," provide the following information:

1. The date or approximate date that the Applicant began selling facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services for the State of Arizona.
2. Identify the types of facilities-based long distance telecommunications services AND/OR facilities-based local exchange telecommunications services that the Applicant sells in the State of Arizona.

If "No," indicate the date when the Applicant will begin to sell facilities-based long distance telecommunications AND/OR facilities-based local exchange telecommunications services in the State of Arizona:

QUESTION NOT APPLICABLE TO LD RESELLERS

(D-2) Check here if you wish to adopt as your petition a statement that the service has already been classified as competitive by Commission Decision:

- Decision # 64178 Resold Long Distance
 Decision # 64178 Resold LEC
 Decision # 64178 Facilities Based Long Distance
 Decision # 64178 Facilities Based LEC

QUESTION NOT APPLICABLE TO LD RESELLERS

E. FACILITIES-BASED LOCAL EXCHANGE TELECOMMUNICATIONS SERVICES

(E-1) Indicate whether the Applicant will abide by the quality of service standards that were approved by the Commission in Commission Decision Number 59241:

Yes No

QUESTION NOT APPLICABLE TO LD RESELLERS

(E-2) Indicate whether the Applicant will provide all customers with 911 and E911 service, where available, and will coordinate with incumbent local exchange carriers ("ILECs") and emergency service providers to provide this service:

Yes No

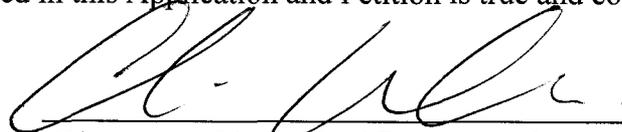
QUESTION NOT APPLICABLE TO LD RESELLERS

(E-3) Indicate that the Applicant's switch is "fully equal access capable" (i.e., would provide equal access to facilities-based long distance companies) pursuant to A.A.C. R14-2-1111 (A):

Yes No

QUESTION NOT APPLICABLE TO LD RESELLERS

I certify that if the applicant is an Arizona corporation, a current copy of the Articles of Incorporation is on file with the Arizona Corporation Commission and the applicant holds a Certificate of Good Standing from the Commission. If the company is a foreign corporation or partnership, I certify that the company has authority to transact business in Arizona. I certify that all appropriate city, county, and/or State agency approvals have been obtained. Upon signing of this application, I attest that I have read the Commission's rules and regulations relating to the regulations of telecommunications services (A.A.C. Title 14, Chapter 2, Article 11) and that the company will abide by Arizona state law including the Arizona Corporation Commission Rules. I agree that the Commission's rules apply in the event there is a conflict between those rules and the company's tariff, unless otherwise ordered by the Commission. I certify that to the best of my knowledge the information provided in this Application and Petition is true and correct.



(Signature of Authorized Representative)

MAR. 12 / 2004

(Date)

COLIN WOOD

(Print Name of Authorized Representative)

CEO

(Title)

STATE OF FLORIDA

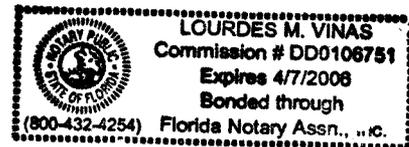
COUNTY OF HILLSBOROUGH

SUBSCRIBED AND SWORN to before me this 12th day of MARCH, 2004.
COLIN WOOD IS PERSONALLY KNOWN TO ME.



NOTARY PUBLIC -- LOURDES M. VINAS

My Commission Expires 04/07/2006



ATTACHMENT A:

Good Standing Certificate, Owner Information, Officer Information

1. A copy of the Applicant's Certificate of Good Standing as a domestic or foreign corporation, LLC, or other entity in the State of Arizona.

ATTACHED BEHIND THIS SHEET

2. A list of the names of all owners, partners, limited liability company managers (or if a member managed LLC, all members), or corporation officers and directors (specify).

OWNER: PCC HOLDINGS, INC

OFFICERS: COLIN WOOD, CEO

JOHN RAKOCZY, PRESIDENT

JAMES GARDINER, VICE-PRESIDENT

TERRY HOWETT, VICE-PRESIDENT

3. Indicate percentages of ownership of each person listed in A-8.2.

PCC HOLDINGS, INC owns 100% of TransWorld Network, Corp

STATE OF ARIZONA



Office of the
CORPORATION COMMISSION

CERTIFICATE OF GOOD STANDING

To all to whom these presents shall come, greeting:

I, Brian C. McNeil, Executive Secretary of the Arizona Corporation Commission, do hereby certify that

*****TRANSWORLD NETWORK, CORP.*****

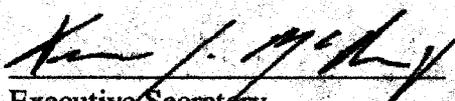
a foreign corporation organized under the laws of Minnesota did obtain authority to transact business in the State of Arizona on the 23rd day of July 1992.

I further certify that according to the records of the Arizona Corporation Commission, as of the date set forth hereunder, the said corporation has not had its authority revoked for failure to comply with the provisions of the Arizona Business Corporation Act; that its most recent Annual Report, subject to the provisions of A.R.S. sections 10-122, 10-123, 10-125 & 10-1622, has been delivered to the Arizona Corporation Commission for filing; and that the said corporation has not filed an Application for Withdrawal as of the date of this certificate.

This certificate relates only to the legal authority of the above named entity as of the date issued. This certificate is not to be construed as an endorsement, recommendation, or notice of approval of the entity's condition or business activities and practices.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the official seal of the Arizona Corporation Commission. Done at Phoenix, the Capital, this 26th Day of February, 2004, A. D.




Executive Secretary

By 

ATTACHMENT B:

Tariff

Tariff includes the following information:

1. Proposed Rates and Charges for each service offered are found in Section 4, on pages 37 through 41.
2. Tariff Maximum Rate and Prices to be charged are found in Section 3, on pages 26 through 36.
3. Terms and Conditions Applicable to provision of Service are found in Section 2, on pages 11 through 25
4. Deposits, Advances, and/or Prepayments Applicable to provision of Service are found in Section 2, on page 17.
5. The proposed fee that will be charged for returned checks is found in Section 2 on page 20.

