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AZ STATE BOARD OF REGISTRATION
DOCKET CONTROL

September 5, 2003

Arizona Corporation Commission
DOCKETED

SEP 05 2003

Docket Control
Arizona Corporation Commission
1200 West Washington
Phoenix, Arizona 85007

DOCKETED BY	<i>JVN</i>
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RE: PUBLIC NOTICE UNDER DOCKET NO. E-01345A-03-0437

Dear Sir or Madam:

Pursuant to the Procedural Order dated August 15, 2003, Arizona Public Service Company ("APS") was ordered to provide public notice of the hearing in this matter to its customers as a bill insert beginning with the first billing cycle in September, concluding no later than October 10, 2003, and to be published at least once in a daily newspaper of general circulation in its service territory, to be completed no later than September 15, 2003.

Therefore, APS hereby certifies that the attached copy of the bill insert was included in customer bills effective September 3, 2003 and will continue through October 1, 2003. Also attached is a copy of the required Public Notice published within APS' service territory that ran in the Arizona Republic on September 1, 2003.

If you or your staff have any questions, please feel free to call me.

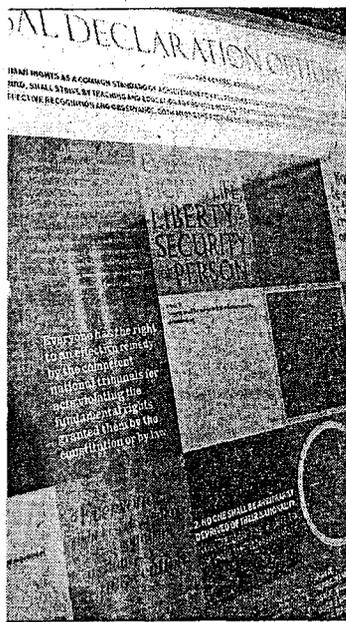
Sincerely,

Jana Van Ness
Manager
Regulatory Compliance

Attachment

JVN/srm

Cc: Docket Control (Original, plus 13)



Daniel Hulshizer/Associated Press

ational Workrights Institute,
ip, N.J., office Thursday.

Rules.

"It's not a matter of Big Brother reading over employees' electronic shoulders," she wrote in an e-mail seeking comment. "Rules, policies and monitoring tools are designed to protect the company's assets (human and financial), future and reputation."

A bigger threat

But the casual, conversation-like quality of instant messaging makes monitoring an even bigger threat to employees' privacy, said Lee Tien, a staff attorney with the Electronic Frontier Foundation, a civil-rights advocacy group.

"You really are just chatting," he said, which can prove to be "a bigger minefield for the person who's being surveilled."

The debate may soon extend to real conversations, as more companies embrace technologies in which voice calls are converted into Internet data packets and bypass traditional phone circuits.

Such calls aren't exactly telephone calls, so employees might not receive the same protections using them, said Richard Doherty, director of the research firm Envisioneering Group in Seaford, N.Y.

The laws "were written for an era that was telegraph and telephone," he said. "Now we're in an era of telephone and computer, and believe me the laws are not written for a

PUBLIC NOTICE OF HEARING ON THE APPLICATION FOR RATE INCREASE AND APPROVAL OF PURCHASED POWER CONTRACT BY ARIZONA PUBLIC SERVICE COMPANY DOCKET NUMBER E-01345A-03-0437

On June 27, 2003, Arizona Public Service Company, ("APS") filed an application with the Arizona Corporation Commission for a 9.8 percent increase (\$175.0 million) over adjusted test year revenues, and for approval of a purchased power contract with Pinnacle West Energy Corporation. The actual percentage rate increase for individual customers will vary depending upon the type and quantity of service provided. Copies of APS' application and proposed tariffs are available at its office 400 North 5th Street, Phoenix, AZ, 602-371-3633 and the Commission's offices at 1200 West Washington, Phoenix, AZ, for public inspection during regular business hours.

The Commission will hold a hearing on this matter beginning April 7, 2004 at 10:00 a.m. at the Commission's offices, 1200 West Washington, Phoenix, AZ. Public comments will be taken on the first day of the hearing. Written public comments may be submitted via email (visit <http://www.cc.state.az.us/utility/cons/index.htm>) for instructions, or by mailing a letter referencing Docket Number E-01345A-03-0437 to: Arizona Corporation Commission, Consumer Services Section, 1200 West Washington, Phoenix, AZ 85007.

The law provides for an open public hearing at which, under appropriate circumstances, interested parties may intervene. Intervention shall be permitted to any person entitled by law to intervene and having a direct and substantial interest in the matter. Persons desiring to intervene must file a written motion to intervene with the Commission, which motion should be sent to APS or its counsel and to all parties of record, and which, at minimum, shall contain the following:

1. The name, address and telephone number of the proposed intervenor and of any party upon whom service of documents is to be made if different than the intervenor.
2. A short statement of the proposed intervenor's interest in the proceeding (e.g., a customer, stockholder of APS, etc.).
3. A statement certifying that a copy of the motion to intervene has been mailed to APS or its counsel and to all parties of record in the case.

The granting of motions to intervene shall be governed by A.A.C.R14-3-105, except that all motions to intervene must be filed on or before January 6, 2004. For information about requesting intervention, visit the Arizona Corporation Commission's web page at <http://www.cc.state.az.us/utility/forms/index.htm>. The granting of intervention, among other things, entitles a party to present sworn evidence at hearing and to cross-examine other witnesses. However, failure to intervene will not preclude any customer from appearing at the hearing and making a statement on such customer's own behalf.

The Commission does not discriminate on the basis of disability in admission to its public meetings. Persons with a disability may request a reasonable accommodation such as a sign language interpreter, as well as request this document in an alternate format, by contacting the ADA Coordinator, voice phone number 602-542-3931. Requests should be made as early as possible to allow time to arrange the accommodation.