TITLE SHEET

ARIZONA INTEREXCHANGE TARIFF

This tariff contains the descriptions, regulations, and rates applicable to the resale of telecommunications services provided by TRANSWORLD NETWORK, CORP. with principal offices at 7702 Woodland Center Boulevard, Suite 50, Tampa, FL 33614-2411. This tariff applies for services furnished within the state of Arizona. This tariff is on file with the Arizona Corporation Commission, and copies may be inspected, during normal business hours, at the Company's principal place of business.

Issued: _____

Effective date: _____

Issued by:

Colin Wood, CEO
TransWorld Network, Corp
7702 Woodland Center Blvd, Ste 50
Tampa, FL 33614

CHECK SHEET

Sheets 1 through 41 inclusive of this tariff are effective as of the date shown at the bottom of the respective sheet(s). Original and revised sheets as named below comprise all changes from the original tariff and are currently in effect as of the date on the bottom of this sheet.

<u>Page</u>	<u>Number of Revision</u>	<u>Page</u>	<u>Number of Revision</u>
1	Original	31	Original
2	Original	32	Original
3	Original	33	Original
4	Original	34	Original
5	Original	35	Original
6	Original	36	Original
7	Original	37	Original
8	Original	38	Original
9	Original	39	Original
10	Original	40	Original
11	Original	41	Original
12	Original		
13	Original		
14	Original		
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25	Original		
26	Original		
27	Original		
28	Original		
29	Original		
30	Original		

Issued: _____

Effective date: _____

Issued by:

Colin Wood, CEO
TransWorld Network, Corp
7702 Woodland Center Blvd, Ste 50
Tampa, FL 33614

TARIFF FORMAT

- A. **Page Numbering** - Page numbers appear in the upper right corner of the page. Pages are numbered sequentially. However, new pages are occasionally added to the tariff. When a new page is added between pages already in effect, a decimal is added. For example, a new page added between Page 14 and 15 would be 14.1.
- B. **Page Revision Numbers** - Revision numbers also appear in the upper right corner of each page. These numbers are used to determine the most current page version on file with the Commission. For example, the 4th revised Page 14 cancels the 3rd revised Page 14. Because of various suspension periods, deferrals, etc. the Commission follows in their tariff approval process, the most current sheet number on file with the Commission is not always the tariff page in effect. Consult the Check Sheet for the sheet currently in effect.
- C. **Paragraph Numbering Sequence** - There are nine levels of paragraph coding. Each level of coding is subservient to its next higher level:
- 2
 - 2.1
 - 2.1.1
 - 2.1.1.A
 - 2.1.1.A.1
 - 2.1.1.A.1.(a)
 - 2.1.1.A.1.(a).I
 - 2.1.1.A.1.(a).I.(i)
 - 2.1.1.A.1.(a).I.(i).(1)
- D. **Check Sheets** - When a tariff filing is made with the Commission, an updated Check Sheet accompanies the tariff filing. The Check Sheet lists the pages contained in the tariff, with a cross-reference to the current revision number. When new pages are added, the Check Sheet is changed to reflect the revision. An asterisk (*) designates all revisions made in a given filing. There will be no other symbols used on this page if these are the only changes made to it (i.e., the format, etc. remain the same, just revised revision levels on some pages.) The tariff user should refer to the latest Check Sheet to find out if a particular page is the most current on file with the Commission.

Issued: _____

Effective date: _____

Issued by:

Colin Wood, CEO
 TransWorld Network, Corp
 7702 Woodland Center Blvd, Ste 50
 Tampa, FL 33614

SYMBOLS

The following are the only symbols used for the purposes indicated below:

- (D) Delete or discontinue
- (I) Change resulting in an increase to a customer's bill
- (M) Moved from another tariff location
- (N) New
- (R) Change resulting in reduction to a customer's bill
- (T) Change in text or regulation but no change in rate or charge

Issued: _____

Effective date: _____

Issued by:

Colin Wood, CEO
TransWorld Network, Corp
7702 Woodland Center Blvd, Ste 50
Tampa, FL 33614

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Issued: _____

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Colin Wood, CEO
 TransWorld Network, Corp
 7702 Woodland Center Blvd, Ste 50
 Tampa, FL 33614

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Issued: _____

Effective date: _____

Issued by:

Colin Wood, CEO
TransWorld Network, Corp
7702 Woodland Center Blvd, Ste 50
Tampa, FL 33614

APPLICATION OF THE TARIFF

This tariff governs the Carrier's services that originate and terminate in Arizona. Specific services and rates are described elsewhere in this tariff.

The Company's services are available to Residential and Non-Residential customers.

The Company's service territory is statewide.

Issued: _____

Effective date: _____

Issued by:

Colin Wood, CEO
TransWorld Network, Corp
7702 Woodland Center Blvd, Ste 50
Tampa, FL 33614

SECTION 1 – TECHNICAL TERMS

“Access Line” is an arrangement which connects the customer’s location to a **TransWorld Network, Corp** switching center or point of presence.

“Applicant” is the person or entity requesting the utility to supply telecommunications service.

“Authorization Code” is a numerical code, one or more of which are available to a customer to enable the customer to access the carrier, and which are used by the carrier both to prevent unauthorized access to its facilities and to identify the customer for billing purposes.

“Billed Party” is the person or entity that accepts responsibility for the payment of charges for a call over the company’s service.

“Calling Card” Is a service by which the user accesses the Company’s network via a toll-free access number and uses a pre-assigned authorization code to complete calls. Calling cards can be pre-paid or post paid. Both types are described in the product description section of this tariff.

“Carrier,” “Company” or “Utility” refers to **TransWorld Network, Corp**.

“Commission” or “ACC” means the Arizona Corporation Commission. This is the regulatory authority of the state of Arizona having jurisdiction over public service corporations operating in Arizona.

“Completed call” is a call which the Company’s network has determined has been answered by a person, answering machine, fax machine, computer modem device, or other answering device.

“Customer” or “End User” means any person, firm, corporation, or governmental entity who has applied for and is granted service or who is responsible for payment of service regardless of the identity of the actual user of the service.

“Dedicated Access” is the method of reaching the Company’s services whereby the Customer is connected directly to the Company’s Point of Presence without utilizing services of the local switched network.

“Intrastate Communication” is any communication that originates and terminates within the same state.

“LEC” is the acronym which refers to the Local Exchange Company.

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“Point of Origination” is the switch location accessed by the customer for the purpose of making a call using the Company’s service.

“Point of Termination” is the point of demarcation within a Customer’s premises at which the Company’s responsibility for the provision of service ends.

“Residential” customer is a customer who has telephone service at a dwelling and who uses the service primarily for domestic or social purposes. All other customers are non-residential customers.

“Service” means any telecommunications service(s) provided by the Carrier under this tariff.

“Station” means a telephone instrument consisting of a connected transmitter, receiver, and associated apparatus to permit sending or receiving telephone messages.

“Subscriber” is the property, or property owner, to which TransWorld Network, Corp provides its services.

“Switched Access” is the method for reaching the Company through the local switched network whereby the Customer uses standard business or residential local lines.

“Tariff” The documents filed with the Commission which lists the utility services and products offered by the utility and which set forth the terms and conditions and a schedule of the rates and charges for those services and products.

“Time period” means the interval of hours that distinguish day, evening, night, and weekend rate periods as indicated below:

Rate Periods	From	To, but not Including	Days
Weekdays	8:00 a.m.	5:00 p.m.	Monday-Friday
Evenings	5:00 p.m.	10:00 p.m.	Monday-Friday, Sunday
Night/Weekends	10:00 p.m.	8:00 a.m.	Monday-Sunday
	8:00 a.m.	5:00 p.m.	Saturday-Sunday
	5:00 p.m.	10:00 p.m.	Saturday

“User” is the person at the Subscriber’s location who actually places the call over the Company’s service.

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“V & H Coordinates” Are numbers assigned to specific geographic points which define the originating and terminating points of a call in mathematical terms, enabling the calculation of airline mileage distance between the two points. Airline mileage is used for call and/or service rating for other mileage based products.

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SECTION 2 – RULES AND REGULATIONS2.1 Undertaking of TransWorld Network, Corp

TransWorld Network, Corp is a switchless reseller of telecommunications services. The Company's service and facilities are furnished to end users for communications originating and terminating within the state of Arizona under the terms of this Tariff. The Company's service is available twenty-four (24) hours per day and seven (7) days per week.

TransWorld Network, Corp arranges for installation, operation, and maintenance of the communication services provided herein in accordance with the terms and conditions set forth under this Tariff. It may act as the customer's agent for ordering access connection facilities provided by other carriers or entities, as legally defined by in Arizona, when authorized by the customer; to allow connection of a customer's location to the TransWorld Network, Corp network. The customer shall be responsible for all charges due for such service arrangement.

2.2 Limitations

- 2.2.1 Service is offered subject to the availability of facilities and the provisions of this Tariff.
- 2.2.2 TransWorld Network, Corp reserves the right to discontinue furnishing service, or limit the use of service necessitated by conditions beyond its control; or when the customer is using service in violation of the law or the provisions of this Tariff.
- 2.2.3 All facilities provided under this Tariff are directly controlled by the customer. The customer may not transfer or assign the use of service or facilities, except with the express written consent of the Company. Such transfer or assignment shall only apply where there is no interruption of the use or location of the service or facilities.
- 2.2.4 Prior written permission from the Company is required before any assignment or transfer. All regulations and conditions contained in this Tariff shall apply to all such permitted assignees or transferees, as well as all conditions for service.
- 2.2.5 Utility shall make reasonable effort to supply a satisfactory and continuous level of service. However, the utility shall not be responsible for any damage or claim

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of damage attributable to any interruption or discontinuation of service resulting from but not limited to:

- A. Any cause against which the Utility could not have reasonably foreseen or made provision for, that is, force majeure.
- B. Intentional service interruptions to make repairs or perform routine maintenance of services constituting excusable negligence.

2.3 Liability of the Company

2.3.1 The liability of the Company for damages arising out of mistakes, omissions, interruptions, delays, errors or defects in transmission, or failures or defects in facilities furnished by the Company, occurring in the course of furnishing service or other facilities and not caused by the negligence of the customer, shall in no event exceed an amount equivalent to the proportionate charge to the customer for the service or facilities affected during the period such mistake, omission, interruption, delay, error or defect in transmission, or failure or defect in facilities continues after notice and demand to Company.

The Company shall not be liable for any act or omission of any connecting carrier, underlying carrier or local exchange company except where Company contracts the other carrier; for acts or omission of any other providers of connections, facilities, or service; or for culpable conduct of the customer or failure of equipment, facilities or connection provided by the customer.

2.3.2 The Company shall be indemnified and saved harmless by the customer against:

- A. Claims for libel, slander, fraudulent or misleading advertisements or infringement of copyright arising directly or indirectly from material transmitted over its facilities or the use thereof; against claims for infringement of patents arising from combining or using apparatus and systems of the customer with facilities of the Company.
- B. All other claims arising out of any act or omission of the customer in connection with the services and facilities provided by the Company.

2.3.3 The Company is not liable for any defacement of, or damage to, the customer's premises resulting from the furnishing of service or the attachment of equipment and facilities furnished by the Company on such premises or by the installation or

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removal thereof, when such defacement or damage is not the result of negligence of the Company. For the purpose of this paragraph, no agents or employees of the other participating carriers shall be deemed to be agents or employees of the Company except where contracted by the Company.

2.3.4 The Company does not guarantee nor make any warranty with respect to installations provided by it for use in an explosive atmosphere. Company shall be indemnified, defended and held harmless by the customer from and against any and all claims, loss, demands, suits, or other action, or any liability whatsoever, whether suffered, made, instituted or asserted by the customer or by any other party, for any personal injury to or death of any person or persons, and for any loss, damage or destruction of any property, including environmental contamination, whether owned by the customer or by any other party, caused or claimed to have been caused directly or indirectly by the installation, operation, failure to operate, maintenance, presence, condition, location, use or removal of any equipment or facilities or the service and not due to the gross negligence or willful misconduct of the Company.

2.3.5 The Company reserves the right to refuse to provide, maintain or restore service at outdoor locations unless the customer agrees in writing to indemnify and save the Company harmless from and against any and all loss or damage that may result to equipment and facilities furnished by the Company at such locations. The customer shall likewise indemnify and save the Company harmless from and against injury to or death of any person which may result from the location and use of such equipment and facilities.

2.4 Obligations of the Customer

2.4.1 The customer shall be responsible for:

- A. The payment of all applicable charges pursuant to this tariff;
- B. Reimbursing the Company for damage to, or loss of, the Company's facilities or equipment caused by the acts or omissions of the customer; or the noncompliance by the customer, with these regulations, or by fire or theft or other casualty on the customer's premises unless caused by the negligence or willful misconduct of the employees or agents of the Company.

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- C. Providing at no charge, as specified from time to time by the Company, any needed space and power to operate the Company's facilities and equipment installed on the customer's premises.
 - D. Complying with all laws and regulations regarding the working conditions on the premises at which the Company's employees and agents shall be installing or maintaining the Company's facilities and equipment. The customer may be required to install and maintain the Company's facilities and equipment within a hazardous area if, in the Company's opinion, injury or damage to the Company's employees or property might result from installation or maintenance by the Company. The customer shall be responsible for identifying, monitoring, removing and disposing of any hazardous material prior to any construction or installation work.
 - E. Complying with all laws and regulations applicable to, and obtaining all consents, approvals, licenses and permits as may be required with respect to, the location of the Company's facilities and equipment in any customer premises for the purpose of installing, inspecting, maintaining, repairing, or upon termination of service as stated herein, removing the facilities or equipment of the Company.
 - F. Making Company facilities and equipment available periodically for maintenance purposes at a time agreeable to both the Company and the customer. No allowance for interruptions in service will be made for the period during which service is interrupted for such purposes.
- 2.4.2 With respect to any service or facility provided by the Company, the customer shall indemnify, defend and hold harmless the Company from all claims, actions, damages, liabilities, costs and expenses for:
- A. Any loss, destruction or damage to property of the Company or any third party, or injury to persons, including, but not limited to, employees or invitees of either the Company or the customer, to the extent caused by or resulting from the negligent or intentional act or omission of the customer, its employees, agents, representatives or invitees; or
 - B. Any claim, loss, damage, expense or liability for infringement of any copyright, patent, trade secret, or any proprietary infringement of any copyright, patent, trade secret, or any proprietary or intellectual property right of any third party, arising from any act or omission by the customer.

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- 2.4.3 The customer is responsible for ensuring that customer-provided equipment connected to Company equipment and facilities is compatible with such equipment and facilities. The connection, operation, testing, or maintenance of such equipment shall be such as not to cause damage to the Company-provided equipment and facilities or injury to the Company's employees or other persons. Any additional protective equipment required to prevent such damage or injury shall be provided by the Company at the customer's expense.
- 2.4.4 The Company's services (as detailed in this tariff) may be connected to the services or facilities or other communications carriers only when authorized by, and in accordance with, the terms and conditions of the tariffs or contracts which are applicable to such connections.
- 2.4.5 Upon reasonable notification to the customer, and at a reasonable time, the Company may make such tests and inspections as may be necessary to determine that the customer is complying with the requirements set forth in this tariff for the installation, operation, and maintenance of customer-provided facilities and equipment that is connected to Company-owned facilities and equipment.

2.5 Interruption in Service

- 2.5.1 Credit allowance for the interruption of service which is not due to the Company's testing or adjusting, negligence of the customer, or to the failure of channels or equipment provided by the customer, are subject to the general liability provisions set forth in 2.3.1 herein. It shall be the obligation of the customer to notify the Company immediately of any interruption in service for which a credit allowance is desired. Before giving such notice, the customer shall ascertain that the trouble is not being caused by any action or omission by the customer within his control, or is not in wiring or equipment, if any, furnished by the customer and connected to the Company's facilities. The Company's service and facilities are provided on a monthly basis, unless ordered on a longer basis and are provided 24 hours per day, 7 days per week.
- 2.5.2 For purposes of credit computation, every month shall be considered to have 720 hours.
- 2.5.3 No credit shall be allowed for an interruption of a continuous duration of less than two hours.

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2.5.4 The customer shall be credited for an interruption of two hours or more at the rate of 1/720th of the monthly charge for the facilities affected for each hour or major fraction thereof that the interruption continues.

Credit formula:
$$\text{Credit} = \frac{A}{720} \times B$$

Where A = the outage time in hours, and B = the total monthly charge for the affected facility.

2.6 Application for Service

2.6.1 Customer's must apply for service from the Company. Service is installed upon mutual agreement between the Customer and the Company upon approval of the customer's application. Approval is in part dependent upon a satisfactory credit history and/or receipt of a deposit for service as detailed in 2.7.

2.6.2 Minimum Contract Period:

A. Except as otherwise provided, the minimum contract period is nil for all services furnished. The customer nonetheless shall be responsible for all monthly usage and installation charges incurred for the use of such service and equipment.

B. The Company may require a minimum contract period in connection with special, non-standard types or arrangements of equipment, or for unusual construction, necessary to meet special demands for service.

2.6.3 Cancellation of Service by Applicant

A. Customer may cancel service by providing 30 days written notice to the Company.

B. Where the applicant cancels an order for service prior to the start of the installation or special construction of facilities, no charge shall apply, except to the extent the Company incurs a service order or similar charge from a supplying carrier, if any, prior to the construction.

C. Where the installation of facilities, other than those provided by special construction, has been started prior to cancellation, the lower of the following charge applies;

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1. The total costs of installing and removing such facilities; or
2. The monthly charges for the entire initial contract period of the service ordered by the customer as provided in this tariff plus the full amount of any applicable installation and termination charges.
3. Where special construction of facilities has been started prior to the cancellation, and the Company has another requirement for the specially constructed facilities, no charge applies.

2.7 Customer Deposits and Advance Payment Requirements

2.7.1 In order to establish credit, the carrier may require an applicant for residential service to demonstrate good paying habits by showing that the applicant:

- A. Has had continuous telephone service of a comparable nature with the utility at another service location within the past two years and was not delinquent in payment more than once during the last 12 consecutive months or disconnected for nonpayment;
- B. Can produce a letter regarding credit or verification from a telephone utility where service of a comparable nature was last received which states:
 1. Applicant had a timely payment history at time of service disconnection.
 2. Applicant has no outstanding liability from prior service.

2.7.2 The Company may require a residential Customer to pay a deposit if the Customer's becomes delinquent in the payment of 2 or more invoices within a 12 consecutive month period, or if the Customer has been disconnected for non-payment during the last 12 months.

2.7.3 The amount of a deposit required from the Customer by the Utility will be as follows:

- A. Residential customer deposits will not exceed 2 times the Customer's estimated average monthly bill or the average monthly bill for the customer class for that customer, whichever is greater.

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B. Non-residential customer deposits will not exceed 2 ½ times that customer’s estimated maximum monthly bill.

2.7.4 The Utility shall issue a nonnegotiable receipt to the applicant for the deposit. The inability of the customer to produce such a receipt shall in no way impair his right to receive a refund of the deposit which is reflected on the utility’s records.

2.7.5 Customers who make a deposit for service will receive simple interest, at a rate set on such deposit not less than the rate specified by the Commission. The customer will receive this interest upon return of their deposit as set forth in 2.7.6 below.

2.7.6 Deposits paid by a residential Customer will be credited to the Customer’s account or refunded to the Customer, including any accrued interest as set forth in 2.7.8 after 12 months of service if the customer has not been delinquent in the payment of utility bills or applied to the closing bill upon discontinuance of service.

2.7.7 The Company reserves the right to require from an applicant for service advance payments of fixed charges and nonrecurring charges. The advance payment will not exceed an amount equal to the nonrecurring charge(s) and one month’s charges for the service or facility. In addition, where special construction is involved, the advance payment may also include an amount equal to the estimated nonrecurring charges for the special construction. The advance payment will be applied to any indebtedness for the service and facilities for which the advance payment is made on the customer’s initial bill.

Advanced payments for installation costs or special construction will be credited on the first bill in their entirety.

2.8 Billing, Collection, and Payment for Service

2.8.1 The customer is responsible for payment of all charges for services and/or equipment furnished to the customer. The Customer shall be responsible for all calls placed by or through Customer’s equipment by any person. The Customer shall also be responsible for all calls placed via their calling card authorization code as a result of the Customer’s intentional or negligent disclosure of the authorization code. The Customer is also responsible for all calls received via their inbound toll free service.

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- 2.8.2 Charges based on actual usage during a month will be billed monthly in the month following the month in which the service was used. All fixed monthly and nonrecurring charges for services ordered will be billed monthly in advance.
 - 2.8.3 The Company will bill the Customer directly for services rendered. Service will be billed on a monthly basis and is due and payable upon receipt or as specified on the customer's bill. Service will continue to be provided until canceled by the customer or discontinued by the Company as set forth in Section 2.14 of this tariff.
 - 2.8.4 The billing date shall be printed on the bill and the date rendered shall be the mailing date.
 - 2.8.5 Bills may be considered delinquent 15 days after the date the bill is rendered.
 - 2.8.6 Delinquent accounts for which payment has not been received may be terminated 22 days after the date the bill is rendered.
 - 2.8.7 The Company will collect any necessary attorney fees or court costs from customers.
 - 2.8.8 All payments shall be made at or mailed to the office of the Utility.
- 2.9 Taxes and Fees
- 2.9.1 All state and local taxes and fees shall be listed as separate line items on the customer's bill.
 - 2.9.2 If a municipality, other political subdivision or local agency of government, or the Commission imposes and collects from the Company a gross receipts tax, occupation tax, license tax, permit fee, franchise fee, or regulatory fee, such taxes and fees shall, as allowed by law, be billed pro rata to the customer receiving service from the Company within the territorial limits of such municipality, other political subdivision or local agency of government.
 - 2.9.3 Service shall not be subject to taxes for a given taxing jurisdiction if the customer provides the Company with written verification, acceptable to the Company and to the relevant taxing jurisdiction, that the customer has been granted a tax exemption.

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2.10 Late Payment Charges

Late payment charges will be computed at a rate of 1.5% per month if invoices are not paid by the due date. The late payment charge is applied to the total unpaid balance due and outstanding.

2.11 Reconnection Charge

A reconnection fee of \$30.00 per occurrence is charged when service is re-established for Customers who have been disconnected for non-payment. This fee is non-refundable and may be waived at the Company's discretion on a per customer basis. Waiving of the fee for one customer does not act as a waiver for any other customer.

2.12 Restoration of Service

The use and restoration of service shall be in accordance with the rules and regulations of the Arizona Corporations Commission.

2.13 Returned Check Charge

If the Company receives a check or authorization to process an electronic payment from a Customer in payment for service rendered or for any other reason of indebtedness and which is returned from or denied by the bank or responsible agency due to insufficient or uncollected funds, closed account, apparent tampering, missing signature or endorsement, or for any other reason, the Company shall apply a service charge of \$30.00 for each instance.

The charge shall be applied to Customer's monthly billing in addition to any other charges which may apply under this Tariff. Payment rendered by check or electronic means, which is subsequently dishonored shall not constitute payment nor shall it relieve Customer from the obligation to render payment to the Utility. Repayment by valid means: money order, certified check, or other means which guarantee customer's payment to the utility shall be subject to the same original terms of the bill and will not deter the Utility's provision for termination for non-payment of service.

2.14 Overcharge/Undercharge

2.14.1 When a customer has been undercharged, the amount shall be added to the customer's next billing.

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2.14.2 When a customer has been overcharged, the amount shall be refunded or credited to the customer.

2.15 Miscellaneous Rates and Charges

The Company may modify its rates and charges or impose additional rates charges on its services in order to recover amounts it is required to collect or pay to governmental or quasi-governmental authorities in support of statutory or regulatory programs. Examples of such programs include, but are not limited to, the Universal Service Fund, the Primary Inter-exchange Carrier Charge, and compensation to payphone service providers for the use of their payphones to access the Company's service. All customers are subject to Abandoned Credit Transfer Fees of up to \$5. Accounts affected by the Abandoned Credit Transfer Fee are accounts with unclaimed credit balances at time of closing or accounts remaining dormant for 6 months or more.

2.16 Customer Complaints and Billing Disputes

2.16.1 Customers may notify the Carrier of billing or other disputes in writing as follows:

TransWorld Network, Corp
ATTN: Customer Service
7702 Woodland Center Blvd, Ste 50
Tampa, FL 33614-2411

The customer must pay the undisputed amount set forth in the invoice and submit written explanation by the due date on the invoice.

The Company also provides the following toll-free number, 1-800-950-3015 for customers to contact the Company for assistance.

2.16.2 Customer complaints and billing disputes will be promptly and thoroughly investigated by the Company.

2.16.3 The Company will promptly investigate all such complaints and billing disputes and advise customer as to outcome.

2.16.4 Once the Customer has received the results of the Utility's investigation, the Customer shall submit payment within five working days to the Utility for any disputed amounts determined to be owed to the Company. Failure to make full

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payment shall be grounds for termination of service. Prior to termination, Customer shall be informed of their right of appeal to the Commission.

2.17 Denial of Service

The Utility may refuse to establish service if any of the following conditions exist:

- 2.17.1 The applicant has an outstanding amount due for similar utility services and the applicant is unwilling to make acceptable arrangements with the utility for payment.
- 2.17.2 There exists a condition which the Utility believes to be unsafe or hazardous to the applicant, the general population, or the Utility’s personnel or facilities.
- 2.17.3 The applicant refuses to provide the Utility with a deposit when the applicant has failed to meet the minimum credit criteria for waiver of deposit criteria.
- 2.17.4 The applicant is known to be in violation of the Utility’s tariffs filed with the Commission.
- 2.17.5 Failure of the applicant to furnish such funds, suitable facilities, and/or rights-of-way necessary to serve the customer and which have been specified by the utility as a condition for providing service.
- 2.17.6 The applicant falsifies his or her identity, or provides other false information for the purpose of establishing service.

2.18 Termination of Service

2.18.1 Termination of Service Without Notice

- A. The Company may discontinue service without notice for any of the following reasons:
 - 1. There exists a condition determined by the Company to be hazardous to the Customer, the general population or the Utility’s personnel or facilities.
 - 2. There is evidence of tampering or fraud.

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3. There is use of service by any method which causes hazardous signals over the Company's network. Service shall not be used in any manner that interferes with other persons in the use of their service, prevents other persons from using their service, or otherwise impairs the quality of service to other customers. The Company may require a customer to immediately shut down its transmission of signals if said transmission is causing interference to others or impairing the service of others.
 4. There is evidence of use of service or equipment in a manner to violate the law. Service shall not be used for any purpose in violation of law or for any use as to which the customer has not obtained all required governmental approvals, authorizations, licenses, consents, and permits.
- B. The Company will not restore service until the conditions which resulted in the termination have been corrected to the satisfaction of the Company.

2.18.2 Termination of Service Requiring Notice

- A. The Company may terminate service for any of the following reasons provided it has notified the customer of its intent, in writing, to terminate service and has allowed the customer a reasonable amount of time in which to remove the cause for denial:
1. Customer violation of or non-compliance with the Company's tariffs on file with the Commission and/or violation of the Commission's rules and regulations.
 2. For failure of the customer to fulfill contractual obligations with the Utility for service or facilities subject to regulation by the Commission.
 3. For failure of the customer to permit the Company to have reasonable access to its equipment.
 4. When necessary for the customer to comply with an order of any governmental agency having such jurisdiction.

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- 5. Failure of customer to meet or maintain the utility's credit and deposit requirements.
- 6. Non-payment of Bill.

2.18.3 Non-Permissible Reasons for Termination or Denial of Service

The following may not constitute cause for refusal of service to a present or prospective customer:

- A. Failure of a prior customer to pay for service at the premises to be serviced except in the instance where the prior customer continues to reside on the premises.
- B. Failure to pay for services or equipment which are not regulated by the Commission.
- C. Residential Service may not be disconnected or denied due to nonpayment of a bill related to another class of service.
- D. Failure to pay for a bill to correct a billing error if the customer agrees to pay over a reasonable period of time.
- E. Failure to pay the bill of another customer as guarantor of that bill unless the guarantor does not make acceptable payment arrangements.
- F. Failure to pay disputed charges where the Customer has complied with the Commission's rules on complaints.

2.19 Termination Notice Requirements

2.19.1 Utility shall not terminate service to any of its customers without providing advance written notice to the customer of the Utility's intent to disconnect service, except under those conditions specified where advance written notice is not required.

2.19.2 The written notice will be separate from any bill and contain at least the following information:

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- A. Name of the Customer and telephone number where service is rendered.
- B. Utility's rule or regulation that was violated and explanation thereof or the amount of the bill(s) the Customer has failed to pay in accordance with the payment policy of the Utility, if applicable.
- C. The date on or after which service may be terminated.
- D. A statement advising the customer to contact the Utility at a specific phone number to dispute the reason for termination or for information regarding any payment plans or other procedures which the Utility may offer to work out some other mutually agreeable solution to avoid termination of the Customer's service.

2.19.3 Timing of the termination with the notice

- A. The Company shall provide at least 5 days advance written notice prior to the termination date.
- B. The notice is considered to be given to the Customer when a copy thereof is left with the Customer or posted first class in the United States mail, addressed to the Customer's last known address.
- C. If after the appropriate notice time has elapsed and the delinquent account has not been paid nor arrangements made with the Company for payment, or in the case of a violation of the Utility's rules, the Customer has not satisfied the Utility that such violation has ceased, the Utility may then terminate service on or after the day specified in the notice without giving any additional notice.
- D. The Company shall have the right (but not the obligation) to remove any or all of its property installed on the Customer's premises upon the termination of service.

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SECTION 3 – SERVICE DESCRIPTIONS AND RATES

3.1 General

TransWorld Network, Corp provides intrastate, inter-exchange telecommunications services between locations in Arizona. All services are offered in conjunction with interstate and international services. The Company offers direct dial, inbound toll-free service, post paid and pre paid calling card services, and other telecommunications services.

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3.2 Calculation of Distance

Usage charges for all mileage sensitive products are based on the airline distance between rate centers associated with the originating and terminating points of the call. The rate centers of a call are determined by the area codes and exchanges of the origination and destination points.

The airline mileage between rate centers is determined by applying the formula below to the vertical and horizontal coordinates associated with the rate center involved. The rate centers of a call are determined by the area codes and exchanges of the origination and destination points.

The distance between the rate center of the customer's equipment and that of the destination point is calculated using the following formula:

FORMULA:
$$\sqrt{\frac{(V_1 - V_2)^2 + (H_1 - H_2)^2}{10}}$$

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3.3 Calculation of Time

- 3.3.1 Timing of calls begins when the call is answered at the called station. When the called party picks up is determined by hardware and software answer supervision in which the local telephone company sends a signal to the switch or the software utilizing audio tone detection. A call is terminated when either party disconnects from the call.
- 3.3.2 Minimum call durations and call timing increments for billing purposes are listed in the per-product sections of the tariff.
- 3.3.3 There shall be no charge for incomplete calls. No charge will be levied for unanswered calls.
- 3.3.4 The Company's switched service products or usage based services are not time of day or day of week sensitive. The same rates apply twenty-four (24) hours per day and seven (7) days per week.

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3.4 Promotional Offerings

From time to time, the Company may offer new or existing services on a promotional and/or trial basis, subject to Commission approval, that provides special rates, terms, or conditions of service. Such trial and/or promotional offerings are limited to a maximum of six months at which time the offering must be either withdrawn or made available on a permanent basis.

3.5 Special Customer Arrangements

In cases where a customer requests special or unique arrangements which may include but are not limited to engineering, conditioning, installation, construction, facilities, assembly, purchase or lease of facilities and/or other special services not offered under this tariff, the Company, may provide the requested services. Appropriate recurring charges and/or nonrecurring charges and other terms and conditions will be developed for the customer for the provisioning of such arrangements.

3.6 Individual Case Basis (“ICB”) Offerings

The tariff may specify “ICB pricing” for a service. The Company may or may not be an equivalent service in the tariff for which there is a tariffed rate, and the quoted ICB rates may be different than the tariffed rates. An ICB must be provided under contract to a customer and the contract filed with the Commission. All customers have non-discriminatory access to requesting the service under an ICB rate.

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3.7 1+ Direct Dial

1+ Direct Dial service allows TransWorld Network, Corp's customers to complete 1+ direct dialed calls from their pre-subscribed switched access lines. This service is available to both residential and non-residential customers.

Customers may order this service only in conjunction with the corresponding plan for interstate service.

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum described below.

3.7.1 Residential

A. For billing purposes, a 30 second minimum call duration applies to completed residential switched 1+ direct dialed calls.

	Minimum	Maximum
B. Usage charge per intrastate switched minute:	\$0.089	\$0.15

3.7.2 Non-Residential

A. For billing purposes, a 18 second minimum call duration applies to completed non-residential switched 1+ direct dialed calls.

	Minimum	Maximum
B. Usage charge per intrastate switched minute:	\$0.089	\$0.15

Please note: "ICB" pricing may apply. See section 3.6 of this tariff.

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3.8 Inbound Toll Free Service

The Customer is billed for each incoming toll free call rather than the call originator. Toll free calls may be originated from anywhere in the continental United States. Calls terminate to the Company's toll free customer via switched or dedicated access.

The Company reserves the right to terminate a Customer's toll free number without notice if it becomes inactive for 90 consecutive days. The Company may make the number available for use by another Customer.

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum call durations described below.

3.8.1 Residential

A. For billing purposes, a 30 second minimum call duration applies to residential Inbound toll free calls received.

	Minimum	Maximum
B. Usage charge per intrastate switched minute:	\$0.089	\$0.15

3.8.2 Non-Residential

A. For billing purposes, an 18 second minimum call duration applies to non-residential Inbound toll free calls received.

	Minimum	Maximum
B. Usage charge per intrastate switched minute:	\$0.089	\$0.15

Please note: "ICB" pricing may apply. See section 3.6 of this tariff.

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3.9 Post Paid Calling Card Service

The Company's post paid calling card provides telecommunications services to customers when not at their subscribed location. Customers must first dial a toll-free access number and use their authorization code to make calls. The service is available to both residential and non-residential customers.

For billing purposes, call timing is rounded up to the nearest six (6) second increment after the initial minimum described below.

3.9.1 Residential

A. For billing purposes, a 30 second minimum call duration applies to residential post paid calling card calls completed.

	Minimum	Maximum
B. Usage charge per minute	\$0.12	\$0.19

3.9.2 Non-Residential

A. For billing purposes, an 18 second minimum call duration applies to non-residential post paid calling card calls completed.

	Minimum	Maximum
B. Usage charge per minute	\$0.12	\$0.19

Please note: "ICB" pricing may apply. See section 3.6 of this tariff.

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3.10 Pre-Paid Calling Cards

The Company's prepaid calling card provides telecommunications services to customers when not at their subscribed location. Customers must first dial a toll-free access number and use their authorization code to make calls. The service is available to both residential and non-residential customers.

End users purchase a card for a specific quantity of minutes at a fixed price. Once the minutes expire on the card, the authorization code is disabled and any call in process will end, deeming the card useless for future calling.

For billing purposes, a 60 second minimum call duration applies, and thereafter, call timing is rounded up to the nearest minute increment.

Pre-Paid Calling Cards are not sold individually. Customers must purchase a minimum of 100 cards per order.

Please note: "ICB" pricing may apply. See section 3.6 of this tariff.

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3.11 Dial-Around Compensation Surcharge for Payphones

3.11.1 In order to recover the Company's expenses incurred to comply with the FCC's pay telephone compensation plan effective October 7, 1997 (FCC 97-371), an un-discountable per call charge is applied to all completed consumer intrastate, interstate, and international long distance calls placed from any public/semi-public payphone used to access the Company's services. The charge is in addition to standard tariffed usage charges and any applicable service charges and surcharges associated with the Company's services.

3.11.2 The Surcharge applies to:

- A. Calling card service
- B. Collect Calls
- C. Calls to Toll Free Numbers
- D. Pre-paid card service
- E. Directory Assistance
- F. Third party billed calls

3.11.3 The charge applies to the initial completed call and any re-originated calls (i.e., using the "#" to complete a new call).

3.11.4 The Company bills the surcharge as a component of the call on the customer's invoice.

3.11.5 The surcharge does not apply to calls placed from pay telephones at which the Customer pays for service by inserting coins during the progress of the call

	Minimum	Maximum
3.11.6 Per Call Surcharge	\$0.30	\$1.00

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3.12 Directory Assistance

A Directory Assistance charge applies per directory assistance call made from points within Arizona. The customer may make two (2) requests for telephone numbers per call. The charge applies regardless of whether or not the operator is able to supply the requested number. There are no discounts applied to Directory Assistance charges.

	Minimum	Maximum
Per Call Surcharge	\$0.79	\$1.99

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3.13 TWNConnect Audio and Web Conferencing

TWN Connect is a dual platform conferencing product that allows customers to host a conference call via telephone and/or online while multiple guests from different locations can dial or login to the call to participate. The web-based portion of the product enables the meeting to be presented online for real-time collaboration. Customers can share documents, presentations, and data, browse the Internet, or demonstrate software instantly, anywhere.

Enhanced features of TWN Connect include: on-demand scheduling, conference recording/playback, archive management, hosting (storage of recorded conferences) security pass codes and online tools & commands.

	Minimum	Maximum
Audio only, per minute, per line	\$0.159	\$0.280
Audio + Web Conferencing per minute per line	\$0.159	\$0.380

		Minimum	Maximum
Enhanced features	Recording Setup Fee:	\$15	\$25
	Add per add'l line per minute:	\$0.159	\$0.280
	Online Playback**:	\$20	\$30
	**per bundle of 25 playbacks		
	Hosting (per day)**:	\$0.75	\$1.25

**Customer will not be charged for hosting if they move the recorded wave file from the hosting site to their own systems the same day it is recorded. Storage of recorded calls is for an indefinite period of time. The recording will remain until the customer orders it erased.

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SECTION 4 – CURRENT PRICE LIST

4.1 1+ Direct Dial

4.1.1 Residential \$0.089 per minute

4.1.2 Non-Residential \$0.089 per minute

Please note: “ICB” pricing may apply. See section 3.6 of this tariff.

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4.2 Inbound Toll-Free Service

4.2.1 Residential \$0.089 per minute

4.2.2 Non-Residential \$0.089 per minute

Please note: "ICB" pricing may apply. See section 3.6 of this tariff.

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4.3 Post Paid Calling Cards

4.3.1 Residential \$0.12 per minute

4.3.2 Non-Residential \$0.12 per minute

Please note: "ICB" pricing may apply. See section 3.6 of this tariff.

4.4 Pre-Paid Calling Cards

Pricing is based on minimum purchase of 100 cards. Standard pricing per card is listed below:

30 Minutes:	\$2.00
60 Minutes:	\$3.75
100 Minutes:	\$6.25
250 Minutes:	\$15.50
500 Minutes:	\$31.00
1000 Minutes:	\$60.00

Please note: "ICB" pricing may apply. See section 3.6 of this tariff.

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4.7 TWNConnect Audio and Web Conferencing

Usage Prices	Audio only	\$0.159 per minute, per line
	Audio and Web Conferencing	\$0.280 per minute, per line**

** Customers signing up for this product prior to 03/31/2004 will receive a promotional rate of \$0.159 per minute, per line.

Enhanced features Prices

- A. Recording a conference call: Setup Fee \$15, plus \$0.159 per minute for an additional line to be added to the conference bridge to allow recording
- B. Hosting (Storage of Recorded Conferences): \$0.75 per day
Customer will not be charged for hosting if they move the recorded wave file from the hosting site to their own systems the same day it is recorded. Storage of recorded calls is for an indefinite period of time. The recording will remain until the customer orders it erased.
- C. Online Playback: \$20 per bundle of 25 playbacks

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ATTACHMENT C:

Affidavits of Publishing

Upon notification of docket number, the Company shall publish notices as required and submit an Affidavit of Publication to the Commission for each notice published.

ATTACHMENT D:

Financial Information

Applicant's financial information for the two (2) most recent years.

1. A copy of the Applicant's balance sheet.
2. A copy of the Applicant's income statement.
3. A copy of the Applicant's audit report.
4. A copy of the Applicant's retained earnings balance.
5. A copy of all related notes to the financial statements and information.

Note: Make sure "most recent years" includes current calendar year or current year reporting period.

CONFIDENTIAL AND PROPRIETARY INFORMATION.

**COMPANY IS PRIVATELY HELD AND THIS INFORMATION IS NOT
PUBLICLY AVAILABLE ELSEWHERE.**

**COMPANY REQUESTS PROTECTIVE/CONFIDENTIALITY AGREEMENT
PRIOR TO FILING.**

CONTACT: LOURDES VINAS, 813-890-2207
